



Response to Bid Number 5000144660

RFP Bid Number 5000144660

Cox Business (Cox Louisiana Telcom, L.L.C.) is responding to
Jefferson Parish Government
Request for Proposal Bid Number 5000144660
April 19, 2024



4/19/2024

Brenda Bellow
Jefferson Parish Government
200 Derbigny Street
General Government Building, Suite 4400
Gretna, LA 70053

Dear Ms. Bellow:

Government entities face unique challenges. The public demands government efficiency and services, but tax dollars only stretch so far. Internal and external communications must be continually optimized, and technologies ideal for the needs must be chosen. Cox Louisiana Telcom, L.L.C ("Cox") recognizes that Jefferson Parish Government needs solutions today—with strategies for the future.

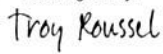
Cox values our relationship with Jefferson Parish Government today, and we don't take your trust for granted. We know we can't rest on our past achievements, and we look forward to building an even stronger relationship in the future.

Cox knows the importance of Jefferson Parish Government's video services to your staff, constituents, and Parish.

Cox has provided services to the Jefferson Parish Government since 2004. We understand your business and appreciate your unique needs. With that knowledge, our attached proposal shows how the following solutions will help the Jefferson Parish Government move to a new level of excellence.

- **Cox Business TV** offers flexible programming and advanced technologies to create an inviting atmosphere.

Sincerely,

DocuSigned by:

5520D7D7BDA042A

Troy Roussel
Enterprise Sales Manager
(504) 358-6309 (504) 220-7856
Troy.roussel@cox.com



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Executive Summary

Emergency response, public safety, and constituent advisories are just a few examples of why telecommunications are vital in today's public sector. Telecommunications support secure and efficient operating environments, reliable communications, and many other government agency aspects.

The Goals You Want to Achieve

Knowing Jefferson Parish Government as we do, Cox understands your business environment. You have very specific needs.

Telecommunications is an integral part of your operation and your service to your constituents. Your effectiveness depends on innovative, reliable, and cost-effective communications solutions. The Jefferson Parish Government has several key objectives when working with the right service provider.

Communicating well in a rapidly moving environment

The new reality for many businesses involves remote offices, mobile employees, increased bandwidth demand, and many issues that were not a factor in years past. Jefferson Parish Government wants to maximize the communications infrastructure to compete effectively in a rapidly changing environment. You want to reduce overhead and complexity in communications and improve efficiency and customer satisfaction.

Managing changing technologies

Technology has improved business, but keeping pace in an increasingly virtual world is complex. Most importantly, interoperability with cellular and unified messaging is essential to organizations like Jefferson Parish Government. You need to capitalize on technologies that improve efficiency and give you a competitive advantage.

Improving reliability and stability

The complexity of communications networks leaves little room for error. You cannot compromise your productivity or your reputation by settling for insufficient technologies. Jefferson Parish Government needs to know that a communication network is reliable and stable. You simply can't afford wasted work hours spent troubleshooting problems and restoring service.

Why Choose Cox

Business customers choose Cox for a variety of reasons. We offer many business strengths and listed below are several differentiators that we think are most relevant to Jefferson Parish Government.

Network Excellence for the Highest Reliability

With Cox, Jefferson Parish Government can conduct business with confidence no matter how demanding your network requirements are. We use the right technology, hardware and materials to build a sophisticated, homogenous network from the ground up. Just as important, we rigorously support and update our equipment. Our focus on these basic principles ensures your business continuity, protects your revenue, and delivers scalability for the future.

Local Resources

Cox invests broad resources in our markets, so we have a truly local identity. Multi-disciplinary teams know the customers and the communities in which we work. Jefferson Parish Government will have face-to-face contact with teams that engineer, sell, provision, and support our solutions. Our local presence, including Cox Business

VP-level and above, creates uncommon transparency and comfort, knowing we are there when you need us.

Customer-Driven Culture

Cox Business is privately owned, which is unique in our industry. Our conservative culture values customer satisfaction, diversity, environmental responsibility, and employee well-being. We will serve Jefferson Parish Government with employees who are positive ambassadors of Cox and who share our natural commitment to the customer experience.

About Cox

Cox Louisiana

With a long history of providing telecommunications services, Cox is an established and trusted provider in the Southeast, including the state of Louisiana. Over the last five years, Cox has invested millions in its Southeast Region through infrastructure upgrades and more than 2,000 miles of fiber delivering video, phone, and high-speed Internet service to homes and businesses.

Cox employs 1,235 local residents, contributing over \$8 million annually in payroll taxes and \$22 million in franchise fees. Cox supports the local communities through cash, grants, and in-kind contributions, providing more than \$2 million to local non-profit organizations.



About Cox Business®

Cox Business is the commercial component of Cox Communications and offers a variety of advanced high-speed Internet, voice, and digital video services over its own IP network. Since 1998, more than 355,000 business customers of all sizes, including healthcare providers, K-12 and higher education, financial institutions, and federal, state, and local government organizations, have chosen Cox Business.

The organization also serves most of the top-tier wireless and wireline telecommunications carriers in the U.S. through its wholesale division. According to Vertical Systems Group, Cox Business is one of the largest providers of business Ethernet services in the U.S., based on customer ports, and consistently has been recognized for its leadership among small/midsize business data service providers. Cox is the seventh-largest voice service provider in the U.S. and supports over 1 million business phone lines.



