

Jefferson Parish FMS
DATE 1/27/17
TIME 11:08:59

F I N A N C I A L M A N A G E M E N T
BID ANALYSIS LISTING

PAGE 1
BQ0190
SDUFFY

BID: 50-00118604 0010 - Auto Repair Online Database

(** = ESCALATION APPLIED)

ITEM DESCRIPTION	QUANTITY	U/M	REQUEST BY	REQUESTOR			
=====							
0010 - Auto Repair Online Database	2.0000	YR	1/06/2017	JHOBBIE			
VENDOR	MODEL	BRAND/COMMENT	COMPARISON AMT	EXTENSION	SEL	REASON	
EBSCO INDUSTRIES INC		PER YEAR	9.600.0000	19.200.0000	NO		
PROPOSING A SUBSCRIPTION TO ITS AUTO REPAIR REFERENCE CENTER AS WELL AS SMALL ENGINE REPAIR REF							
GALE GROUP	**	NON-RESPONDING VENDOR	**				
BLANK BID COPY VENDOR	**	NON-RESPONDING VENDOR	**				
SCHOLASTIC LIBRARY PUBLISHING	**	NON-RESPONDING VENDOR	**				
MORNINGSTAR	**	NON-RESPONDING VENDOR	**				
NEWSBANK INC	**	NON-RESPONDING VENDOR	**				
RECORDED BOOKS INC	**	NON-RESPONDING VENDOR	**				
SAGE PUBLICATIONS	**	NON-RESPONDING VENDOR	**				
CDW GOVERNMENT	**	NON-RESPONDING VENDOR	**				
CENGAGE LEARNING	**	NON-RESPONDING VENDOR	**				
BRAINFUSE INC	**	NON-RESPONDING VENDOR	**				
HIGH BID . :	9.600.0000	LOW BID . :	9.600.0000	AVERAGE BID:	9.600.0000		
VENDOR TOTALS FOR BID:							
VENDOR				BID AMOUNT			
EBSCO INDUSTRIES INC				19.200.0000			
TOTAL ITEMS ON BID :	1						

**5000118604 INTERACTIVE ONLINE
AUTO REPAIR REFERENCE**

Expired

Expired

1
Bids

Enter password:

erfaobbu

☐

Decrypt

[- View Listing](#)[- View Visitors](#)[Show Attachments](#) [Show Standard Bids](#) [Show Nigp Users Notifications](#)**Attachments**[50-00118604.pdf](#)**Standard Bids**

BidID	Vendor	JP Vendor Number	Company name	Bid Bond #	Attachments	Actions
13512	EBSCO	25959	EBSCO		RFP- 5000118604- EBSCO_Response.pdf	Show Bid Form

Invitations to this RFP were sent to the following email addresses:

galeprintbids@thomson.com
suterland@scholastic.com
Camille.oconnor@morstar.com
sales@newsbank.com
csrickland@recordedbooks.com
accoutsreceivable.cqpress.com
cpgl@cengage.com
lenapek@cdwg.com
info@brainfuse.com

Add Bid Tab



CENTRALBIDDING
FROM CENTRAL AUCTION HOUSE

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Central Bidding Time: Fri January 27, 2017 11:04:10 AM GMT-6

Location: **Birmingham > Alabama > USA**
Name: **Lesley Noble**
Email: **ebsconorthamerica@ebSCO.com**
Address: **P.O. Box 2543**
Zip code: **35202**
Contact number: **2059911211**
Official Company/Business Name: **EBSCO**
Are you registered with the State of
Louisiana as a Disadvantaged Business
Enterprise (DBE)?: **No**
Is your company owned by a female?: **No**
Is your company owned by a
minority?: **No**
Louisiana Contractor ID#:
NIGP Codes: (Commodity code categories) **71504 - Audio Books, Digital**

Where To?



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[Terms](#)

[Renew/Upgrade Membership](#)



Central Auction House, LTD



CENTRALBIDDING
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Central Bidding Time: Fri January 27, 2017 11:04:48 AM GMT-6

Place a Bid for 5000118604 INTERACTIVE ONLINE AUTO REPAIR REFERENCE

Please enter your best bid proposal for this project

Louisiana Contractor ID#

Enter all information required on the outside of the sealed envelope in the box below

5000118604

Interactive Online Auto Repair Reference

EBSCO Industries, Inc.

