

## **General Professional Services Questionnaire Instructions**

- The General Professional Services Questionnaire shall be used for all professional services except outside legal services and architecture, engineering, or survey projects.
- **The General Professional Services Questionnaire should be completely filled out. Complete and attach ALL sections. Insert “N/A” or “None” if a section does not apply or if there is no information to provide.**
- Questionnaire must be signed by an authorized representative of the Firm. Failure to sign the questionnaire shall result in disqualification of proposer pursuant to J.P. Code of Ordinances Sec. 2-928.
- All subcontractors must be listed in the appropriate section of the Questionnaire. Each subcontractor must provide a complete copy of the General Professional Services Questionnaire, applicable licenses, and any other information required by the advertisement. Failure to provide the subcontractors' complete questionnaire(s), applicable licenses, and any other information required by the advertisement shall result in disqualification of proposer pursuant to J.P. Code of Ordinances Sec. 2-928.
- If additional pages are needed, attach them to the questionnaire and include all applicable information that is required by the questionnaire.

## General Professional Services Questionnaire

**A. Project Name and Advertisement Resolution Number:**

SOQ 24-011 Therapeutic Treatment Services for the Jefferson Parish Department of Juvenile Services

**B. Firm Name & Address:**

Jefferson Parish Human Services Authority  
3616 S. I-10 Service Road W., Ste 200  
Metairie, LA 70001

**C. Name, title, & contact information of Firm Representative, as defined in Section 2-926 of the Jefferson Parish Code of Ordinances, with at least five (5) years of experience in the applicable field required for this Project:**

Rosanna DiChiro, Psy.D  
JPHSA  
Executive Director  
504-235-1122  
rdichiro@jphsa.org

**D. Address of principal office where Project work will be performed:**

Jefferson Parish Human Services Authority  
1500 River Oaks, West, Suite 100  
Jefferson, LA 70123

Jefferson Parish Human Services Authority  
5001 West Bank Expressway, Suite 200  
Marrero, LA 70072

**E. Is this submittal by a JOINT-VENTURE? Please check:**

YES ☐ NO ☒

If marked "No" skip to Section H. If marked "Yes" complete Sections F-G.

**F. If submittal is by JOINT-VENTURE, list the firms participating and outline specific areas of responsibility (including administrative, technical, and financial) for each firm. Please attach additional pages if necessary.**

1.

2.

### General Professional Services Questionnaire

G. Has this JOINT-VENTURE previously worked together? Please check: YES ☐ NO ☐

H. List all subcontractors anticipated for this Project. Please note that all subcontractors must submit a fully completed copy of this questionnaire, applicable licenses, and any other information required by the advertisement. See Jefferson Parish Code of Ordinances, Sec. 2-928(a)(3). Please attach additional pages if necessary.

Name & Address:	Specialty:	Worked with Firm Before (Yes or No):
1. N/A		
2.		
3.		
4.		
5.		

## General Professional Services Questionnaire

**I. Please specify the total number of support personnel that may assist in the completion of this Project:**  
0 \_\_\_\_\_

**J. List any professionals that may assist in the completion of this Project. If necessary, please attach additional documentation that demonstrates the employment history and experience of the Firm's professionals that may assist in the completion of this Project (i.e. resume). Please attach additional pages if necessary.**

### **PROFESSIONAL NO. 1**

**Name & Title:**

Functional Family Therapy Team:  
Sheryl Stanton, LMSW -supervisor resume attached  
Kelley Clayton, LMSW- resume attached  
Deonka Howard, PLCP, PLMFT- resume attached  
Jared Righteous, PLPC- resume attached

**Name of Firm with which associated:**

Jefferson Parish Human Services Authority

**Description of job responsibilities:**

See attached resume

**Years' experience with this Firm:**

See attached resume

**Education: Degree(s)/Year/Specialization:**

See attached resume

**Other experience and qualifications relevant to the proposed Project:**

All have been fully trained to provide FFT services by FFT Inc. Our team is in good standing with FFT Inc. for the past 17 years - License from FFT LLC attached.

Rosanna DiChiro, Psy.D, Executive Director with JPHSA has been an FFT National Consultant since 2012. -See [www.fftllc.com](http://www.fftllc.com).

Darlene Goines, LPC, Clinical Services and Support Manager at JPHSA has been an FFT National Consultant since 2021.-See [www.fftllc.com](http://www.fftllc.com).

## General Professional Services Questionnaire

<b>PROFESSIONAL NO. 2</b>
<b>Name &amp; Title:</b>
Multi-Systemic Therapy Team: Lacey Herring, LCSW (supervisor)- resume attached, Kayleigh Sagar, LPC-resume attached Emily Dupont, LMSW- resume attached Britney Benion, CSW- resume attached
<b>Name of Firm with which associated:</b>
Jefferson Parish Human Services Authority
<b>Description of job responsibilities:</b>
See attached resume
<b>Years' experience with this Firm:</b>
See attached resume
<b>Education: Degree(s)/Year/Specialization:</b>
See attached resume
<b>Other experience and qualifications relevant to the proposed Project:</b>
All have been trained to provide MST by MST Services. Our team is in good standing with MST Services. License from MST Services attached.  Christine Bonura, JPHSA employee in the BHCS division and MST National Trainer and Consultant, has been training teams and clinicians from all over the world since 2005. She has received multiple awards, and has trained all the staff on the JPHSA team.

## General Professional Services Questionnaire

<b>PROFESSIONAL NO. 3</b>
<b>Name &amp; Title:</b>
Dialectic Behavioral Therapy Team L'Toya Brumfield, LPC- resume attached, Linda Stewart, LCSW - resume attached
<b>Name of Firm with which associated:</b>
Jefferson Parish Human Services Authority
<b>Description of job responsibilities:</b>
See attached resume
<b>Years' experience with this Firm:</b>
See attached resume
<b>Education: Degree(s)/Year/Specialization:</b>
See attached resume
<b>Other experience and qualifications relevant to the proposed Project:</b>
The team has been trained to provide services by DBT Inc. (Behavioral Tech). The team is in good standing with DBT Inc. Certifications from Behavioral Tech attached.

## General Professional Services Questionnaire

<b>PROFESSIONAL NO. 4</b>
<b>Name &amp; Title:</b>
Functional Family Therapy - Child Welfare (FFT-CW) Johnny Walker, LCSW (supervisor)- resume attached Edwin Strickling, LMSW - resume attached Leslie Zuppardo, LMSW- resume attached, will be trained in FFT as of 8/1/2024
<b>Name of Firm with which associated:</b>
Jefferson Parish Human Services Authority
<b>Description of job responsibilities:</b>
See attached resume
<b>Years' experience with this Firm:</b>
See attached resume
<b>Education: Degree(s)/Year/Specialization:</b>
See attached resume
<b>Other experience and qualifications relevant to the proposed Project:</b>
All have been fully trained to provide FFT-CW services by FFT Inc. Our team is in good standing with FFT Inc. - License from FFT LLC attached.

**General Professional Services Questionnaire**

<b>PROFESSIONAL NO. 5</b>
<b>Name &amp; Title:</b>
<b>Name of Firm with which associated:</b>
<b>Description of job responsibilities:</b>
<b>Years' experience with this Firm:</b>
<b>Education: Degree(s)/Year/Specialization:</b>
<b>Other experience and qualifications relevant to the proposed Project:</b>



## General Professional Services Questionnaire

**K. List all prior projects that best illustrate the Firm's qualifications relevant to this Project. Please include any and all work performed for Jefferson Parish. Please attach additional pages if necessary.**

<b>PROJECT NO. 1</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
(1) JPHSA FFT TEAM JPHSA MST TEAM, JPHSA DBT TEAM- West bank and East bank. Owner- Jefferson Parish Department of Juvenile Services	Functional Family Therapy to Department of Juvenile Services Families (dating back to 2007). Multi-Systemic Therapy to Department of Juvenile Services Families (dating back to 2015). Dialectic Behavioral Therapy to Department of Juvenile Services service recipients from 2011-2013, and again from 2015 to present. (All above are identical to this program application).
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>
Ongoing (until end of contract)	Approximately \$300,000 per year (depends entirely on number of referrals)

<b>PROJECT NO. 2</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
FINS Program, West bank and East bank  Owner - Jefferson Parish FINS Court	JPHSA provides Evidence Based Individual, Family, and Group Therapies to FINS clients
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>
Ongoing	

### General Professional Services Questionnaire

<b>PROJECT NO. 3</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
Jefferson Parish Human Services Authority Owner-JPHSA Contact-Rosanna DiChiro, Psy.D 504-235-1122 rdichiro@jphsa.org	Behavioral Health and Prevention services / Support for Citizens with Developmental Disabilities/ Integrated Primary Care services
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>
ongoing	

<b>PROJECT NO. 4</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
Jefferson Parish District Attorney's Office Juvenile Diversion Program, West Bank and East Bank  Owner- Jefferson Parish District Attorney's Office	JPHSA provides Evidence Based Individual, Family, and Group Therapies to Diversion clients
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>
On-going	

**General Professional Services Questionnaire**

<b>PROJECT NO. 5</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>

<b>PROJECT NO. 6</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>

**General Professional Services Questionnaire**

<b>PROJECT NO. 7</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>

<b>PROJECT NO. 8</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>

**General Professional Services Questionnaire**

<b>PROJECT NO. 9</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>

<b>PROJECT NO. 10</b>	
<b>Project Name, Location and Owner's contact information:</b>	<b>Description of Services Provided:</b>
<b>Length of Services Provided:</b>	<b>Cost of Services Provided:</b>

## General Professional Services Questionnaire

**L. List all prior and/or on-going litigation between Firm and Jefferson Parish. Please attach additional pages if necessary.**

Parties:		Status/Result of Case:
Plaintiff:	Defendant:	
1. NONE		
2.		
3.		
4.		

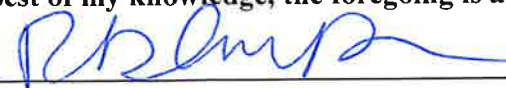
**M. Use this space to provide any additional information or description of resources supporting Firm's qualifications for the proposed project.**

Rosanna DiChiro, Psy.D is the Executive Director of JPHSA (See attached resume). Jennifer Zinter, LCSW-BACS is the Division Director (resume attached) for the BHCS division.

JPHSA will provide Functional Family Therapy, Functional Family Therapy-Child Welfare, Dialectic Behavioral Therapy and Multi-Systemic Therapy for the Department of Juvenile Services.  
Proposal attached.

In addition, JPHSA offers fully integrated services. If individuals need additional services, JPHSA is able to provide behavioral health, primary care and developmental disability support services.

**N. To the best of my knowledge, the foregoing is an accurate statement of facts.**

Signature:  Print Name: Rosanna DiChiro PsyD  
Title: Executive Director Date: 5/30/24

**Statement of Work**  
**Jefferson Parish Human Services Authority**

**FUNCTIONAL FAMILY THERAPY (FFT) and FUNCTIONAL FAMILY THERAPY-CHILD WELFARE (FFT-CW)**

**DESCRIPTION AND TARGET POPULATION FOR:**

Functional Family Therapy (FFT) is grounded in empirical findings and is widely recognized as an effective intervention for at-risk and juvenile justice involved youth (e.g. Alexander & Parsons, 1973; Gordon, Graves & Arbutnot, 1995; Klein, Alexander & Parsons, 1977). FFT's high rates of effectiveness have been cited by a number of national organizations, including the Office of Juvenile Justice and Delinquency Prevention, the Center for Substance Abuse Prevention, the Centers for Disease Control and Prevention and the U.S. Surgeon General's Report. FFT has demonstrated positive effects in the areas of delinquency, substance abuse and family functioning, therefore, youth on probation is an ideal target population.

FFT-CW is an adaptation of the FFT model that targets youth involved in the child welfare system. FFT-CW was highlighted in a study that appeared in the recent issue of the journal, *Child Abuse and Neglect* (Charles W. Turner, Michael S. Robbins, Sylvia Rowlands, Lisa R. Weaver, 2016). The study showed that FFT-CW was significantly better than alternative services on a number of variables, including a) rapidly engaging youth and families into services, b) a significantly shorter treatment duration, c) meeting all treatment goals, and d) preventing recurring allegations, return to services, and youth outplacements. Thus, FFT-CW was able to get families out of harm's way faster and achieve changes more rapidly than alternative services, and – more importantly – was more effective in keeping youth and families together by achieving clinically meaningful outcomes for youth and families.

**FIDELITY TO THE MODEL**

JPHSA is involved in a full implementation of Functional Family Therapy, and has been for the past 17 years. FFT training and consultation is a three phase process and JPHSA is in the third phase. Phase 3 involves on-going monthly consultation and oversight from FFT Inc. The JPHSA FFT team is in good standing and licensed by FFT Inc. FFT employs three (3) clinicians to provide FFT to Jefferson Parish DJS individuals with fidelity to the FFT model. JPHSA utilizes the required web based client information program for completing FFT assessments and progress notes. FFT clinicians receive weekly FFT supervision and monthly consultation with FFT Inc. Fidelity measures are completed by service recipients and supervisors and are periodically reviewed by the consultant.

JPHSA added FFT-CW to the list of evidence-based programs we offer in 2017. Model fidelity for FFT-CW is identical to FFT. FFT employs three (3) clinicians to provide FFT to Jefferson Parish DJS individuals with fidelity to the FFT model. FFT-CW clinicians receive weekly FFT supervision and consultation with FFT Inc. Fidelity measures are completed by clients and supervisors and are periodically reviewed by the consultant.

**TREATMENT**

FFT and FFT-CW is a strength-based treatment approach which matches intervention techniques to the family's relational style. Assessments on family functions, familial hierarchies and connections are an essential aspect of treatment. Once assessments are completed on families, blame is reduced and families have increased hope. FFT clinicians address target behaviors to reduce risk of out of home placement and further penetration into the judicial system, and increase safety planning. Therapy typically takes place in the home at times that are convenient

for the family. However; sessions can take place at school or other locations in the community. The course of treatment is typically 12-20 weeks and involves at least weekly sessions. Families also have the opportunity to have booster sessions if necessary.

FFT is composed of three phases of treatment.