Our Recommended Solutions

Cox Business® TV

Give your customers, guests, and visitors an ideal resource to stay on top of the latest in sports, news, and entertainment with Cox Business TV. Create an inviting and customer-centered environment for your business, from your waiting areas to your offices.

Cox Business TV offers your business a wide range of popular and informative channels with crystal-clear digital pictures and sound, creating an exceptional viewing experience.

Access to Information

Stay informed of the latest news, sports, and entertainment with Smart Search, the enhanced guide, and voice remote. Choose from flexible business-centric programming packages with digital and HD channels to fit your business needs.

The Power of Music

Add Music Choice® to select from more than 50 channels of commercial-free, High-Definition (HD) music to add ambiance to your business.

Superior Quality and Reliability

Our network is unmatched in delivering rich, clear digital picture and dynamic sound quality. Our service is weatherproof, and our uptime ranks among the industry's highest—with most channels available in HD.

Ease of Use

Find the right shows fast with the Contour voice remote. Smart Search returns results from live TV, On Demand and your DVR library.

Exceptional On-Screen Guide

With rich graphics and easy-to-use navigation, Contour's enhanced program guide helps guests quickly find the right entertainment. They can view channel listings for what's on now and up to 14 days in advance, plus thousands of On Demand titles to watch anytime.

Easy Installation

Your equipment will be configured and shipped directly to you to plug in and use. Our expert support staff is available to assist if needed.

Expert Service and Support

Local and responsive, we monitor our state-of-the-art network 24/7.

More channels. More information. More entertainment. More reasons to choose Cox Business TV.

Conclusion

Cox gives you the tools and advice to effectively do your important work. We help your employees be more productive and make it easier for the public to interact with Jefferson Parish Government. Thank you for this opportunity to compete for your business. We look forward to the next stage in your selection process.

Scope

ADDITIONAL REQUIREMENTS FOR THIS BID

PLEASE MATCH THE NUMBERS PRINTED IN THIS BOX WITH THE
CORRESPONDING INSTRUCTIONS BELOW.

3, 5, 6, 10, 12, 13

3. Contractor must hold current applicable JEFFERSON PARISH licenses with the Department of Inspection and Code Enforcement. Contractor shall obtain any and all permits required by the JEFFERSON PARISH Department of Inspection and Code Enforcement. The contractor shall be responsible for the payment of these permits. All permits must be obtained prior to the start of the project. Contractor must also hold any and all applicable Federal and State licenses. Contractor shall be responsible for the payment of these permits and shall obtain them prior to the start of the project.

Cox Response: Cox acknowledges and complies with this requirement. See Appendix C Cox Licenses.

5. It is the bidder's responsibility to visit the job site and evaluate the job before submitting a bid.

Cox Response: Cox acknowledges and complies with this requirement.

6. Job site must be clean and free of all litter and debris daily and upon completion of the contract. Passageways must be kept clean and free of material, equipment, and debris at all times. Flammable material must be removed from the job site daily because storage will not be permitted on the premises. Precaution must be exercised at all times to safeguard the welfare of JEFFERSON PARISH and the general public.

Cox Response: Cox acknowledges and complies with this requirement.

10. All bidders must comply with the requirements stated in the attached "Standard Insurance Requirements" sheet attached to this bid solicitation. Failure to comply with this instruction will result in bid rejection.

Cox Response: Cox acknowledges and complies with applicable insurance coverage requirements. See Appendix B Cox Certificate of Insurance.

12. This is an as needed basis contract. JEFFERSON PARISH makes no representations on warranties with regard to minimum guaranteed quantities unless otherwise stated in the bid specifications.

Cox Response: Cox acknowledges this statement.

13. Freight charges should be included in total cost when quoting. If not quoted FOB DELIVERED, freight must be quoted as a separate item. Bid may be rejected if not quoted FOB DELIVERED or if freight charges are not indicated on bid form.

Cox Response: Cox acknowledges and complies with this requirement.

DATE: 4/12/2024

INVITATION TO BID
THIS IS NOT AN ORDER

Page: 5

BID NO.: 50-00144660

JEFFERSON PARISH

PURCHASING DEPARTMENT
P.O. BOX 9
GRETN, LA. 70054-0009
504-364-2678

VENDOR: 27118 BLANK BID COPY VENDOR

PURCHASING SPECIALIST:
BBELLOW

As per LSA-RS 47:301 et seq., all governmental bodies are excluded from payment of sales taxes to any Louisiana taxing body. Quotations shall be based on F.O.B. Agency warehouse or jobsite, anywhere within the Parish as designated by the Purchasing Department.

JEFFERSON PARISH reserves the right to cancel all or any part of an order if not shipped promptly. No charges will be allowed for parking or cartage unless specified in quotation. The order must not be filled at a higher price than quoted. JEFFERSON PARISH reserves the right to cancel at any time and for any reason by issuing a THIRTY (30) day written notice to the contractor.

JEFFERSON PARISH is expecting all products to be new and all work to be done in workman-like manner, according to standard practices. Any deviations or alteration from the specifications must be indicated on the bid form for each item and upon request, product data for same must be submitted by the time specified by the Purchasing Department.

