



## **Response to Request for Proposals RFP #1**

**Pointe Coupee Parish School Board**

**337 Napoleon Street**

**New Roads, LA 70760**

**Attention: Lacey Bueche, Technology Department**

**Submitted By:**

**Derrick Lindsay**

**VP MS/LA Broadband**

**1-888-3InLine**

**E-Rate SPIN # 143005029**

**<http://www.InLine.com>**

**Jackson**

405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/ 956-8409

**Birmingham**

600 Lakeshore Parkway, Birmingham, AL 35209  
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**Montgomery**

1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/ 271-3982



November 12, 2013

Lacey Bueche  
Pointe Coupee Parish School District  
337 Napoleon Street  
New Roads, LA 70760

Dear Ms. Bueche,

On behalf of the team at InLine, I am pleased to offer this response to the Pointe Coupee Parish School District's Request for Proposals as a result of your Request for Proposals #1 As a result of Form 470 # 307660001147855.

We are truly honored to have this opportunity to quote on such an important technology and service for the Pointe Coupee Parish School District.

Sincerely,

A handwritten signature in black ink, appearing to read "Derrick D. Lindsay".

Derrick D. Lindsay  
Vice President of MS/LA Broadband

<http://www.InLine.com>

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# 1 Table of Contents

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# **InLine**

## **Response to Request for Proposals RFP #1 Pointe Coupee Parish School Board**

### **Table of Contents**

1	Table of Contents
2	Summary Page
3	Body of Proposal
4	Pricing & Contract Options
5	Timeline
6	Network Diagram
7	Client List
8	References
9	Emergency Preparedness Plan
	a. Disaster Recovery Plan
	b. Business Continuity Plan
	c. Help Desk Procedures
	d. Service Response Procedures
	e. NOC Description and Times of Operation
	f. Description/List of Service Locations/Number of Technicians
	g. Description of Network Service
10	Required Legal Documents

<http://www.InLine.com>

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## 2 Summary Page

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## I. Summary Page

Our team developed a very aggressive plan to address your need for faster and more efficient WAN Infrastructure.

Our proposal is a full GIG Fiber WAN connecting back to your NOC via a 10 GIG Fiber Connection. This is not burstable; it is a fully dedicated connection. See Network Diagram in Section 6 of proposal.

### Pricing Options:

- 5 Year Contract for a Total of \$ 1,340,640
- 7 Year Contract for a Total of \$ 1,706,040
- 10 Year Contract for a Total of \$ 2,235,600

PEG Bandwidth LA, LLC d/b/a InLine and its affiliates (collectively “InLine”) currently provide fiber broadband services to almost 1,100 sites in six states – Texas, Louisiana, Mississippi, Alabama, Illinois and Pennsylvania. In addition, we have 1,700 incremental sites under contract in and in deployment in seven other states – New York, New Jersey, Massachusetts, Delaware, Maryland, Ohio, West Virginia, Virginia and Washington, D.C. InLine provides fiber-based, Ethernet cell site backhaul solutions for the nation’s largest wireless operators.

In addition, we have also provided fiber Wide Area Network solutions to over 25 K-12 schools districts in Mississippi and Alabama, which solutions consist of more than 300 sites and 1,000 miles of fiber construction. We successfully implemented two grants for a total of 32 million dollars under the Broadband Technology Opportunities Program of the American Recovery and Reinvestment Act of 2009. InLine has been involved in the E-Rate program since its inception, has brought every district on-line in a timely manner, and supported them in the most rural areas of Mississippi and Alabama. We intend to continue with this commitment to high quality and on-time delivery.

If you elect to implement our broadband solution within the Pointe Coupee School Board, it will enable the district to:

- Increase Speed and Access to Needed Application, Data, and Educational Content
- Retain Instruction Time by allowing students in an alternative education environment to view and actively participate in their scheduled class
- Reduce Existing Broadband Cost
- Enhance the Quality of Teaching by feeding the content of a Highly Qualified Teacher into other classrooms
- Provide Consistent Online Professional Development while reducing time out of the classroom and time on task
- Improve Student Learning, Achievement, Attendance, Graduation Rate, and Decrease Dropout Rates
- Heighten School Efficiency, Productivity, and Decision Making;

It will also enable surrounding areas to take advantage of this newly implemented fiber broadband.

# 3 Body of Proposal

<http://www.InLine.com>

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InLine Acknowledges and Will Comply with All Requirements  
Regarding to Request #1  
Wide Area Network and Internet Access

# REQUEST FOR PROPOSALS



POINTE COUPEE PARISH SCHOOL BOARD

E-Rate Funding Year 2014-15

WIDE AREA NETWORK

INTERNET ACCESS

INTERNAL CONNECTIONS

# Table of Contents

<b>Schedule of Events .....</b>	<b>2</b>
 <b>Request for Proposals # 1 .....</b>	 <b>3</b>
Overview of Request .....	3
Vendor Requirements and Expectations .....	4
Proposal Format and Requirements .....	6
Scope of Work .....	7
Pricing, Contract, and Billing .....	8
Scoring .....	9
Bid Contact Information .....	10
 <b>Request for Proposals # 2 .....</b>	 <b>11</b>
Notice to Vendors.....	11
Overview of Request .....	11
Vendor Expectations .....	12
Proposal Format and Requirements.....	13
Network Equipment .....	14
Technical Specifications.....	14
Grounding System .....	17
Walk-Through, Punch List, Documentation and Testing .....	17
Pricing, Terms, Billing and Warranty .....	18
Scoring .....	20
Bid Contact Information .....	21
List of Eligible Entities .....	22



# Schedule of Events

- |                                            |                                                                   |
|--------------------------------------------|-------------------------------------------------------------------|
| <b>1. Monday, September 30, 2013</b>       | <b>RFP released to bidders on</b>                                 |
| <b>2. Wednesday, October 16, 2013</b>      | <b>Deadline to RSVP for walk-through</b>                          |
| <b>3. Monday, October 21, 2013</b>         | <b>Walk-through held with interested vendors</b>                  |
| <b>4. Tuesday, October 22, 2013</b>        | <b>Walk-through completed (if necessary)</b>                      |
| <b>5. November 12, 2013 at 2:00 PM CST</b> | <b>Deadline for returned bids</b>                                 |
| <b>6. November 12, 2014 at 2:30 PM CST</b> | <b>Bid Opening</b>                                                |
| <b>7. November 21, 2013</b>                | <b>Contracts awarded at regularly scheduled<br/>board meeting</b> |

# REQUEST FOR PROPOSALS (RFP) #1

*Items Subject to Priority 1 E-Rate Funding*

## Wide-Area Network and Internet Access

### I. Overview of Request

#### A. WIDE-AREA NETWORK

1. The Pointe Coupee Parish School Board desires **POINT-TO-POINT CIRCUITS** to provide a high-speed, **Wide Area Network (WAN)** solution that will allow for real-time, reliable transmission of voice, data and video. Pointe Coupee Parish School Board is seeking managed fiber optic network services or comparable that will connect all **CIRCUITS** from school sites directly into the District Data Center. This service will use fiber optic cables and provide bandwidth at a minimum of 250 Mbps from each existing school to the District Data Center. The service provider will hand-off a minimum (See pricing option section) of 250 MBPS connection between each school site and into the District Data Center, including at a minimum Switched Layer 2 Ethernet service acting as an Ethernet bridge for connection between the District Data Center and each remote site utilizing TCP/IP protocols and full duplex operation (bidirectional connections). A list of entities and addresses are on page 22.
2. Pointe Coupee Parish School Board is soliciting qualified E-Rate telecommunications service providers to bid on WAN services. In compliance with E-Rate regulations, all equipment included in this request will be owned and maintained by the awarded service provider with no option for transfer of ownership to the District. The make, model and SKU# of equipment must be included in the proposal. Vendors bidding on WAN services MUST qualify as a **CLEC** or **ILEC** provider in the State of Louisiana and produce documentation from the Louisiana Public Service Commission verifying the status.

#### B. INTERNET ACCESS

1. Pointe Coupee Parish School Board is seeking proposals for Internet Access and this service may be provided separately by a qualified E-Rate, internet access service provider. Vendors bidding on WAN and Internet Access as a bundled service MUST be qualified as a **CLEC** or **ILEC** provider in the State of Louisiana. This District is seeking bids on a minimum of 250 MBPS **Internet Access** with optional pricing for a **burstable solution, 500 MBPS**

AND 1 GIG. Burstable solutions are a necessity as the District will need to meet the [technology requirements](#) of the PARCC assessment.

## II. Vendor Requirements and Expectations

- A. Must maintain eligibility to participate as a service provider in the E-Rate program through the term of the contract.
- B. Must meet USAC requirements for telecommunications provider, or internet service provider, or service provider, as applicable, for the term of the contract.
- C. Must maintain "Green Light" status with the Federal Communications Commission (FCC) for the term of the contract. If the vendor receives a "Red Light" status with the FCC during the term of the contract, the vendor must notify Pointe Coupee Parish School Board of the situation.
- D. Must have a SPIN number for E-rate eligible items
- E. Must have at least five years' experience in implementation and support of WAN operations in a K-12 environment in Louisiana.
- F. All vendors submitting a bid are responsible for understanding USAC and FCC rules
- G. E-Rate eligibility rules are required to identify any costs, fees, products, or proposed uses that **do not** meet the rules of eligibility for E-Rate funding and **MUST be described as ineligible fees/charges.**
- H. To ensure prompt response time, vendor must have offices located in the State of Louisiana.
- I. Must be able to provide on-site maintenance using experienced and qualified personnel in a timely manner.
- J. Vendor must be able to provide a network diagram and description of the network design including transport speeds between each location. The vendor must submit speed test verification if requested by the district.
- K. Vendor must provide a toll free or local number for technical support, as a minimum, Monday through Friday, 7:00 am to 5:00 pm.
- L. Vendor must provide a transition/implementation plan clearly defining and describing the activities and timelines necessary to complete implementation of each of the services (WAN, Internet) at all of the requested sites.
- M. It is understood that, except as otherwise specifically stated in this RFP, the Vendor shall provide and pay for all materials, labor, tools, equipment, transportation, temporary construction and all other services and facilities of every nature whatsoever, necessary to execute, complete and deliver the work within the specified time. Licenses necessary for the execution of the work shall be secured and paid for by the Vendor.
- N. The Vendor shall protect all buildings, furniture, equipment, personal items, trees, shrubs, lawns and all landscaping on school property from damage. Any damaged property shall be repaired

or replaced at the Vendor's expense. Labor shall include all restoration (leveling, sodding) of grounds broken up during the installation of this network.

- O. The Vendor and his representatives shall follow all applicable school district regulations while on Pointe Coupee Parish School Board property, including the policies addressing no smoking, no weapons, and drug free zoning. No work shall interfere with school activities or environment unless permission is given by the Principal or person in charge. All Vendor personnel shall be easily identified by the use of identification badges and uniforms or shirts with the Vendor's logo clearly visible.
- P. In accordance with local bid laws, after the opening of bids, Pointe Coupee Parish School Board shall require each bidder or bidding entity to attest or submit an attestation that the sole proprietor, partner, incorporator, director, manager, officer, or other like individual who owns at least ten percent (10%) of the bidding entity, has not been convicted of, or has not entered a plea of guilty or nolo contendere (no contest) to any of the crimes or equivalent federal crimes listed in La. Rev. Stat. Ann. [§38:2227](#). ***It is recommended, but not required, that each bid include a written statement attesting that none of the aforementioned parties have been found guilty of or plead no contest to any of the crimes or equivalent federal crimes listed in La. Rev. Stat. Ann. [§38:2227](#).***
- Q. In awarding bids or contracts, the School Board shall be authorized to reject the lowest bid from a business in which any individual with ownership interest of five percent (5%) or more has been convicted of, pled guilty or nolo contendere to any a state felony crime or equivalent federal crime committed in the solicitation or execution of a contract or bid under the state laws governing public contracts; professional, personal, consulting, and social services procurement; or the Louisiana Procurement Code.
- R. Any contract between the Pointe Coupee Parish School Board and a person or entity entered into as a result of fraud, bribery, corruption, or other criminal acts, for which a final conviction has been obtained, shall be null and void. Any person whose conviction causes the nullity of a contract shall be responsible for payment of all costs, attorney fees, and damages incurred in the rebidding of the contract.
- S. Vendor must maintain compliance with the specifications of this bid throughout the life of any awarded contract
- T. Vendor must provide one primary contact number for all billing inquiries.

### III. **Proposal Format and Requirements:**

*Please submit the following items in the order described below. Be sure to note the required quantity and format of proposals listed below.*

#### A. Table of Contents

#### B. Summary Page

1. Include a one-page summary page which explains in **layman terms** a narrative of the overall design of the proposal, functionality and overview of pricing options.

#### C. Body of Proposal (narrative of proposal)

#### D. Pricing and Contract Options

1. See Section V for desired pricing and contract options

#### E. Timeline

1. Estimated timeline for this project. Pointe Coupee Parish School Board is applying for funding to begin on July 1, 2014.

#### F. Network Diagram

1. Diagram showing the connectivity to each site and termination to the District Data Center must be included.

#### G. Client List of public school district(s) and businesses in Louisiana where the company is currently providing Internet or fiber WAN services.

#### H. References

1. Contact information of a least one employee at each district shown on client list with knowledge of the service level being provided (WAN and/or Internet only)

#### I. Emergency Preparedness Plan

1. Narrative explaining response plan for loss of communication to any site natural disaster, billing practices for sites during time of outages, and emergency preparedness plan in the event of a natural disaster.

#### J. REQUIRED LEGAL DOCUMENTS

1. All proposals must include authority documentation including proof of authority to do business in the State of Louisiana (Secretary of State), verification of CELC or ILEC Status in Louisiana (if applicable). This authority must be granted by the Louisiana Public Service Commission for WAN or bundled Internet Access and WAN services. Additionally, all vendors need to include documents to show Service Provider Identification Number, timely filing of Service provider Annual Certification forms, and proof of current FCC registration.

- K. *It is recommended, but not required, that each bid include a written statement attesting that the sole proprietor, partner, incorporator, director, manager, officer, or other like individual who owns at least ten percent (10%) of the bidding entity has not been found guilty of or plead no contest to any of the crimes or equivalent federal crimes listed in La. Rev. Stat. Ann. §[38:2227](#).*

**PLEASE NOTE: All bidders are expected to submit one SIGNED original (paper), three copies and one electronic copy (PDF on CD/DVD) of the entire proposal.**

#### **IV. SCOPE OF WORK:**

- A. The installation of secure and dedicated point-to-point **FIBER OPTIC** circuits between the school sites and the data center as described below on page 5. **All** circuits must terminate directly into the data center. *Example: If a vendor proposes 250 MBPS at each site and there are 6 sites, then (6) 250 MBPS should be delivered to data center to exclude any bottleneck within the terms of this contract.*
- B. The fiber shall connect the District Data Center with each of the district's schools and remote sites. The Class of service (CoS) must be the highest real time priority available. The district will only consider proposals offering latency (one way) of 5 ms or less, jitter of less than 3 ms and packet loss of 99.995% or less. Bid's offering less than these specifications will be disqualified.
- C. The service provider is responsible to obtain all necessary right of ways necessary to this project.
- D. During the term of this contract, any changes in the routing of the fiber cable due other entities holding access restrictions to cabling pathways or routes, infrastructure changes and/or requirements (street widening, new underground cabling requirements, etc.), utility company changes (pole relocation, etc.), or other changes impacting the routing of cabling between sites and the district office will be the sole responsibility of the service provider at no expense to Pointe Coupee Parish School Board.
- E. In the event of loss of communication to any site, communication is expected to start within 30 minutes of the outage and repairs shall start within 1 hour of the service outage.
- F. Except for those agreed-upon on the final negotiated contract between Pointe Coupee Parish School Board and the service provider, outages lasting longer than 24 hours shall be subject to liquidated damages agreed-upon in the final negotiated contract.
- G. Pointe Coupee Parish School Board will only be invoiced for non-discounted portions of costs net of E-Rate
- H. Data transmission between campuses must allow for QOS for phone system and support current district VLANs.