10 Estes Street

Ipswich, MA 01938

Bid Bond #

Jefferson Parish Vendor #:

25959

Upload Attachment(s)

While this site accepts various file types, sizes and quantities, the preferred method for delivering all of the appropriate and required bid documents is one single scanned PDF file. Vendors submitting bids with multiple uploaded images/photos of bid

responses are solely responsible for clarity. If uploaded images/documents are not legible, the bidder's submission will be rejected. Please note all requirements in this bid package for electronic bid submission.

Upload a file

Click the Upload button in order to upload bid related documents

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[Terms](#)

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Central Auction House, LTD



CENTRALBIDDING
FROM CENTRAL AUCTION HOUSE

5000118604 INTERACTIVE ONLINE AUTO REPAIR REFERENCE
Jefferson Parish Government

Project documents obtained from www.CentralBidding.com

20-Jan-2017 01:46:57 PM



Bid Number 50 - 00118604

**PROVIDE THE JEFFERSON PARISH LIBRARY DEPARTMENT WITH AN
INTERACTIVE ONLINE AUTO REPAIR REFERENCE CENTER FOR A PUBLIC
LIBRARY**

January 27, 2017 at 11:00 am

ATTENTION VENDORS!!!

**Please review all pages and respond accordingly, complying with all provisions
in the technical specifications and Jefferson Parish Instructions for Bidders and
General Terms and Conditions. All bids must be received in the Purchasing
Department by the bid due date and time.**

**Jefferson Parish Purchasing Department
200 Derbigny Street
General Government Building, Suite 4400
Gretna, LA 70053
Buyer Name: Ms. Sidney Duffy, Buyer II
Buyer Email: sduffy@jeffparish.net
Buyer Phone: 504.364.2682**

DATE: 1/19/2017

INVITATION TO BID
THIS IS NOT AN ORDER

Page: 1

BID NO.: 50-00118604

JEFFERSON PARISH

PURCHASING DEPARTMENT
P.O. BOX 9
GRETN, LA. 70054-0009
504-364-2678

VENDOR: 27118 BLANK BID COPY VENDOR

BUYER: SDUFFY

Bids will be received until 11:00 AM, 1/27/2017 via fax: 504-364-2693 or via online at www.jeffparishbids.net.

This site is free for all Jefferson Parish vendors. For additional information on registration or use of this free site, please see the text box highlighting electronic procurement.

All bids submitted are subject to these instructions and general conditions and any special conditions and specifications contained herein, all of which are made part of this bid proposal reference. By submitting a bid, vendor agrees to comply with all provisions of Louisiana Law, as well be in compliance with the Jefferson Parish Code of Ordinances, Louisiana Code of Ethics, applicable Jefferson Parish ethical standards and Jefferson Parish Resolution No. 113646 and/or Resolution No. 113647. A copy of these resolutions may be obtained from the Office of the Parish Clerk, Suite 6700, Jefferson Parish General Government Building, 200 Derbigny Street, Gretna, LA 70053. You may also obtain a copy by visiting the Purchasing Department webpage at purchasing.jeffparish.net and clicking on On-line forms.

All vendors submitting bids should register as a Jefferson Parish vendor if not already yet registered. Registration forms may be downloaded from <http://purchasing.jeffparish.net> and by clicking on Vendor Information. Current W-9 forms with respective Tax Identification numbers and vendor applications may be submitted at any time; however, if your company is not registered and/or a current W-9 form is not on file, vendor registration is mandatory. Further, a current W-9 form and respective Tax Identification number must be supplied upon contract execution, should you be awarded a contract and/or issued purchase order. Failure to do so may result in delay of payment.

As per LSA-RS 47:301 et seq., all governmental bodies are excluded from payment of sales taxes to any Louisiana taxing body. Quotations shall be based on F.O.B. Delivered, anywhere within the Parish as designated by the Purchasing Department. JEFFERSON PARISH WILL ACCEPT ONE BID ONLY FROM EACH VENDOR. Items bid must meet specifications. JEFFERSON PARISH will accept one price for each item unless otherwise indicated. Two or more prices for one item will result in bid rejection. Bidders are required to complete, sign and return the bid form and/or complete and return the associated line item pricing forms as indicated. The price quoted for work shall be stated in figures. In the event there is a difference in unit prices and totals, the unit prices shall prevail.