DELIVERY: FOB JEFFERSON PARISH

INDICATE DELIVERY DATE ON EQUIPMENT AND SUPPLIES

TBD - AS ORDERED

INDICATE STARTING TIME (IN DAYS) FOR CONSTRUCTION WORK

INDICATE COMPLETION TIME (IN DAYS) FOR CONSTRUCTION WORK

In the event that addenda are issued with this bid, bidders MUST acknowledge all addenda on the bid form. Bidder must acknowledge receipt of an addendum on the bid form by placing the addendum number as indicated. Failure to acknowledge any addendum on the bid form will result in bid rejection.

Acknowledge Receipt of Addenda: NUMBER: _____

NUMBER: _____

NUMBER: _____

NUMBER: _____

LOUISIANA CONTRACTOR'S LICENSE NO.: (if applicable) _____

*** ALL BIDDERS MUST COMPLETE SECTION BELOW ***	
FIRM NAME:	COX LOUISIANA TELCOM, LLC DBA COX BUSINESS
SIGNATURE: (Must be signed here)	Troy Roussel 5520D7D7BDA042A
PRINT OR TYPE NAME:	TROY ROUSSEL
ADDRESS:	2121 AIRLINE DR
CITY, STATE:	METairie LA 70001
TELEPHONE:	504 358-6309
EMAIL ADDRESS:	Troy.Roussel@Cox.com

TOTAL PRICE OF ALL BID ITEMS: \$ 118.25

Two-Year Agreement for Digital Television Service and Equipment Bid for Various Jefferson Parish Government Locations

Purpose: To provide Business Digital Television Service and Equipment to Jefferson Parish Government Facilities. A complete list of Parish Facilities is available upon request.

The successful bidder must:

- Cover all costs to deliver service and signal distribution to/within Jefferson Parish facilities. The Parish will not pay construction costs to provide service.

Cox Response: Cox acknowledges and will comply with this requirement.

- Provide all equipment, cables, and accessories needed to deliver service from the outlet to the television.

Cox Response: Cox acknowledges and will comply with this requirement.

- Repair or replace malfunctioning service delivery equipment at no charge to the Parish.

Cox Response: Cox acknowledges and will comply with this requirement.

- Broadcast the Jefferson Parish Public Access channels.

Cox Response: Cox acknowledges and will comply with this requirement.

- Provide monthly invoices to individual Parish agencies/departments.

Cox Response: Cox acknowledges and will comply with this requirement.

- Must be authorized by law and regulatory authorities to provide Digital Television services within Jefferson Parish.

Cox Response: Cox acknowledges and will comply with this requirement. See Appendix C: Cox Licenses

- Include a description of channel listings with all tiers/levels of service with bid submission.

Cox Response: Cox acknowledges and complies. See next page.

- List regulatory fees associated with the delivery of digital television services and equipment.

Cox Response: Cox acknowledges and will comply with this requirement.



Keep customers entertained

COX
BUSINESS

February 2024 Channel Line Up
New Orleans

Business TV Starter (Included in all video packages)

2 My Network - WUPL	15 TV Newswatch - WWL- Local	71 HSN	115 Bounce TV - WVUE DT2	134 Heroes & Icons - WUPL DT3
3 CBS - WWL-DT2	16 Telemundo - KGLA	77 ShopHQ	116 Pelican - KPNB	135 True Crime Network - WWL-
4 YurView Louisiana	17 TBS	88 Jewelry TV	117 Court TV - WNOL DT2	136 QVC3
5 TLC	18 The Weather Channel	99 The Peace Channel - Local	118 Antenna TV - WGNO DT2	137 HSN 2
7 NBC - WDSU	19 HSN	108 MeTV - WDSU DT2	123 COMET TV - WNOL DT3	138 Grit TV - WVUE DTS
8 Education Access - Local	20 IND - WHNO	109 C-SPAN	124 QUEST - WUPL DT2	139 Court TV Mystery - WVUE DT4
9 FOX - WVUE	21 QVC	110 C-SPAN2	125 DABL - WGNO DT3	195 Leased Access - Local
11 ABC - WGNO	22 BET	111 C-SPAN3	127 QVC2	389 Sonlife Broadcasting Network
12 PBS - WYES	46 QVC	112 PBS Create - WYES DT3	129 Circle - WVUE DT3	390 TBN
13 CW - WNOL	49 ION - WPXL	113 PBS World - DT2	131 Catholic Life TV - WLAE DT3	391 EWTN
14 PBS - WLAE	50 Univision	114 PBS Kids - WYES DT4	133 Decades - WWL- DT3	395 Daystar

Contour TV

TV Essential

23 A&E	38 Bally Sports Southwest	64 Cartoon Network	103 Investigation Discovery	328 Fox Sports 2
24 Fox News	39 Comedy Central	65 Freeform	105 Nick Jr.	331 newsy
25 TNT	40 Bravo	66 Travel Channel	106 National Geographic	344 Hallmark Drama
26 FX	41 VH1	67 Food Network	119 OWN	352 Oxygen
27 MTV	42 Paramount Network	68 HGTV	120 MoviePlex	353 WE tv
28 USA Network	43 CNBC	69 Animal Planet	121 Galavisión	377 Galavisión
29 CNN	44 E!	70 TV Land	122 UniMás	380 UniMás
30 Disney Channel	45 Syfy	72 msnbc	151 GSN	392 INSP
31 Nickelodeon	51 WGN America	73 Fox Sports 1	152 Hallmark Movies & Mysteries	393 Impact Network
32 Discovery Channel	52 Newsmax	78 Golf Channel	153 POP	394 The Word Network
33 HLN	59 TCM	79 Bally Sports Southwest Plus	154 TV One	732 MotorTrend
34 Lifetime	60 AMC	80 Fox Business	160 CMT	
35 ESPN	61 truTV	81 FXX	290 IFC	
36 ESPN2	62 Hallmark Channel	82 SEC Network	306 Sundance	
37 Cox Sports Television	63 History	83 SEC Network 2	327 NBC Sports Network	