- I. List of any equipment that will be owned and maintained by the awarded service provider. The make and model of equipment must be included in the proposal (i.e. router).

## V. **PRICING, CONTRACT, AND BILLING:**

*Proposal (s) MUST include **WAN AND/OR INTERNET ACCESS** installation, **if applicable**, and a monthly (ongoing) cost of **EACH** option for this project. Pointe Coupee Parish School Board is requesting vendors to include a brief narrative explaining the company's ability to provide (scalable and/or burstable) during times of high demand and pricing for this service.*

### A. **WAN:**

1. Option1: 250 MBPS fiber optic (Ethernet capable) or comparable point-to-point connectivity from each of the sites to the data center, located at central office. All circuits must terminate directly into the data center. Provide pricing for contract term of (3) three years with an option of **CONTRACT** renewal for two (2) years and pricing for a (5) five year contract.
2. Option 2: 250 MBPS fiber optic (Ethernet capable) point to point connectivity from each of the sites to the data center. All circuits must terminate directly into the data center. Provide pricing for contract term of (3) three years with an option of **CONTRACT** renewal for two (2) years and pricing for a (5) five year contract. **THIS OPTION APPLIES TO FIBER OPTIC SOLUTION.**
3. Option 3: More than 250 MBPS fiber optic and or/comparable (500 MBPS, 1 GIG) (Ethernet capable) point to point from each of the sites to the data center. Please provide cost by range of speeds. **THIS OPTION APPLIES TO FIBER OPTIC SOLUTION**

### B. **INTERNET ACCESS:**

1. Option 1: one (1) 250 MBPS Internet Access
2. Option 2: Burstable and/or scalable Internet Access solution
3. Option 3: More than 250 MBPS (500 MBPS, 1 GIG)

### C. **CONTRACT TERMS:**

1. Option1. Contract term of three (3) years with an option of **CONTRACT** renewal for two (2) years
2. Option2. Contract term of (5) years

*In the event the winning vendor has a Louisiana State Master contract in place at the time of renewal or advertises lesser rates, Pointe Coupee Parish School Board reserves the right to select the lower pricing.*

*Pointe Coupee Parish School Board reserves the right to cancel the contract with the vendor for non-performance at any time during the contract period. Non-performance includes, but is not limited to, failure to supply good quality service, failure to provide services for the full term of the contract, installation performance, poor billing and customer service services, and failure to maintain status as an eligible E-Rate vendor.*

#### **D. Invoicing**

1. Vendors submitting responses to this Request for Proposal agree to provide discounted billing for products and/or services associated with the projects and seek reimbursement of the discount according to the invoicing guidelines of the Schools and Libraries Division. Pointe Coupee Parish School Board will pay for the discounted portion of all invoices when all products and/or services listed on the invoice are delivered in accordance with the contract.

## **VI. SCORING:**

- A. In accordance with the guidelines of USAC, this contract will be awarded to the most cost effective provider. Price will be the primary factor, but not the sole factor, in evaluating the bids.
- B. POINTE COUPEE PARISH SCHOOL BOARD will utilize, but is not be limited to, the following criteria in reviewing and scoring the bids:
  1. Price
  2. Overall responsiveness to the RFP
  3. Vendor's experience and ability to perform
  4. References

***In accordance with local bid laws, the Pointe Coupee Parish School Board cannot accept bids on days which are recognized as holidays by the United States Postal Service.***

Proposals are due by **Wednesday, November 12, 2013** at 2:00 PM. Bid Opening at 2:30 PM at the Pointe Coupee Parish School Board. Bids will not be scored at the time of the opening.

Proposals may be sent electronically from <http://www.centralbidding.com>

Or via US Postal mail or hand delivered to:

**POINTE COUPEE PARISH SCHOOL BOARD**

US Postal mail or sealed hand delivered to:

**POINTE COUPEE PARISH SCHOOL BOARD**

**Attention: Lacey Bueche, Technology Department**

**337 Napoleon Street**

**New Roads, LA 70760**

If further information is needed, please email:

[Lacey.Bueche@pcpsb.net](mailto:Lacey.Bueche@pcpsb.net) (technical information) or

[TeriL@eratesupport.org](mailto:TeriL@eratesupport.org) (E-Rate information)

**\*Note: All correspondence must be in writing due to USAC selective review requirements**

# REQUEST FOR PROPOSALS # 2

ITEMS SUBJECT TO E-RATE PRIORITY 2 FUNDING

## INTERNAL CONNECTIONS

### I. NOTICE TO VENDORS

#### A. WALK THROUGH

1. All vendors will need to attend the walk-through for the Internal Connections upgrade. This will allow each vendor the opportunity to survey the schools to determine the equipment that is needed for the upgrade. No consideration will be given for vendor's lack of information, and the walk-through is designed to make sure that all potential bidders are creating network designs based on the same survey. The walk-through and pre-bid meeting will be held on **October 21, 2013**. If necessary, walk-throughs will be completed on October 22, 2013. Vendors planning to attend the walk-through should **RSVP with Lacey Bueche by October 16, 2013**. RSVPs may be sent to [lacey.bueche@pcpsb.net](mailto:lacey.bueche@pcpsb.net). Only vendors attending the original walk-through may request an additional walk-through if more information is needed. The Pointe Coupee Parish School Board is in need of a complete internal connections overhaul; therefore vendors are encouraged to develop a state-of-the-art network design within a reasonable price range.

### II. OVERVIEW OF REQUEST

#### A. EQUIPMENT

1. POINTE COUPEE PARISH SCHOOL BOARD plans to overhaul its current technology infrastructure and is seeking bids for enterprise class equipment at all sites. All equipment and materials shall be new. All purchased equipment must meet to the highest current applicable industry standards. Defective or damaged equipment and materials shall be replaced or repaired, prior to Service Cutover, in a manner, which meets the approval of the District and at no additional cost to the District.

## B. WIRING

1. Pointe Coupee Parish School Board is seeking bids for a complete upgrade of all cabling and wiring at all **eligible sites**. It is estimated that the district will need approximately 2000 drops; however, we encourage all wiring vendors to attend the walk-through for a more accurate count. Some schools have external building that are connected to the network with copper wiring. The District is requesting that all copper wiring (backbone and intermediate backbone) be replaced with fiber.

## C. WIRELESS (V-LAN)

1. Pointe Coupee Parish School Board currently have sporadic wireless coverage. As a crucial component of our infrastructure overhaul, we are requesting that all sites have COMPLETE wireless saturation.

## III. **VENDOR EXPECTATIONS**

A. Pointe Coupee Parish School Board will expect the Project Manager, Supervisor,

Superintendent, Foreperson or Lead Person for this project to be responsible for the following:

1. Capable of making decision or access to his/her proper Company personal to obtain answer within the hour to any question the District may raise that might not be covered in this package.
2. Will develop timeline charts with District Representative on project schedule, materials shipments and any other events that may impact the agreed upon contract completion date.
3. Co-ordinate any site preparation issues.
4. Set day and time with District Representative for weekly progress meeting on all phases of project. (Very important if timeline is behind schedule to have exact explanation of cause, effect and solution to bring project back on schedule.)
5. Contact the District Representative for approval of any deviation in work schedule agreed upon. Weekends and Holidays will not be scheduled for work without prior approval.

#### IV. **Proposal Format and Requirements:**

*Please submit the following items in the order described below. Be sure to note the required quantity and format of proposals listed below.*

- A. Table of Contents
- B. Summary Page
  - a. Include a one-page summary page which explains in **layman terms** a narrative of the overall design of the proposal, functionality and overview of pricing options.
- C. Body of Proposal (narrative of proposal)
- D. Pricing and Contract Options
  - a. See page 18 for desired pricing and contract options
- E. Timeline
  - a. Estimated timeline for this project. Pointe Coupee Parish School Board is applying for funding to begin on July 1, 2014.
- F. Network Diagrams
  - a. Include detailed site diagrams with the proposed solution.
- G. Client List of public school district(s) and businesses in Louisiana where the company has performed internal connections work.
- H. *It is recommended, but not required, that each bid include a written statement attesting that the sole proprietor, partner, incorporator, director, manager, officer, or other like individual who owns at least ten percent (10%) of the bidding entity has not been found guilty of or plead no contest to any of the crimes or equivalent federal crimes listed in La. Rev. Stat. Ann. §[38:2227](#).*

**PLEASE NOTE: All bidders are expected to submit one SIGNED original (paper), three copies and one electronic copy (PDF on CD/DVD) of the entire proposal.**

## V. Network Equipment Needed

- A. POE GIG Switches (48 and 24 port)
- B. Racks: Enclosed with cooling functionality for IDFS
- C. Racks: Enclosed with pull out key boards and KVM switches for MDFS
- D. UPS for all E-Rate eligible equipment in MDFS and IDFS
- E. Wireless Access Points for **saturation of Wi-Fi throughout each site**
- F. LAN Controller(s) for wireless network infrastructure
- G. Server(s) DHCP/DNS with monitors and keyboards
- H. Firewall for data center
- I. Client Licenses for all servers

**\*Additional Network Components AS NEEDED to upgrade the entire network**

## VI. TECHNICAL SPECIFICATIONS

### A. Structured Cabling Overview

*The system chosen shall meet the following specifications:*

1. General Speed Cable 6000 (Cat 6 rated) horizontal backbone cable shall be used for all data applications.
2. Plenum rated shall be used in *plenum rated areas* or approved equal.
3. Cable jacket shall be blue for all data cables.

### B. COMMUNICATIONS OUTLETS

1. Using the preferred General/ Panduit solution, both wall and raceway-mounted outlets shall be mounted in single gang utility boxes and covered with dual or quad face plates CFP\*EI. Complete outlet shall consist of utility box, jacks, caddy clips, and cover plate.
2. Outlets shall be Panduit or equal consisting of 8-position, Category 6 complaint, RJ-45 modular jacks Part number CJ688T or approved equal. Each outlet shall consist of two (2), or four (4) data jacks at each location as determined in on-site visit.
3. Jacks determined to be used for voice will be grey. LABELING REQUIRED.
4. The district will not remove existing wiring; however, **non-functional drops must be covered with solid face plate.**

### C. CONDUIT /RACEWAY

1. When possible vendors should use existing conduit; however, if PVC or INNER DUCT is proposed it shall be a non-metallic, flexible conduit intended for power and communications applications. Duct shall be suitable for underground installations.
2. Raceway shall be Panduit or equal raceway system and will include all elbows, T's, boots, and connectors needed.

### D. PATCH PANELS (When new are needed)

1. Data station cables shall terminate on rack mounted 24-port or 48-port patch panels (Panduit CPPL24WBL OR CPPL48WBL OR APPROVED EQUAL) as required. Panels should be multi-Media, quick-connect panels with RJ-45 snap-in modules, Category 6 complaint. Panels shall be 19" rack mounted. RJ-45 snap-in modules shall be color coded in direct correspondence in color to the other end of the cable terminated on the color-coded jack in the outlet box.

### E. FIBER DISTRIBUTION PANEL (When additional runs are needed)

1. Fiber LIUs will be rack mountable in a 19" rack.  
The LIU shall be sized to accommodate the appropriate number of fiber connections.  
The LIU at the IDF will have one bulkhead and 1 blank. The LIU at the MDF will have a bulkhead for each IDF. The others will be blank. Fiber cables shall be routed to fiber distribution panels (Panduit LX-LP12B\_SCM or equal). Terminated with type **LC to LC** Couplers.
2. Fiber distribution panels shall be labeled with each strand marked permanently and appropriately with the corresponding Transmit and Receive the location to which the fiber pair is going.
3. When re-terminating and re-running fiber to existing LIU, existing connections will be considered and termination method will be determined on walk through.

### F. DATA CABLE INSTALLATION

*Station cable installation shall consist of the following (Panduit Raceway Systems):*

1. A **(10)** foot maintenance loop shall be included in each cable run to provide future equipment mobility and tension free runs.
2. Each **cable** shall also be labeled to indicate the room number and outlet it corresponds to. For example. Room121 has 4 drops. The numbers would be 121.1, 121.2, 121.3, 121.4. (**IF this were a lab with 33 drops this could go up to 121.33**)
3. Each outlet box and patch panel connection for that cable shall be labeled to indicate the room number and outlet it corresponds to and the room where the cable terminates.

4. All cable and wiring identification shall be in compliance with ANSI/TIA/EIA/606 Structured Cabling Systems standards.

#### G. FIBER OPTIC CABLE

1. Fiber optic cable shall be multi-mode, 6 fiber OM3, and tight buffer suitable for indoor/outdoor applications. Preferred cable is Corning Cable System FREEDM LST which is OFNR-rated, UV-resistant, fully water-blocked indoor/outdoor cables. No inner duct is required for indoor installation. Conduit is required for exterior installation. If installation is underground then a trace wire shall be installed in the conduit.
2. Minimum Six (6) fiber strands shall be run between locations requiring fiber. All existing copper shall be replaced with fiber. All Strands will be terminated with LC connectors. Number of strands in cable will be noted for each job.
3. Individual fiber strands shall be color coded per telecommunications industry practice.

#### H. FIBER CABLE INSTALLATION

1. Fiber cable shall be terminated using LC/LC type connectors. The type of connectors shall be SC unless otherwise noted in walk through. If a Fiber panel exists then connector can be as the bulkheads currently exist.
2. All strands of fiber cable runs shall be terminated at both ends and labeled as stated above.
3. Ten-foot (10 ft.) maintenance loops shall be used for each fiber run. These loops should be included to provide the ease of future equipment mobility and provide a tension free fiber run.

#### I. COMMUNICATIONS SYSTEMS INSTALLATION AND CONNECTION

1. Unless otherwise specified, all communications systems shall be permanently installed and **connected to the wiring system**, this includes all end-user equipment. The systems must be installed according to manufacturer standards and recommendations.

#### J. DATA SYSTEM GENERAL REQUIREMENTS (For new runs)

1. All cables, wires, and equipment shall be securely and neatly installed.
2. Each station wire shall be plainly marked at its termination end of the patch panel with the room number to which it is connected.
3. Data cables shall be routed above ceilings, when possible, with cables neatly bundled with Tack-tape, VELCRO or approved substitute. No more than 24 cables shall be bundled. No plastic ties will be used.