- 1: Engagement and Motivation
- 2: Behavior Change
- 3: Generalization

#### **CAPACITY**

JPHSA has the capacity to serve 35 individuals on the FFT team from DJS at any given time and can serve up to 105 throughout the contract year. In order to sustain the treatment team, it is essential that JPHSA receive at least 90 referrals from DJS. JPHSA has the ability to expand this service if needed. FFT-CW can also serve up to 105 individuals throughout the contract year.

#### **TREATMENT OUTCOMES**

JPHSA will collect treatment outcomes by comparing pre-treatment scores to post-treatment scores on measures of delinquency and psychiatric symptoms and recidivism rates, as well as percentage of youth still in the home at treatment end.

#### **COST**

The Charge for treatment is: \$27 dollars per day.

Session and Contacts will be sent to probation officers weekly and invoices sent monthly.

Therapists will attend monthly staffings with DJS probation officers and other meetings or court appearances as requested.

#### **DIALECTICAL BEHAVIOR THERAPY**

##### **DESCRIPTION AND TARGET POPULATION**

Dialectical Behavior Therapy (DBT) was originally developed to help adolescents and adults with extreme emotion dysregulation problems and resulting problems in living including suicidal thoughts and behaviors. DBT has been empirically demonstrated to reduce suicidal behavior, inpatient hospitalizations, and anger, as well as improve social adjustment. The target population for this service is adolescents who are chronically suicidal or have self-injurious and serious risk-taking behaviors.

##### **FIDELITY TO THE MODEL**

All JPHSA DBT clinicians are trained in the Behavioral Tech INTENSIVE DBT training. All clinicians passed tests of DBT knowledge and received certificates of completion. All clinicians participate in weekly consultation with peers and monthly consultation with Behavioral Tech.

##### **TREATMENT**

Treatment consists of individual and group skills training with an emphasis on teaching individuals distress tolerance, mindfulness, emotional regulation and interpersonal effectiveness. Numerous treatment strategies including aspects of Zen practices, object relations theories and cognitive behavioral interventions are implemented. Individuals have access to a therapist by telephone 24 hours a day. Treatment typically lasts one year.

#### **CAPACITY**

JPHSA has the capacity to accept all referrals.

#### **TREATMENT OUTCOMES**



Individuals record suicidal ideation, suicide attempts, self-harm, emotional states, and drug use. Records are collected weekly. Individuals also complete assessments on levels of depression and other psychiatric symptoms each quarter. Quarterly statistics are conducted.

#### **COSTS**

The charge for treatment is \$100 per session.

Each individual typically attends one group and one individual session each week for a total of \$200 per week.

#### **MULTI-SYSTEMIC THERAPY**

##### **DESCRIPTION AND TARGET POPULATION**

Multi-systemic Therapy (MST) is an intensive family and community-based treatment program that focuses on addressing all environmental systems that impact chronic and violent juvenile offenders -- their homes and families, schools and teachers, neighborhoods and friends. MST recognizes that each system plays a critical role in a youth's world and each system requires attention when effective change is needed to improve the quality of life for youth and their families. MST works with juvenile offenders ages 12 through 17 who have a history of arrests and/or exhibit serious delinquent, externalizing behaviors.

##### **FIDELITY TO THE MODEL**

JPHSA is a licensed provider of MST, and has been for the past 24 years. MST Services' quality-assurance system provides multiple layers of clinical and program support and ongoing feedback to ensure that providers faithfully implement MST. MST has a quality assurance program that provides all MST programs with tools to assess the adherence of therapists, supervisors and organizations to the MST model.

##### **CAPACITY**

JPHSA has the capacity to accept all referrals.

##### **TREATMENT**

Increasing the parenting skills of caregivers and changing the behavior of violent and criminal youth is the foundation of the MST model. MST therapists go where the youth lives, hangs out and attends school as there is overwhelming evidence that all the components in an adolescent's life—family, friends, school and neighborhood—contribute to serious anti-social activities. Often, the MST therapist meets with the family and other people in the youth's life much more than once a week. They are there when needed. Therapists on the team are on call 24 hours a day, seven days a week. Such an intensive service is possible because therapists work with a limited number of families at any given time. Traveling to the family overcomes the high dropout rates of other treatments, which often occur because of the difficulty caregivers face bringing the youth to appointments.

##### **TREATMENT OUTCOMES**

MST is proven to decrease crime, violence and substance abuse. MST has outcome data from numerous studies. There are three decades of research that confirms MST reduces criminal activity and out-of-home placements for violent and chronic offenders. Results include:

- long-term re-arrest rates reduced by 25-70 percent,
- out-of-home placements reduced by 47-64 percent,
- family functioning improved,
- decreased substance use,
- fewer mental-health problems for serious juvenile offenders.

A 14-year follow-up study by the Missouri Delinquency Project showed youth who received MST had:

- up to 54 percent fewer re-arrests,
- up to 57 percent fewer days of incarceration,
- up to 68 percent fewer drug-related arrests,
- up to 43 percent fewer days on adult probation.

A 22-year follow-up study by the Missouri Delinquency Project showed youths who received MST had:

- up to 36 percent fewer felony arrests,
- up to 75 percent fewer violent felony arrests,
- up to 33 percent fewer days in adult confinement.
- up to 38 percent fewer issues with family instability (divorce, paternity, child support suits).

### COSTS

The average charge per MST participant is approximately \$4,743. MST is billed on the 15 minute unit at a rate of \$36.01 per unit, which is based on the Medicaid rate, for a master's level therapist. Billable services include: assessment, ongoing treatment planning, family therapy, parent counseling, individual therapy, and collateral contacts including the family members. Billing is not allowed for phone contacts, travel time, supervision sessions or documentation. Monthly sessions & contacts will be sent to probation.



Please accept this certificate on behalf of FFT LLC certifying that

***Jefferson Parish Human Services Authority's FFT Programs***

Are certified and in good standing from July 1, 2023 to  
June 30, 2024.

*Brenda Szumski*

Brenda Szumski, FFT LLC Executive Director



Please accept this certificate on behalf of FFT LLC certifying that

***Jefferson Parish Human Services Authority's FFT Programs***

Are certified and in good standing from July 1, 2024 to  
June 30, 2025.

*Brenda Szumski*

Brenda Szumski, FFT LLC Executive Director



Atlanta  
3490 Piedmont Rd NE, Ste 304  
Atlanta, GA 30305

San Francisco  
1100 Moraga Way, Suite 202  
Moraga, CA 94556

May 15, 2024

Jefferson Parish Human Services Authority  
C/O Rosana Dichiro  
3616 S I-10 Service Rd W # 200  
Metairie, LA 70001

To Whom It May Concern:

This letter is to acknowledge Jefferson Parish Human Services Authority - CFS Team as a fully-licensed provider organization.

Please feel free to contact me if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Brenda Szumski".

Brenda Szumski  
Vice President, Director of Operations

### *Skills*

- 
- Motivational Interviewing
  - Individual / Group Counseling
  - Case Management
  - Crisis Intervention
  - Active Listening
  - Relationship Building

### *Work Experience*

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#### **Multi-Systemic Therapist, Jefferson Parish Health Service Authority**

***September 2023 – Present***

- Provide in-home therapy services to families with children in high risk of being placed out of the home setting or considered chronic violent juvenile offenders.
- Coordinate services and advocate for families in multiple settings, including schools, courts, homes, and communities.
- Communicate and coordinate with various stakeholders (Probation, Diversion, FINS, school teachers/staff, etc.) to create systemic interventions, helping the child improve current behaviors putting them at risk.
- Design, implement, and evaluate interventions.

#### **School Based Social Worker, Catholic Charities**

***February 2023 – September 2023***

- Support students and advocating for their emotional, mental and physical wellbeing.
- Develop and teach intervention strategies to help students achieve academic goals.
- Work with families to help support their adjustment, learning, and development.

#### **Discharge Planner, Compass Health**

***November 2022 – February 2023***

- Conducted assessments and identified biopsychosocial needs, including fear, anxiety, inadequate psychosocial support, and financial concerns.
- Built relationships and coordinated with outside resources to ensure successful client transition.
- Developed a continuing care plan for use at home after hospital discharge.

#### **Career Navigator, Goodwill Industries of Southeastern Louisiana**

***May 2022 – November 2022***

- Work with participants to assess personal strengths, navigate educational and workforce options, and develop individualized plans to achieve their goals.
- Develop work readiness competencies, find work-based experiences, and secure gainful employment.

### *Education*

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#### **Tulane University**

**December 2022**

- Master of Social Work

#### **Pacific Lutheran University**

**May 2019**

- Bachelor of Arts in Communication



# LOUISIANA

## STATE BOARD of SOCIAL WORK EXAMINERS

The Louisiana State Board of Social Work Examiners approved your application for **Certified Social Worker (CSW)**. The CSW credential entitles you to all rights, privileges and responsibilities prescribed by Louisiana Revised Statutes 37:2701-2724 and the Rules, Standards and Procedures.

Your identification card below indicates your license number and the expiration date. Renewal is required annually by August 31<sup>st</sup>. Completion of the renewal is the sole responsibility of the licensee. Your Continuing Education requirements are listed in your current renewal workflow under the Continuing Education section. This includes the number of CEUs you are required to obtain and additional requirements for your renewal. The CSW can be held a maximum of 3 years, so if you are in the 3<sup>rd</sup> year your expiration date may reflect that date if it is earlier than August 31<sup>st</sup>.

The completion of a retake application with the Board is required to obtain a new approval to take the examination. MSWs no longer eligible to hold CSW may apply for Registered Social Work (RSW) registration and practice under the RSW scope of practice.

The rules mandate you to use the designation CSW after your name on all professional correspondence. These initials should immediately follow your name and/or the indication of your educational attainment if it is used after your name. The following is given as an example: Jane Doe, MSW, CSW. It is requested that CSW precede any other initials designating certification or accreditation by other organizations since this is the legal designation of your eligibility to practice social work in the State of Louisiana. The Louisiana Social Work Practice Act and the Rules, Standards and Procedures, for which all Louisiana social workers are held accountable are located on the board's website at [www.labswe.org](http://www.labswe.org).

### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

CSW

# 17766 | Exp. 08/31/2024

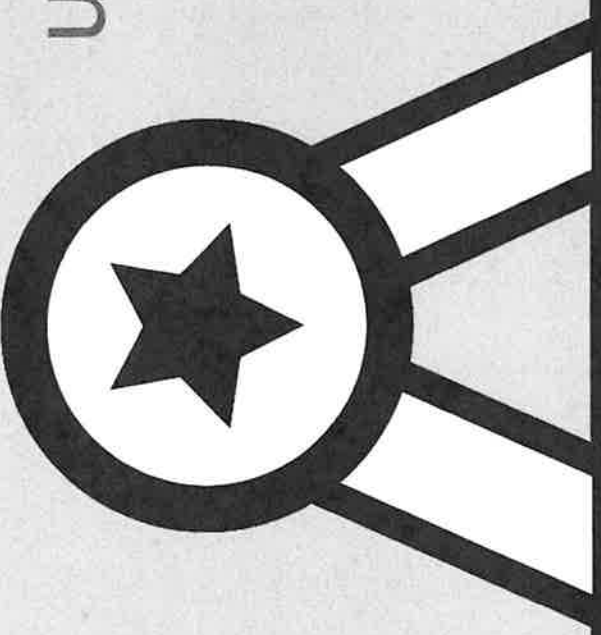
*Britney Benion*  
CHAIRPERSON

BRITNEY BENION

CARDHOLDER

# Certificate of Attendance

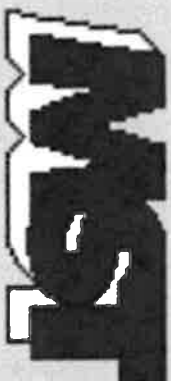
Britney Benion



This letter is to acknowledge that Britney Benion attended the MST Orientation Training on Multisystemic Therapy beginning 10/02/2023. This training included 31 hours of instruction related to the treatment, philosophy and clinical practice of MST. Please note that this training meets the requirements for 31 hours of continuing education credit; however, participants should be aware that some national and state boards have limitations on the number of hours accepted in certain categories and / or restrictions on certain methods of delivery of continuing education.



# MULTISYSTEMIC THERAPY SERVICES



Britney Benion

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Attended and Completed

## ACTIVATING THE ANALYTICAL PROCESS PART 2

4.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

November 30, 2023

# MULTISYSTEMIC THERAPY SERVICES



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Britney Benion

Attended and Completed

## **SESSION RECORDING BOOSTER**

**4.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

February 23, 2024

## **KELLEY CLAYTON, LMSW**

4013 N. Roman Street • New Orleans, LA 70117 • 504.338.9317

kelleyclayton245@gmail.com

### **EDUCATION**

**Bryn Mawr College Graduate School of Social Work and Social Research, Bryn Mawr, PA**

Master of Social Work, Clinical concentration, May 2013

**University of North Carolina Charlotte, Charlotte, NC**

Bachelor of Science in Cultural Anthropology, May 2006

**State University of New York, Purchase College, Purchase, NY**

Fine Art, Photography, and Filmmaking, (2002-2004)

### **WORK EXPERIENCE**

**Jefferson Parish Human Services Authority, June 2023-current**

**Crisis Evaluator/First Episode Psychosis therapist/Functional Family Therapist, Jefferson Parish, LA**

- Answer hotline crisis calls. Assess, provide immediate need by contacting first responders, provide referrals, and determine with a supervisor if a face to face would be beneficial. Develop and implement immediate plan of action with consumer, natural supports, and other organizations involved.
- Follow evidence-based models, staff cases, and participate in weekly individual supervision.
- Build rapport, provide supportive listening, and motivational interviewing.

**Resources for Human Development, March 2023-June 2023**

**Crisis Worker, New Orleans, LA**

- Assesses consumer's mental and emotional status and obtaining medical history and collateral information from friends and families when possible.
- Develop and implement immediate plan of action with consumer, natural supports, and other organizations involved.
- Remain with consumer until crisis is stabilized, safety plan, and consult with supervisors.

**Milestones Mental Health Agency, October 2022-March 2023**

**Mental Health Professional, New Orleans, LA**

- Provides counseling, lethality assessments, skills training, and crisis mitigation services to youth and their families in schools and their homes.
- Collaborates with schools and other involved agencies and professionals to create a resolution of immediate needs.
- Participates in weekly individual and group supervision. Serves on-call for crisis services.