JEFFERSON PARISH reserves the right to award contracts or place orders on a lump sum or individual item basis, or such combination, as shall in its judgment be in the best interest of JEFFERSON PARISH. Every contract or order shall be awarded to the LOWEST RESPONSIVE and RESPONSIBLE BIDDER, taking into consideration the CONFORMITY WITH THE SPECIFICATIONS and the DELIVERY AND/OR COMPLETION DATE

JEFFERSON PARISH reserves the right to cancel all or any part of an order if not shipped promptly. No charges will be allowed for parking or cartage unless specified in the quotation. The order must not be filled at a higher price than quoted. JEFFERSON PARISH reserves the right to cancel at any time and for any reason by issuing a THIRTY (30) day written notice to the contractor.

JEFFERSON PARISH requires all products to be new (current) and all work must be performed according to standard practices for the project. Unless otherwise specified, no aftermarket parts will be accepted. Unless otherwise specified, all workmanship and materials must have at least one (1) year guaranty, in writing, from the date of delivery and/or acceptance of the project. Any deviations or alterations from the specifications must be indicated and/or supporting documentation supplied with bid submission.

If this bid requires a pre-bid conference (see Additional Requirements section), bidders are advised that such conference will be held to allow bidders the opportunity to identify any discrepancies in the bid specifications and seek further clarification regarding instructions. The Purchasing Department will issue a written response to bidders' questions in the form of an Addendum.

All formal Addenda require written acknowledgment on the bid form by the bidder. Failure to acknowledge an Addendum on the bid form shall cause the bid to be rejected; JEFFERSON PARISH reserves the right to award bid to next lowest responsive and responsible bidder in this event.

USE OF BRAND NAMES AND STOCK NUMBERS: Where brand names and stock numbers are specified, it is for the purpose of establishing certain minimum standards of quality. Bids may be submitted for products of equal quality, provided brand names and stock numbers are specified. Complete product data may be required prior to award.

Quantities listed are for bidding purposes only. Actual requirements may be more or less than quantities listed.

Bidders are not to exclude from participation in, deny the benefits of, or subject to discrimination under any program or activity, any person in the United States on the grounds of race, color, national origin, or sex; nor discriminate on the basis of age under the Age Discrimination Act of 1975, or with respect to an otherwise qualified handicapped individual as provided in Section 504 of the Rehabilitation Act of 1973, or on the basis of religion, except that any exemption from such prohibition against discrimination on the basis of religion as provided in the Civil Rights Act of 1964, or Title VI and VII of the Act of April 11, 1968, shall also apply. This assurance includes compliance with the administrative requirements of the Revenue Sharing final handicapped discrimination provisions contained in Section 51.55 (c), (d), (e), and (k)(5) of the Regulations. New construction or renovation projects must comply with Section 504 of the 1973 Rehabilitation Act, as amended, in accordance with the American National Standard Institute's specifications (ANSI A1 17.1-1961).

INSTRUCTIONS FOR BIDDERS AND GENERAL CONDITIONS

IN ACCORDANCE WITH STATE REGULATIONS JEFFERSON PARISH OFFERS ELECTRONIC PROCUREMENT TO ALL VENDORS

This electronic procurement system allows vendors the convenience of reviewing and submitting bids online. This is a secure site and authorized personnel have limited read access only. Bidders are encouraged to submit electronically using this free service; while the website accepts various file types, one single PDF file containing all appropriate and required bid documents is preferred. Bidders submitting uploaded images of bid responses are solely responsible for clarity. If uploaded images/documents are not legible, then bidder's submission will be rejected. Please note all requirements contained in this bid package for electronic bid submission.

Please visit our E-Procurement Page at www.jeffparishbids.net to register and view Jefferson Parish solicitations. For more information, please visit the Purchasing Department page at <http://purchasing.jeffparish.net>.

ADDITIONAL REQUIREMENTS FOR THIS BID

PLEASE MATCH THE NUMBERS PRINTED IN THIS BOX WITH THE CORRESPONDING INSTRUCTIONS BELOW.