4. Modular raceway shall house all cables that must be placed below the ceiling.
5. Contractor shall maintain recommend Category 6 bending radius, pulling tension, and cable support requirements. Tack-tape, VELCRO or approved substitute Cable ties may be finger tight, however, not so tight so they distort the outer jackets of the cable.
6. Cable suspended above an open ceiling shall not rest on ceiling tiles or lighting fixtures, and shall be supported from roof structure at 4' to 6' intervals.
7. Contactor shall follow telecommunications guidelines regarding the bending radius for fiber runs.

## **VII. GROUNDING SYSTEM**

- a. All communications equipment racks that are installed or labeled or in anyway a part of this contract, shall be grounded, isolated from other grounds. The protective ground connection point shall NOT be made to electrical conduits, power distribution box grounds or neutral busses. The intent is to provide telecommunications equipment with a ground which will not be affected by any other electrical work. The ground shall be a #6 AWG solid copper conductor, green insulated ground wire which shall be grounded to the building ground or to contractor installed ground  $\frac{3}{4}"/8'$ , following NEC Codes.

## **VIII. WALK-THROUGH, PUNCH LIST, DOCUMENTATION AND TESTING**

- A. Before completion of the job it is the responsibility of the Contractor to request a walk through inspection by a Pointe Coupee Parish School Board designee. A Punch list will be created and agreed upon.
- B. Upon completion of punch list items it is the responsibility of the Contractor to request a Final Inspection.
- C. Upon completion of installation, the contractor shall provide a copy of "as installed" drawings showing the number of cables terminated in each room, and the location of patch panel those cables are connected to.
- D. Data wiring shall be tested upon completion of installation. A hard copy of the cable test results shall be provided with the "as installed" drawings upon completion of installation.
- E. Testing shall be in accordance with the following standards:
  - i. ASTM D 4566-98 Standard Test Method for Electrical Performance Properties of Insulation and Jackets for Telecommunications Wire and Cable, 1998

## ANSI/TIA/EIA-568-B.2 Commercial Building Telecommunication Cabling

Standard, Part 2: Balance Twisted-Pair Cabling Components, 2000.

- F. Data cables shall contain no defective pairs.
- G. The test procedures shall demonstrate, at a minimum, that all data cables shall be tested to the most recent proposed EIA/TIA CAT 6 standard
- H. Each fiber optic cable shall be tested after installation by the contractor for optical power attenuation. Each SC cable termination may/shall have a maximum of 0.5dB loss, and a total loss of the cable shall be a maximum of 1.0 dB.
- I. The Pointe Coupee Parish School Board designee will be given the “as installed” drawings, test results and approve final walk through before final payment will be made.
- J. Testing and Certification Procedure
  - a. Testing of all installed “Basic Links” shall be performed using a Level 6 hand held tester and performed to the latest revision of TIA/EIA-568-B documents.
  - b. All reports shall be recorded and presented to the end user before acceptance. This also includes all fiber runs that have been installed.
  - c. Fiber will be tested for both wavelengths of multi-mode and single mode fiber by power meter and light source.

**IX. PRICING, TERMS, BILLING, AND WARRANTY****A. Pricing**

*Vendors shall propose separate pricing for installation based on a **turn-key solution** for upgrading the networks at all sites. **PCPSB encourages competitive bidding on turn-key solutions, as this is the preferred option. However, all other options will be strongly considered.***

*During the walk-through vendors will have an opportunity to perform assessments at each site and the **district encourages vendors to create a state of the art network design.***

*Pointe Coupee Parish School District is seeking the most-cost effective pricing available.*

1. Option 1. Turn-key wiring/equipment solution and itemize the number of drops, unit pricing of all equipment with installation.
2. Option 2. Equipment Only
3. Option 3. Wiring Only
4. Option 4. Installation Only

**B. TERMS:**

*In the event the winning vendor has a Louisiana State Master contract in place at the time of renewal or advertises lesser rates, Pointe Coupee Parish School Board reserves the right to select the lower pricing.*

*Pointe Coupee Parish School Board reserves the right to cancel the contract with the vendor for non-performance at any time during the contract period. Non-performance includes but is not limited to failure to supply good quality service, failure to provide services for the full term of the contract, installation performance, poor billing and customer service services, and failure to maintain status as an eligible E-Rate vendor.*

**C. Invoicing (Billing)**

1. Vendors submitting responses to this Request for Proposal agree to provide discounted billing for products and/or services associated with the projects and seek reimbursement of the discount according to the invoicing guidelines of the Schools and Libraries Division. Pointe Coupee Parish School Board will pay for the discounted portion of all invoices when all products and/or services listed on the invoice are delivered in accordance with the contract.

**D. Warranty**

1. During the Warranty Period (after Service Acceptance) and during any subsequent Bidder provided warranty period, Bidder may provide replacement of defective equipment/components with new equipment/components. Such replacement equipment/components shall be of equal or greater performance characteristics, engineering/design levels, and appearance than replaced equipment/components. Integrity of existing warranty must be maintained.

**X. SCORING:**

- A. Pointe Coupee Parish School Board will utilize, but is not be limited to, the following criteria in reviewing and scoring the bids:
  - 1. Price
  - 2. Overall responsiveness to the RFP
  - 3. Vendor's experience and credentials
  - 4. References
  
- B. In accordance with the guidelines of USAC, this contract will be awarded to the most cost effective provider. Price will be the primary factor, but not the sole factor, in evaluating the bids. Other factors of consideration may include prior overall responsiveness to the RFP, Experience and Reference.
  
- C. The bid will be awarded as a collective grand total and not item by item. No consideration will be given to any claims based on a lack of knowledge of existing conditions. For this reason, vendors should attend the vendor walk through and/or schedule site visits prior to the vendor submitting a response to the bid.

***In accordance with local bid laws, the Pointe Coupee Parish School Board cannot accept bids on days which are recognized as holidays by the United States Postal Service.***

Proposals are due by **Wednesday, November 12, 2013** at 2:00 PM. Bid Opening at 2:30 PM at the Pointe Coupee Parish School Board. Bids will not be scored at the time of the opening.

Proposals may be sent electronically from <http://www.centralbidding.com>

Or via US Postal mail or hand delivered to:

**POINTE COUPEE PARISH SCHOOL BOARD**

US Postal mail or sealed hand delivered to:

**POINTE COUPEE PARISH SCHOOL BOARD**

**Attention: Lacey Bueche, Technology Department**

**337 Napoleon Street**

**New Roads, LA 70760**

If further information is needed, please email:

[Lacey.Bueche@pcpsb.net](mailto:Lacey.Bueche@pcpsb.net) (technical information) or

[TeriL@eratesupport.org](mailto:TeriL@eratesupport.org) (E-Rate information)

**\*Note: All correspondence must be in writing due to USAC selective review requirements**

## Pointe Coupee Parish School District Eligible Entities

Site Name	Physical Address
Pointe Coupee Parish School Board Office	337 Napoleon Street New Roads, LA 70760
Livonia High School	3118 LA HWY 78 Livonia, LA 70755
Rosenwald Elementary School	1100 New Roads St. New Roads, LA 70760
Rougon Elementary School	13258 LA HWY 416 Rougon, LA 70773
Upper Pointe Coupee Elementary	4739 LA HWY 419 W Batchelor, LA 70715

# 4 Pricing & Contract Options

<http://www.InLine.com>

**Jackson**

405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/ 956-8409

**Birmingham**

600 Lakeshore Parkway, Birmingham, AL  
35209  
Ph: 205/278-8100 Fax: 205/ 941-1934

**888-3InLine**

**Montgomery**

1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/ 271-3982

**POINTE COUPEE PARISH SCHOOL BOARD  
PRICING AND CONTRACT OPTIONS**

Mbps	Metro E Managed Network Services (5 Year Option)				
		Setup	Monthly	Total Year One Cost	Annual Recurring
10000	Pointe Coupee Parish School BD Office		\$3,724	\$44,688	\$44,688
1000	Livonia High School		\$3,724	\$44,688	\$44,688
1000	Rosenwald Elementary School		\$3,724	\$44,688	\$44,688
1000	Rougon Elementary School		\$3,724	\$44,688	\$44,688
1000	Upper Pointe Coupee Elementary		\$3,724	\$44,688	\$44,688
1000	Valverda Elementary		\$3,724	\$44,688	\$44,688
	Internet		\$0	\$0	\$0
	Totals	\$0	\$22,344	\$268,128	\$268,128

**5 Year Total \$1,340,640**

Mbps	Metro E Managed Network Services (7 Year Option)				
		Setup	Monthly	Total Year One Cost	Annual Recurring
10000	Pointe Coupee Parish School BD Office		\$3,385	\$40,620	\$40,620
1000	Livonia High School		\$3,385	\$40,620	\$40,620
1000	Rosenwald Elementary School		\$3,385	\$40,620	\$40,620
1000	Rougon Elementary School		\$3,385	\$40,620	\$40,620
1000	Upper Pointe Coupee Elementary		\$3,385	\$40,620	\$40,620
1000	Valverda Elementary		\$3,385	\$40,620	\$40,620
	Internet		\$0	\$0	\$0
	Totals	\$0	\$20,310	\$243,720	\$243,720

**7 Year Total \$1,706,040**

Mbps	Metro E Managed Network Services (10 Year Option)				
		Setup	Monthly	Total Year One Cost	Annual Recurring
10000	Pointe Coupee Parish School BD Office		\$3,105	\$37,260	\$37,260
1000	Livonia High School		\$3,105	\$37,260	\$37,260
1000	Rosenwald Elementary School		\$3,105	\$37,260	\$37,260
1000	Rougon Elementary School		\$3,105	\$37,260	\$37,260
1000	Upper Pointe Coupee Elementary		\$3,105	\$37,260	\$37,260
1000	Valverda Elementary		\$3,105	\$37,260	\$37,260
	Internet		\$0	\$0	\$0
	Totals	\$0	\$18,630	\$223,560	\$223,560

**10 Year Total \$2,235,600**

**Circuits Bundled with Equipment necessary  
to facilitate network traffic at no cost**



# 5 Timeline

<http://www.InLine.com>

## **Jackson**

405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/ 956-8409

## **Birmingham**

600 Lakeshore Parkway, Birmingham, AL  
35209  
Ph: 205/278-8100 Fax: 205/ 941-1934

**888-3InLine**

## **Montgomery**

1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/ 271-3982

## V. Timeline

Estimate timeline for this project. Pointe Coupee Parish School Board is applying for funding to begin on July 1, 2014.

Inline commits to having the Network fully functional by July 1, 2014.

# 6 Network Diagram

<http://www.InLine.com>

## **Jackson**

405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/ 956-8409

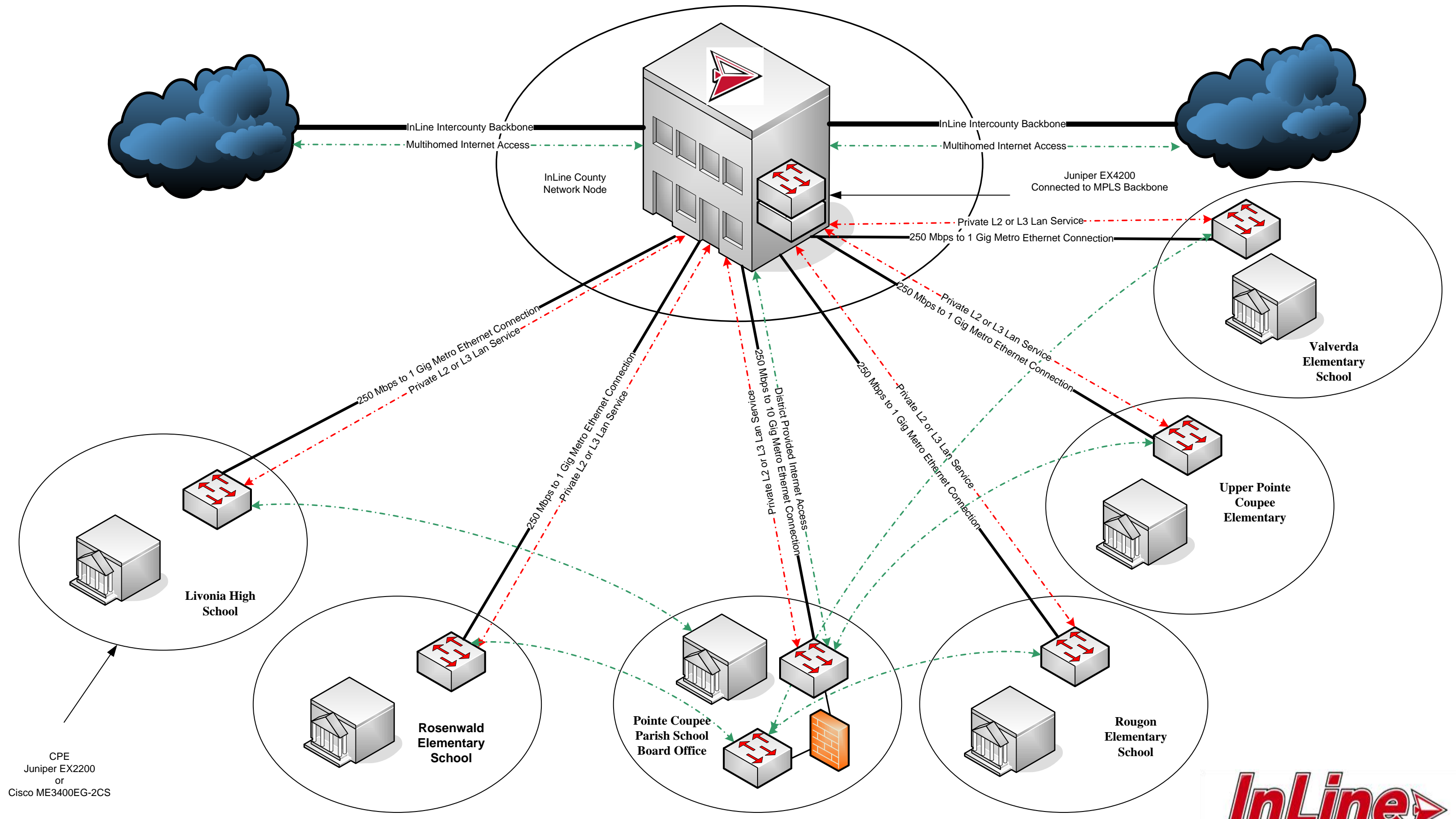
## **Birmingham**

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Ph: 205/278-8100 Fax: 205/ 941-1934

**888-3InLine**

## **Montgomery**

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# 7 Client List

<http://www.InLine.com>

## **Jackson**

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Ph: 601/899-5002 Fax: 601/ 956-8409

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Ph: 334/819-1025 Fax: 334/ 271-3982