Channel Lineup (Continued)

For the most recent Channel Lineup, visit www.coxbusiness.com/channels

New Orleans
February 2024

Contour TV

(Continued from other side)

Music Choice (Optional)

901 Music Choice Hit List	911 Music Choice Gospel	921 Music Choice Pop Hits	931 Music Choice Pop & Country	941 Music Choice Sounds of The Seasons
902 Music Choice Max	912 Music Choice Reggae	922 Music Choice Party Favorites	932 Music Choice Today's Country	942 Music Choice Stage & Screen
903 Music Choice Dance/EDM	913 Music Choice Rock	923 Music Choice Teen Beats	933 Music Choice Country Hits	943 Music Choice Soundscapes
904 Music Choice Indie	914 Music Choice Metal	924 Music Choice Kidz Only	934 Music Choice Classic Country	944 Music Choice Smooth Jazz
905 Music Choice Hip Hop and R&B	915 Music Choice Alternative	925 Music Choice Toddler Tunes	935 Music Choice Contemporary Christian	945 Music Choice Jazz
906 Music Choice Rap	916 Music Choice Adult Alternative	926 Music Choice Y2K	936 Music Choice Pop Latino	946 Music Choice Blues
907 Music Choice Hip Hop Classics		917 Music Choice Rock Hits	927 Music Choice 90's	937 Music Choice Musica Urbana
908 Music Choice Shred & Swing				
908 Music Choice Throwback Jamz		918 Music Choice Classic Rock	928 Music Choice 80's	938 Music Choice Mexicana
908 Music Choice Easy Listening				
909 Music Choice R&B Classics	919 Music Choice Soft Rock	929 Music Choice 70's	939 Music Choice Tropicales	949 Music Choice Classical Masterpieces
910 Music Choice R&B Soul	920 Music Choice Love Songs	930 Music Choice Solid Gold Oldies	940 Music Choice Romances	950 Music Choice Light Classical

Channel included with service level noted; will require rental of Digital Adaptor, Advanced TV Receiver, Contour Receiver or a Cox provided CableCARD™. CableCARD customers may need a tuning adaptor and compatible retail device to receive certain Switched digital or HD video channels. ▲ Channel not available on outlets connected via a Digital Adaptor; requires either an Advanced TV Receiver, Contour Receiver or Cox provided CableCARD™ together with a certified compatible CableCARD retail device. Contour HD Channels, if included with your service level, require rental of a Contour receiver or Cox provided CableCARD™ together with a certified compatible CableCARD retail device capable of tuning those channels. Some channels may also be available using specialty solutions from Cox Business. *Not available in all areas. *Part time/seasonal channel. All channels and channel packs are subject to change. Other restrictions may apply. ©2016 Cox Communications, Inc. All rights reserved.

INVITATION TO BID FROM JEFFERSON PARISH - continued

BID NO.: 50-00144660

SEALED BID

ITEM NUMBER	QUANTITY	U/M	DESCRIPTION OF ARTICLES	UNIT PRICE QUOTED	TOTALS
			LABOR, MATERIALS AND EQUIPMENT NEEDED TO PROVIDE TWO (2) YEAR CONTRACT OF DIGITAL TELEVISION SERVICES FOR VARIOUS JEFFERSON PARISH LOCATIONS FOR THE J P INFORMATION TECHNOLOGY DEPARTMENT		
1	36.00	MO	0001 - Starter TV - Service cost for the 1st outlet per account	\$ 0	\$ 0
2	36.00	MO	0002 - Starter TV - Equipment rental cost for 1st outlet per account	\$ 0	\$ 0
3	36.00	MO	0003 - Starter TV - Service cost for 2nd and all additional outlets per account	\$ 2.00	\$ 2.00
4	36.00	MO	0004 - Starter TV - Equipment cost for 2nd and all additional outlets per acct	\$ 8.50	\$ 8.50
5	36.00	MO	0005 - Essential TV - Service cost for the 1st outlet per account (include Advanced TV and other Surcharges)	\$ 66.25	\$ 66.25
6	36.00	MO	0006 - Essential TV - Service cost for 2nd and all additional outlets per acct	\$ 3.00	\$ 3.00
7	36.00	MO	0007 - Essential TV - Equipment cost for 2nd and all additional outlets per acct (inherited from line item 4)	\$ 8.50	\$ 8.50
8	36.00	MO	0008 - Music Choice - Service Music Choice, or equivalent per outlet/instance ***AS PER BID SPECIFICATIONS***	\$ 30.00	\$ 30.00

BID SPECIFICATIONS FOR BID #5000144660

8	Music Choice	Service - Music Choice, or equivalent, per outlet/instance	30.00
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BID SPECIFICATIONS FOR BID #5000144660

Two-Year Agreement for Digital Television Service and Equipment Bid for Various Jefferson Parish Government Locations

Purpose: To provide Business Digital Television Service and Equipment to Jefferson Parish Government Facilities. A complete list of Parish Facilities is available upon request.