**Western Psychiatric Hospital, March 2019-October 2022**

**Resolve Mobile Crisis Clinician II, Pittsburgh, PA**

- Provided mobile interventions for children and adults in the community. Utilizing positive approaches in crisis situations with dignity and respect. Engaging consumers through motivational interviewing, active listening, and validation. Supporting with rapport building, assessment, case management, and safety planning. Consulting with supervisors and doctors and meeting standards of documentation of all duties.
- Managed crisis situations efficiently in the phone center, providing supportive counseling to consumers. Creating a positive experience for consumers, providing insight and knowledge with appropriate resources.
- Built rapport with law enforcement and other organizations Resolve works closely with. Collaborating with coworkers while cross training in other departments and engaging in creating a positive work environment. Trained new hires and co-workers shadowing the mobile department.

**Shelter/Hotline Advocate, December 2018-March 2019****Women's Center & Shelter, Pittsburgh, PA**

- Manage the multiple the needs of women and children in shelter; crisis intervention, counseling, case management, and connecting clients with resources.
- Hotline shifts provide assessment for shelter, referrals to other agencies, Lethality assessments with the Pittsburgh Police, emotional support, and safety planning.
- Specialized role as housing advocate teaching housing groups, help residents obtain vital documents, benefits, apply and search for transitional, subsidized, and fair market rate housing.

**Jewelry-making Instructor/Art therapist, January 2009-2014****Interim House, Philadelphia, PA**

- Developed jewelry-making program to empower the women through creativity and problem solving while building self-efficacy, and mindfulness, and reinforcing Dialectical Behavioral Therapy. Formed a relationship with a local thrift store for monthly jewelry donations to cut program costs.
- Taught coping skills with creative cooking, sewing from recycled materials, and knitting.
- Provided informal counseling, medication management, crisis intervention, documentation, and supervised chores.

**Therapist (Intern), January 2012-April 2013****Laurel House of Montgomery County, PA**

- Provided individual and group therapy to physically and/or sexually abused homeless women in the 30-day shelter and the community counseling programs.
- Developed and taught therapeutic art projects for women and children ages 2 to 70 to facilitate healing from trauma.
- Provided community outreach prevention education.

**TRAINING AND CERTIFICATIONS**

- Sanctuary Model Training
- Art therapy training in multiple workshops and conferences
- Certified in CPR
- 45-hour Domestic Violence training
- Child Abuse Clearance and Criminal Background Check up-to-date
- CCM training
- Motivational interviewing



# LOUISIANA

## STATE BOARD of SOCIAL WORK EXAMINERS

The Louisiana State Board of Social Work Examiners approved your application for **Licensed Master's Social Worker (LMSW)**. The LMSW credential entitles you to all rights, privileges and responsibilities prescribed by Louisiana Revised Statutes 37:2701-2724 and the Rules, Standards and Procedures.

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### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LMSW**

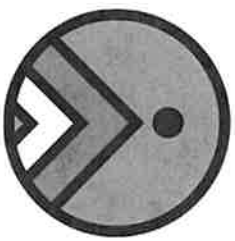
# 17603 | Exp. 08/31/2024

*Ruth A. Wenzel*

**CHAIRPERSON**

**KELLEY CLAYTON**

**CARDHOLDER**



# Functional Family Therapy

Please accept this certificate on behalf of FFT LLC certifying that

**Kelley Clayton**

has completed FFT training on April 16<sup>th</sup>, 2024. This certificate represents 30 training hours.

*Brenda Szumski*

Brenda Szumski, FFT LLC Executive Director

## Isabelle Dailey, LCSW

Belle.Dailey@gmail.com | (814)-227-8816 | 632 N. Pierce St. New Orleans, LA 70119

### Education

Master of Social Work, Tulane University  
Bachelors of Science, in Psychology, University of New Orleans

December 2016  
May 2013

### Professional Credentials

Licensed Clinical Social Worker; *license No. 14120*

August 31, 2024 Exp.

### Work Experience

#### Clinician, *Jeffcare Community Health Center*

March 2021 – current

- Complete biopsychosocial assessments with new clients, provide group and individual therapy services using evidenced-based modalities
- Provide case management services including referrals and advocacy for clients to obtain needed services and support both inside and outside of Jeffcare
- Conduct screenings and orientation for individuals to participate in Dialectical Behavior Therapy (DBT) program. Facilitate individual DBT therapy services and co-facilitate DBT skills groups for adults and adolescents. Participate in weekly Dialectical Behavior Therapy (DBT) consult meetings
- Co-facilitate weekly women's trauma group therapy utilizing Trauma Recovery and Empowerment (TREM) model

#### Therapist, *BetterHelp*

Sept. 2020-February 2021

- Provided individual therapy services through telehealth platform

#### Counselor, Senior Counselor, *Behavioral Health Group (BHG)*

January 2017-February 2021

- Conducted individual substance abuse counseling sessions in person and via telehealth on a regulatory basis
- Utilized a strengths-based approach by assisting patients in identifying, maximizing, and relating their strengths to their treatment goals
- Maintained a caseload of up to 75 patients while maintaining patient records that are complete, comprehensive, and well organized
- Conducted intake assessments, biopsychosocial assessments and treatment planning with patients on a regulatory basis
- Provided crisis intervention/support and case management services with appropriate follow up
- Developed and maintained relationships with community resources to help expand available services for patients provided at the treatment center as well as connect patients with appropriate external referrals
- Submitted records for periodic compliance audits and assist counselor supervisor in peer file reviews for the purpose of quality control
- Responsible for mentoring and training counseling team members regarding best practices in counseling and skills necessary to engage patients in treatment.
- Work in partnership with a multidisciplinary team that includes physicians, nurses, and counselors to improve treatment outcomes for patients
- Provide documentation required for criminal justice proceedings, supplemental income assessments, emergency services, and coordination of care with other community providers, as needed

#### Counseling Intern, *University of New Orleans Counseling Services*

January 2016-December 2016

- Conducted intake assessments, short-term counseling, and career counseling
- Responsible for treatment planning in addition to researching and implementing evidence-based practiced modalities
- Collaborated on the development of presentations catered to specific audiences, participated in tabling events and college campus outreach

### Skills and Experience

Experience with substance abuse counseling and mental health counseling, crisis intervention, safety assessments, conducting biopsychosocial assessments, motivational interviewing

Experience providing substance abuse counseling for adolescents using Adolescent Community Reinforcement Approach (ACRA)

Trained in a variety of evidenced-based treatment interventions including: Cognitive Behavioral Therapy, Dialectical Behavior Therapy, Trauma Recovery and Empowerment, Acceptance and Commitment Therapy, Narrative Therapy, Trauma-Informed Care

Consistently met exceeding expectations standard for four years on performance reviews at BHG

### **Certifications**

CALOCUS Basic Training	April 2024
AACP LOCUS Certification Training	January 2024
Completed Behavioral Tech Dialectical Behavior Therapy Foundational Training (33 hours)	Jan 2023
<b>Motivational Interviewing and Engagement training</b>	June 2022, 2016
Addiction Severity Index – ASI	2019
Online Discussion Leadership Certificate with Honors,	2016
Counseling on Access to Lethal Means (CALM) Certificate,	2016, 2017

### **Memberships and Associations**

Member, Phi Alpha Honor Society, Honor Society for Social Work Students	January 2016- Present
Member, Psi Chi, International Honors Society of Psychology	August 2010- Present
UNO Ambassador, Division of International Education	2012-2013





# LOUISIANA

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### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LCSW**

# 14120 | **Exp.** 08/31/2024

*Huberta LCSW MRS*  
**CHAIRPERSON**

**ISABELLE DAILEY**  
**CARDHOLDER**

# Emily Dupont

63 Shamrock Drive  
Des Allemands, La. 70030  
504-441-8303  
emdupont29@gmail.com

## Education

Louisiana State University- Baton Rouge, Louisiana 2021-2022, Master of Social Work Degree, GPA 4.1

Southeastern University- Hammond, Louisiana 2019-2021, Bachelor of Social Work Degree, GPA 3.4

LA Fletcher Community College- Shriever, Louisiana Fall 2016-2019, Associate of General Studies Degree, GPA 3.0

## Work Experience

Social Work Internship, Arise Academy, January 2022-June 2022

- Provide support and resources to students in grades K-8 in the New Orleans Public School System and their families. This included group therapy, individual counseling, food and clothing drives, and transportation.
- Daily check-ins with students on Tier 2 and follow-up such as completion of behavioral trackers, follow-up phone calls to parents, truancy referrals, home visits, and court summons referrals.
- Participated in weekly SST meetings with the team to discuss progress of individual students, completed DCSF reports, and connected students with crisis hotline.
- Provided Suicide Awareness Presentation to 6-8<sup>th</sup> graders, completed PHQ depression and suicide screenings

Social Work Internship, Covington Behavioral Health, January 2021- May 2021

- Intern working on detox unit responsibilities include completion of Psychosocial Assessment (PSA), Treatment planning (TX planning), Collateral Contacts (family engagement), Discharge planning, Follow up care (crisis plan), and Confidentiality/ROI.

Jefferson Parish Human Services Authority, Elmwood, LA, November 2023-current

Multi-Systemic Therapist

- Provide in-home clinical therapeutic services to families with children, aged 11 – 17, who are at risk of out-of-home placement or considered chronic violent juvenile offenders.
- Coordinate services and advocate for families in multiple settings, including schools, courts, homes, and communities.
- Engage with multiple stakeholders as needed (Probation, Diversion, FINS, school teachers/staff, etc.) to create systemic interventions, helping the child improve current behaviors putting them at risk of out-of-home placement and increasing the likelihood of a successful outcome.
- Complete comprehensive assessments.
- Design, implement, and evaluate interventions.
- Provide clinical case management, dyadic therapy, cognitive-behavioral therapy, substance abuse treatment using a Contingency Management approach, and other family and/or individual therapies as appropriate.
- Serve as the liaison for Jefferson Parish Juvenile Drug Court (JDC) and JPHSA's MST team, which consist of participating in JDC's weekly staffing sessions, advocating for all MST clients who are also members of JDC, and communicating with various members of the JDC team concerning any client updates, both positive and negative.
- Present cases weekly at team meetings, both orally and in writing, and receive feedback from MST Supervisor, MST Expert, and other MST Therapists.
- Remain available to families around-the-clock for crisis management.

## Awards & Activities

- Named to Dean's list at LA Fletcher Community College and Southeastern University
- Member of Social Work and NAMI club
- Member of Phi Alpha Honor Society
- Volunteer at Second Harvest Food Bank

## **Skills**

- Proficient in Microsoft Word, Excel, Access and PowerPoint
- Excellent communication and problem-solving skills

## **References**

- Available upon request



# LOUISIANA

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**LMSW**

# 17437 | **Exp.** 08/31/2025

*Ruth A. Wenzel*

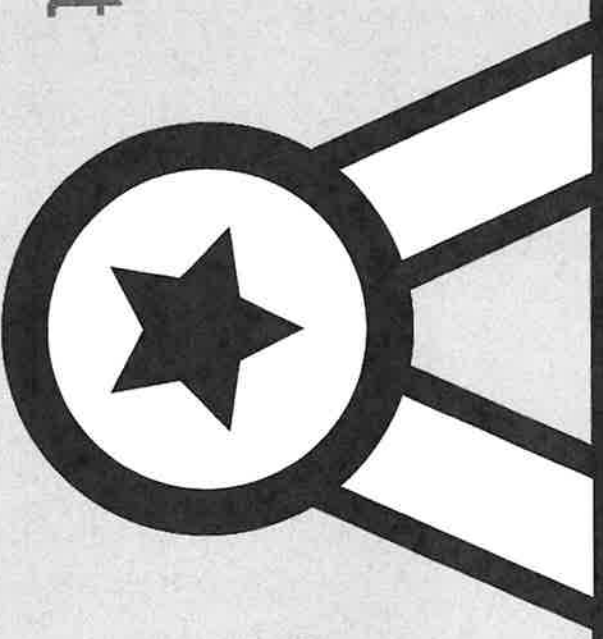
**CHAIRPERSON**

**EMILY DUPONT**

**CARDHOLDER**

# Certificate of Attendance

Emily Dupont



This letter is to acknowledge that Emily Dupont attended the MST Orientation Training on Multisystemic Therapy beginning 12/11/2023. This training included 31 hours of instruction related to the treatment, philosophy and clinical practice of MST. Please note that this training meets the requirements for 31 hours of continuing education credit; however, participants should be aware that some national and state boards have limitations on the number of hours accepted in certain categories and / or restrictions on certain methods of delivery of continuing education.

# MULTISYSTEMIC THERAPY SERVICES



---

Emily Dupont

Attended and Completed

## ACTIVATING THE ANALYTICAL PROCESS PART 2

**4.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.**

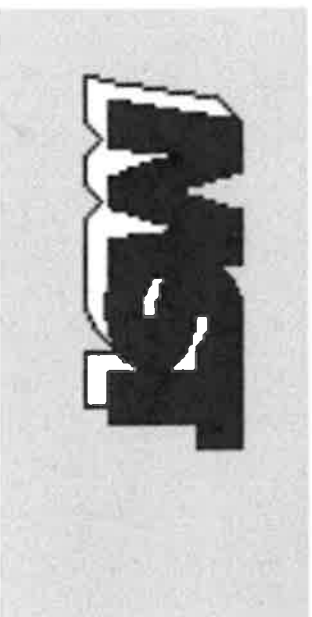
Presented by

JPHSA - Metairie, LA

Brittany Kuhn

November 30, 2023

# MULTISYSTEMIC THERAPY SERVICES



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Emily Dupont

Attended and Completed

## **SESSION RECORDING BOOSTER**

**4.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

February 23, 2024

Darlene Goines, LPC  
9524 Sugar Maple Lane  
Westwego, 70094  
Cell. 504.657.8399  
[darlenegoines@yahoo.com](mailto:darlenegoines@yahoo.com)

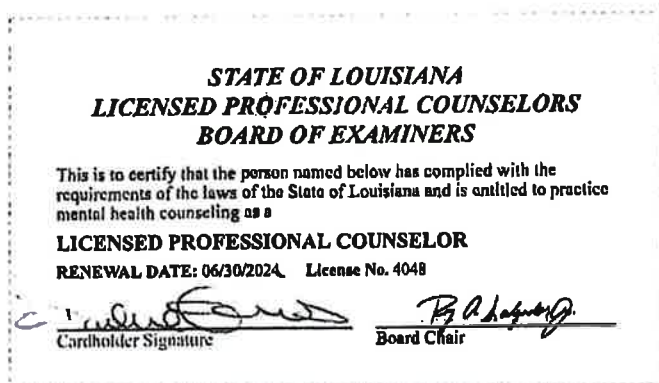
**Education:** M.A. Movement Therapy & Counseling 1/05, Columbia College, Chicago, IL  
B.A. Psychology, 5/01, Dillard University, New Orleans, LA

**Objective:** Achieving a new professionally challenging, value added professional opportunity with a great education or business organization that wishes to use my communication, therapeutic background, and community outreach experience/expertise, in a way that furthers its human capital goals and objectives.