# Education

**Lamar County School District**

Ross Randall - Technology Director  
601-596-3476

**Marshall County School District**

Todd Sanderson – Technology Coordinator  
662-544-3292

**Natchez-Adams School District**

Dewana Strauder – Technology Director  
601-445-2937

**Greenwood Public School District**

Brenda Smith – Technology Director  
662-299-5077

**Clarksdale Municipal School District**

James Miller – Technology Coordinator  
662-627-8500

**Coahoma County School District**

Anthony Dixon – Technology Coordinator  
662-624-5448

**Lauderdale County School District**

Kaycee Crane - Technology Coordinator  
601-485-1760

**Jefferson Davis County School District**

Tim Bryant - Technology Director  
601-792-4267

**Columbus Municipal School District**

Beth Tippet - Technology Coordinator  
662-241-7400

**Tunica County School District**

Sherwonda Dunn – Technology Coordinator  
662-363-5889

**Walthall County School District**

Andy Brock – Technology Director  
601-303-0234

**McComb School District**

Sue Jarvis – Technology Coordinator  
601-278-2881

**Shaw School District**

Jarvis McWilliams – Technology Coordinator  
662-545-1952

**Sunflower County School District**

Sylvester Washington – Technology Coordinator  
662-207-7414

**Lawrence County School District**

Bobby Dawson – Technology Coordinator  
601-455-4562

**Quitman Consolidated School District**

John Korzenski – Technology Coordinator  
601-934-9275

**West Tallahatchie School District**

Sherrie Hilliard – technology Coordinator  
662-645-0694

**Benton County School District**

Glossie Terry – Technology Coordinator  
662-224-9788

**Senatobia School District**

Phil Mote – Technology Coordinator  
662-501-9697

**Mound Bayou School District**

Dan Harris – Technology Coordinator  
662-721-0018

**Clinton Public School District**

Dr. Kameron Ball – Technology Director  
601-594-3859

**North Bolivar School District**

Casper Hall – Technology Coordinator  
662-719-6414

**Cleveland School District**

Neil Gong – Technology Coordinator  
662-843-3529

**Forrest County School District**

Chris Hill – Technology Coordinator  
601-297-0025

**Pearl River County School District**

Kendall McClinton – Technology Coordinator  
601-916-1091

**East Jasper School District**

Harlena Jones – Technology Coordinator  
601-935-0191

**Piney Woods School**

Don Wansley – Technology Coordinator  
601-845-2214

**Shelby County School District**

Susan Poling - Technology Coordinator  
205-682-5622

**Madison City Schools**

Katrina Allen – Technology Coordinator  
256-464-8370

**Demopolis City Schools Network**

Jeremiah Dial  
334-216-3511

## **State and Local Government References**

**Mississippi Department of Transportation [\(details\)](#)**

Mike Stokes  
(601)359-1454

**Alabama Department of Transportation [\(details\)](#)**

Stacey Glass  
(334) 242-6272

**Hinds County, MS**

Carmen Davis – County Administrator  
601-968-6501

**City of Murfreesboro, TN [\(details\)](#)**

Brian Pollock  
(615) 848-3225

**City of Byram, MS**

## **Corporate**

**Bailey Cable TV**

David Bailey  
601-832-8597

**Viking Range**

Bill Cook – IT Director

662-451-4185

**Hilton Garden Inn – Madison**

Ken O’Keefe

601-326-8155

**Microsped**

Randy Moss - Owner

662-455-1967

**Warren Manufacturing**

GA Lassiegné – IT Director

205-278-3605

**Peavey Electronics**

Robert Muirhead – ERP Applications Manager

601-486-1856

## **Health Care**

**Radiological Group**

Paul Neely

601-354-4327

**King’s Daughters Hospital of Yazoo County**

Darryl Weaver – CEO

662-751-8151

**Mississippi Baptist Health System**

Steven Reed – CIO

601-968-1016

**Mississippi Baptist Health System**

Steven Stanic – CIO

601-968-1016

# 8 References

<http://www.InLine.com>

## **Jackson**

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1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/ 271-3982

## **ALDOT I-65 Hurricane Evacuation Route Wireless Camera and Traffic Data Sensor Network**

Construction and Design: April-July 2006

Service Contract: 6/1/06-Present

Project Name: I-65 Hurricane Evacuation Route Wireless Camera and Traffic Data Sensor Network

Project Scope: Carrier-Based Data, Voice & Video Network

Alabama Department of Transportation (ALDOT)

1409 Coliseum Blvd.

Montgomery, AL 36130

Stacey Glass

Phone: (334) 242-6272

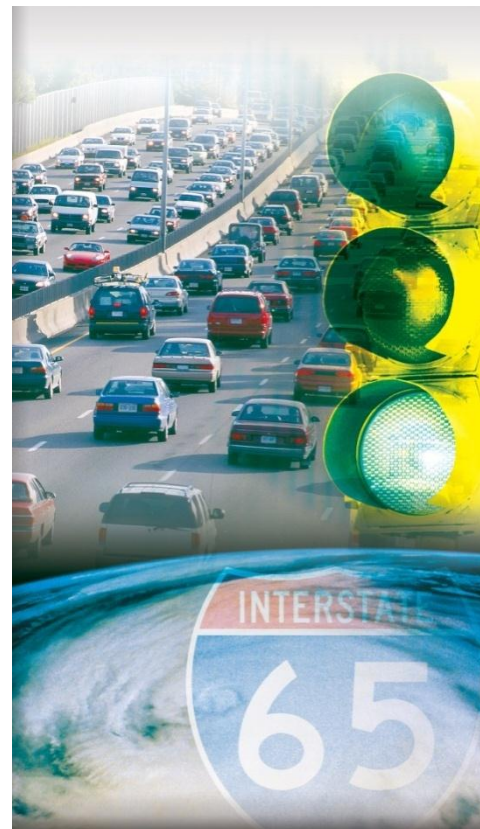
Email: [glasss@dot.state.al.us](mailto:glasss@dot.state.al.us)



When the Alabama Department of Transportation identified the need for better management of their Hurricane Evacuation I-65 Contra-Flow Operations, they turned to the experts at InLine. InLine's engineers and construction teams designed and built a network that stretches from Mobile to Montgomery along I-65 and supports hundreds of users. This network is designed to provide real-time video and traffic radar sensor data to ALDOT Central Office, ALDOT 6th Division Headquarters in Montgomery, and ALDOT 9th Division Headquarters in Mobile.

ALDOT relied on InLine for this job because they know that the Hurricane Evacuation Route network is a system that **MUST** work under the harshest of conditions. In order to provide ALDOT with the ability to effectively manage the I-65 southern contra-flow crossover, which is located in a remote area of south Alabama, InLine designed this system to provide wireless high-speed mobile data and internet connectivity to ALDOT vehicles in that area, so that they can tap into the camera system from equipped on-site and in-route vehicles during an emergency evacuation.

- I-65 Hurricane Evacuation Route Network
- Real-Time Camera System
- Real-Time Traffic Radar Sensor Data
- Real-Time Management of I-65 Corridor for Contra-Flow Evacuations
- Network stretches over 180 miles from Mobile to Montgomery Alabama
- Provides Emergency VoIP Services between key ALDOT offices
- Leased service providing a managed network with total system maintenance
- Utilizes both Wireless and Fiber Network circuits provided over InLine's carrier network.



## InLine's Central Alabama Wireless Internet Service

### Project Scope:

InLine provides high-speed wireless Internet Service access in an area in which the remote and/or inaccessible nature of our customers make wired or cabled internet access virtually impossible. InLine designed, integrated, constructed, and maintains the core network and customer premise equipment that provides wireless Internet access to this remote area in Chilton County, Alabama. InLine maintains customer sales and support for this system allowing Broadband Access for numerous residential, business and government agencies that otherwise would have no other alternative to broadband other than unreliable, high latency satellite service.



InLine's network engineers and construction teams designed and constructed a "non-line-of-sight" mobile broadband capable wireless network from 6 primary tower sites in the Clanton, Jemison, Thorsby and Lake Mitchell Chilton County area that provides Internet access to over 300 square miles of extremely rural countryside. This technologically-advanced system was designed to provide wireless high speed Internet access to residential, SMB, enterprise business, and government clients throughout this area in addition **to providing mobile broadband connectivity** to properly equipped vehicles.



**Geographic Size: Approximately 300+ square miles**

**Number of Users: 500+**

**Number of Distribution Sites: 6**

## Jefferson Davis County-Wide School Network

Construction and Design: 3/1/03-7/1/03

Service Contract: 7/1/03-Present

Jefferson Davis County Board of Education

PO Box 1197

Prentiss, MS 39474

Tim Bryant

Phone: (601) 792-4267

Email: [jtbraynt@jeffersondavis.k12.ms.us](mailto:jtbraynt@jeffersondavis.k12.ms.us)

Project Scope:

### County-Wide Education Network Design and Deployment

InLine's team of engineers designed and implemented a network that spans the entire county, utilizing Short & Long-haul fiber in concert with Carrier-Class microwave radios. This network supports over 1500 users at 8 locations with 1000Mbps between locations and includes a redundant Internet connection. This system required the implementation of over 25 managed VLAN's to provide student, faculty, and administrative networks over the same system.



This system also supports an out-of-band maintenance and support network that InLine's engineers utilize to monitor and maintain the system. This network currently provides LAN, WAN, Internet, Video Conferencing and Real Time Video Security for the school board that has enabled them to eliminate numerous costly T1 lines by consolidating all of their data, voice, and videoconference Distance Learning systems into a single network. This system was completed on time within a 120-day time frame.

**Geographic Size: Complete County-Wide Coverage (630 square miles)**

**Number of Users: 1500+**

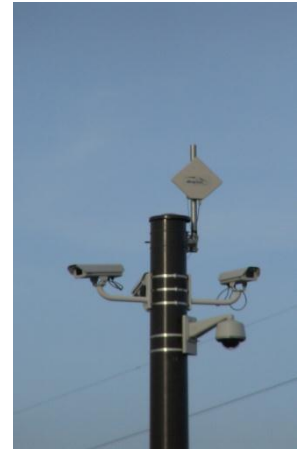
**Number of Sites: 8**

## Mississippi DOT - Reconnecting Mississippi's Coastal Communities Through ITS

Mississippi Department of Transportation (MDOT)  
PO Box 1850  
Jackson, MS 39215  
Mike Stokes  
Phone: (601) 359-1454  
Email: MStokes@mdot.state.ms.us

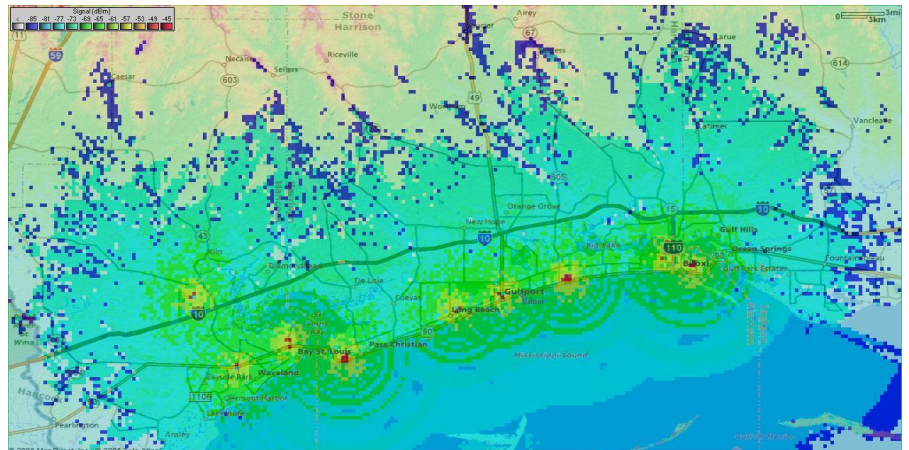


As Mississippians began clearing the wreckage and rebuilding their communities after Hurricane Katrina, the Mississippi Department of Transportation (DOT) immediately embarked on a plan to rebuild U.S. Highway 90 along the state's coastline. For Mississippi DOT, the emphasis was not just on replacing what had been, but taking the opportunity to build back better than before. For a constrained corridor that could not be widened, this meant engaging local jurisdictions in a collaborative partnership to build smarter with ITS elements maximizing the corridor's capacity. The plan would bring state-of-the-art traffic management capabilities along the 43-mile corridor with 54 signalized intersections spanning six cities and two counties. A huge challenge and yet a huge opportunity, Mississippi DOT worked not just to replace what was destroyed, but make use of the latest and most appropriate ITS technologies to meet existing and future transportation needs for U.S. 90 and the region.



MDOT, faced with a seemingly insurmountable challenge between the devastation of the storm and the fact that Highway 90 could not be widened to accommodate the ever growing traffic demands of this corridor, turned to InLine to provide a Design-Build Solution for an Intelligent Transportation System (ITS) that would enable real-time traffic monitoring and incident management as well as a number of other applications including Video Detection Systems (VDS) and Adaptive Signal Control (ASC) along this corridor allowing more vehicles to travel safely down the same road space in an efficient manner.

This system also enables these communities the ability to provide telecommunication services to other agencies or connect camera and ITS elements to additional highways, interstates, or arterial streets throughout the estimated 1500 square miles of coverage area.



US Highway 90 propagation Study

- 100 Mbps Full Duplex, Licensed, Point-to-Point Wireless Backbone
- Broadband Access with over 1500 square miles of coverage
- 1.5 Mbps Redundant Distribution Connections Using Unlicensed 900 MHz Spectrum
- 5 Mbps Point-to-Multipoint Last Mile Using 4.9 GHz Restricted Public Safety Spectrum
- Provides Near-Line-of-Sight and Non-Line-of-Sight Connections, Including Mobile Broadband
- Fully Redundant "Hurricane Resistant" Network with No Single Point of Failure



## Murfreesboro Mobile Data Network

Construction and Design: November 2005- May 2006

Project Scope: Municipal Broadband Network Integration

Jurisdiction Size: 39 sq. miles

Mobile Broadband: Over 75 sq. miles of coverage.

Number of Users: 1000+

Number of Sites: 23 plus Mobile Broadband for hundreds of vehicles

City of Murfreesboro, TN

2032 Blanton Drive

Murfreesboro, TN 37129

Brian Pollock

Phone: (615) 848-3225

Email: bpollock@murfreesborotn.gov

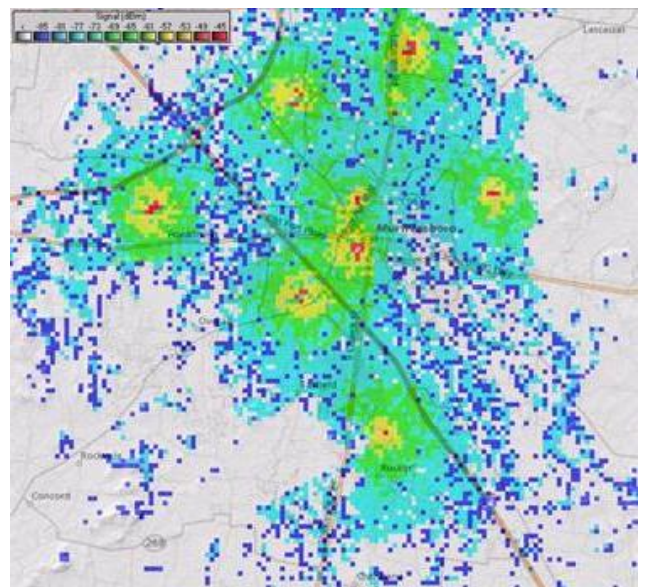


InLine's network and construction teams designed a citywide network enabling Murfreesboro public safety locations to share resources and exchange information between the protected Police Headquarters LAN servers and all police and fire precincts.