The successful bidder must:

- Cover all costs to deliver service and signal distribution to/within Jefferson Parish facilities. The Parish will not pay construction costs to provide service.
- Provide all equipment, cables, and accessories needed to deliver service from the outlet to the television.
- Repair or replace malfunctioning service delivery equipment at no charge to the Parish.
- Broadcast the Jefferson Parish Public Access channels
- Provide monthly invoices to individual Parish agencies/departments.
- Must be authorized by law and regulatory authorities to provide Digital Television services within Jefferson Parish.
- Include a description of channel listings with all tiers/levels of service with bid submission.
- List regulatory fees associated with the delivery of digital television services and equipment.

Existing Equipment & Service

Cox Communications is the current provider of Digital Television Service to Jefferson Parish Government Facilities. Should another company be awarded this contract, the new service provider shall provide service, signal distribution, and replace all Cox Digital Terminal Adapters throughout all facilities within 30 days of a signed agreement, at no cost to the Parish.

Line Item	Service Tier	Equipment/Service per Account	Price per Month
1	Starter TV	Service cost for the 1 st outlet per account	0
2	Starter TV	Equipment rental cost for 1 st outlet per account	0
3	Starter TV	Service cost for 2 nd and all additional outlets per account	2.00
4	Starter TV	Equipment cost for 2 nd and all additional outlets per account	8.50
5	Essential TV	Service cost for the 1 st outlet per account (include Advanced TV and other Surcharges)	66.25
6	Essential TV	Service cost for 2 nd and all additional outlets per account	3.00
7	Essential TV	Equipment cost for 2 nd and all additional outlets per account (inherited from line item 4	8.50

Appendix

Appendix A: Cox Service Agreement(s)

Proposed Contract for Services

Cox attaches its standard Commercial Services Agreement as the proposed contract for services to be purchased by Jefferson Parish Government. Given the standard nature of the services requested, the terms of the attached agreement are proposed to be the only terms governing Cox's provision of services. Cox's proposal is expressly subject to the parties' negotiation and execution of a mutually agreeable final service agreement.



Commercial Services Agreement

__ / __ / 2024

Cox Account Rep:		Cox System Address:
Phone Number:		
Fax Number:		

Customer Information		Authorized Customer Representative Information	
Legal Company Name:		Full Name:	
Street Address:		Billing Contact:	
City/State/Zip:		Fax:	
Billing Address:		Contact Number:	
City/State/Zip:		Email Address:	
Cox Account #:			
Merge Bill			

Taxes and Fees Not Included					
Service Description	Quantity	Unit Price	Term (Months)	Service Charges	
				Monthly Recurring	One Time Activation & Setup Fees
SAMPLE AGREEMENT - SERVICES AND FINAL TERM INFORMATION TO BE COMPLETED BASED ON SCOPE OF AWARD					
Totals:					

Cox Response to Jefferson Parish Government

Equipment Charges			
Description	Quantity	Unit Price	Total Fee

Special Conditions

Promotion Details

This Commercial Services Agreement (the "Agreement") includes (i) this paragraph, the language above and Exhibit A (collectively, the "Service Terms"); (ii) the terms and conditions set forth at <http://ww2.cox.com/aboutus/policies/business-general-terms.cox> (the "General Terms") and (iii) any other terms and conditions applicable to the Services set forth above, including without limitation, the Cox tariffs, Service Guides set forth at <http://ww2.cox.com/business/voice/regulatory.cox> ("SG"), State and Federal regulations, the Cox Acceptable Use Policy (the "AUP"), and Cox's Internet Service Disclosures located at www.cox.com/internetdisclosures. Exhibit A is attached to and incorporated into this Agreement by this reference. Customer acknowledges receipt and acceptance of the Service Terms (including Exhibit A), the AUP, General Terms, and all other referenced terms and conditions by signing this Agreement. By signing this Agreement, Customer accepts that any and all disputes arising out of, relating to or concerning this Agreement and/or the Services shall be resolved through mandatory and binding arbitration unless Customer opts out pursuant to the Dispute Resolution Provision in the General Terms. This Agreement is subject to credit approval and Customer authorizes Cox to check credit. The prices above do not include applicable taxes, fees, assessments or surcharges which are additional and may change. This proposal is valid provided Customer signs and delivers this Agreement to Cox unchanged within thirty (30) days from the date above. By signing this Agreement, Customer acknowledges that if (i) the transport Service(s) (e.g. Private Line Type Services, Ethernet Services) cross state boundaries or (ii) at least 10% of traffic on said transport Service(s) is Interstate in nature or designated for Internet traffic, then the entire transport Service(s) is considered Interstate. Customer has reviewed the interstate/intrastate designation of the transport Service(s) listed in the Service Description above and attests that all such designations are correct. Each party may use electronic signature to sign this Agreement, provided the electronic signature method used by Customer is acceptable to Cox. This Agreement shall be effective upon execution by Customer and "Acceptance" by Cox. "Acceptance" of the Agreement by Cox shall occur upon the earlier of (i) Cox's countersignature of this Agreement or (ii) Cox's installation of Service at Customer's location. Customer acknowledges that it has read and understands the 911 disclosures in Section 1 of the Service Terms. By signing this Agreement, you represent that you are the authorized Customer representative.