**Experience:**

- 4/19- present **Mental Health Regional Director, Jefferson Parish Human Services Authority, Marrero, LA**  
Mental Health Regional Director for Behavioral Health Community Services Division. Position Provides day to day oversight of community-based clinical programs, contracts and grants for Jefferson Parish Human Services Authority. Clinical oversight of the Functional Family Therapy Program (FFT) supervisor, the Community Psychiatric Support and Treatment (CPST) supervisor, the Functional Family Therapy- Child Welfare (FFT-CW) supervisor, the Multi-Systemic Therapy (MST) supervisor, the Prevention Case Management/Gambling supervisor, and a social service counselor per the Staff Development and Supervision Guidelines. Ensures adherence to policies and procedures. Initiates corrective and/or disciplinary action as warranted and reports to the Behavioral Health Community Services Division Director.
- 6/14—4/19 **Program Manager, Jefferson Parish Human Services Authority, Marrero, LA**  
Clinical Supervisor for Functional Family Therapy Program (FFT). Position requires daily administrative operations of the FFT program and supervising clinicians, providing in-home family therapy. Requirements also include extensive training and understanding of the FFT model, being the program representative, providing weekly individual and group supervision on clinical issues for FFT clinicians and maintaining model compliance. Attendance/participation to inter-agency meetings, community meetings, and coordination with referral sources for service delivery, is mandatory.
- 10/07-6/14 **Therapist, Jefferson Parish Human Services Authority, Marrero, LA**  
Annual work to provide family relationally based therapy for 100 plus ethnically diverse, economically or educationally disadvantaged families with youth between the ages of 11 to 18 years of age, who were involved in the juvenile court system. Independently completed and submitted weekly management measurement and progress reports, which detailed client behavioral and life crises issues, established court/probation counselor involvement designed to reduce youth recidivism to our clinic and team Psychologist and Psychiatrist; Participation in weekly staff and team building meetings were also required as part of my role.





# Lacey L. Herring

26 W. Levert Drive  
Luling, Louisiana 70070  
(318) 282-5138  
laceylherring@gmail.com

## EDUCATION

**Master of Social Work**, Louisiana State University, Baton Rouge, LA (May 2013)

**Juris Doctorate**, Loyola University College of Law, New Orleans, LA (May 2010)

**Bachelor of Arts**, University of Louisiana at Monroe (May 2007)

Major: Social Work

## SOCIAL WORK & RELATED HUMAN SERVICE EXPERIENCE

**Jefferson Parish Human Services Authority**, Elmwood, LA (June 2020– Present)

*Multi-Systemic Therapist Supervisor, Mental Health Program Director –A*

- Coordinates special services elements and provides consultation to professional staff of the various facilities within a small region.
- Provides consultation and technical assistance to mental health facilities regarding services programs, such as community support services, services for special populations (elderly, criminal justice, children, minorities), consultation and education services and volunteer services.
- Monitors contract programs and/ or facilities to determine compliance with standards, policies and program requirements and provides reports related to such review, including recommended plans for correction, to regional administrator.
- Determines the need and types of various services for evaluation of problems of mentally and/or emotionally ill persons and develops plans for providing professional help to fill the need.
- Determines organization requirements of personnel, buildings, materials, supplies and equipment necessary to operate special services programs and makes budget recommendations.
- Serves as the director of a primary and comprehensive sub-unit within a mental health center (i.e. children's or adult services, quality assurance, etc.) with a wide range of direct and indirect components.
- Plans, organizes and implements the services and activities of the sub-unit and coordinates services with other sub-units of the facility.
- Interprets agency policy and provides direction to project staff in carrying out policies, agency goals and objectives and the procedures necessary for their implementation.
- Resolves complex clinical issues in the daily operations of special services programs.
- Evaluates and analyzes programmatic performance of special services programs through site monitoring.
- Confers and coordinates services with social, health and correctional/criminal justice agencies in the region.
- Provides a wide range of staff development, in-service training and employee education programs in the region.

**Jefferson Parish Human Services Authority**, Marrero, LA (April 2015 – Oct. 2017) (August 2018 – June 2020)

*Multi-Systemic Therapist*

- Provide in-home clinical therapeutic services to families with children, aged 11 – 17, who are at risk of out-of-home placement or considered chronic violent juvenile offenders.
- Coordinate services and advocate for families in multiple settings, including schools, courts, homes, and communities.
- Engage with multiple stakeholders as needed (Probation, Diversion, FINS, school teachers/staff, etc.) to create systemic interventions, helping the child improve current behaviors putting them at risk of out-of-home placement and increasing the likelihood of a successful outcome.
- Complete comprehensive assessments.
- Design, implement, and evaluate interventions.

- Provide clinical case management, dyadic therapy, cognitive-behavioral therapy, substance abuse treatment using a Contingency Management approach, and other family and/or individual therapies as appropriate.
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- Present cases weekly at team meetings, both orally and in writing, and receive feedback from MST Supervisor, MST Expert, and other MST Therapists.
- Remain available to families around-the-clock for crisis management.
- Train new MST therapists.

### **State of Louisiana, Office of Juvenile Justice**

**Bridge City Center for Youth, Bridge City, LA (April 2018 – July 2018)**

*JUMP Therapist; Social Worker III*

- Worked within the Office of Juvenile Justice (OJJ) to provide clinical services in a secure setting.
- Met weekly with youth assigned to Dorm-Based Sexual Behavior Problem Treatment Program (SBPTP).
- Provided weekly individual, weekly group, and monthly family sessions to youth assigned to Dorm-Based Sexual Behavior Problem Treatment.
- Documented weekly individual, group and monthly family sessions.
- Participated in Trainings as identified.
- Provided a staffing report as needed discussing youth's progress in the SBPTP.
- Met with JUMP clinical supervisor as required.
- Staffed assigned youth with clinical supervisor and treatment team on a weekly basis.
- Worked weekend visitation on a rotating schedule.
- Provided staffing report for all youth scheduled for reclassification staffing.
- Served as a trainer with a focus on topics related to mental health.
- Prepared, attended, and testified in court related to youth progress in the treatment program.
- Conducted and composed psycho-sexual histories and juvenile risk assessments (SAVRY) to assess the risk of re-offense.
- Developed and implemented treatment plans and modified when needed.
- Provided consultation to psychiatrists, parole/probation officers, and other supportive staff regarding youth's functioning and progress.
- Trained in Cognitive Behavioral Interventions for Substance Abuse (CBI-SA) and facilitated groups when needed.
- Participated as a member of the Code of Conduct Team.
- Provided accurate and timely clinical documentation as required.

### **LSUHSC Department of Psychiatry, New Orleans, LA (August 2012 – May 2013)**

*Master of Social Work Intern*

- Provided individual counseling to children, ages 4 to 12, at Gauthier Elementary, Boothville -Venice Elementary and South Plaquemines Elementary.
- Provided peer listener supervision at the St. Bernard Project.
- Led a parents' support group at the St. Bernard Juvenile Drug Court with the assistance of my supervisor.

### **Baton Rouge Community College, Baton Rouge, LA (February 2012 – May 2012)**

*Adjunct Instructor*

- Taught 125 dually-enrolled public high school students a course entitled "Education for Careers". The students encompassed all academic levels, including special population.

### **Loyola University Community Justice Center, New Orleans, LA (August 2009 – May 2010)**

*Loyola Law Clinic, Student Practitioner*

- Worked as a student practitioner for Loyola University's Community Justice Center, representing indigent citizens from the New Orleans area that were otherwise unable to obtain legal representation.

- Represented lessees in claims against their landlords. Successfully negotiated a majority of settlements out of court for lessees in their claims against landlords.
- Prepared for and assisted in depositions with named plaintiffs in the federal court case of *Anderson v. HANO*, et al.
- Represented a minor in a Special Immigrant Juvenile Status case in the Jefferson Parish Juvenile Court.
- Performed client intakes, completed legal research, drafted and filed pleadings, communicated with clients and opposing parties, and assisted at legal outreach clinics, including an arrest expungement clinic.
- Networked with community members and organizations to inform and create public awareness through newsletters, brochures, and public informational sessions to promote one of the missions of the Community Justice Clinic – to educate the citizens of New Orleans regarding their rights and duties as tenants.

### **Glenwood Behavioral Health Unit, West Monroe, LA (January 2007—May 2007)**

#### *Bachelor of Social Work Intern*

- Served on the staff of Glenwood Hospital's inpatient BHU as an intern for my final semester of field experience. I responded to crises in areas such as stress, chemical dependency, depression and mood disorders, anxiety disorders, personality disorders, suicidal thinking, bipolar disorders, schizophrenia and other related mental illnesses.
- Performed and completed initial assessments on all newly admitted patients to aid in determining the best, most appropriate treatment options.
- Developed, implemented, lead and taught lesson plans for group therapy sessions.
- Provided individual therapy, family therapy, and activity therapies.
- Attended and observed team meetings with the social workers, counselors, and psychiatrists.
- Developed after care plans for patients before their discharge.
- Managed patient charts and notes.

## **OTHER WORK & VOLUNTEER EXPERIENCE**

### **Attorney At Law, New Orleans, LA (April 2012 – Present)**

#### *Attorney & Notary Public*

### **Jamie E. Fontenot, P.L.L.C., Port Allen, LA (June 2009 – Aug 2009)**

#### *Family Law Clerk*

- Assisted in legal research and writing on issues involving divorce, child custody, spousal support, and community property.
- Drafted responses to interrogatories and several memoranda concerning family law issues.
- Participated in settlement negotiations on all matters of family law.
- Wrote the "Response to the Post-Trial Memorandum" in the case of *Messenger v. Messenger* on behalf of the defendant, concerning a fault hearing for abandonment of the marital domicile. The Judge ruled in the defendant's favor, citing my brief throughout his opinion.

### **6<sup>th</sup> Judicial District Attorney's Office**

#### **Law Office of Brister&Brister, Lake Providence, LA (May 2008 – June 2008)**

#### *Law Clerk*

- Observed court procedures in criminal arraignments, trials, and pre-trial conferences; aided in research and writing in preparation of court filings concerning criminal matters.
- Assisted in the preparation for mediation of a tort claim against a casino. I also assisted in the preparation of successions by compiling detailed descriptive lists of assets and debts, preparing petitions for possession, obtaining necessary verifications, drafting affidavits of death and heirship, and drafting judgments of possession.

## **HONORS & MEMBERSHIP**

- Phi Mu Fraternity, Alpha Rho Chapter Alumni
- Phi Alpha Honor Society
- Alpha Lambda Delta Honor Society
- Phi Kappa Phi Honor Society
- Alpha Kappa Delta Honor Society

## **CERTIFICATIONS**

- Contingency Management For Adolescent Substance Abuse (2016) (2018)
- Cognitive Behavioral Interventions for Substance Abuse (2018)
- SAVRY - Structured Assessment of Violence Risk in Youth (2018)
- National Institutes of Health: *Human Subjects Research Training Program* (2012)
- Louisiana State Bar Association: Licenced to practice law in Louisiana – Bar Roll # 34302.
- Notary Public, ID # 132766.
- Licensed Master Social Worker (LMSW), ID # 11527

## **REFERENCES**

Available upon request.



# LOUISIANA

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Baton Rouge, Louisiana 70809

LCSW

# 11527 | Exp. 08/31/2024

*Ruth A. Wenzel*  
CHAIRPERSON

LACEY HERRING  
CARDHOLDER

APRIL AVATAR NOTES: IDR/SCRUB LIST

**1) Jose Sanchez**

1.	4/2	2
2.	4/3	2
3.	4/10	3
4.	4/16	2
5.	4/23	1

CLOSED

**2) Dax Boesch**

1.	4/2	2
2.	4/4	1

closed

**3) Natalia Dicket - Rivarde**

1.	4/11	4	Consents
2.	4/15	4	
3.	4/16	4	
4.	4/17	5	
5.	4/18	7	
6.	4/22	4	
7.	4/23	4	
8.	4/24	5	
9.	4/25	3	
10.	4/30	4	

**4) Preston Slaughter – BILL DJS**

1.	4/2	4
2.	4/3	3
3.	4/4	4
4.	4/8	4
5.	4/9	4
6.	4/11	4
7.	4/15	4
8.	4/16	3
9.	4/17	2
10.	4/22	4
11.	4/24	3
12.	4/25	6
13.	4/29	4
14.	4/30	4

**5) Davon Variste**

1.	4/29	2	consents
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**6) Jhai'Yah Vanzant**

1.	4/1	4
2.	4/3	4
3.	4/5	4
4.	4/8	4
5.	4/15	2

6.	4/17	5
7.	4/19	4
8.	4/23	5
9.	4/25	5
10.	4/26	3
11.	4/30	4

**7) Nicole Brower – non-billable**

1.	4/2	8
2.	4/4	6
3.	4/5	5
4.	4/10	3
5.	4/11	5
6.	4/12	2
7.	4/16	12
8.	4/17	6
9.	4/19	8
10.	4/22	6
11.	4/23	4
12.	4/26	4
13.	4/29	2
14.	4/30	4

**8) D. Lee**

1.	4/3	4	NB
2.	4/4	8	NB
3.	4/11	4	NB
4.	4/12	4	NB
5.	4/17	6	NB
6.	4/19	4	NB
7.	4/23	7	NB
8.	4/24	2	
9.	4/25	9	
10.	4/26	6	