This network enables the sharing of all network resources including, but not limited to; Internet Access, Firewall, Content Filter, network servers, printers, workstations, anti-virus server, and DHCP server. InLine designed the network layout, installed as specified, and provided all the electronics and hardware for the network including the wireless equipment, towers, switches, and firewalls.

### System Summary:

- Community-wide Broadband Access
- Mobile Broadband up to 3Mbps @ over 60 MPH
- 8 Towers enable over 75 sq. miles of Mobile Broadband
- Fully redundant fiber & wireless hybrid backbone
- Fixed data connections ranging from 1.5Mbps to 1Gbps
- Interconnects all municipal into unified network
- Carrier Class systems enable private networks
- Carrier system enables resource sharing models



City of Murfreesboro Propagation Study

## Natchez City-Wide Fiber Network



Construction and Design: 12/1/04-4/30/05

Service Contract: 7/1/05- Present

Natchez Adams Unified School District  
10 Homochitto Street  
Natchez, MS 39120  
Dewana Strauder, Technology Coordinator  
Phone: 601-445-2937  
Email: dstrauder@natchez.k12.ms.us

Project Scope:

### **Metropolitan Area Ethernet Fiber Based Network**

InLine's Engineers and Construction teams deployed a fiber based network across the Historic City of Natchez Mississippi to interconnect all of the district's schools at Gigabit speeds. This network consists of several miles of fiber optics deployed using InLine's implementation teams and represents over a 100 fold increase in inter-school bandwidth over the existing deployment. This network is being used to enable distance learning, inter-school communication, a centralized domain architecture, centralized backup services, unified management, centralized Internet with firewall and filtering services, and remote site security systems with real-time video monitoring.

InLine worked with the NASD personnel to receive e-rate funding for this project that offset 90% of the cost to the district. InLine ran over 480,000 feet of the fiber in the historical City of Natchez, MS to connect the city's entire school district at 1000Mbps vs. its existing system running at 1.5Mbps. InLine maintained this project even during the hardship after the devastation of Hurricane Katrina in this southern Mississippi town.

**Geographic Size: 30 Miles of Fiber**

**Number of Users: 2000+**

**Number of Sites: 9**

## **XII. References**

### **Clarksdale Municipal School District Wide Area Network**



**Service Start Date: July 2011 to Present**

**Clarksdale Municipal School District  
(Coahoma County)**

101 McGuire Street

Clarksdale, MS 38614

James Miller, Technology Coordinator

(662) 627-8500

Email: [jmiller@cmsd.k12.ms.us](mailto:jmiller@cmsd.k12.ms.us)

**13 sites with 1000 Mbps,**

**3783 students**

## **XII. References**

### **Cleveland School District Wide Area Network**



**Service Start Date: July 1, 2013 to Present**

**Cleveland School District**

305 Merritt Drive

Cleveland, MS

Neil Gong, Technology Director

662-843-3529

**Email:** [ngong@cleveland.k12.ms.us](mailto:ngong@cleveland.k12.ms.us)

**14 sites with 1 Mbps**

**4037 Students**

## **XII. References**

### **East Jasper School District WAN and Internet Access**



**Service Start Date: July 2013 to Present**

#### **East Jasper School District**

714 North Pine Avenue

Heidelberg, MS 39439

Harlena Jones

601-787-2055 ext. 1284

Email: [hjones@eastjasper.k12.ms.us](mailto:hjones@eastjasper.k12.ms.us)

**2 Sites at 100 Mbps**

**150 MB Internet Access**

**995 Students**

## **XII. References**

### **Forrest County School District WAN**



**Service Start Date: July 2013 to Present**

#### **Forrest County Schools**

400 Forrest Street

Hattiesburg, MS 39403

Chris Hill, Technology Director

601-318-8100

Email: [Chill@forrest.k12.ms.us](mailto:Chill@forrest.k12.ms.us)

**8 Sites with 1000 Mbps**

**2405 Students**

## **XII. References**

### **Greenwood Public School District Wide Area Network & Internet Access**



**Service Start Date: July 2011 to Present**

**Greenwood Public School District  
(Leflore County)**

401 Howard Street

Greenwood, MS 38930

Brenda Smith, Technology Coordinator

(662) 455-7472

Email: [brendasmith@greenwood.k12.ms.us](mailto:brendasmith@greenwood.k12.ms.us)

**7 sites with 1000 Mbps,**

**200 Mbps Dedicated Internet Service with Filtering,**

**2860 students**

## **XII. References**

### **Lamar County School District Wide Area Network & Internet Access**



**Service Start Date: August 2012 to Present**

#### **Lamar County School District**

424 Martin Luther King Drive

Purvis, MS 39475

June Songy, Technology Coordinator

(601) 794-1030

Email: [june.songy@lamarcountyschools.org](mailto:june.songy@lamarcountyschools.org)

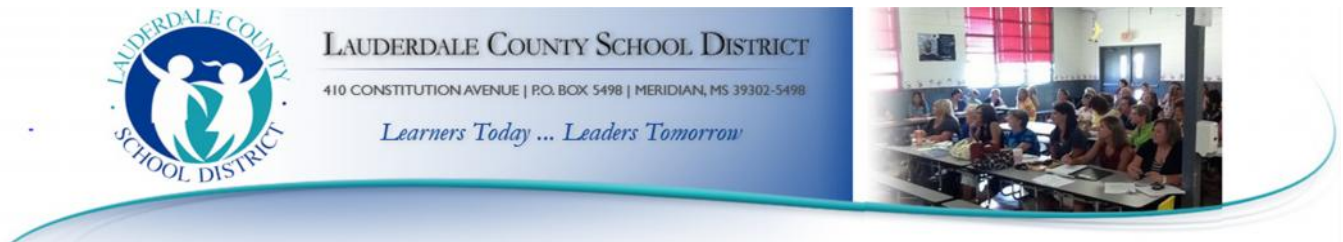
**12 sites with 1000 Mbps,**

**155 Mbps Dedicated Internet Service with filtering,**

**9201 students**

## **XII. References**

### **Lauderdale County School District Wide Area Network & Internet Access**



**Service Start Date: July 2012 to Present**

**Lauderdale County School District**  
410 Constitution Avenue  
Meridian, MS 39301  
Kaycee Crane, Technology Coordinator  
(601) 485-1760  
Email: [kcrane@lauderdale.k12.ms.us](mailto:kcrane@lauderdale.k12.ms.us)

**10 sites with 1000 Mbps,**

**100 Mbps Dedicated Internet Service with filtering,**

**6695 students**

## **XII. References**

### **Lawrence Co. School District Wide Area Network & Internet Access**

**L a w r e n c e   C o u n t y   S c h o o l   D i s t r i c t**

**Service Start Date: July 2011 - Present**

#### **Lawrence County School District**

346 Thomas E. Jolly Drive

Monticello, MS 39654

Bobby Dawson, Technology Coordinator

(601) 587-2506

Email: [bdawson@lawrence.k12.ms.us](mailto:bdawson@lawrence.k12.ms.us)

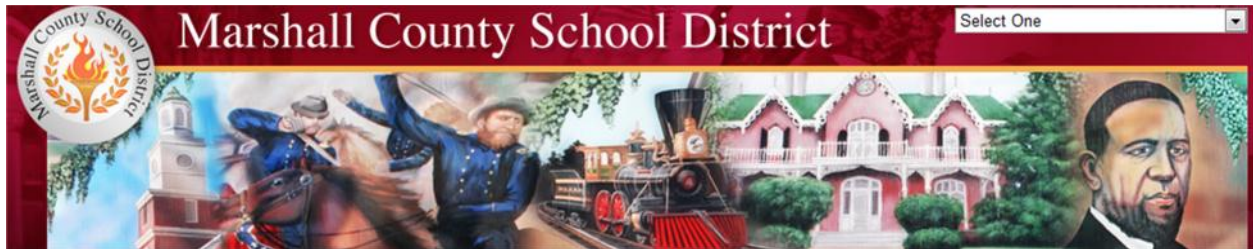
**7 sites with 1000 Mbps**

**100 MB Internet Access**

**2696 students**

## **XII References**

### **Marshall County School District Wide Area Network**



**Service Start Date: July 2011 - Present**

#### **Marshall County School District**

158 E. College Avenue

Holly Springs, MS 38635

Janet West, Technology Coordinator

(662) 252-0022

Email: [jwest@mcschools.us](mailto:jwest@mcschools.us)

**7 sites with 200 Mbps,**

**3263 students**

## **XII. References**

### **McComb School District Wide Area Network**



**Service Start Date: July 2011 - Present**

**McComb School District**

695 Minnesota Avenue

McComb, MS 39648

Sue Jarviss, Technology Coordinator

(601) 684-4661

Email: [jarviss@mccomb.k12.ms.us](mailto:jarviss@mccomb.k12.ms.us)

**7 sites 1000 Mbps, 2 sites 100mg**

**3335 students**

## **XII. References**

### **Pearl River County School District WAN & Internet Access**



**Service Start Date: July 2013 to Present**

#### **Pearl River County School District**

7441 Highway 11

Carriere, MS 39426

Kendall McClinton, Technology Coordinator

601-798-7744

Email: [kmccclinton@prc.k12.ms.us](mailto:kmccclinton@prc.k12.ms.us)

**4 Sites at 1000 Mbps**

**60 MG Internet Access**

**3095 Students**

## **XII. References**

### **The Piney Woods School WAN & Internet Access**



**Service Start Date: July 1, 2013 to Present**

#### **The Piney Woods School**

5096 Hwy 49 South

Piney Woods, MS 39148

601-845-2214

**Campus Wide with 10 Mbps**

**10 MG Internet Access**

**150 Students**

## **XII References**

### **Quitman School District Wide Area Network**



**Service Start Date: July 2011 - Present**

**Quitman School District**

104 East Franklin Street

Quitman, MS 39355

John Korzenko, Technology Coordinator

(601) 776-1280

Email: [jkorzenk@qsd.k12.ms.us](mailto:jkorzenk@qsd.k12.ms.us)

**5 sites 1000 Mbps,**

**2152 students**

## **XII References**

### **Shaw School District Wide Area Network**



**Service Start Date: July 2011 - Present**

#### **Shaw School District**

**(Bolivar County)**

200 Jefferson Blvd.

Shaw, MS 38773

Dr. Cederick Ellis, Superintendent

(601) 754-2611

Email: [drcellis@shawschools.k12.ms.us](mailto:drcellis@shawschools.k12.ms.us)

**3 sites 1000 Mbps,**

**526 students**

## **XII. References**

### **Sunflower County School District Wide Area Network**



**Service Start Date: July 2011 - Present**

**Sunflower County School District**

196 Martin Luther King Drive

Indianola, MS 38751

Sylvester Washington, Technology Coordinator

(662) 887-1473

Email: [sylwashington@sunflower.k12.ms.us](mailto:sylwashington@sunflower.k12.ms.us)

**14 sites with 1000 Mbps,**

**2218 students**

**This was originally a network with 9 sites and effective July 1 the Drew School District was consolidated into Sunflower County adding their 5 sites.**

## **XII. References**

### **Tunica County School District Wide Area Network**



**Service Start Date: July 2011**

#### **Tunica County School District**

744 School Street

Tunica, MS 38676

Sherwonda Dunn, Technology Coordinator

(662) 363-3507

Email: [Dunns@tunicak12.org](mailto:Dunns@tunicak12.org)

**5 sites with 1000 Mbps and 1 site with T1,**

**2201 students**

## **XII. References**

### **Walthall County School District Wide Area Network**



**Service Start Date: July 2011 - Present**

#### **Walthall County School District**

814A Morse Avenue

Tylertown, MS 39667

Andy Brock, Technology Coordinator

(601) 876-0897

Email: [abrock@wcsd.k12.ms.us](mailto:abrock@wcsd.k12.ms.us)

**6 sites with 1000 Mbps and 1 site at 100Mbps,**

**2605 students**

## **XII. References**

### **West Tallahatchie School District Wide Area Network**



**Service Start Date: July 2011 - Present**

#### **West Tallahatchie School District**

1090 Friendship West Road

Sumner, MS 38957

Sherri Hilliard, Technology Coordinator

(662) 375-9291

Email: [shilliard@wtsd.k12.ms.us](mailto:shilliard@wtsd.k12.ms.us)

**3 sites with 1000 Mbps,**

**864 students**

## 9 Emergency Preparedness Plan

- a. Disaster Recovery Plan
- b. Business Continuity Plan
- c. Help Desk Procedures
- d. Service Response Procedures
- e. NOC Description and Times of Operation
- f. Description/List of Service  
Locations/Number of Technicians
- g. Description of Network Service

<http://www.InLine.com>

### **Birmingham**

600 Lakeshore Parkway, Birmingham, AL  
35209

Ph: 205/278-8100 Fax: 205/ 941-1934

**888-3InLine**

### **Jackson**

405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/ 956-8409

### **Montgomery**

1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/ 271-3982

## **Disaster Recovery Plan**

**Our Broadband network is designed for fault tolerance and network survivability**

### **Network fiber deployment**

We are deploying the backbone and parish fiber networks with survivability in mind. Regardless of the installation method, replacement fiber cabling will be available in our warehouse for all deployment types. State of the art fiber management systems and test equipment allow us to quickly locate and remediate fiber related outages. We also maintain both repair infrastructure and personnel stationed in Louisiana, Mississippi and Alabama to allow us to maintain our fiber infrastructure and quickly service our own customers.

In the event of a service interruption related to a fiber outage or break, service personnel and equipment will be deployed from the nearest InLine service center. The service interruption will be handled within the parameters of the customer's contracted Service Level Agreement.

### **Reserve Network Inventory**

Inline stocks reserve network inventory for our backbone, and county level network deployments. This enables us to quickly respond to network outages and events that might occur outside of vendor and logistical business hours. When our service personnel respond to network outages they carry replacement optics and network gear providing the necessary parts to provide first call resolution rapidly regardless of cause. We also maintain portable power generation and conditioning equipment to respond to site related problems.

## **24X7x365 NOC Monitoring and Issue Ticketing.**

We are proactive in our network management practices, and often resolve problems before they impact customers. Network elements from core routers, backbone links, and customer facing network elements are polled and baselined 24x7 from multiple monitoring points. In the event of an outage our support personnel are notified by our ticketing systems which can utilize e-mail, voice and SMS notifications. The customer and responsible staff at InLine are automatically kept abreast of the status of the issue by our ticketing system from the beginning to the resolution of the event.