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1. All bidders must attend the MANDATORY pre-bid conference and will be required to sign in and out as evidence of attendance. In accordance with LSA R.S. 38:2212(I), all prospective bidders shall be present at the beginning of the MANDATORY pre-bid conference and shall remain in attendance for the duration of the conference. Any prospective bidder who fails to attend the conference or remain for the duration shall be prohibited from submitting a bid for the project.
2. Attendance to this pre-bid conference is optional. However, failure to attend the pre-bid conference shall not relieve the bidder of responsibility for information discussed at the conference. Furthermore, failure to attend the pre-bid conference and inspection does not relieve the successful bidder from the necessity of furnishing materials or performing any work that may be required to complete the work in accordance with the specification with no additional cost to the owner.
3. Contractor must hold current applicable JEFFERSON PARISH licenses with the Department of Inspection and Code Enforcement. Contractor shall obtain any and all permits required by the JEFFERSON PARISH Department of Inspection and Code Enforcement. The contractor shall be responsible for the payment of these permits. All permits must be obtained prior to the start of the project. Contractor must also hold any and all applicable Federal and State licenses. Contractor shall be responsible for the payment of these permits and shall obtain them prior to the start of the project.
4. A LA State Contractor's License will be required in accordance with LSA R.S. 37-2150 et. seq. and such license number will be shown on the outside of the bid envelope. Failure to comply will cause the bid to be rejected. Additionally if submitting the bid electronically, then the license number must be entered in the appropriate field in the Electronic Procurement system. Failure to comply will cause the bid to be rejected.
5. It is the bidder's responsibility to visit the job site and evaluate the job before submitting a bid.
6. Job site must be clean and free of all litter and debris daily and upon completion of the contract. Passageways must be kept clean and free of material, equipment, and debris at all times. Flammable material must be removed from the job site daily because storage will not be permitted on the premises. Precautions must be exercised at all times to safeguard the welfare of JEFFERSON PARISH and the general public.

INSTRUCTIONS FOR BIDDERS AND GENERAL CONDITIONS

7. **PUBLIC WORKS BIDS:** All awards for public works in excess of \$5,000.00 will be reduced to a formal contract which shall be recorded at the contractor's expense with the Clerk of Court and Ex-Officio Recorder of Mortgages for the Parish of Jefferson. A price list of recordation costs may be obtained from the Clerk of Court and Ex-Officio Recorder of Mortgages for the Parish of Jefferson. All awards in excess of \$25,000.00 will require both a performance and a payment bond. Unless otherwise stated in the bid specifications, the performance bond requirements shall be 100% of the contract price. Unless otherwise stated in the bid specifications, the payment bond requirements shall be 100% of the contract price. Both bonds shall be supplied at the signing of the contract.
8. **NON-PUBLIC WORKS BIDS:** A performance bond will be required for this bid. The amount of the bond will be 100% of the contract price unless otherwise indicated in the specifications. The performance bond shall be supplied at the signing of the contract.
9. **NON-PUBLIC WORKS BIDS:** A payment bond will be required for this bid. The amount of the bond will be 100% of the contract price unless otherwise indicated in the specifications. The payment bond shall be supplied at the signing of the contract.
10. Unless otherwise stated in the bid specifications, the successful bidder will be required to procure standard insurance policies evidencing Parish-mandated insurance requirements as indicated on the attached "insurance requirements" sheet. All bidders must comply with the instructions in this sheet. Failure to comply will cause bid to be rejected.
11. A bid bond will be required with bid submission in the amount of 5% of the total bid, unless otherwise stated in the bid specifications. Acceptable forms shall be limited to cashier's check, certified check, or surety bid bond. All sureties must be in original format (no copies). If submitting a bid online, vendors must submit an electronic bid bond through the respective online clearinghouse bond management system(s) as indicated in the electronic bid solicitation on Central Auction House. No scanned paper copies of any bid bond will be accepted as part of the electronic bid submission.
12. This is a requirements contract to be provided on an as needed basis. JEFFERSON PARISH makes no representations on warranties with regard to minimum guaranteed quantities unless otherwise stated in the bid specifications.
13. Freight charges should be included in total cost when quoting. If not quoted FOB DELIVERED, freight must be quoted as a separate item. Bid may be rejected if not quoted FOB DELIVERED or if freight charges are not indicated on bid form.
14. **PUBLIC WORKS BIDS - Completed, Signed and Properly Notarized Affidavits Required;** This applies to all solicitations for construction, alteration or demolition of public buildings or projects, in conformity with the provisions contained in LSA-RS 38:2212.9, LSA-RS 38:2212.10, LSA-RS 38:2224, and Sec 2-923.1 of the Jefferson Parish Code of Ordinances. For bidding purposes, all bidders must submit with bid submission COMPLETED, SIGNED and PROPERLY NOTARIZED Affidavits, including: Non-Conviction Affidavit, Non-Collusion Affidavit, Campaign Contribution Affidavit, Debt Disclosures Affidavit and E-Verify Affidavit. For the convenience of vendors, all affidavits have been combined into one form entitled PUBLIC WORKS BID AFFIDAVIT. This affidavit must be submitted in its original format, and without material alteration, in order to be compliant and for the bid to be considered responsive. A scanned copy of the completed, signed and properly notarized affidavit may be submitted with the bid, however, the successful bidder must submit the original affidavit in its original format and without material alteration upon contract execution. Failure to comply will result in the bid submission being rejected as non-responsive. The Parish reserves the right to award bid to the next lowest responsive and responsible bidder in this event.
15. **NON PUBLIC WORK BIDS - Completed, Signed and Properly Notarized Affidavits Required** in conformity with the provisions contained in LSA - RS 38:2224 and Sec 2-923.1 of the Jefferson Parish Code of Ordinances. For bidding purposes, all bidders must submit with bid submission COMPLETED, SIGNED and PROPERLY NOTARIZED Affidavits, including: Non-Collusion Affidavit, Debt Disclosures Affidavit and Campaign Contribution Affidavit. For the convenience of vendors, all affidavits have been combined into one form entitled NON PUBLIC WORKS BID AFFIDAVIT. This affidavit must be submitted in its original format, and without material alteration, in order to be compliant and for the bid to be considered responsive. A scanned copy of the completed, signed and properly notarized affidavit may be submitted with the bid, however, the successful bidder must submit the original affidavit in its original format and without material alteration upon contract execution. Failure to comply will result in the bid submission being rejected as non-responsive. The Parish reserves the right to award bid to the next lowest responsive and responsible bidder in this event.
16. The ensuing contract for this bid solicitation may be eligible for FEMA reimbursement and/or Federal funding/reimbursement. As such, the referenced appendix will be applicable accordingly and shall be considered a part of the bid documents. All applicable certifications must be duly completed, signed and submitted with bid submission. Failure to submit applicable certifications with bid submission will result in bid rejection.