**9) Stephanie Fernandez Daniels**

1.	4/17	5	consents
2.	4/18	4	NB
3.	4/19	4	NB
4.	4/23	6	NB
5.	4/25	6	
6.	4/26	2	
7.	4/30	4	

**10) Braeden Haynes**

1.	4/2	4
2.	4/3	4
3.	4/5	14
4.	4/9	4

5.	4/10	6
6.	4/12	12
7.	4/15	4
8.	4/16	16
9.	4/17	4
10.	4/23	11
11.	4/24	4
12.	4/30	4

**11) Jonathan Gomez – NB**

1.	4/2	4
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CLOSED

**12) Madison Romero**

1.	4/23	6	consents
2.	4/24	4	NB
3.	4/25	8	NB

# MULTISYSTEMIC THERAPY SERVICES



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Lacey Herring

Attended and Completed

## DEVELOPING EFFECTIVE SESSION STRUCTURE

5.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

June 24, 2022



# MULTISYSTEMIC THERAPY SERVICES



---

Lacey Herring

Attended and Completed

## DEVELOPING EFFECTIVE SESSION STRUCTURE

5.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

June 24, 2022

## MULTISYSTEMIC THERAPY SERVICES



Lacey Herring

---

Attended and Completed

### ADDRESSING TOUGH TOPICS WITH FAMILIES

4.0 CEU's have been approved by Jefferson Parish Human Services Authority, an authorized CEU approval agency by the Louisiana Board of Social Work Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

December 2, 2022

# MULTISYSTEMIC THERAPY SERVICES



---

Lacey Herring

Attended and Completed

## STAKEHOLDER ENGAGEMENT

**5.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

Feb 17, 2023

# MULTISYSTEMIC THERAPY SERVICES



---

Lacey Herring

Attended and Completed

## **SESSION RECORDING BOOSTER**

**4.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

February 23, 2023

# MULTISYSTEMIC THERAPY SERVICES



Lacey Herring

---

Attended and Completed

## ACTIVATING THE ANALYTICAL PROCESS

**4.0 CEU's** have been approved by Jefferson Parish Human Services Authority, an authorized CEU approval agency by the Louisiana Board of Social Work Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

June 30, 2023

# MULTISYSTEMIC THERAPY SERVICES



---

Lacey Herring

Attended and Completed

## ACTIVATING THE ANALYTICAL PROCESS PART 2

4.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

November 30, 2023

## Deonka Howard, PLPC, PLMFT

### Employment History:

*Jefferson Parish Human Services Authority*

*3/24-Current*

#### **Family Functional Therapist**

- Provides intensive home-based family therapy services including strength-based assessments.
- Develops and implements treatment plans based on clinical experience and knowledge. Provide crisis intervention when required.
- Family-based prevention and intervention program for dysfunctional youth, ages 11 to 18, who are justice-involved or at risk for delinquency, violence, substance use, or other behavioral problems.

*Pinnacle Community Care Services, LLC*

*8/23-Current*

#### **Mental Health Professional**

- Works with patients who have various mental illnesses such as depression, anger management problems and suicidal thoughts.
- Develops and implements treatment plans based on clinical experience and knowledge. Provide crisis intervention when required.
- Complete patient assessments, make diagnoses, work with other healthcare professionals to develop treatment plans, and conduct individual and group therapy sessions.

*Community Care Solutions, Inc.*

*9/23-12/23*

#### **Mental Health Professional**

- Works with patients who have various mental illnesses such as depression, anger management problems and suicidal thoughts.
- Develops and implements treatment plans based on clinical experience and knowledge. Provide crisis intervention when required.
- Complete patient assessments, make diagnoses, work with other healthcare professionals to develop treatment plans, and conduct individual and group therapy sessions.

*Merakey Behavioral Health*

*8/23-2/24*

#### **Mental Health Professional (ACT Team 1)**

- Works with patients who have various mental illnesses such as depression, anger management problems and suicidal thoughts.
  - Develops and implements treatment plans based on clinical experience and knowledge. Provide crisis intervention when required.
-

## **Deonka Howard, PLPC, PLMFT**

- 
- Complete patient assessments, make diagnoses, work with other healthcare professionals to develop treatment plans, and conduct individual and group therapy sessions.

*Merakey Behavioral Health*

*8/22-8/23*

### **Vocational Specialist (ACT Team 1)**

- Coaching clients and helping them to develop marketable skills and assisting them in preparing their resumes.
- Work with physically and developmentally disabled clients to help these individuals transition into new work environments.
- Provide detailed assessments to determine a client's skills, interests, strengths, and previous work experience, if applicable

*Merakey Behavioral Health*

*11/20-08/22*

### **Mental Health Navigator**

- Assists patients/families to find mental health caregivers, facilities, and services.
- Guides patients through barriers in the complex healthcare system
- Assist with coordination & arranging appointments while developing appropriate resources for patients.

*Stages of Change*

*6/21-10/21*

### **Mental Health Specialist**

- Analyze and diagnose various mental health illnesses in patients.
- Receives feedback and concerns from parents and follows up to work with school sites to alleviate concerns and enhance parent satisfaction.
- Complete patient assessments, make diagnoses, work with other healthcare professionals to develop treatment plans.

*HARRAH'S CASINO*

*7/15-3/20*

### **Customer Service Representative/Table Games Dealer**

- Interact with guests to provide answers to their questions
- Inform customers of deals and promotions
- Interpersonal communication skills to adapt to interactions with all contacts.

*Enhanced Destiny Services*

*2/19-2/20*

### **Mental Health Specialist**

- Encourage clients to discuss emotions and experiences
  - Examine issues including substance abuse, stress, and depression etc.
  - Work with individuals, groups, and communities to improve mental health
-



## Deonka Howard, PLPC, PLMFT

---

*CENTER FOR HOPE CHILDREN & FAMILY RESOURCES*

*9/15-4/17*

### **Mental Health Specialist**

- Assist in providing mental health care to patients.
- Monitor a patient's treatment progress and keep track of his or her mental status.
- Assess patients' mental status through interviews or observations and then develop treatment plans or making referrals to the appropriate services.

### **Education**

08/23-08/23	International Association of Professions Career College	Online
01/21- 05/23	Xavier University of Louisiana	New Orleans, Louisiana
11/18-12/18	St. Agatha Career School	New Orleans, Louisiana
08/16-05/17	LSU Health Sciences Center	New Orleans, Louisiana
06/12-05/16	Dillard University	New Orleans, Louisiana
08/09-05/12	St Mary's Academy	New Orleans, Louisiana

### **Accomplishments**

- High School Diploma

### **Skills**

- Optimistic and Sociable

## Deonka Howard, PLPC, PLMFT

- Bachelor's degree in psychology
  - Master of Clinical Mental Health Counseling  
"NPI: 1689187312"
  - PLPC License  
"PLC9750"  
7/23-10/25
  - PLMFT License  
"PLM 1520"  
9/23-10/25
  - CPR/AED Certification  
4/23-4/25  
"ID: 016IVQ1"
  - Certified Matchmaker
  - HPSO Professional Liability Insurance  
"Policy # 0732804458-8"  
4/23-4/24
  - Honest and Dependable
  - Essential Organization Skills
  - Essential Writing
  - Case Management
  - Easy to Adapt in Diversified Environments
  - Reliable Transportation
  - Uphold Essential Communication Skills Treatment Plans Assessments
  - Crisis Management
-

## **Deonka Howard, PLPC, PLMFT**

---

### **References**

Walter Breaux III, PhD. LPC-S  
Chair of the Division of Education & Counseling  
Office: (504)520-5259  
Fax: (504)520-7909  
Email: wbreaux@xula.edu

Cirecie A. West-Olatunji, PhD  
Professor and Director  
Office: (504)520-6748  
Fax: (504)520-7746  
Email: colatunj@xula.edu

Marlon A. Boutin, LPC-S  
Regional Director of Adult Behavioral Health  
Email: Marlon.Boutin@merakey.org  
Office: (504)302-1323  
Cell: (504)220-9923  
Fax: (504)324-4573

Madelynn Fellon, MA., LPC-S, LMFT-SC, NCC  
CORE: Louisiana Counseling & Recovery Center  
Email: mfellon@mycorecenter.com  
Office: (504)656-4325  
Cell: (504)319-9061

**STATE OF LOUISIANA  
LICENSED PROFESSIONAL COUNSELORS  
BOARD OF EXAMINERS**

*This provisional license certifies that at the person named below has complied with the requirements of the laws of the State of Louisiana and is entitled to practiced mental health counseling as a*

**PROVISIONAL  
LICENSED PROFESSIONAL  
COUNSELOR**

10/31/2025

PLC9750

Exp. Date

Provisional  
License No.

*[Handwritten Signature]*

Cardholder Signature

*[Handwritten Signature: Roy A. Salgado, Jr.]*

Board Chair

**STATE OF LOUISIANA  
LICENSED PROFESSIONAL COUNSELORS  
BOARD OF EXAMINERS**

*This provisional license certifies that the person named below has complied with the requirements of the laws of the State of Louisiana and is entitled to practice mental health counseling as a*

**PROVISIONAL  
LICENSED MARRIAGE  
& FAMILY THERAPIST**

10/31/2025

PLM1520

Exp. Date

Provisional  
License No.

Cardholder Signature

Board Chair



This is to certify that as of  
May 31st, 2024  
Deonka Howard

Participated in and completed the  
“FFT Training Series” totaling 35 hours of training

*Antonio Wyche, LCSW*

Antonio Wyche, LCSW  
FFT National Consultant & Trainer

# **Jared Righteous**

**13 WEST BLUERIDGE COURT- NEW ORLEANS, LOUISIANA 70128**

**504-301-8541 CELL**

**E-Mail – [jaredrighteous@yahoo.com](mailto:jaredrighteous@yahoo.com)**

## **EDUCATION**

***Southern University at New Orleans***

***New Orleans, Louisiana***

***Xavier University at New Orleans***

***New Orleans, Louisiana***

***Provisional Counseling #8145***

***Bachelor of Arts, General Studies,***

***May 2004***

***Master of Arts, Clinical Mental Health Counseling***

***August 2019***

## **WORK EXPERIENCE**

***Mental Health Professional***

***Crescent Community Outreach***

***New Orleans, Louisiana***

***October 2019-Present***

- Provided community psychiatric supportive treatment/individual supportive counseling with the goal of assisting the individual with developing and implementing social, interpersonal, and independent living skills to restore stability, and to adapt to community living.
- Assisted individual with developing a crisis management plan and additional supports/resources to restore functioning.
- Implemented psychosocial rehabilitation services/interventions, in order to achieve the identified goals or objectives as set forth in the individual's individualized treatment plan.
- Aided the individual with effectively responding to or avoiding identified precursors or triggers that result in functional impairments.

***Mental Health Technician***

***Children's Behavioral Hospital***

***New Orleans, Louisiana***

***January 2018- October 2018***

- Applied the utilization of strength based planning and treatments, which included assisting the individual and family members or other collaterals, with identifying strengths and needs, as well as natural supports, to address functional deficits associated with their mental illness
- Documented significant developments in a patient's behavior or condition and promptly reported changes to the lead nurse and other team members as required.
- Facilitated group sessions tailored to the presenting mental health issue, developmental stage, and level of understanding as approved by the Program Coordinator.
- Implemented Cognitive Behavioral Techniques & unit rules in order to facilitate behavioral change.

***Mental Health Specialist***

***Community Care Solutions***

***New Orleans, Louisiana***

***September 2015-December 2015***

- Assisted in administering therapeutic treatment such as behavior modification.
- Discussed progress toward goals with therapy recipients.
- Monitored recipients' behavior in home, school, and community settings.
- Met with supervisor periodically to consult and explore next steps regarding clients.

***Instructional Facilitator***

***School for the Creative Arts***

***New Orleans, Louisiana***

***August 2008-August 2015 McDonogh 15***

- Ensured that scholars with exceptionalities academic and behavioral needs were met.
- Provided clarification for assignments.
- Devised strategies to draw interest from the student and helped to activate his thinking.
- Facilitated with helping scholars adjust to sudden changes in schedule as well as getting back on task.

**Reading Interventionist**  
**McDonogh 15 School for the Creative Arts**  
**New Orleans, Louisiana**

**August 2007- June 2008**

- Targeted children with special needs and provided appropriate accommodations.
- Read aloud to students during testing, hosted tutoring groups geared towards academics.
- Implemented methods to help facilitate students' learning.
- Established a rapport with teachers to help plan lessons accordingly.

**Skills Teacher**  
**McDonogh 15 School for the Creative Arts**  
**New Orleans, Louisiana**

**June 2006-May 2007**

- Consulted with middle aged students who had been removed from class for not meeting the teachers' expectations.
- Provided perspective to students from a teacher's standpoint.
- Listened intently to children's reasoning for not meeting class standards.
- Attempted to reach a happy medium, as the ultimate goal was for the scholar to return to class.

**Skills Teacher**  
**New Orleans West College Prep**  
**New Orleans, Louisiana**

**October 2006-June 2006**

- Served as a consultant to elementary leveled kids with respect to their conduct during instruction.
- Observed students' progress upon returning to class.

**Reading Interventionist**  
**New Orleans Public Schools**  
**New Orleans, Louisiana**

**January 2005-August 2005**

- Trained in Voyager Passport to provide explicit and systematic instruction to struggling readers in grades K-3rd at Ray Abrams Elementary School.
- Monitored students' progression to reach their grade level expectation in reading.

**Substitute Teacher**  
**New Orleans Public Schools**  
**New Orleans, Louisiana**

**September 2004-December 2004**

- Implemented lesson plans and ensured that learning continue in the teachers absence.
- Assessed students' progress.
- Provided assistance as necessary.
- Monitored attendance daily.

**Youth Supervisor**  
**City of New Orleans Youth Program**  
**New Orleans, Louisiana**

**June 2003-August 2003**

- Responsible for establishing a rapport with youth employees as well as their employers.
- Worked to accommodate employees as deemed necessary in order to create a professional environment conducive to production.
- Managed youth's time-sheets with regards to accuracy and punctuality.

**Casual Mail Carrier**

**April 2001- July 2001**



***United States Post Office***

***New Orleans, Louisiana***

- Responsible for hand delivering mail to the general public.
- Responsible for managing checks worth large sums of money.
- Responsible for safely operating a government loaned vehicle.