# **Business Continuity Plan**

*V9.1*

*InLine*

*September 2013*

## Contents

1. Plan Introduction.....	Error! Bookmark not defined.
1.1. Purpose of the Plan .....	Error! Bookmark not defined.
1.2. Scope and Assumptions .....	Error! Bookmark not defined.
1.3. Strategy Overview.....	Error! Bookmark not defined.
1.4. Recovery Organization .....	Error! Bookmark not defined.
1.5. Exposures .....	Error! Bookmark not defined.
2. Activating the Plan.....	Error! Bookmark not defined.
2.1. Initial Incident Alert.....	Error! Bookmark not defined.
2.2. Activating the Incident Management Team .....	Error! Bookmark not defined.
2.2.1 Notification Hierarchy .....	Error! Bookmark not defined.
2.2.2 Team Composition .....	Error! Bookmark not defined.
2.2.3 Responsibility Summary .....	Error! Bookmark not defined.
2.2.4 Assessing the Incident.....	Error! Bookmark not defined.
2.2.5 Developing a Response and Recovery Strategy.....	Error! Bookmark not defined.
2.2.6 Disaster Declaration Procedure .....	Error! Bookmark not defined.
3. Initial Response Procedures .....	Error! Bookmark not defined.
3.1. Establish a Marshaling Area .....	Error! Bookmark not defined.
3.2. Perform Emergency Contact Procedure.....	Error! Bookmark not defined.
3.3. Activate Other Teams .....	Error! Bookmark not defined.
3.4. Brief Other Team Members .....	Error! Bookmark not defined.
3.5. Activate Crisis Management Center .....	Error! Bookmark not defined.
3.6. Organize Recovery Team Schedules .....	Error! Bookmark not defined.
4. Recovery Procedures .....	Error! Bookmark not defined.
4.1. Recovering Computing Functions.....	Error! Bookmark not defined.
4.2. Network and Server Recovery Team .....	Error! Bookmark not defined.
4.2.1 Responsibility Summary .....	Error! Bookmark not defined.
4.2.2 Team Composition .....	Error! Bookmark not defined.
4.2.3 Network Recovery Procedures.....	Error! Bookmark not defined.
4.3. Operations and Systems Recovery Team.....	Error! Bookmark not defined.
4.3.1 Responsibility Summary .....	Error! Bookmark not defined.
4.3.2 Team Composition .....	Error! Bookmark not defined.
4.3.3 Recovery Procedures.....	Error! Bookmark not defined.
5. Site Restoration Procedures .....	Error! Bookmark not defined.
6. Administrative Procedures .....	Error! Bookmark not defined.
7. Preparing for the Incident .....	Error! Bookmark not defined.
8. Appendix.....	Error! Bookmark not defined.
8.1. Recovery Plan Documents .....	Error! Bookmark not defined.
8.1.1 Minimum Acceptable Recovery Configuration .....	Error! Bookmark not defined.
8.1.2 Application Inventory .....	Error! Bookmark not defined.
8.1.3 Database Inventory.....	Error! Bookmark not defined.
8.1.4 Forms and Supplies .....	Error! Bookmark not defined.
8.1.5 Vendors and Suppliers .....	Error! Bookmark not defined.
8.1.6 Vital Records.....	Error! Bookmark not defined.
8.1.7 Emergency Phone Numbers .....	Error! Bookmark not defined.
8.2. Recovery Plan Forms .....	Error! Bookmark not defined.
8.2.1 Telephone Log .....	Error! Bookmark not defined.
8.2.2 Status Report .....	Error! Bookmark not defined.
8.2.3 Personnel Location.....	Error! Bookmark not defined.
8.2.4 Assessments .....	Error! Bookmark not defined.

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8.3. Miscellaneous Operating Documentation .....	<b>Error! Bookmark not defined.</b>
8.3.1 Network Map .....	<b>Error! Bookmark not defined.</b>



## Help Desk Procedures

InLine has in place a proven trouble ticketing system that allows our clients to report any issues via web, e-mail or telephone. Both our customers and our internal data center and field service personnel use this system every day to support our customers. This system provides full reporting capabilities and is overseen throughout the day for escalation and quality assurance purposes. Once a trouble ticket is opened by any means the client receives a ticket number via e-mail, and as the ticket progresses the client receives regular status notifications. In addition the client can update the ticket through the support portal, or by simply replying to any notification e-mails.

Our system provides a full workflow engine for automated escalation and notifications for tickets nearing their SLA limits, or where other actions are nearing an overdue status. Alerts are delivered from the system via real time pop-ups in the service desk and via SMS and E-Mail for on-call and remote services. Complete configuration information is integrated into the system and available from the service ticket to track addresses, passwords, and configurations.

Our Service desk operates on a multi-tier basis with subject matter experts in each of our major service areas. The Service desk staffs are responsible for documenting all actions taken to support a particular user or problem. This information will be recorded electronically into the service ticket. Our service desk utilizes three 42 inch real time dashboards that display graphically the total number of tickets at any given time in important statuses such as new, customer responded, unassigned, or past due. In addition it displays historical averages for performance and total counters of tickets opened, closed, and in progress. These same indicators are repeated on the desktops of all the key service desk personnel and are interactive, allowing them to quickly drill down to at risk tickets. The Service Manager has the ability to view extensive real time and historical reporting from anywhere with broadband access. The Help Desk manager has the power to reallocate personnel and resources in order to resolve any critical issues.

## **Service Response Procedures**

Support personnel will be available 24 hours a day, 7 days a week. The support center will be structured on a multi-tier plan to provide for the best utilization of resources and rapid response to customer's issues. Tier one support members provide a basic level of support on issues such as email and general connectivity issues. In addition, they qualify calls that require escalation and direct them to the appropriate personnel at the next tier. Tier two technicians are trained in specific areas to give the best support possible in the shortest amount of time. If the issue requires further escalation, it is referred to a tier three technician or an appropriately trained onsite technician. Tier three technicians also monitor and oversee ongoing technical support issues in the lower two tiers to insure rapid resolution and detect any broader problem or issue within our network. The fourth tier helpdesk personnel will be the onsite technician manager. When issues require an onsite technician, they will be escalated to tier four and the onsite technician manager will be responsible for deploying an onsite technician to the necessary location. We maintain a trained and professional staff of field service technicians, cabling crews, and tower crews. To ensure that problems are tracked and resolved we have both full time support dispatchers and a Technical Services Manager to support this team. Our Dispatchers provide single point of contact for telephone requests, dispatches appropriate team members based on trouble tickets, and proactively manages the scheduling of team members throughout the day.

We have been engaged in providing solutions and support to Southern based corporations, educational institutions, and government entities for more than 15 years. We have developed a systematic approach to resolving issues. Our technicians have established procedures for many of the routine tasks that require specialized setup and configuration. These procedures range from simple to very detailed procedures like router configurations, firewall configurations, Server setups and troubleshooting a number of problems on any number of platforms. Technicians are schooled in efficient identification of issues requiring advanced support, typically trained to use no more than 30 minutes on an issue before beginning escalation of the problem. This is typically done with the technician availing himself of the use of several resources, such as our in-house knowledgebase, vendor support forums and knowledge bases, the Microsoft Tech Net and other similar resources. We have implemented our service automation and ticketing systems to achieve extensive reporting capabilities; our experience and certifications on these systems have given us the knowledge to train our people. Our systems-oriented environment guarantees service issues are promptly resolved. Every person in our company is accountable and receives reports on a monthly basis to reassure this accountability.

## **NOC Description and Times of Operation**

The network operations center is located at our Birmingham corporate office, and consists of over a dozen tier 1 through tier 3 helpdesk staff, and network engineering staff.

The NOC monitors InLine and customer network resources for outages, and SLA violations. Network problems and customer outages are worked within our customer interactive ticketing system to ensure resource notification and SLA policy adherence.

NOC monitoring tools and ticketing tools are backed up by our DR site in Birmingham, and also be backed up in our Jackson datacenter.

The NOC is staffed 24x7x365 by offsite personnel, and is staffed from 7am to 8pm by our local NOC staff.

The NOC support line is staffed 24x7x365 by on-call network personnel.

## **Description/List of Service Locations/Number of Technicians**

### **Shreveport, LA**

**1517 Teekell, Bossier City, LA  
2275 Old Minden Rd, Bossier City, LA  
2 Local Technicians**

### **Monroe, LA**

**210 Arapaho, Monroe, LA  
1 Local Technician(s)**

### **Franklinton, LA**

**1 Local Technician(s)**

### **Jackson**

**405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/956-8409  
12 Local Technician(s)**

### **Laurel**

**175 Hoy Road, Laurel, MS 39443  
Ph: 601/503-5166 Fax: 601/956-8409  
1 Local Technician(s)**

### **Birmingham**

**600 Lakeshore Parkway, Birmingham, AL 3509  
Ph: 205/278-8100 Fax: 205/941-1934  
36 Local Technician(s)**

### **Montgomery**

**1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/271-3982  
3 Local Technician(s)**

**Mobile**

103 Dauphin Street, Mobile, AL 36602

Ph: 251/518-0113 Fax: 800/476-1790

2 Local Technician(s)

**Cleveland**

1210 Waverly, Cleveland, MS 38732

Ph: 769/257-2922 Fax: 205/951-1934

3 Local Technician(s)

**Greenwood**

100 Mission Road, Winona, MS 38967

Ph: 601/609-9663 Fax: 205/314-7875

1 Local Technician

**Hattiesburg**

113 Hemingway Drive, Sumrall, MS 39482

Ph: 601/669-1946 Fax: 205/314-7875

3 Local Technician(s)

**Memphis**

2574 Kenwood Lane, Bartlett, TN 38134

Ph: 901/488-7875 Fax: 205/314-7875

1 Local Technician

**Help Desk 205/278-8119**

**Toll Free Number 1-888-3InLine**

## **Description of Network Service**

The services will be delivered over Fiber optic cable to customer equipment at speeds up to 10 Gbps. This will be delivered to each end site as required per proposal.

In terms of defining the full network specifications, our recommendation would be one that is made after interviews with customer project manager to determine specific requirements and desires for your network based on your chosen implementation model.

Once this evaluation is completed, we can recommend specific hardware, cabling, and racking infrastructure that meets your current and future needs of your network and communication systems.

Provided is a basic fiber diagram detailing the proposed fiber network design for your district.

Final construction details shall be determined once permitting and construction begin. Once completed, a final detailed diagram may be provided to upon request.

# 10 Required Legal Documents

<http://www.InLine.com>

## **Jackson**

405 Legacy Park, Ridgeland, MS 39157  
Ph: 601/899-5002 Fax: 601/ 956-8409

## **Birmingham**

600 Lakeshore Parkway, Birmingham, AL  
35209  
Ph: 205/278-8100 Fax: 205/ 941-1934

**888-3InLine**

## **Montgomery**

1772 Taliaferro Trail, Montgomery, AL 36117  
Ph: 334/819-1025 Fax: 334/ 271-3982



April 1, 2013  
**Via Overnight Delivery**

2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

FCC Form 499 Data Collection Agent  
Universal Service Administrative Company  
2000 L St NW  
Suite 200  
Washington, DC 20036

RE: The Contact Network, Inc  
FCC Form 499-A - Telecommunications Reporting Worksheet  
For the year ending December 31, 2012  
Filer 499 ID: 822576

Dear Sir or Madam:

Enclosed please find the FCC Form 499-A - Telecommunications Reporting Worksheet for the year ending December 31, 2012, filed on behalf of The Contact Network, Inc. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Alex Fernandez  
Compliance Reporting Specialist

cc: Michele Boner - The Contact Network, Inc  
file: The Contact Network, Inc - Reporting - FCC

AF/af

## 2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)

APPROVED BY OMB  
3060-0855

&gt;&gt;&gt; Please read instructions before completing.&lt;&lt;&lt;

Annual Filing – due April 1, 2013

**Block 1: Contributor Identification Information**

During the year, filers must refile Blocks 1, 2 and 6 if there are any changes in Lines 104 or 112. See Instructions.

<b>101</b>	Filer 499 ID [If you don't know your number, contact the administrator at (888) 641-8722. If you are a new filer, write "NEW" in this block and a Filer 499 ID will be assigned to you.]	822576
<b>102</b>	Legal name of filer	The Contact Network, Inc.
<b>103</b>	IRS employer identification number	63-1075391
<b>104</b>	Name filer is doing business as	
<b>105</b>	Telecommunications activities of filer [Select up to 5 boxes that best describe the reporting entity. Enter numbers starting with "1" to show the order of importance -- see instructions.]	
	<input type="checkbox"/> Audio Bridging (teleconferencing) Provider <input type="checkbox"/> CAP/CLEC <input type="checkbox"/> Cellular/PCS/SMR (wireless telephony inc. by resale) <input type="checkbox"/> Coaxial Cable <input type="checkbox"/> Incumbent LEC <input type="checkbox"/> Interconnected VoIP <input type="checkbox"/> Interexchange Carrier (IXC) <input checked="" type="checkbox"/> Local Reseller <input type="checkbox"/> Non-Interconnected VoIP <input type="checkbox"/> Operator Service Provider <input type="checkbox"/> Paging & Messaging <input type="checkbox"/> Payphone Service Provider <input type="checkbox"/> Prepaid Card <input type="checkbox"/> Private Service Provider <input type="checkbox"/> Satellite Service Provider <input type="checkbox"/> Shared-Tenant Service Provider / Building LEC <input type="checkbox"/> SMR (dispatch) <input checked="" type="checkbox"/> Toll Reseller <input type="checkbox"/> Wireless Data <input type="checkbox"/> Other Local <input type="checkbox"/> Other Mobile <input type="checkbox"/> Other Toll	
	If Other Local, Other Mobile or Other Toll is checked → describe carrier type / services provided:	
<b>106.1</b>	Holding company name (All affiliated companies must show the same name on this line.)	Check if filer has no affiliates <input checked="" type="checkbox"/> None
<b>106.2</b>	Holding company IRS employer identification number	
<b>107</b>	FCC Registration Number (FRN) [https://fjallfoss.fcc.gov/coresWeb/publicHome.do] [For assistance, contact the CORES help desk at 877-480-3201 or CORES@fcc.gov]	0006251136
<b>108</b>	Management company [if filer is managed by another entity]	N/A
<b>109</b>	Complete mailing address of reporting entity corporate headquarters	Street1 600 Lakeshore Parkway Street2 Street3 City Birmingham State AL Zip (postal code) 35209 Country if not USA
<b>110</b>	Complete business address for customer inquiries and complaints check if same address as Line 109 <input checked="" type="checkbox"/>	Street1 Street2 Street3 City State Zip (postal code) Country if not USA
<b>111</b>	Telephone number for customer complaints and inquiries [Toll-free number if available]	( ) 800-788-4013 ext -
<b>112</b>	List all trade names used in the past 3 years in providing telecommunications. Include all names by which you are known by customers.	

a		g	
b		h	
c		i	
d		j	
e		k	
f		l	

Use an additional sheet if necessary. Each filer must provide all names used for telecommunications activities

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FCC Form 499-A / February 2013

