

QYK

A Minority, Women-Owned, Small Business

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Technical Proposal

in response to

Solicitation for Purchase of Surgical Masks for the Department of Parks and Recreation

BID - #50-00131834

QYK FED ID # 82-3768155

QYK DUNS # 081560441

CA Corporation File # 201732410320

CAGE CODE: 8JZ86

FDA REGISTRATION # 3015967646

FDA NDC NUMBER # 73750-369-28

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Product Requirements:

We are bidding on the solicitation for Purchase of Twenty Thousand pieces Surgical Masks for the Department of Parks and Recreation with the BID# 50-00131834 that are readily available in QYK Brands such as FDA approved 3-Ply Protective Face Mask (Made in USA) ASTM level 1, 2 and 3.

QYK Brands is one of the leading manufacturers and importers of Medical Supplies and Personal Protective Supplies. As defined in the attachment of the Invitation to Bid, products manufactured or resold by us meet or exceed the Jefferson Parish, Purchasing Department requirements. **We are compliant on all Salient Characteristics as per ITB. OUR FDA Registrations # 3015967646.**

1.2 Customer Service: Customer Service involves assisting Procurement with questions, concerns, and issues regarding the order. All QYK Brands personnel will be involved in some manner of customer service either directly or indirectly; however, our Customer Service department has the primary responsibility. The Customer Service Department will:

* Will ensure that the delivery is complete to the destination, as per the purchase order.

We will provide customer service for this solicitation from 8.00 am to 11.00 pm Eastern Standard Time, Monday through Friday except Federal holidays. Our customer service personnel are knowledgeable of the Federal and State Government's purchase procedures and procedures specifically tailored to this solicitation.

1.3 Quality Control: Balaji Tammabattula (650-283-8515—cell phone) will be the assigned Project Manager (PM) to this project. The PM is solely responsible for interfacing with

procurement on all matters concerning the project, overseeing contract performance with quality as a key metric, and the successful delivery of products and services. He will be assigned for this project for all throughout the period of the contract. Quality measures, established at the beginning of the project, are used to monitor quality throughout the project's performance period. The Project Manager will ensure that all deliveries meet the requirements and expectations set forth for this solicitation. We will achieve the objectives of this solicitation by utilizing our experience and knowledge in the field of medical, healthcare and office supplies. Our approach is to offer the best value to our customer through prompt & cost-effective delivery of the product via this solicitation.

The key elements of our approach include:

- Experienced, knowledgeable, and qualified staff recognized for their outstanding performance.
- Single point of contact for clear, unencumbered communications with the customer
- Proven technical approach that incorporates best practices with repeatable processes, procedures, and tools.
- Internal reviews that incorporate lessons learned over the years while supporting other federal customers.

1.4 Terms and Conditions:

QYK Brands LLC agrees to abide all terms & conditions of the Jefferson Parish, Purchasing Department to comply with all the provisions of Louisiana Law, as well be in compliance with the Jefferson Parish Code of Ordinances, Louisiana Code of Ethics, applicable Jefferson Parish ethical standards, and Jefferson Parish Resolution No. 113646 and/or Resolution No. 113647.

1.5 Ordering Requirements & Procedures:

QYK will execute the order for the solicitation once awarded in a timely manner and as per instructions on Purchase Order. We will meet or supersede the delivery time frame requirement for the Department of Parks and Recreation. QYK Brands will diligently work with all parties involved to execute the order in a timely manner as per requirement. **We intend to deliver Our Brand the 1MED Protective Face Mask; 20,000 pieces of 3-Ply Protective Face Mask (Made in USA); QYK is Ready and Available for immediate shipment, in 10 days ARO; FOB Destination.**

As a policy, issue one invoice for each order, even if an order is shipped partially due to back order. **(We do not expect a back order for this solicitation).**

1.6 Billing and Payment Requirements:

QYK Brands accounting department will send invoices to the Jefferson Parish, Purchasing Department or any other registered site as per purchase order instructions for verification and payment via Fax or email.

1.7. Invoice Request: We will submit invoice electronically via email or fax to accounting as per requirement for payment once the order is shipped out. Invoice issued under this solicitation will be tax exempt.

1.8 Delivery Requirements

1.8.1 Delivery: Orders under the solicitation will be shipped as per requirement to Jefferson Parish, Purchasing Department or the location provided as per purchase order and with the POC and Purchase Order # as per instructions received on PO.

All shipment will be dock delivery. All the orders we receive will be drop shipped from our manufacturing facilities in Anaheim and Garden Grove, California.

1.8.2 Reliability: QYK Brands understands the importance of timely delivery of products and

has an excellent track record of delivering products on time 99.9% of the time.

1.9 QYK Brands LLC BRIEF HISTORY:

QYK has been started by Rakesh Tammabattula and his wife Dr Jacqueline Ngyuen. He with the support of her wife and family expanded the operations and grew the company. QYK has won numerous awards during its tenure (USDA, Enterprise Business Magazine), featured in New York Times on July 5th 2020. QYK Brands LLC, Has been serving various Federal Government Agencies for 3 years and plans to serve with due diligence for future.

QYK Brands LLC is current on its SAM Registration.

QYK Brands, LLC is located at 3373 E La Palma Ave, Anaheim CA 92806 and is a manufacturer of the Dr J's Natural Hand Sanitizers, Disinfecting Wipes, Alcohol Wipes, Surgical Masks, N95 respirators and Other Medical related Products. QYK Brands, LLC is the Parent Company for 1MED Brand of products. Every single product sold by QYK Brands is manufactured in California and we are working diligently to support jobs in the US. All help in supporting our mission will be highly appreciated.