

ORGANIZATION

With a staff of more than 130 qualified employees, Alliance Bus Group, Inc. offers any and all bus related services including: new and used sales, consignment and trade-in, parts, service and support, training, financing and leasing, maintenance and refurbishment.

Account Support

Alliance Bus Group prides itself on being "Along for the Whole Ride", providing support from selecting the proper equipment to its disposal, and all points in between. While our corporate office is in Atlanta, Ga, centralized tele-communications and IT systems enable us to utilize a distributed workforce. The responsibilities of much of our 130 person staff are location independent and enable us to sell and support vehicles sold anywhere in the country. Alliance Bus Group draws from the management, operational, sales and marketing experience of all our offices in support of all accounts. This includes an extensive range of knowledge of vehicle function and design, fleet operation and financial expertise.

Warranty and After-Warranty Support Services

Alliance's Customer Support Department works with each individual client and their specific needs to ensure that warranty work is performed in a way that is most beneficial to their particular situation. Alliance Bus Group can either set up the customer's location to perform warranty (under the guidelines set forth by the various manufacturers) or use a manufacturer's authorized warranty center (or a combination of locations depending on the expertise of the various service facilities). This flexible warranty arrangement provides the maximum benefit for the customer by providing excellent support for the product with the goal of reducing vehicle down time and increasing efficiency.

Parts Support

Alliance Bus Group is uniquely qualified to assist our clients with over 15,000 sq. ft. of parts at our Atlanta location alone, and each location stocks parts tailored for their customer base.

Our online e-Commerce Parts Store sets us apart from most bus dealers. It includes photos of virtually every part, making identification and selection of parts easy. Orders can be placed on line, saving customers' valuable time.

New & Used
BUSES

Vans

School Bus

Mid-Size Bus

Motor Coach

Transit

Along for the
Whole Ride



A primary parts department representative is assigned to each key customer account. This ensures that there is a go-to person that knows each customer's service staff and can support equipment needs.

Product Training

Each agency with which we deal has its own preferences as to the quantity, nature and location of training to be provided. As such, rather than proposing a one-size-fits-all solution, Alliance Bus Group tailors its training programs in compliance with those preferences. In most cases, an initial vehicle orientation is conducted upon delivery of the vehicles. The orientation primarily covers vehicle operation, ramp deployment and proper securement of wheelchairs (if applicable), dash instruments and ancillary options. Typically there is an instructional CD, detailing vehicle operations, included. Operator's manuals may also be reviewed.

Alliance Bus Group also provides, in conjunction with the various vehicle component manufacturers, access to repair and training classes for service personnel. These classes are conducted by the suppliers to insure that the proper training and most recent techniques are being provided from the factory. The increasing sophistication of vehicle components requires that a program of continuing education be put in place for the operator's personnel to supplement their working knowledge of the product, and its associated changes, remains current. Up to four such programs are offered annually at no charge, the subject and locations to be selected by the Buyer.

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BUSES

Vans

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Along for the
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License No. SV-2018-00126
DPS Code: SSBP

2018-2020

Not Transferable
Valid Only at Address Below

Louisiana Motor Vehicle Commission

This Certifies that

Alliance Bus Group, Inc.
56396 Frank Pichon Drive
Slidell, LA 70458
Eugene F. Hotard, Dealer/Operator

is duly licensed as a
Specialty Vehicle Dealer
of the following

Conversion(s): Arboc, Cabot Coach Builders, Champion Bus, Collins Bus, Diamond Bus
Eldorado, Elkhart Coach, Glaval Bus, L.A. West, Mobility Transportation
New England Wheels, Thomas Built Bus Bodies, Turtle Top



For the period ending March 31, 2020, unless license is sooner revoked.

In Witness whereof, **LOUISIANA MOTOR VEHICLE COMMISSION**, under and by virtue of the authority vested in it by the laws of the State of Louisiana, has caused this license to be issued with its seal imprinted hereon.

Dated June 27, 2018
Signed, Sealed and Attested

LOUISIANA MOTOR VEHICLE COMMISSION

Executive Director

Chairman

(To be prominently displayed in place of business)