**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 2

<b>Block 2-A: Regulatory Contact Information</b>	
201 Filer 499 ID [from Line 101]	822576
202 Legal name of filer [from Line 102]	The Contact Network, Inc.
203 Person who completed this Worksheet	First Alex MI Last Fernandez
204 Telephone number of this person	( ) 407-740-8575 ext -
205 Fax number of this person	( ) 407-740-0613
206 Email of this person   not for public release	afernandez@tminc.com
207 Corporate office, attn. name, and mailing address to which future Telecommunications Reporting Worksheets should be sent	Office The Contact Network, Inc. Attn: First name Michele MI Last Boner
	Email   not for public release   Phone 205-278-8134 ext- Fax 205-941-1934 michele@inline.com
check if same name as Line 203	
check if same address as Line 109 <input checked="" type="checkbox"/>	Street1 600 Lakeshore Parkway Street2 Street3 City Birmingham State AL Zip (postal code) 35209 Country if not USA
208 Billing address and billing contact person [Plan administrators will send bills for contributions to this address. Please attach a written request for alternative billing arrangements.]	Company Attn: First name MI Last
	Email   not for public release   Phone ( ) - ext- Fax ( ) -
check if name and address same as Line 207 <input checked="" type="checkbox"/>	Street1 Street2 Street3 City State Zip (postal code) Country if not USA
208.1 Email address pertaining to ITSP regulatory fee issues	not for public release   michele@inline.com
<b>Block 2-B: Agent for Service of Process</b>	
All carriers and providers of interconnected and non-interconnected VoIP must complete Lines 209 through 213. During the year, these filers must refile Blocks 1, 2, and 6 if there are any changes in this section. See Instructions	
209 D.C. Agent for Service of Process	Company Brunini, Gratham, Grower & Hewes Attn: First name MI Last
210 Telephone number of D.C. agent	( ) 601-948-3101 ext -
211 Fax number of D.C. agent	( ) 601-960-6902
212 Email of D.C. agent	Not Available
213 Complete business address of D.C. agent for hand service of documents	Street1 P.O. Box 119 Street2 Street3 City Jackson State MS Zip 32905
214 Local/alternate Agent for Service of Process (optional)	Company The Contact Network, Inc. Attn: First name MI Last
215 Telephone number of local/alternate agent	( ) 205-278-8134 - ext -
216 Fax number of local/alternate agent	( ) 205-941-1934 -
217 Email of local/alternate agent	www.InLine.com
218 Complete business address of local/alternate agent for hand service of documents	Street1 600 Lakeshore Parkway Street2 Street3 City Birmingham State AL Zip (postal code) 35209 Country if not USA

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**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 3

**Block 2-C: FCC Registration and Contact Information**

 Filers must refile Blocks 1, 2 and 6  
if there are any changes in this section. See Instructions.

<b>219</b>	Filer 499 ID [from Line 101]	822576																																																															
<b>220</b>	Legal name of filer [from Line 102]	The Contact Network, Inc.																																																															
<b>221</b>	Chief Executive Officer (or, highest ranking company officer if the filer does not have a chief executive officer)	First Martin	MI	Last Costa																																																													
<b>222</b>	Business address of individual named on Line 221  check if same as Line 109 <input checked="" type="checkbox"/>	Street1 Street2 Street3 City	State	Zip (postal code)	Country if not USA																																																												
<b>223</b>	Second ranking company officer, such as Chairman (Must be someone other than the individual listed on Line 221)	First Chris	MI	Last Cull																																																													
<b>224</b>	Business address of individual named on Line 223  check if same as Line 109 <input checked="" type="checkbox"/>	Street1 Street2 Street3 City	State	Zip (postal code)	Country if not USA																																																												
<b>225</b>	Third ranking company officer, such as President or Secretary (Must be someone other than individuals listed on Lines 221 and 223)	First	MI	Last																																																													
<b>226</b>	Business address of individual named on Line 225  check if same as Line 109	Street1 Street2 Street3 City	State	Zip (postal code)	Country if not USA																																																												
<b>227</b>	Indicate jurisdictions in which the filer provides service. Include jurisdictions in which service was provided in the past 15 months and jurisdictions in which service is likely to be provided in the next 12 months. <table border="0"> <tr> <td><input checked="" type="checkbox"/> Alabama</td> <td><input type="checkbox"/> Guam</td> <td><input type="checkbox"/> Massachusetts</td> <td><input type="checkbox"/> New York</td> <td><input type="checkbox"/> Tennessee</td> </tr> <tr> <td><input type="checkbox"/> Alaska</td> <td><input type="checkbox"/> Hawaii</td> <td><input type="checkbox"/> Michigan</td> <td><input type="checkbox"/> North Carolina</td> <td><input type="checkbox"/> Texas</td> </tr> <tr> <td><input type="checkbox"/> American Samoa</td> <td><input type="checkbox"/> Idaho</td> <td><input type="checkbox"/> Midway Atoll</td> <td><input type="checkbox"/> North Dakota</td> <td><input type="checkbox"/> Utah</td> </tr> <tr> <td><input type="checkbox"/> Arizona</td> <td><input type="checkbox"/> Illinois</td> <td><input type="checkbox"/> 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<b>228</b>	Year and month filer first provided (or expects to provide) telecommunications in the U.S.		Check if prior to 1/1/1999, otherwise:	Year 2000	Month 10																																																												

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**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 4

**Block 3: Carrier's Carrier Revenue Information**

<b>301</b>	Filer 499 ID [from Line 101]	<b>822576</b>				
<b>302</b>	Legal name of filer [from Line 102]	<b>The Contact Network, Inc.</b>				
Report billed revenues for January 1 through December 31, 2012. Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars. However, report all amounts as whole dollars.		Total Revenues (a)	If breakouts are not book amounts, enter whole percentage estimates		Breakouts	
See instructions regarding percent interstate and international.			Interstate (b)	International (c)	Interstate Revenues (d)	International Revenues (e)
<b>Revenues from Services Provided for Resale as Telecommunications by Other Contributors to Federal Universal Service Support Mechanisms</b>						
<b>Fixed local service</b>						
Monthly service, local calling, connection charges, vertical features, and other local exchange service including subscriber line and						
<b>303.1</b>	<b>PICC charges to IXCs</b>					
	Provided as unbundled network elements (UNEs)	0			0	0
<b>303.2</b>	Provided under other arrangements	0			0	0
<b>Per-minute charges for originating or terminating calls</b>						
<b>304.1</b>	Provided under state or federal access tariff	0			0	0
<b>304.2</b>	Provided as unbundled network elements or other contract arrangement	0			0	0
<b>Local private line &amp; special access service</b>						
<b>305.1</b>	Provided to other contributors for resale as telecommunications	0			0	0
<b>305.2</b>	Provided to other contributors for resale as interconnected VoIP	0			0	0
<b>306</b>	Payphone compensation from toll carriers	0			0	0
<b>307</b>	Other local telecommunications service revenues	0			0	0
<b>308</b>	Universal service support revenues received from Federal or state sources	0			0	0
<b>Mobile services (i.e., wireless telephony, paging, messaging, and other mobile services)</b>						
<b>309</b>	Monthly, activation, and message charges except toll	0			0	0
<b>Toll services</b>						
<b>310</b>	Operator and toll calls with alternative billing arrangements (credit card, collect, international call-back, etc.)	0			0	0
<b>311</b>	Ordinary long distance (direct-dialed MTS, customer toll-free (800/888 etc.) service, "10-10" calls, associated monthly account maintenance, PICC pass-through, and other switched services not reported above)	0			0	0
<b>312</b>	Long distance private line services	0			0	0
<b>313</b>	Satellite services	0			0	0
<b>314</b>	All other long distance services	0			0	0
<b>315</b>	Total revenues from resale [Lines 303 through 314]	0			0	0

Except as noted in the Instructions, for all revenues reported on this page, you must (1) retain the Filer 499 ID and contact information for the associated customers, (2) verify that each of these customers was a "reseller" for calendar year 2012, and (3) verify that the customer is purchasing service for resale as telecommunications. These records must be made available to the administrator or the FCC upon request.

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**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 5

**Block 4-A: End-User and Non-Telecommunications Revenue Information**

<b>401</b>	Filer 499 ID [from Line 101]	<b>822576</b>				
<b>402</b>	Legal name of filer [from Line 102]	<b>The Contact Network, Inc.</b>				
Report billed revenues for January 1 through December 31, 2012. Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars. However, report all amounts as whole dollars.		Total Revenues  (a)	If breakouts are not book amounts, enter whole percentage estimates		Breakouts	
See instructions regarding percent interstate and international.			Interstate (b)	International (c)	Interstate Revenues (d)	International Revenues (e)
<b>Revenues from All Other Sources (end-user, telecom. &amp; non-telecom.)</b>						
<b>403</b>	Surcharges or other amounts on bills identified as recovering State or Federal universal service contributions	3,430			3,295	135
<b>Fixed local services</b>						
Monthly service, local calling, connection charges, vertical features, and other local exchange service charges except for federally tariffed subscriber line charges and PICC charges						
<b>Traditional Circuit Switched</b>						
<b>404.1</b>	Provided at a flat rate including interstate toll service – local portion	0			0	0
<b>404.2</b>	Provided at a flat rate including interstate toll service – toll portion	0			0	0
<b>404.3</b>	Provided without interstate toll included (see instructions)	144,938			0	0
<b>Interconnected VoIP</b>						
<b>404.4</b>	Offered in conjunction with a broadband connection	0			0	
<b>404.5</b>	Offered independent of a broadband connection	0			0	
<b>405</b>	Tariffed subscriber line charges, Access Recovery Charges, and PICC charges levied by a local exchange carrier on a no-PIC customer	13,609			13,609	0
<b>406</b>	Local private line & special access service [Includes the transmission portion of wireline broadband Internet access provided on a common carrier basis.]	0			0	0
<b>407</b>	Payphone coin revenues (local and long distance)	0			0	0
<b>408</b>	Other local telecommunications service revenues	0			0	0
<b>Mobile services (i.e., wireless telephony, paging, messaging, and other mobile services)</b>						
<b>409</b>	Monthly and activation charges	0			0	
<b>410</b>	Message charges including roaming and air-time charges for toll calls, but excluding separately stated toll charges	0			0	

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**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 6

**Block 4-A: Continued**

	Total Revenues	If breakouts are not book amounts, enter whole percentage estimates		Breakouts	
		Interstate	International	Interstate Revenues	International Revenues
	(a)	(b)	(c)	(d)	(e)
<i>Toll services</i>					
<b>411</b> Prepaid calling card (including card sales to customers and non-carrier distributors) reported at face value of cards	0			0	0
<b>412</b> International calls that both originate and terminate in foreign points	0	0%	100%		0
<b>413</b> Operator and toll calls with alternative billing arrangements (credit card, collect, international call-back, etc.) other than revenues reported on Line 412	0			0	0
Ordinary long distance (direct-dialed MTS, customer toll-free (800/888 etc.) service, "10-10" calls, associated monthly account maintenance, PCCC pass-through, and other switched services not reported above)					
<b>414.1</b> All, other than interconnected VoIP, including, but not limited to, itemized toll on wireline and wireless bills	11,821			7,460	820
<b>414.2</b> All interconnected VoIP long distance, including, but not limited to, itemized toll	0			0	0
<b>415</b> Long distance private line services	0			0	0
<b>416</b> Satellite services	0			0	0
<b>417</b> All other long distance services	0			0	0
Revenues other than U.S. telecommunications revenues, including information services, inside wiring maintenance, billing and collection, customer premises equipment, published directory, dark fiber, Internet access, cable TV program transmission, foreign carrier operations, and non-telecommunications revenues (See instructions)					
<b>418.1</b> bundled with circuit switched local exchange service	0				
<b>418.2</b> bundled with interconnected VoIP local exchange service	0				
<b>418.3</b> other	6,969,839				
<b>418.4</b> non-interconnected VoIP revenues not included in any other category					

**Block 4-B: Total Revenue and Uncollectible Revenue Information**

<b>419</b> Gross billed revenues from all sources (incl. reseller & non-telecom.) [Lines 303 through 314 plus Lines 403 through 418]	7,143,637			24,364	955
<b>420</b> Gross universal service contribution base amounts [Lines 403 through 411 plus Lines 413 through 417] [See Table 3 in instructions.]	173,798			24,364	955
<b>421</b> Uncollectible revenue/bad debt expense associated with gross billed revenues amounts shown on Line 419 [See instructions.]	285,745			975	38
<b>422</b> Uncollectible revenue/bad debt expense associated with universal service contribution base amounts shown on Line 420	6,952			975	38
<b>423</b> Net universal service contribution base revenues [Line 420 minus line 422]	166,846			23,389	917

PERSONS MAKING WILLFUL FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. § 1001

**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 7

**Block 5: Additional Revenue Breakouts**

501	Filer 499 ID [from Line 101]	822576
502	Legal name of filer [from Line 102]	The Contact Network, Inc.

Filers that report revenues in Block 3 and Block 4 must provide the percentages requested in Lines 503 through 510.  
See instructions for limited exceptions.

Percentage of revenues reported in Block 3 and Block 4 billed in each region of the country. Round or estimate to nearest whole percentage. Enter 0 if no service was provided in the region.

		Block 3 Carrier's Carrier (a)	Block 4 End-User Telecom (b)
503	Southeast: Alabama, Florida, Georgia, Kentucky Louisiana, Mississippi, North Carolina, Puerto Rico, South Carolina, Tennessee, and U.S. Virgin Islands	0%	100%
504	Western: Alaska, Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming	0%	0%
505	West Coast: California, Hawaii, Nevada, American Samoa, Guam, Johnston Atoll, Midway Atoll, Northern Mariana Islands, and Wake Island	0%	0%
506	Mid-Atlantic: Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, Virginia, and, West Virginia	0%	0%
507	Mid-West: Illinois, Indiana, Michigan, Ohio, and Wisconsin	0%	0%
508	Northeast: Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, and Vermont	0%	0%
509	Southwest: Arkansas, Kansas, Missouri, Oklahoma, and Texas	0%	0%
510	Total: [Percentages must add to 0 or 100.]	0%	100%

511 Revenues from resellers that do not contribute to universal service support mechanisms are included in Block 4-B, Line 420 but may be excluded from a filer's TRS, NANPA, LNP, and FCC interstate telephone service provider regulatory fee contribution bases. To have these amounts excluded the filer has the option of identifying such revenues below. As stated in the instructions, you must have in your records the FCC Filer 499 ID for each customer whose revenues are included on Line 511. (See instructions.)

	(a) Total Revenues	(b) Interstate and International
Revenues from resellers that do not contribute to Universal Service	0.00	0.00
512 Gross TRS contribution base amounts [Lines 403 through 417 plus Line 418.4 less Line 511]	173,798	25,319
513 Uncollectible revenue/bad debt expense associated with TRS contribution base amounts shown on Line 512	6,952	1,013
514 Net TRS contribution base revenues [Line 512 less Line 513]	166,846	24,306

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**2013 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2012 Revenues)**

Page 8

**Block 6: CERTIFICATION: to be signed by an officer of the filer**

601	Filer 499 ID [from Line 101]	822576
602	Legal name of filer [from Line 102]	The Contact Network, Inc.

Section IV of the instructions provides information on which types of filers are required to file for which purposes. Any filer claiming to be exempt from one or more contribution requirements should so certify below and attach an explanation. [The Universal Service Administrator will determine which filers meet the *de minimis* threshold based on information provided in Block 4, even if you fail to so certify below.]