It shall be the duty of every parish officer, employee, department, agency, special district, board, and commission; and the duty of every contractor, subcontractor, and licensee of the parish, and the duty of every applicant for certification of eligibility for a parish contract or program, to cooperate with the Inspector General in any investigation, audit, inspection, performance review, or hearing pursuant to Jefferson Parish Code of Ordinances Section 2-155.10(19). By submitting a bid, vendor acknowledges this and will abide by all provisions of the referenced Jefferson Parish Code of Ordinances.

INVITATION TO BID FROM JEFFERSON PARISH - continued

BID NO.: 50-00118604

SEALED BID

ITEM NUMBER	QUANTITY	U/M	DESCRIPTION OF ARTICLES	UNIT PRICE QUOTED	TOTALS
1	2.00	YR	<p>TWO YEAR CONTRACT TO PROVIDE THE JEFFERSON PARISH LIBRARY DEPARTMENT WITH AN INTERACTIVE ONLINE AUTO REPAIR REFERENCE CENTER FOR A PUBLIC LIBRARY</p> <p>0010 - Auto Repair Online Database</p> <p>This Contract is to provide the Jefferson Parish Library Department with an interactive online auto repair reference center for a public library.</p> <p>Period - TWO (2) years Start Date - 4/1/2017 - 3/31/2019</p> <p>Database - Chilton's Auto Repair Reference Center (or equal)</p> <p>An annual subscription for public libraries must include the following:</p> <p>Unlimited simultaneous user access 24 hours a day/7 days a week, in the library and remotely.</p> <p>URL to vendors online service that can be placed on the library's website.</p> <p>The entire service is available virtually, online, on a server hosted by the vendor.</p> <p>Ability to browse for vehicle makes and models.</p> <p>Do-it-yourself auto repair and maintenance information on most major manufacturers of domestic and imported vehicles, from the 1950's to the present.</p> <p>Vehicle specifications and maintenance schedules.</p> <p>New repair procedures, technical service bulletins and recalls added to the database on a regular basis.</p> <p>Compatible with most portable devices, pcs and macs.</p> <p>Online help for users; interactive statistical reports.</p> <p>EBSCO Response: EBSCO is proposing a subscription to its <i>Auto Repair Reference Center</i> as well as <i>Small Engine Repair Reference Center</i>. For product descriptions, please see Attachment A at the end of this document.</p>	\$9,600 per year	\$19,200

DATE: 1/19/2017

INVITATION TO BID
THIS IS NOT AN ORDER

Page: 4

BID NO.: 50-00118604

JEFFERSON PARISH

PURCHASING DEPARTMENT
P.O. BOX 9
GRETN, LA. 70054-0009
504-364-2678

VENDOR: 27118 BLANK BID COPY VENDOR

BUYER: SDUFFY

As per LSA-RS 47:301 et seq., all governmental bodies are excluded from payment of sales taxes to any Louisiana taxing body. Quotations shall be based on F.O.B. Agency warehouse or jobsite, anywhere within the Parish as designated by the Purchasing Department.