***Personal Care Attendant***

***June 2006-May 2007***

***Superior Options of Louisiana***

***New Orleans, Louisiana***

- Responsible for creating an environment conducive in which those with autism can become better acclimated to the community.
- Distributed medication to autistic clientele at scheduled times.

<b>PROFICIENCIES</b>
----------------------

Oral Analytical Skills

Microsoft Word and Internet

<b>OTHER NOTABLES</b>
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Children's Hospital Volunteer- New Orleans, La.

Franklin Avenue Baptist Church Prison Ministry Volunteer- New Orleans, La.

<b>REFERENCES</b>
-------------------

Available Upon Request

**STATE OF LOUISIANA  
LICENSED PROFESSIONAL COUNSELORS  
BOARD OF EXAMINERS**

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**PROVISIONAL  
LICENSED PROFESSIONAL  
COUNSELOR**

10/31/2024

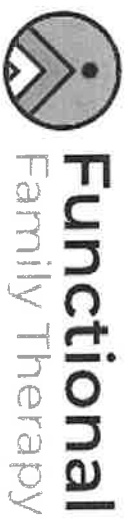
PLC8145

**Exp. Date**

**Provisional  
License No.**

*Jared Rightous*  
\_\_\_\_\_  
**Cardholder Signature**

*Roy A. Salgado, Jr.*  
\_\_\_\_\_  
**Board Chair**



This is to certify that as of  
May 31st, 2024  
Jared Righteous

Participated in and completed the  
“FFT Training Series” totaling 35 hours of training

*Antonio Wyche, LCSW*

Antonio Wyche, LCSW  
FFT National Consultant & Trainer

## PROFESSIONAL EXPERIENCE

### **Jefferson Parish Human Services Authority, Metairie, LA —LPC LMFT**      December 2020 - Present

- Multi-Systemic Therapy. Community based family therapy servicing residents of Jefferson Parish, Louisiana. Evidence based model reducing at risk behavior for anti-social youth.
- Recipient of the “Whatever it Takes” award from MST Services in 2023 for “outstanding and meritorious service within the MST community.”
- Completed the MST Supervisor Orientation Training in 2022 to act as back up MST supervisor and provide model feedback to team cases as needed.

Responsibilities include; family therapy sessions, weekly supervision and consultation with MST team, daily notes, weekly case summaries, quarterly booster trainings, collaboration with Jefferson Parish juvenile court system, advocating for families in juvenile court, collaborating with key stakeholders at schools, agency CEU trainings.

### **Integrity Behavioral Management LLC, New Orleans, LA —PLPC PLMFT**      September 2020 - October 2020

- Addiction Counselor at a 28-34 day inpatient treatment center for substance abuse/addiction/detox.

Responsibilities include: individual and group therapy sessions, completing daily notes, treatment plans.

Trained in crisis prevention strategies and CPR Certified

### **Seaside Behavioral Health Center, New Orleans, LA— PLPC PLMFT**      September 2018 - May 2020

- Psychiatric IOP- Provided group therapy for chronically mentally ill.

Responsibilities include: Three group sessions per day, completing daily notes, master treatment plans, treatment plan updates, discharge paperwork, and overall case management for patients.

CPI and CPR Certified

### **Bereavement Support Group, Metairie, LA— Volunteer**      July 2018 – September 2022

- Co-facilitate grief support group

Experience working with traumatic grief, anticipatory grief, and prolonged grief.

### **The Pointe Behavioral Health Services, Searcy and Cabot AR— Intern**      February 2017 - June 2018

- Outpatient therapy agency

Shadowed and participated in therapy with individuals and families.

### **Baptist Health, Little Rock AR — Intern**      October 2017 - February 2018

- Acute inpatient psychiatric unit

Ran didactic, relapse prevention, and process groups as well as assisting with discharge planning and charting

### **Capstone Treatment Center, Judsonia AR — Intern**      June 2017 - October 2017

- Christ-centered residential addiction treatment center

Participated in group therapy and mindfulness activities with residents and families

## EDUCATION

### **Harding University, Searcy AR — *Master of Science in Marriage and Family Therapy***

August 2016 - July 2018

Recipient of Seth Decker Memorial Scholarships

Student therapist at Harding University Marriage and Family Therapy outpatient counseling clinic

Oversee the case from start to finish, experience working with children, families, couples, individuals. Case notes, treatment plan, and experience with co-therapy with peers and professor.

260 individual / 250 relational client contact hours

### **University of Arkansas, Fayetteville AR — *Bachelor of Arts in Psychology, Minor in African American Studies***

August 2014 - May 2016

Research Assistant for a Social Psychology Research Lab working with college aged students

Research Assistant for a Cognitive Psychology Research Lab working with children aged 5-11, and parents

Eta Sigma Phi- National Honors Society for Latin Students

### **University of Central Arkansas, Conway AR — *Studied Psychology and Studio Art***

August 2012 - May 2014

Dean's List Spring 2013

### **Mount Saint Mary Academy, Little Rock AR — *High School***

August 2008 - May 2012

Volunteer at Women's Foundation

Recipient of Judith Wrappe Scholarship

Recipient of Harding Scholarship -awarded by faculty

Latin Club, Chess Club, Bowling Team

**STATE OF LOUISIANA  
LICENSED PROFESSIONAL COUNSELORS  
BOARD OF EXAMINERS**

This is to certify that the person named below has complied with the requirements of the laws of the State of Louisiana and is entitled to practice mental health counseling as a

**LICENSED MARRIAGE & FAMILY THERAPIST**

RENEWAL DATE: 12/31/2024 License No. MFT1361

  
Cardholder Signature

  
Board Chair

**STATE OF LOUISIANA  
LICENSED PROFESSIONAL COUNSELORS  
BOARD OF EXAMINERS**

This is to certify that the person named below has complied with the requirements of the laws of the State of Louisiana and is entitled to practice mental health counseling as a

**LICENSED PROFESSIONAL COUNSELOR**

RENEWAL DATE: 06/30/2024 License No. 7581

  
Cardholder Signature

  
Board Chair

# MULTISYSTEMIC THERAPY SERVICES



Kayleigh Sugar

---

Attended and Completed

## DEVELOPING EFFECTIVE SESSION STRUCTURE

**5.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

June 24, 2022

# MULTISYSTEMIC THERAPY SERVICES



Kayleigh Sugar

---

Attended and Completed

## DEVELOPING EFFECTIVE SESSION STRUCTURE

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agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

June 24, 2022



# MULTISYSTEMIC THERAPY SERVICES



Kayleigh Sagar

---

Attended and Completed

## ADDRESSING TOUGH TOPICS WITH FAMILIES

4.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

December 2, 2022

# MULTISYSTEMIC THERAPY SERVICES



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Kayleigh Sagar

Attended and Completed

## ACTIVATING THE ANALYTICAL PROCESS PART 2

4.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

November 30, 2023

# MULTISYSTEMIC THERAPY SERVICES



Kayleigh Sagar

---

Attended and Completed

## STAKEHOLDER ENGAGEMENT

**5.0 CEU's have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.**

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

Feb 17, 2023

# MULTISYSTEMIC THERAPY SERVICES



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Kayleigh Sagar

Attended and Completed

## **SESSION RECORDING BOOSTER**

**4.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

February 23, 2024

# MULTISYSTEMIC THERAPY SERVICES



Kayleigh Sagar

---

Attended and Completed

## **SESSION RECORDING BOOSTER**

**4.0 CEU's** have been approved by Jefferson Parish  
Human Services Authority, an authorized CEU approval  
agency by the Louisiana Board of Social Work  
Examiners.

Presented by

JPHSA - Metairie, LA

Brittany Kuhn

February 23, 2024

**SHERYL J. STANTON, LMSW**  
1001 Wiegand Drive, Bridge City, LA 70094  
(404) 906-8418 · [sheryl2766@att.net](mailto:sheryl2766@att.net)

**Work Experience:**

**Jefferson Parish Human Services Authority (JPHSA)**

1500 River Oaks W., Elmwood, LA 70123

**Functional Family Therapy Supervisor**

10/2022 – Present

**Mental Health Program Director A:**

- Supervise Functional Family Therapy (FFT) program staff in the delivery of therapeutic services consistent with the evidence-based FFT model. Conduct weekly supervisions. Review schedules, productivity, performances and quality improvement activities. Monitor fidelity to FFT model.
- Collect data and complete reports to document program activities; clinical outcomes; contract requirements; and authorizations for third party reimbursements.
- Present cases at intra-agency meetings to determine clinical appropriateness, program placement or referral to other services. Communicate regularly with referral sources and stakeholders.
- As needed, conduct screening of potential service recipients at the Eunoia Center, a daytime respite center for those in crisis. Complete comprehensive assessments using appropriate model-specific instruments and other clinical protocols as per established agency policies and procedures.

**Functional Family Therapy Therapist**

10/2019 – 10/2022

**Social Worker 3:**

- Provided therapeutic services consistent with the FFT model to youths referred via school, clinics, hospitals, juvenile justice and child welfare systems due to mental and emotional issues. Provided services in the communities of individuals served during and outside of typical work hours.
- Completed comprehensive assessments and service plans using appropriate diagnostic tools. Timely documentation of progress notes in agency's electronic health records and client services systems.
- Maintained compliance with ethical standards and Health Insurance Portability and Accountability Act regulations regarding confidentiality, as defined by licensure, law and JPHSA policy.

**Southeast Louisiana Veterans Health Care System**

2400 Canal Street, New Orleans, LA 70119

**Social Worker Intern**

9/2018 – 5/2019

**Intensive Care and Medical/Surgical Units:**

- Conducted biopsychosocial assessments to determine appropriate interventions. Worked with patients, families and interdisciplinary teams to coordinate discharge plans. Other areas observed via shadowing: Emergency Department; Inpatient Mental Health; Palliative Care; Community Resource Referral Center; Women's Clinic; Community Living Center; and the Mental Health Intensive Case Management Program. Volunteered for Stand Down for Homeless Veterans and the Ladies Night Out events.

New Orleans Police Department  
715 S. Broad Street, New Orleans, LA 70119

Social Worker Intern

9/2017 – 5/2018

Victim/Witness Assistant Unit:

- Assisted with assessments for crime victims, witnesses and their families. Worked with lead social workers to conduct domestic violence safety planning; victim advocacy; crisis intervention; anti-bully programs; grief/trauma counseling; and to facilitate the criminal justice process. Referred clients to additional community resources for long-term and/or specialized services.

U.S. Department of Commerce - Bureau of the Census  
101 Marietta Street, NW, Suite 3200, Atlanta, GA 30303

Field Representative

11/2012 - Present

- Educate the public on importance of statistical sampling and data collection. Conduct interviews with individuals, business entities and government agencies to produce quality data reports.
- Assist, as needed, the training of new and experienced field representatives.
- Assist, as needed, the recruitment activities to include the testing and interviewing of candidates.

Senior Field Representative

10/2006 - 10/2012

- Supervised survey data collection and administrative activities of up to 20 field representatives.
- Provided classroom instruction and field training to new and experienced Census employees.
- Assisted with the recruitment and space/leasing activities in preparation for the Decennial operation.

Administrative Specialist

9/1998 – 12/2000

- Supervised Administrative Specialists, Regional Technicians and up to 80 clerks in the performance of administrative activities to support 55 field offices for the Decennial Operation.
- Worked with local agency to recruit, process approximately 80,000 applications and hire clerical staff.
- Trained and supervised staff in the processing of administrative, payroll and personnel actions.
- As Certifying Officer, supervised the processing and certification of 55,000 employees' weekly payroll.
- Conducted employee appraisals; processed Worker's Compensation claims; managed petty cash funds; provided policy and procedure guidance; assisted logistics team with field offices inventories.

Education:

Southern University at New Orleans  
New Orleans, LA  
Masters of Social Work

May 2019

Keller Graduate School of Management/DeVry University  
Atlanta, GA  
Masters of Project Management

August 1997

University of North Carolina at Greensboro  
Greensboro, NC  
Bachelor of Arts in Communication Studies

May 1990

Certifications and Affiliations:

Licensed Master Social Worker – Louisiana State Board of Social Work Examiners  
National Association of Social Workers (NASW) – Member  
Federally Employed Women (FEW) – Member  
American Legion Auxiliary – Member (Past Massachusetts Department Junior President)  
Delta Sigma Theta Sorority, Inc. – Member (National Public Service Organization)





# LOUISIANA

## STATE BOARD *of* SOCIAL WORK EXAMINERS

The Louisiana State Board of Social Work Examiners approved your application for **Licensed Master's Social Worker (LMSW)**. The LMSW credential entitles you to all rights, privileges and responsibilities prescribed by Louisiana Revised Statutes 37:2701-2724 and the Rules, Standards and Procedures.

Your identification card below indicates your license number and the expiration date. Renewal is required annually by August 31<sup>st</sup>. Completion of the renewal is the sole responsibility of the licensee. Your Continuing Education requirements are listed in your current renewal workflow under the Continuing Education section. This includes the number of CEUs you are required to obtain and additional requirements for your renewal.

The rules mandate you to use the designation LMSW after your name on all professional correspondence. These initials should immediately follow your name and/or the indication of your educational attainment if it is used after your name. The following is given as an example: Jane Doe, MSW, LMSW. It is requested that LMSW precede any other initials designating certification or accreditation by other organizations since this is the legal designation of your eligibility to practice social work in the State of Louisiana. The Louisiana Social Work Practice Act and the Rules, Standards and Procedures, for which all Louisiana social workers are held accountable are located on the board's website at [www.labswe.org](http://www.labswe.org).

### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LMSW**

# 15505 | **Exp. 08/31/2024**

  
**CHAIRPERSON**

**SHERYL STANTON**  
**CARDHOLDER**

## **Linda Stewart, LCSW-BACS**

3429 Joliet Street New Orleans, LA 70118

Cell: (504) 650-4707

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### **EXPERIENCE:**

**June 1994-Present**      Jefferson Parish Human Services Authority/JeffCare

Current Position: Social Worker Supervisor

- Provides individual and group therapy for children, youth, and adults
- Provides Comprehensive Dialectical Behavior Therapy to adults and adolescents
- Provides supervision of other clinical staff
- Provides (BACS) supervision for employees seeking credentialing as a Licensed Clinical Social Worker (LCSW)
- Completes Biopsychosocial Assessments for adults and children
- Initiates and Updates Service plans with clients to provide mental health and substance use services
- Consults with other Community Providers, School staff, etc.
- Provides referrals for treatment as needed or requested
- Provides crisis intervention, stabilization, and safety plans with clients
- Provides consultation for other social service staff
- Participates in Interdisciplinary team Huddles

**EDUCATION:**      Louisiana State University

Master of Social Work (May 1994)

**SKILLS:**              Board Approved Clinical Supervisor

Trained Dialectical Behavior Therapist

**REFERENCES:** Available upon request



# LOUISIANA

## STATE BOARD *of* SOCIAL WORK EXAMINERS

The Louisiana State Board of Social Work Examiners reviewed and approved your application for **Board Approved Clinical Supervisor (BACS)** effective today.