Customer Authorized Signature	<<Applicable Cox Entity Based on Scope of Award >>
Signature:	Signature:
Print:	Print:
Title Position:	Title Position:
Date:	Date:

Exhibit A

1. E911 Services FOR IMPORTANT INFORMATION ABOUT COX'S 911 PRACTICES, PLEASE REVIEW THE INFORMATION ABOUT E911 SERVICE IN THE GENERAL TERMS AND ON THE WEBSITE

<http://ww2.cox.com/business/voice/regulatory.cox>.

2. Service Start Date and Term The "Initial Term" shall begin upon installation of Service and shall continue for the applicable Term commitment set forth above in the Service Terms. However, if Customer delays installation or is not ready to receive Services on the agreed-upon installation date, Cox may begin billing for Services on the date Services would have been installed. Cox shall use reasonable efforts to make the Services available by the requested service date. Cox shall not be liable for damages for delays in meeting service dates due to install delays or reasons beyond Cox's control. If Customer delays installation for more than ninety (90) days after Customer's execution of this Agreement, Cox reserves the right to terminate this Agreement by providing written notice to Customer and Customer shall be liable for Cox's reasonable costs incurred. AFTER THE INITIAL TERM, THIS AGREEMENT SHALL AUTOMATICALLY RENEW FOR ONE (1) YEAR TERMS (EACH AN "EXTENDED TERM") UNLESS A PARTY GIVES THE OTHER PARTY WRITTEN TERMINATION NOTICE AT LEAST THIRTY (30) DAYS PRIOR TO THE EXPIRATION OF THE INITIAL TERM OR THEN CURRENT EXTENDED TERM. "Term" shall mean the Initial Term and Extended Term (s), if any. Cox reserves the right to increase rates for all Services by no more than ten percent (10%) during any Extended Term by providing Customer with at least sixty (60) days written notice of such rate increase. This limitation on rate increases shall not apply to video Services or Services for which rates, terms and conditions are governed by a Cox tariff or SG. Upon notice to Customer, Cox may change the rates for video Services periodically during the Term. Cox may change the rates for telephone Service subject to a Cox tariff or SG periodically during the Term. For the avoidance of doubt, promotional rates and promotional discounts provided to Customer will expire at the end of the Initial Term or earlier as set forth in the promotion language. Customer's payment for Service after notice of a rate increase will be deemed to be Customer's acceptance of the new rate.

3. Termination Customer may terminate any Service before the end of the Term selected by Customer above in the Service Terms upon at least thirty (30) days written notice to Cox; provided, however, if Customer terminates any such Service before the end of the Term (except for breach by Cox), unless otherwise expressly stated in the General Terms, Customer will be obligated to pay Cox a termination fee equal to the nonrecurring charges (if unpaid) and One Hundred Percent (100%) of the monthly recurring charges for the terminated Service(s) multiplied by the number of months, including partial months, remaining in the Term. Cox may terminate this Agreement without liability at any time prior to installation of Services if Cox determines that Customer's location is not reasonably serviceable or there is signal interference with any Cox Service(s) Cox Business

according to Cox's standard practices. If Customer terminates or decreases any Service that is part of a bundle offering, the remaining Service(s) shall be subject to price increases for the remaining Term. If Customer terminates this Agreement prior to installation of Service by Cox, Customer shall be liable for Cox's costs incurred. This provision survives termination of the Agreement.

4. Payment Customer shall pay Cox all monthly recurring charges ("MRCs") and all non-recurring charges ("NRCs"), if any, by the due date on the invoice. Any amount not received by the due date shown on the applicable invoice will be subject to interest or a late charge no greater than the maximum rate allowed by law. If Cox terminates this Agreement due to Customer's breach, or if Customer fails to pay any amounts when due and fails to cure such non-payment upon receipt of written notice of non-payment from Cox, Customer will be deemed to have terminated this Agreement and will be obligated to pay the termination fee described above. If applicable to the Service, Customer shall pay sales, use, gross receipts, and excise taxes, access fees and all other fees, universal service fund assessments, 911 fees, franchise fees, bypass or other local, State and Federal taxes or charges, and deposits, imposed on the use of the Services. Taxes will be separately stated on Customer's invoice. No interest will be paid on deposits unless required by law.

5. Service and Installation Cox shall provide Customer with the Services identified above in the Service Terms and may also provide related facilities and equipment, the ownership of which shall be retained by Cox (the "Cox Equipment"), or for certain Services, Customer, may purchase equipment from Cox ("Customer Purchased Equipment"). Customer is responsible for damage to any Cox Equipment. If Cox Equipment is not returned to Cox after termination or disconnection of Services, Customer shall be liable for the Cox Equipment costs. Customer may use the Services for any lawful purpose, provided that such purpose: (i) does not interfere or impair the Cox network or Cox Equipment; (ii) complies with the AUP; and (iii) is in accordance with the terms and conditions of this Agreement. Customer shall use the Cox Equipment only for the purpose of receiving the Services. Customer shall use Customer Purchased Equipment in accordance with the terms of this Agreement and any related equipment purchase agreement. Unless provided otherwise herein, Cox shall use commercially reasonable efforts to maintain the Services in accordance with applicable performance standards. Cox network management needs may require Cox to modify upstream and downstream speeds. Use of the Services shall be subject to the AUP at <http://ww2.cox.com/aboutus/policies/business-policies.cox>, which is incorporated herein by reference. Cox may change the AUP from time to time during the Term. Customer's continued use of the Services following an AUP amendment shall constitute acceptance of the revised AUP.