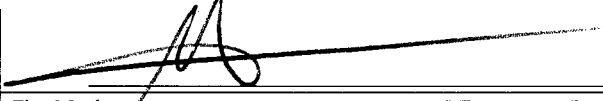
603 I certify that the filer is exempt from contributing to: Universal Service TRS NANPA LNP Administration

Provide explanation below:


604 Please indicate whether the filer is State or Local Government Entity I.R.C. § 501 or State Tax Exempt (see instructions)

605 I certify that the revenue data contained herein are privileged and confidential and that public disclosure of such information would likely cause substantial harm to the competitive position of the company. I request nondisclosure of the revenue information contained herein pursuant to sections 0.459, 52.17, 54.711 and 64.604 of the Commission's rules. ☒

I certify that I am an officer of the above-named filer as defined in the instructions, that I have examined the foregoing report and, to the best of my knowledge, information and belief, all statements of fact contained in this Worksheet are true and that said Worksheet is an accurate statement of the affairs of the above-named company for the previous calendar year. In addition, I swear, under penalty of perjury, that all requested identification registration information has been provided and is accurate. If the above-named filer is filing on a consolidated basis, I certify that this filing incorporates all of the revenues for the consolidated entities for the entire year and that the filer adhered to and continues to meet the conditions set forth in section II-C of the instructions.

606	Signature			
607	Printed name of officer	First Martin	MI	Last Costa
608	Position with reporting entity	President		
609	Business telephone number of officer	205-278-8133	ext -	
610	Email of officer   not for public release	Martin@InLine.com		
611	Date			

612 Check those that apply ☒ Original April 1 filing for year New filer, registration only Revised filing with updated registration Revised filing with updated revenue data

Do not mail checks with this form. Send this form to: **Form 499 Data Collection Agent c/o USAC 2000 L Street, N.W., Suite 200, Washington DC 20036**

For additional information regarding this worksheet contact: Telecommunications Reporting Worksheet information: (888) 641-8722 or via email: [Form499@universalservice.org](mailto:Form499@universalservice.org)

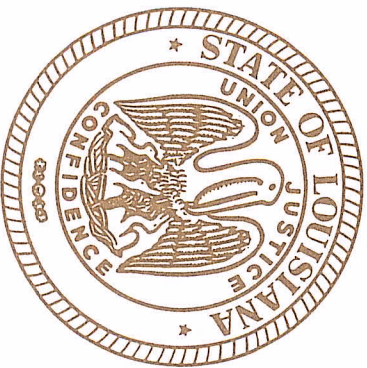
**PERSONS MAKING WILLFUL FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. § 1001**

# Seal of the State Licensing Board for Contractors

This is to Certify that:

CONTACT NETWORK, INC.  
600 Lakeshore Pkwy.  
Birmingham, AL 35209

is duly licensed and entitled to practice the following classifications  
ELECTRICAL WORK (STATEWIDE)



Expiration Date: December 27, 2013

License No: 56160

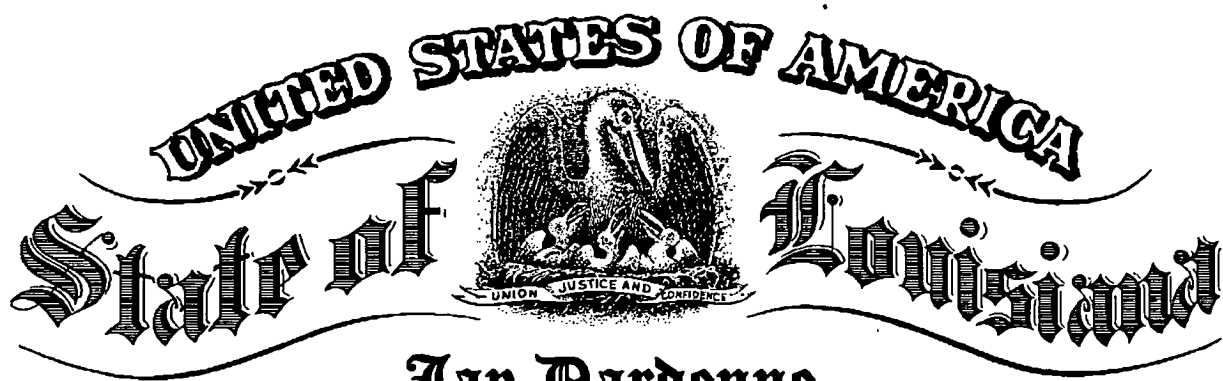
Witness our hand and seal of the Board dated,  
Baton Rouge, LA 27th day of December 2012

*Michael S. MacOy*  
Director

*Don E. Jell*  
Chairman

This License Is Not Transferrable

*Andy D. Murray*  
Secretary-Treasurer



**Jay Dardenne**  
SECRETARY OF STATE

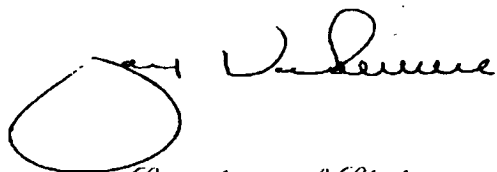
*As Secretary of State of the State of Louisiana, I do hereby Certify that*  
the attached document(s) of

**PEG BANDWIDTH LA, LLC**

are true and correct and are filed in the Louisiana Secretary of State's Office.  
FOREIGN LIMITED Original Filing 05/18/2010 3 pages

In testimony whereof, I have hereunto set my  
hand and caused the Seal of my Office to be  
affixed at the City of Baton Rouge on,

May 18, 2010



*Secretary of State*

AL 40208588Q



**Certificate ID: 10069054#TXM73**

To validate this certificate, visit the following  
web site, go to **Commercial Division**,  
**Certificate Validation**, then follow the  
instructions displayed.  
[www.sos.louisiana.gov](http://www.sos.louisiana.gov)

Jay Dardenne  
Secretary of State



**APPLICATION FOR AUTHORITY  
TO TRANSACT BUSINESS IN LOUISIANA**

(R.S. 12:1345)

Foreign Limited Liability Company  
Enclose \$125.00 filing fee  
Make remittance payable to  
Secretary of State  
Do Not Send Cash

Return to: Commercial Division  
P. O. Box 94125  
Baton Rouge, LA 70804-9125  
Phone (225) 925-4704  
Web site: [www.sos.louisiana.gov](http://www.sos.louisiana.gov)

STATE OF California

Check one: ☒ Original Application  
☐ Amended Application

PARISH/COUNTY OF Los Angeles

1. Limited liability company name: PEG Bandwidth LA, LLC
2. Previous company name: n/a
3. Date of organization: May 14, 2010 Period of duration: perpetual
4. Principal office address in state or country of organization: 1209 Orange Street, Wilmington, Delaware 19801
5. Principal business office address: 3 Bala Plaza East, Suite 502, Bala Cynwyd, PA 19004

**PLEASE INCLUDE COMPLETE STREET ADDRESSES FOR THE FOLLOWING.**

6. Principal business establishment in Louisiana: none
7. Registered office address in Louisiana: 5615 Corporate Blvd, Suite 400B, Baton Rouge, LA 70808
8. Registered agent's name and address in Louisiana: C T Corporation System  
5615 Corporate Blvd, Suite 400B, Baton Rouge, LA 70808
9. Nature of business to be transacted in Louisiana: providing wireless infrastructure products and services

To be signed by a Member/Manager

Title and Date

By: Deanna Lazar, Asst. Secretary of Member (Wireless Infrastructure Partners, LLC)

Sworn to and subscribed before me, the undersigned Notary Public, on this date:

May 17, 2010

05-17-10

Notary

**AGENT'S ACCEPTANCE AND ACKNOWLEDGEMENT OF APPOINTMENT**

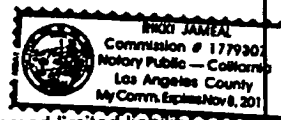
I hereby acknowledge and accept the appointment of registered agent for and on behalf of the above named limited liability company.

C T Corporation System

Registered Agent

Sworn to and subscribed before me on this date: see attached

Notary



AFFIDAVIT OF ACCEPTANCE OF APPOINTMENT

BY DESIGNATED REGISTERED AGENT

ACT 769 OF 1987

State of \_\_\_\_\_

Parish/County of \_\_\_\_\_

On this 18th day of May, 2010 before me, a Notary Public in and for the State and Parish aforesaid, personally came and appeared CT Corporation System, who does hereby accept appointment as the Registered Agent of

PEG Bandwidth LA, LLC

which is a Corporation authorized to transact business in the State of Louisiana pursuant to the provisions of the Title 12, Chapter 1, 2 and 3.

CT Corporation System, Registered Agent

By: \_\_\_\_\_

Name: Lisa Uttech

CT Corporation System's Duly Authorized Representative

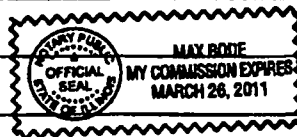
Subscribed to and Sworn before me on the day, month and year first above set forth.

Notary Public

Name: Max Bode

Commission Number: \_\_\_\_\_

My Commission Expires: \_\_\_\_\_



# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "PEG BANDWIDTH LA, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE EIGHTEENTH DAY OF MAY, A.D. 2010.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE NOT BEEN ASSESSED TO DATE.

4823899 8300

100521347

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 7998714

DATE: 05-18-10



*Louisiana Public Service Commission*

POST OFFICE BOX 91154  
BATON ROUGE, LOUISIANA 70821-9154

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EVE KAHAO GONZALEZ  
Executive Secretary

DENNIS WEBER  
Executive Counsel

JOHNNY E. SNELLGROVE, JR.  
Deputy Undersecretary

July 27, 2012

Mr. Patrick Crocker  
Attorney at Law  
The Kalamazoo Building  
107 West Michigan Avenue, Fourth Floor  
Kalamazoo, MI 49007

**DOCKET NO. S-32330** - PEG Bandwidth LA. LLC, ex parte. In re: Application for authority to provide resold local exchange service and inter-exchange service in Louisiana.

Dear Mr. Crocker:

This is to acknowledge receipt of your application on behalf of PEG Bandwidth LA, LLC. The Company is currently certificated to operate as a Competitive Access Provider (CAP) within Louisiana.

The tariff filed by PEG Bandwidth LA, LLC original Pages 1 thru 33 have been accepted with an effective date of July 27, 2012 and an issue date of May 16, 2012. The tariff now on file in the Commission's Baton Rouge Office is to be **modified** to reflect the issued and effective dates stated above. Please resubmit two (2) copies of the tariff reflecting this change.

The acceptance of this application is done without prejudice to the authority of this Commission to make an investigation or require any changes it may legally find to be appropriate and reasonably necessary.

In order to remain in compliance with Commission rules, there are certain mandatory reporting requirements:

PEG Bandwidth LA, LLC

July 27, 2012

Page -2-

*General Order dated June 1, 2000, Docket No. U-24856, Customer Service Regulations for Telecommunications Service Providers, states "...all TSPs are hereby required to provide Commission Staff with a list of the names and direct telephone numbers of three (3) company contacts that Commission Staff may directly contact during normal business hours. If the information contained on each list changes so that the list is no longer accurate, the TSP shall forward a revised list to the Commission's Utilities Division within one (1) week of the list becoming inaccurate."*

*General Order dated July 24, 2002, Docket No. R-26438, Possible Amendments to the Louisiana Public Service Commission's Regulations for Competition in the Local Telecommunications Market, Section 801, states "All TSPs providing telecommunications services in Louisiana shall file with the Commission the following reports on a Louisiana-specific basis by April 1<sup>st</sup> of each year in accordance with Commission General Order dated August 31, 1992. 1. All annual financial reports, including income statement and balance sheets."*

The Louisiana Public Service Commission's Official Bulletin is a bi-weekly publication of applications docketed for public hearing by the Commission.

The Bulletin can be accessed through the LPSC web site at:

<http://www.lpsc.org/officialbusiness.htm>

It will be available on the publication date of each Bulletin. You will need Adobe Acrobat Reader to access the Bulletin. Please visit our web site for information on downloading the Adobe Acrobat Reader for free.

The Bulletin is issued every other Friday.


PEG Bandwidth LA, LLC

July 27, 2012

Page -3-

If you have any questions, please contact us in Baton Rouge at 225/342-5712 or toll free at 800/256-2397.

Very truly yours,

A handwritten signature in black ink, appearing to read 'EKH', written over the typed name.

Eve Kahao Gonzalez  
Secretary

EKG:pcm

cc: Department of Revenue

# *Louisiana Public Service Commission*

**Certificate Number TSP00689**

*A Certificate of Authority to Operate is hereby granted to*

**PEG BANDWIDTH LA, LLC**

*A telecommunications service provider under the laws of Louisiana, whose principal office location or place of business is 3 Bala Plaza East, Suite 502, Bala, Cynwyd, PA 19004.*

*PEG Bandwidth LA, LLC shall operate in full accordance with the rules and regulations of the Louisiana Public Service Commission relevant to the provision of telecommunications services. This application as originally filed provides for Competitive Access Provider (CAP) services within Louisiana.*

*Witness the signature and seal of the Commission at Baton Rouge, Louisiana this 27th day of July, 2012.*

*Louisiana Public Service Commission*

*Attest:*



*Eve Kahao Gonzalez*

*Secretary*

[SLD Home](#)[Site Map](#)[Search Site](#)[Contact SLD](#)*Reference Area - Schools and Libraries Division*

Reference

**SPIN and BEAR Contact Search Results**

Guidance on determining if a company is eligible to provide telecommunications services:

Form 499 Filer column indicates "Y":

- This service provider has successfully filed a Form 499 with USAC. Telecommunications providers with a "Y" are eligible to provide Telecommunications Services and Internet service providers with a "Y" are eligible to provide Interconnected Voice over Internet Protocol (VoIP) services.

All other designations:

- Some service providers that do not have a "Y" designation are eligible to provide Telecommunications Services because they meet [certain conditions](#) and are exempt from filing a [Form 499](#). You can [contact the Client Service Bureau](#) to determine if the company has met those conditions.

Form 499 Filer column indicates "X":

- This service provider has been researched by USAC and is **not** eligible to provide Telecommunications Services.

Form 499 Filer column indicates "Z":

- This service provider is currently being researched by USAC to determine if it is eligible to provide Telecommunications Services.

Form 499 Filer column is blank:

- This service provider has not been researched and its status is unverified.

Applicants are reminded that they should confirm this and all other information with the service provider.

Page 1 of 1  
Results 1 - 1 of 1

SPIN	Service Provider Name	Doing Business As	Contact Name	Contact Address	Contact Phone	Form 499 Filer	SPAC Filed
143005029	CONTACT NETWORK, INC.	INLINE	TIFFANY ROSS	600 LAKESHORE PKWY , BIRMINGHAM, AL 35209	205278-8130	Y	1998 1999 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013

[New Search](#)[Done](#)

Questions about the SLD Program? Call our Client Service Bureau at (888) 203-8100.

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