To continue the BACS designation in good standing, the social worker must:

1. maintain LCSW;
2. appropriately conduct all supervisory duties explicated in §503. Failure to comply with all regulations may result in the board lifting the BACS designation from the LCSW;
3. complete three clock hours of continuing education in clinical supervision every two years beginning July 1, 2008. These hours must be pre-approved by a LABSWE-designated approval organization.

**LOUISIANA STATE BOARD OF  
SOCIAL WORK EXAMINERS**

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LCSW-BACS**

# 3987 | Exp. 08/31/2024

*Linda Stewart*  
CHAIRPERSON

LINDA STEWART  
CARDHOLDER



# CERTIFICATE OF ATTENDANCE

Presented by Behavioral Tech, LLC

**Linda Stewart, LCSW**

is awarded 65 contact hours for successful completion of the

Ten-Day Workshop

**Dialectical Behavior Therapy Intensive Training™**

**Part 1: January 12-16, 2015 | Part 2: July 13-17, 2015 | Northampton, MA**

**Presented by Shireen Rizvi, PhD, ABPP and Dan Finnegan, LCSW**

This program has been approved for 65 hours of CE by the NASW Washington State Chapter.  
Licensed Social Workers, Marriage and Family Therapists and Mental Health Counselors are eligible.

Provider number is #1975-166.

**Behavioral Tech, LLC**  
4746 11<sup>th</sup> Avenue NE, Suite 102  
Seattle, WA 98105  
(206) 675-8588

A handwritten signature in black ink, appearing to read "AD", written over a horizontal line.

Anthony P. DuBose, PsyD  
Director of CE/CME

Edwin Strickling  
1261 St. Denis  
New Orleans, La. 70122  
985-320-1001

**JOB OBJECTIVE:**

To utilize my social work skills working with Children and Adults with emotional and behavioral challenges.

**WORK EXPERIENCE:** Jefferson Parish Human Services Authority Behavioral Health and Community Services

1500 River Rd. Harahan, La. 70123

7/1/2020 to Present

Functional Family Therapist-Child Welfare

Provides family base prevention and intervention program for high risk youth and youth with documented cases of abuse that addresses complex and multidimensional problems through clinical practice that is flexible and culturally sensitive.

Jefferson Parish Human Services Authority Behavior Health and Community Services

1500 River Rd., Harahan, La. 70123

10/2017 to 10/31/2022

Social Worker-First Episode Psychosis Navigate Team. Social Worker

Provides Individual Resiliency training to First Episode Psychosis clients.

Social Worker attends weekly First Episode Psychosis Team meetings

and participates in monthly consultation calls for First Episode Psychosis Clients.

Jefferson Parish Human Services Authority

5001 Westbank Expressway

Marrero, La. 70072

3/2012- 7/1/2020

Social Worker-Community Psychiatric Support Team: Providing social work services for children and families in their communities.

Jefferson Parish Human Services Authority

5001 Westbank Expressway

Marrero, La. 70072

1/2009-3/2012

Social Worker-Provided individual and family therapy to clients at the mental health clinic and completed psychosocial assessments.

Jefferson Parish Human Services Authority  
2121 Ridge Lake  
Metairie La. 70001  
9/2007-12/2009  
Social Worker-School Therapeutic Enhancement Program  
Provided therapy to clients in the Jefferson Parish Public school system.

Jefferson Parish Human Services Authority  
9/2006-9/2007  
Social Worker-Louisiana Youth Enhancement Services  
Provided Care management services to individual and families.

Bridge City Center for Youth  
3225 River Road  
Westwego La. 70094  
1/2005-9/2006  
Social Worker-Provided individual and group therapy for juveniles in the detention center.

The Methodist Home for Children  
815 Washington Ave.  
New Orleans, La. 70113  
1/2000-12/2004  
Social Worker-Provided Case management services to children in therapeutic foster care.

EDUCATION: Southern University at New Orleans  
6400 Press Dr.  
New Orleans, La. 70018  
Master's in Social Work  
1997-2000

Southern University at New Orleans  
6400 Press Dr.  
New Orleans, La. 70018  
Bachelors of Science  
Criminal Justice  
1983-1990

REFERENCES AVAILABLE UPON REQUEST

# State of Louisiana

## Board of Social Work Examiners

In the name and by the Authority of the State of Louisiana, the  
Louisiana State Board of Social Work Examiners

hereby certifies that:

**Edwin Charles Strickling**

has been duly examined and found qualified to practice as a

**Graduate Social Worker**

and is hereby certified with all rights, privileges and responsibilities prescribed by Act 1309 of the 1999  
Regular Session of the Louisiana Legislature. In testimony hereof we have set forth our hands upon  
this document at Baton Rouge, Louisiana this 26<sup>th</sup> day of January, 2001

Certificate No. 6152

*Arvid J. Helle, Sr.*  
Chairman

*William J. Helle, Sr.*  
Secretary



*John M. Less*  
Vice Chairman

*Jane R. Le...*  
Member

**JOHNNY WALKER, LCSW**

Gretna, LA 70056

318-791-3924

[Jwalke66@hotmail.com](mailto:Jwalke66@hotmail.com)

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**Career Objective**

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Dedicated change agent with over 20 years of experience demonstrating a strong commitment to serving disadvantaged youth, families and adults, including homeless, emancipated youth, and special-needs populations. Documented success overcoming challenges of limited resources to design high-quality, cost-effective, and comprehensive programs that improve lives. Skilled at building community support and strategic partnerships to transform under-served populations.

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**Jefferson Parish Human Service Authority**

**2020-Present**

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**Mental Health Program Director**

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- Supervise Functional Family Therapy-Child Welfare (FFT-CW) program staff in the delivery of therapeutic services consistent with the evidence-based FFT-CW model. Conduct weekly supervisions. Review schedules, productivity, performances and quality improvement activities. Monitor fidelity to FFT-CW model.
- Collect data and complete reports to document program activities; clinical outcomes; contract requirements; and authorizations for third party reimbursements.
- Present cases at intra-agency meetings to determine clinical appropriateness, program placement or referral to other services. Communicate regularly with referral sources and stakeholders.
- As needed, conduct screening of potential service recipients at the Eunoia Center, a daytime respite center for those in crisis. Complete comprehensive assessments using appropriate model-specific instruments and other clinical protocols as per established agency policies and procedures

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**Jefferson Parish Human Service Authority**

**2018-2020**

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**Family Functional Therapy-Child Welfare Therapist**

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- Participates in the decision making process of the treatment planning, including formulating therapeutic activities and recommending a treatment plan.
- Maintain a caseload of 12-15 clients. Meet with families once or more weekly and follow the Functional Family Therapy Child Welfare model
- Complete all progress notes utilizing web-based Clinical Services System.
- Ensure accurate and timely submission/filing of all documentations.
- Works effectively with community stakeholders
- Accepts constructive feedback
- Meet the demands of the families in treatment

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**State of Louisiana Department of Children & Family Services**

**2016-2018**

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**Child Welfare Specialist**

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- Participates in developing case plans and objectives in family team conferences and agency staffing, and prepares cases for presentation to the multi-disciplinary team for consultation.
- Provides supportive counseling and other supportive services for clients and arranges for the provision of services from community resources based on the case plan.
- Interviews clients and families and composes correspondence to compile social histories and psychosocial assessments.
- Prepares and submits appropriate reports to the court and the district attorney on cases in compliance with state laws and agency policy, prepares and submits necessary affidavits, and testifies in court proceedings.
- Conducts regular home visits to assess safety factors and works with the family toward reunification or some other permanent placement for the child.
- Searches for relatives and locates, selects, and oversees the most appropriate placement or change of placement for a child.



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**Responsibilities**

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- Provide comprehensive case management services to children, including assessment, referral, placement supervision, service plan formulation and implementation, and appropriate involvement with biological families. Act as a partner to Foster Parents in times of need.
- Maintain complete, accurate, and current service reports on children and families served including timely written case notes, six-month summaries and permanency reports as required and/or requested by DCFS. Conduct quarterly audits of client files.
- Ensure that a healthy, safe and secure home environment and a consistency of care is provided to the children, including but not limited to, ensuring that the children received proper medical, dental and emotional care as required.
- Advise and consult with the Client, Foster Parent and Child Welfare Supervisor to ensure adequate understanding of the case dynamics and the needs of the Client.
- Coordinate effectively with DCFS and other community agencies for the maximum utilization of available resources to address the service goals of the cases assigned.
- Work in conjunction with the Child & Family Services Coordinator to develop a working knowledge of community resources which may be used in serving clients and maintain a close working relationship with these resources.
- Prepare for and attend required case meetings, court hearings, and staffing.
- Submit reports as required by Supervisor.
- Perform on-call duties as needed to carry out the responsibilities as required.
- Communicate problems and issues within the department to the Child Welfare Supervisor.
- Complete all mandatory agency and job specific training.
- Represent agency in a professional manner to the public and guests.
- Comply with all agency policies, state, federal, parish and city laws, rules and regulations.
- Perform other duties as assigned.
- Attend general agency staff meetings, in-service education/training, individual supervision, and other meetings as directed.
- Work with Foster and Biological Families and provide support when needed

**The Bond House****2012-2016**

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**Service Coordinator**

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- Support resident's ability to maintain independent housing through the provision of resource assistance and service management
- Provide formal case management with individually tailored plans for services, as needed or indicated
- Provide periodic reassessment of the resident's situation and needs.
- Develop and maintain contacts with service providers and agencies for resident referrals

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**Responsibilities**

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- Aid residents in applying for benefits and education residents on available community resources
- Act as liaison between resident, social service agencies and management as requested and indicated
- Facilitate resolving resident needs and enhance resident self-reliance and independence
- Plan, schedule and promote wellness activities and programs within grant and CCI guidelines
- Meet with service providers as needed and set up volunteer support programs in the community
- Provide case management and create service management plans as appropriate
- Pass AASC exam and attend annual AASC Conference

**The Wellspring****2012**

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**Outreach Coordinator**

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- Provide a coordinated approach for outreach to homeless and displaced individuals with behavioral health issues
- Search and identify homeless individuals on the streets, as well as in shelters and homeless programs
- Develop and deliver service-planning and personalized case management in order to connect individuals to resources available to meet their needs.
- Collaborate and communicate among community partners

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### **Responsibilities**

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- Conduct street outreach to identify homeless individuals with severe mental health issues
- Advocate for positive change within communities in regards to homelessness
- Maintain all records and documentation
- Encourage and supporting others
- Participate in continued education and personal growth experiences
- Network with professionals to ensure an understanding of program services available,
- Ensure an understanding of program services available
- Conduct oneself according to a professional code of ethics

### **Positive Forces Counseling**

**2007-2011**

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#### **Case Manager/Office Manager**

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- Reach out to clients to assess their most urgent needs
- Maintain thorough records per case providing information on every call, home visit or referral
- Develop detailed plans of action with counselor to ensure the needs of the clients are met
- Work with other agencies to keep abreast of availability of services and resources
- Maintain client confidentiality
- Follow up with clients once their situations has been resolved

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### **Responsibilities**

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- Coordinate involvements with community resources to benefit the child/family
- Assist the Counselor to manifest behavior management plans for the child/family in the home/ school
- Spend time with the child and school personnel to implement useful behavior plans
- Assist the child/family in scheduling and attending appointments
- Provide family with transportation as needed
- Educate parents about basic, effective parenting techniques
- Serve as assistant/advocate to the child/family
- Provide direct supervision to children in their community, school and home

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### **Education**

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Grambling State University	Master's in Social Work	5/2016
Grambling State University	Master's Degree in Developmental Education	5/2012
University of Louisiana-Monroe	Bachelor's Degree in Business Administration	5/2008

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### **Achievements/Awards**

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2000 Louisiana Young Hero  
2001 High School Honors Graduate  
2001 Gates Millennium Scholar Recipient  
2001 Horatio Alger Scholar Recipient  
2016 Certified Social Worker (CSW)  
2018 Licensed Master Social Worker  
2023 Licensed Clinical Social Worker

Grambling State University, 2012 - 2014  
Grambling, LA  
ED.D in Developmental Education  
Completed 20 credits, GPA 3.8

References:  
Furnished Upon Request

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# LOUISIANA

## STATE BOARD *of* SOCIAL WORK EXAMINERS

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### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LCSW**

# 13945 | **Exp.** 08/31/2024

*Ruth A. Wainwright*  
**CHAIRPERSON**

**JOHNNY WALKER**  
**CARDHOLDER**

# JENNIFER ZINTER

**Experienced Mental Health Leader with a demonstrated history of working in nonprofit and government program administration for psychiatric social work services. Skilled in crisis intervention, outpatient, inpatient, and forensic based treatment settings. 10 years leadership/management roles with focus on training, supervision and continuous quality improvement.**

## LICENSURE

LICENSED CLINICAL SOCIAL WORKER, STATE OF LOUISIANA

#11689 Expires 8/31/2024 Board approved supervisor

LICENSED CERTIFIED SOCIAL WORKER CLINICAL, STATE OF MARYLAND BOARD OF SOCIAL WORK EXAMINERS

#14143 Expires 10/31/2024 Board approved supervisor

LICENSED CLINICAL SOCIAL WORKER, STATE OF FLORIDA

#150106 Expires 03/31/2025 Board approved supervisor

Inactive Independent License in New York State

## EDUCATION

MAY 2008

MASTERS OF SOCIAL WORK, UNIVERSITY OF MARYLAND, SCHOOL OF SOCIAL WORK

Focus: Clinical, Mental Health Sub-specialization: Substance Abuse

MAY 2006

BACHELORS OF SCIENCE, YORK COLLEGE OF PENNSYLVANIA

Major: Psychology

## CLINICAL EXPERIENCE

SEPT 2022- PRESENT (FULL-TIME 40/WK)

JEFFERSON PARISH HUMAN SERVICES AUTHORITY

DIVISION DIRECTOR, BEHAVIORAL HEALTH COMMUNITY SERVICES DIVISION

- Responsible for the oversight, leadership, management and operations of the Division providing Clinical and Support services to citizens of Jefferson Parish.
- Serves as a member of the Executive Management Team and collaborates to meet community needs with high quality, cost effective, and integrated services and supports.
- Responsible for the development and implementation of an annual division plan in support of the agency strategic plan. Monitors plan implementation and reports on progress quarterly.