6. General Terms The General Terms are hereby incorporated into this Agreement by reference. BY EXECUTING THIS AGREEMENT AND/OR USING OR PAYING FOR THE SERVICES, CUSTOMER ACKNOWLEDGES THAT IT HAS READ, UNDERSTOOD, AND AGREED TO BE BOUND BY THE GENERAL TERMS.

7. LIMITATION OF LIABILITY IN ADDITION TO ANY OTHER LIMITATIONS ON LIABILITY CONTAINED IN THE AGREEMENT, NEITHER COX NOR ANY COX RELATED PARTY SHALL BE LIABLE FOR DAMAGES FOR

FAILURE TO FURNISH OR INTERRUPTION OF ANY SERVICES, OR FOR ANY LOSS OF DATA OR STORED CONTENT, IDENTITY THEFT, OR FOR ANY PROBLEM WITH THE SERVICES OR EQUIPMENT OF ANY THIRD PARTY, NOR SHALL COX NOR ANY COX RELATED PARTY BE RESPONSIBLE FOR FAILURE OR ERRORS OF ANY COX SERVICE, COX EQUIPMENT, SIGNAL TRANSMISSION, LICENSED SOFTWARE, LOST DATA, FILES OR SOFTWARE DAMAGE REGARDLESS OF THE CAUSE. NEITHER COX NOR ANY COX RELATED PARTY WILL BE LIABLE FOR DAMAGE TO PROPERTY OR FOR PHYSICAL INJURY TO ANY PERSON ARISING FROM THE INSTALLATION OR REMOVAL OF EQUIPMENT UNLESS CAUSED BY THE NEGLIGENCE OF COX. UNDER NO CIRCUMSTANCES WILL COX OR ANY COX RELATED PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, ARISING FROM THIS AGREEMENT OR PROVISION OF THE SERVICES.

8. WARRANTIES EXCEPT AS PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER AGREEMENTS, WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS

FOR A PARTICULAR PURPOSE, RELATING TO THE SERVICES. SERVICES PROVIDED ARE A BEST EFFORTS SERVICE AND COX DOES NOT WARRANT THAT THE SERVICES, EQUIPMENT OR SOFTWARE SHALL BE ERROR-FREE OR WITHOUT INTERRUPTION. COX DOES NOT GUARANTEE THAT SERVICE CAN BE PROVISIONED TO CUSTOMER'S LOCATION, OR THAT INSTALLATION OF SERVICE WILL OCCUR IN A SPECIFIED TIMEFRAME. COX DOES NOT WARRANT THAT ANY SERVICE OR EQUIPMENT WILL MEET CUSTOMER'S NEEDS, PERFORM AT A PARTICULAR SPEED, BANDWIDTH OR THROUGHPUT RATE, OR WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR FREE OF VIRUSES, WORMS, DISABLING CODE OR THE LIKE. INTERNET AND WIFI SPEEDS WILL VARY. COX MAKES NO WARRANTY AS TO TRANSMISSION OR UPSTREAM OR DOWNSTREAM SPEEDS OF THE NETWORK.

9. Public Performance If Customer engages in a public performance of any copyrighted material contained in any of the Services, Customer, and not Cox, shall be responsible for obtaining any public performance licenses at Customer's expense. The Video Service that Cox provides under this Agreement does not include a public performance license.

Appendix B: Cox Certificate of Insurance



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
4/16/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Arthur J. Gallagher Risk Management Services, LLC 1050 Crown Pointe Parkway, Suite 600 Atlanta GA 30338	CONTACT NAME Linda Smith	
	PHONE (A/C No. Ext.) 678-393-5228 E-MAIL linda.smith@aig.com ADDRESS	FAX (A/C No.) 678-393-5240
INSURED Cox Communications, Inc. Cox Communications Louisiana, LLC PO Box 105357 Atlanta GA 30348	INSURER(S) AFFORDING COVERAGE	
	INSURER A: National Union Fire Insurance Company of Pittsburgh	
	INSURER B: AllU Insurance Company	
	INSURER C:	
	INSURER D:	
INSURER E:		
INSURER F:		