JEFFERSON PARISH reserves the right to cancel all or any part of an order if not shipped promptly. No charges will be allowed for parking or cartage unless specified in quotation. The order must not be filled at a higher price than quoted. JEFFERSON PARISH reserves the right to cancel at any time and for any reason by issuing a THIRTY (30) day written notice to the contractor.

JEFFERSON PARISH is expecting all products to be new and all work is to be done in a workman-like manner, according to standard practices. Any deviations or alterations from the specifications must be indicated and backup documentation supplied with your quotation.

DELIVERY: FOB JEFFERSON PARISH

INDICATE DELIVERY DATE ON EQUIPMENT AND SUPPLIES

N/A

INDICATE STARTING TIME (IN DAYS) FOR CONSTRUCTION WORK

N/A

INDICATE COMPLETION TIME (IN DAYS) FOR CONSTRUCTION WORK

N/A

In the event that addenda are issued with this bid, bidders MUST acknowledge all addenda on the bid form. Bidder must acknowledge receipt of an addendum on the bid form as indicated. Failure to acknowledge any addendum on the bid form will result in bid rejection.

Acknowledge Receipt of Addenda: NUMBER: _____

NUMBER: _____

NUMBER: _____

NUMBER: _____

LOUISIANA CONTRACTOR'S LICENSE NO.: (if applicable) _____

*** ALL BIDDERS MUST COMPLETE SECTION BELOW ***	
FIRM NAME: EBSCO Industries, Inc.	
SIGNATURE: (Must be signed here)	TITLE: Sr. VP of Inside Sales
PRINT OR TYPE NAME: Clint Rumble	
ADDRESS: 10 Estes Street	
CITY, STATE: Ipswich, MA	ZIP: 01938
TELEPHONE: (800)653-2726	FAX: (978)356-6565
EMAIL ADDRESS: crumble@ebSCO.com	

TOTAL PRICE OF ALL BID ITEMS: \$ 19,200



Information Services

Jefferson Parish Public Library
5000118604 Interactive Online Auto Repair Reference

Attachment A – Product Descriptions

Auto Repair Reference Center

This database contains do-it-yourself repair and maintenance information on domestic and imported vehicles from most major manufacturers. New repair procedures, bulletins and updates are added to the product on a regular basis. All of the content has been created by ASE certified technicians.

Auto Repair Reference Center (ARRC) provides access to AutoIQ. Designed as an interactive learning aid, AutoIQ features detailed content, full-motion video and animated technical diagrams. AutoIQ can demonstrate the purpose, functionality and service requirements of any vehicle system.

Content Includes:

- Repair and maintenance information on thousands of domestic and imported vehicles from 1954 to present
- Millions of drawings and step-by-step photographs
- Thousands of technical service bulletins and recalls issued by the original equipment vehicle manufacturer
- Enhanced wiring diagrams for easy viewing and printing
- Specifications and maintenance schedules
- Labor time guide and estimator
- Video overviews of auto systems with AutoIQ
- A complete guide to vehicle ownership and maintenance
- High-quality PDF records that can be emailed
- Diagnostic information

Small Engine Repair Reference Center

This reference database provides detailed yet user-friendly repair guides for all manner of small engines. All of the content is organized in a powerful, easy-to-use manner so that users can quickly find the information they need.

Small Engine Repair Reference Center (SERRC) offers assistance in providing routine maintenance (tune-ups, brake service), as well as extensive repairs (engine and transmission disassembly), and allows users to search by product type, brand, model/engine type, specific area of model/engine type and model number. PDF full text is available for all documents.

Content Includes:

- More than 500 full-text reference books with original photos and illustrations
- Information on more than 25 years of engine models
- Coverage of more than 90,000 repairs
- A full collection of Clymer repair manuals, with new and updated content added regularly