- Responds to HEROS, which are patient safety reports, related to the ED Consult Service.
- Completes OPPE and FPPE evaluations on staff members as required by the HCGH Medical Staff Office.

JANUARY 2018-MARCH 2021 FULL-TIME 40HRS/WK

ESCAMBIA COUNTY JAIL, ESCAMBIA COUNTY BOARD OF COUNTY COMMISSIONERS

DIRECTOR OF MENTAL HEALTH (FEB 2019-MARCH 2021) (INTERIM FEB 2019-MAY 2019)

- Coordinate provision of all mental health services within the jail and ensure compliance with all policies and protocols by mental health staff while providing best care for patients
- Provide supervision, consultation and clinical oversight to the multidisciplinary treatment team, including counselors, social workers, marriage and family counselor, techs, medical assistants and psychiatrist.
- Interview and select candidates for hire and evaluate team members performance ongoing
- Collaborate with other divisions of Jail to ensure best practices, in-line with national and state standards, and local policies
- Compile data, evaluate effectiveness of mental health practice and services and utilize the outcome evaluations to improve treatment and services offered in the department.
- Develop, write, review and amend annually all relevant policies guiding the department in line with regulatory requirements.
- Navigate budgetary needs of the department, creation of annual budget requests, review of monthly pharmacy spending related to psychiatry.
- Continue to fulfill duties as a Mental Health Counselor listed below

MENTAL HEALTH COUNSELOR (2018-FEB 2019)

- Complete initial screening of all persons booking into jail system for evaluation of current mental health concerns or risk of suicide.
- Formulate differential diagnoses and recommend level of treatment interventions.
- Provide therapeutic crisis intervention and emergency services as needed and appropriate
- Utilize EBPs of motivational interviewing, behavioral activation, mindfulness interventions and brief problem focused therapies to support inmate mental health needs.
- Make recommendations on appropriate levels of housing and need for intervention by the mental health department including psychiatry.
- Partner with Director of Mental Health to update initial screening and complete training of staff

OCTOBER 2014-APRIL 2017

CENTER FOR ALTERNATIVE SENTENCING AND EMPLOYMENT SERVICES (NEW YORK, NY)

PROGRAM DIRECTOR, INTENSIVE MOBILE TREATMENT TEAM (APRIL 2016-APRIL 2017)

- Serve as the administrative and clinical lead while developing an integrative model of treatment serving high risk individuals across systems of hospitals, jails, and shelters

SEPTEMBER 2010-APRIL 2012

CLIFTON T. PERKINS HOSPITAL CENTER (JESSUP, MD)

**SOCIAL WORKER II, HEALTH SERVICES**

- Act as member of a multidisciplinary team providing case management and individual counseling services to patients within a Maximum Security Forensic Hospital.
- Facilitate groups on competency education, mental illness education and relaxation/stress management for maximum security patients.
- Provide weekly individual counseling to patients on maximum and medium security levels.
- Develop annual reassessments of patient progress and requests for movement to less restrictive environments and present reports to Clinical Forensic Review Boards. Formulate aftercare plans and barriers to discharge for patients as well as providing linkage to community resources as discharge nears

SEPTEMBER 2008-APRIL 2012

AFFILIATED SANTE (TIMONIUM, MD)

**MOBILE CRISIS TEAM CLINICIAN, BALTIMORE COUNTY CRISIS RESPONSE SYSTEM**

- Work in conjunction with the police department to assess for mental illness, and imminent risk to self or others in the community and determine the least restrictive environment in which clients can be safe.
- Execute short term interventions with clients and family supports to aid them in gaining further insight into their crisis and mental illness
- Formulate crisis plans to keep clients safe in the community and divert from hospitalizations and provide referrals to assist them with linking to the proper community resources.
- When necessary, aid in the completion of and serving of emergency petitions and transportation of clients to the nearest ER and provide all necessary information to ER social workers and nurses.

**SPECIALIZED TRAININGS, CERTIFICATES AND ACCOMPLISHMENTS**

- 2022- Qualified Supervisor for LMSW, Louisiana
- 2021- Qualified Supervisor for LMSW, Maryland
- 2018- Qualified Supervisor for Registered Clinical Social Work Interns, Florida
- 2017- "The Dual Advocate" blog written for CEU provider in New York, NY
  - o <https://www.sweetinstitute.com/sweet-institute-blog-and-news/2017/9/15/the-dual-advocate>
- 2016- SIFI Certified, Hunter University School of Social Work
- 2015- ASIST training
- 2015- HCR20v3 training
- 2012-2014 Field Instructor, Tulane University School of Social Work
- 2013-Certified Clinical Trauma Professional; International Association of Trauma Professionals



# LOUISIANA

## STATE BOARD *of* SOCIAL WORK EXAMINERS

The Louisiana State Board of Social Work Examiners reviewed and approved your application for **Board Approved Clinical Supervisor (BACS)** effective today.

To continue the BACS designation in good standing, the social worker must:

1. maintain LCSW;
2. appropriately conduct all supervisory duties explicated in §503. Failure to comply with all regulations may result in the board lifting the BACS designation from the LCSW;
3. complete three clock hours of continuing education in clinical supervision every two years beginning July 1, 2008. These hours must be pre-approved by a LABSWE-designated approval organization.

**LOUISIANA STATE BOARD OF  
SOCIAL WORK EXAMINERS**

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LCSW-BACS**

# 11689 | **Exp.** 08/31/2024

*Alub D. B. LCSW MKS*  
**CHAIRPERSON**

JENNIFER ZINTER  
**CARDHOLDER**

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## LESLIE ZUPPARDO

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4621 Lake Vista Drive Metairie, LA 70006  
lesliezupardo@gmail.com  
(504) 432-3930

### OBJECTIVE

To obtain employment in social work that will best utilize my educational training, up-to-date skills, and clinical and community outreach experience for the betterment of the agency or organization to which I am applying.

### EDUCATION

- 
- MSW. Southern University at New Orleans. Graduating GPA: 4.0  
6400 Press Drive New Orleans, LA 70126 (Graduated May 2020)
  - BSW. Southern University at New Orleans  
6400 Press Drive. New Orleans, LA, 70126 (Graduated: May 2019)
  - Massage Therapy Certification. Blue Cliff College  
3200 Cleary Ave. Metairie, LA 70001 (Graduated May 2009)
  - High School Diploma. Grace King High School  
4301 Grace King Place, Metairie, LA 70002  
(Graduated May 2008)

### VOLUNTEER EXPERIENCE

- 
- Southeast Louisiana Veterans Health Care System Louisiana (2018)- 60 hours

### SPECIAL SKILLS

- 
- Fluent in Spanish
  - Certified Trauma Professional
  - Trained in Cognitive Behavioral Therapy
  - Trained and Certified in Trauma Focused Cognitive Behavioral Therapy
  - Trained and Certified in Grief and Trauma Intervention
  - Trained and Certified in Child and Family Traumatic Stress Intervention
  - Trained in EMDR
  - Trained in Foundations of Psychosis in Children
  - Trained in AMBIT
  - Trained in Motivational Interviewing

### PREVIOUS MEMBERSHIPS

- 
- National Association of Social Workers (2020)
  - New Orleans Chamber of Commerce (2021)
  - Toastmasters (2020)

### HONORS AND AWARDS

- 
- Summa Cum Laude (2020)
  - Magna Cum Laude (2019)
  - Dean's List- (2020, 2019, 2018)
  - Southern University at New Orleans School of Social Work- Highest Departmental GPA (4.0) – (2019)
  - Chancellors Full Tuition Scholarship, Southern University at New Orleans (2018-2019)



## INTERNSHIP EXPERIENCE

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- Intern, Children's Bureau New Orleans (Fall 2019- Spring 2020)
  - Provided community-based treatment for children. Services included individual and family counseling, crisis intervention, grief and trauma intervention with individual and school-based children groups, psychoeducation, and community support services to children with moderate to severe mental health problems
- Department of Children and Family Services (Fall 2018- Spring 2019)
  - (See below for work description)

## LICENSURE AND CERTIFICATION

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- Licensed Master Social Worker (2020)
- Certified Social Worker (2020)
- Registered Social Worker (2019)
- Licensed Massage Therapist (2009-2020)

## WORK EXPERIENCE

---

March 2024- Present

- **Jefferson Parish Human Services Authority- Family Functional Therapist- Child Welfare Division**  
Elmwood, LA
  - Maintains a caseload of 12-15 clients. Meet with families once or more weekly and follow the Functional Family Therapy Child Welfare model
  - Completes all progress notes utilizing web-based Clinical Services System.
  - Ensures accurate and timely submission/filing of all documentations.
  - Meets the demands of the families in treatment
  - Interview clients and client groups, offenders, and appropriate others to obtain extensive social, developmental, psychological, family, and educational background.
  - Selects and recommends therapeutic intervention strategies and treatment approaches based on psychosocial assessment to an interdisciplinary treatment team.
  - Provides social work component in an interdisciplinary or multidisciplinary team approach to diagnosis, planning, and treatment.
  - Conducts individual and group counseling conjointly or under close supervision.
  - Prepares psychosocial assessments, social summaries, and notations in the client's chart.
  - Prepares correspondence with community agencies and serves as primary liaison person with all outside agencies such as courts, schools, foster care and legal authorities.
  - Assesses the level of care and intervention, including discharge, reassignment, change of treatment strategies and techniques; communicates these findings to the interdisciplinary treatment team.
  - Attends and participates in community health-related programs, in-services, continuing education, and maintains professional reading.

- Develops a working knowledge of correctional or community resources in order to recommend or refer offenders for special services.
- Provides psychosocial case management to individuals, groups, and families when this intervention is determined to be most appropriate.

August 2020- March 2024

- **Children's Bureau of New Orleans- Crisis Social Worker/ Trauma Specialist**  
New Orleans, LA

- Stays up to date and receives training on current evidence-based trauma modalities
- Facilitates trauma/traumatic grief related group sessions with children in a school setting to provide evidence-based emotional/behavioral interventions.
- Leads evidence-based trauma and/or traumatic grief individual counseling sessions with youth and family members referred to agency for counseling services
- Attends clinical supervision on a weekly basis to staff cases, and ensure client progress.
- Presents client cases during staff consultation to receive colleague feedback and explore different perspectives and methods of treatment for difficult cases.
- Provides timely documentation of counseling interventions performed.
- Takes the lead in providing crisis response when a crisis or traumatic event occurs in the community.
- Identifies resource needs of clients receiving individual and group counseling support.
- Conducts sessions in-office or in a community-based setting.
- Develops a treatment plan that focuses on emotional/behavioral needs and intervention strategies of the youth.
- Delivery of crisis intervention service on an on-call basis.

May 2019- July 2019

- **Department of Children and Family Services**                      New Orleans, LA  
Intern/Child Welfare Specialist I- Foster Care

- Participated in developing case plans and objectives in family team conferences and agency staffings, and prepared cases for presentation to the multi-disciplinary team for consultation.
- Provided supportive counseling and other supportive services for clients and arranged for the provision of services from community resources based on the case plan.
- Interviewed clients and families and composed correspondence to compile social histories and psychosocial assessments.
- Prepared and submitted appropriate reports to the court and the district attorney on cases in compliance with state laws and agency policy, and prepared and submitted necessary affidavits for court proceedings.

- Conducted regular home visits to assess safety factors and worked with families toward reunification or some other permanent placement for the child.
- Searched for relatives and located, selected, and oversaw the most appropriate placement or change of placement for a child.

April 2009 – June 2019

- **Serenity Spa @ 614 Canal**  
Massage Therapist

New Orleans, LA

- Collect and review client history. Perform various modalities of massage. Conduct post assessment of client's muscular condition. Bring used table linens to wash. Fold and put away clean table linens. Clean and close down massage room at the end of shift.

May 2016

- **Massage Envy**  
Massage Therapist

Metairie, LA

- Collect and review client history. Perform various modalities of massage. Conduct post assessment of client's muscular condition. Bring used table linens to wash. Fold and put away clean table linens. Clean and close down massage room at the end of shift.

## **REFERENCES**

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Available upon request.



# LOUISIANA

## STATE BOARD *of* SOCIAL WORK EXAMINERS

The Louisiana State Board of Social Work Examiners approved your application for **Licensed Master's Social Worker (LMSW)**. The LMSW credential entitles you to all rights, privileges and responsibilities prescribed by Louisiana Revised Statutes 37:2701-2724 and the Rules, Standards and Procedures.

Your identification card below indicates your license number and the expiration date. Renewal is required annually by August 31<sup>st</sup>. Completion of the renewal is the sole responsibility of the licensee. Your Continuing Education requirements are listed in your current renewal workflow under the Continuing Education section. This includes the number of CEUs you are required to obtain and additional requirements for your renewal.

The rules mandate you to use the designation LMSW after your name on all professional correspondence. These initials should immediately follow your name and/or the indication of your educational attainment if it is used after your name. The following is given as an example: Jane Doe, MSW, LMSW. It is requested that LMSW precede any other initials designating certification or accreditation by other organizations since this is the legal designation of your eligibility to practice social work in the State of Louisiana. The Louisiana Social Work Practice Act and the Rules, Standards and Procedures, for which all Louisiana social workers are held accountable are located on the board's website at [www.labswe.org](http://www.labswe.org).

### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B  
Baton Rouge, Louisiana 70809

**LMSW**

# 15423 | **Exp.** 08/31/2024

*Alub DSA LSW MWS*  
**CHAIRPERSON**

LESLIE ZUPPARDO  
**CARDHOLDER**