COVERAGES	CERTIFICATE NUMBER: 222864865	REVISION NUMBER:
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THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADOL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> XS of \$500,000 <input checked="" type="checkbox"/> SELF INSURED RET GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER	Y		GL3980281	1/1/2024	1/1/2025	EACH OCCURRENCE \$4,500,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$4,500,000 MED EXP (Any one person) \$5,000 PERSONAL & ADV INJURY \$4,500,000 GENERAL AGGREGATE \$30,000,000 PRODUCTS - COMP/OP AGG \$6,000,000 COMBINED SINGLE LIMIT (Ea accident) \$10,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ EACH OCCURRENCE \$ AGGREGATE \$ RETENTION \$
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			CA4888803 CA4888804 CA7281099	1/1/2024 1/1/2024 1/1/2024	1/1/2025 1/1/2025 1/1/2025	COMBINED SINGLE LIMIT (Ea accident) \$10,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ EACH OCCURRENCE \$ AGGREGATE \$ RETENTION \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ RETENTION \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/ MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	WC080772120 WC080772121 (CA) WC080772122	1/1/2024 1/1/2024 1/1/2024	1/1/2025 1/1/2025 1/1/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 The Jefferson Parish, its Districts Departments and Agencies under the direction of the Parish President and the Parish Council and Department of Telecommunications are Additional Insured as respects General Liability policy, pursuant to and subject to the policy's terms, definitions, conditions and exclusions

CERTIFICATE HOLDER Jefferson Parish Government Attn: Brenda Bellow 200 Derbigny St Gretna LA 70053	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
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ACORD 25 (2016/03)

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ENDORSEMENT

This endorsement, effective 12:01 A.M. 01/01/2024 forms a part of

policy No. GL 398-02-81 issued to COX ENTERPRISES, INC.

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM
COMMERCIAL GENERAL LIABILITY COVERAGE FORM
BUSINESS AUTO COVERAGE FORM
LIQUOR LIABILITY COVERAGE
FORM MOTOR CARRIER COVERAGE
FORM
OWNERS AND CONTRACTORS PROTECTIVE LIABILITY COVERAGE FORM
PRODUCTS-COMPLETED OPERATIONS LIABILITY COVERAGE FORM
RAILROAD PROTECTIVE LIABILITY COVERAGE FORM

EXTENSION SCHEDULE OF NAMED INSURED

This policy provides coverage for the first Named Insured shown on the declarations page and the following Named Insureds:

COX COMMUNICATIONS, INC.

ENDORSEMENT

This endorsement, effective 12:01 A.M. 01/01/2024 forms a part of

policy No. CA 488-88-03 issued to COX ENTERPRISES, INC.

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM
COMMERCIAL GENERAL LIABILITY COVERAGE FORM BUSINESS AUTO
COVERAGE FORM
LIQUOR LIABILITY COVERAGE FORM
MOTOR CARRIER COVERAGE FORM
OWNERS AND CONTRACTORS PROTECTIVE LIABILITY COVERAGE FORM PRODUCTS-
COMPLETED OPERATIONS LIABILITY COVERAGE FORM RAILROAD PROTECTIVE
LIABILITY COVERAGE FORM

EXTENSION SCHEDULE OF NAMED INSURED

This policy provides coverage for the first Named Insured shown on the declarations page and the following Named Insureds:

COX COMMUNICATIONS, INC.

Appendix C: Cox Licenses

Louisiana Public Service Commission

Certificate of Authority to Operate

Certificate Number TSP00137-B

A Certificate of Authority to Operate is hereby granted to

COX LOUISIANA TELCOM, L.L.C.
D/B/A COX COMMUNICATIONS

(Reissued pursuant to name change from
Cox Louisiana Telcom II, L.L.C.)

A telecommunications service provider under the laws of Louisiana, whose principle office location or place of business is 1400 Lake Hearn Drive, Atlanta, Georgia 30319.

Cox Louisiana Telcom, L.L.C. d/b/a Cox Communications shall operate in full accordance with the rules and regulations of the Louisiana Public Service Commission relevant to the provision of telecommunications services. A letter of non-opposition was issued on December 18, 1998 approving the name change and corporate structure. The application as filed provides for Competitive Local Exchange Carrier Telecommunications Services and Resold Interexchange Telecommunications Services to include operator services within Louisiana.

Witness the signature and seal of the Commission at Baton Rouge, Louisiana this 25th day of February, 2000.



Louisiana Public Service Commission

Attest:

A handwritten signature in dark ink, appearing to read "Lawrence C. St. Blanc", written over a horizontal line.

Lawrence C. St. Blanc

Secretary

Occupational License Tax Renewal Form

Retail MDSE/Service/Rental

Jefferson Parish
 PO Box 248
 GRETN, LA 70054-0248
 (504) 363-5637

Jurisdiction: Unincorporated

Account #: 18211405

Year: 2024

Confirm #: W4ITIUO54B

Taxpayer Information

Name: Cox Communications Louisiana - VET MEM BLVD	Phone: 8009279800
Address: 4852 Veterans Memorial Blvd	E-Mail: cox@cscglobal.com
Metairie, LA 70006	Business Start: _____

1 Total Gross Annual Sales/Receipts	\$7,736.34
3 Cash discounts & credits on returned merchandise	
11 Total Deductions	
12 Adjusted Gross	\$7,736.34
13 Tax Basis (Multiplied by 365/days in business this year)	\$7,736.34
16 Tax (Based on attached table) :	\$50.00
21 Penalty 5% per month (If not paid by March 1st) * Max 25% :	
22 Interest 12% per annum (If not paid by March 1st) :	
26 Total Due (Tax + Penalty + Interest) :	\$50.00
31 How many employees does this business employ?	
32 What is the approximate square footage occupied by this business?	
Payment Method:	Checking
Tax Due:	\$50.00
Convenience Fee:	\$0.00
Total Due:	\$50.00