CENTRALBIDDING
FROM CENTRAL AUCTION HOUSE

Toggle navigation

- Home
- Central Bidding
- My CP
- Contact Us
- Create New
  - Create New Standard Envelope
- Logout (MCAMARD)

Central Bidding Time: Tue May 08, 2018 2:02:25 PM GMT-6

Place a Bid for 5000122864 - THREE (3) YEAR CONTRACT TO PROVIDE SERIALS FOR THE JEFFERSON PARISH LIBRARY DEPARTMENT

Please enter your best bid proposal for this project

Louisiana Contractor ID#

Enter all information required on the outside of the sealed envelope in the box below

EBSCO Information Services
P.O. Box 2543
Birmingham, AL 35202
Three (3) Year Contract to Provide Serials for the Jefferson Parish Library Department
Bid # 50-00122864

Bid Bond #

Jefferson Parish Vendor #:

25959

Upload Attachment(s)

While this site accepts various file types, sizes and quantities, the preferred method for delivering all of the appropriate and required bid documents is one single scanned PDF file. Vendors submitting bids with multiple uploaded images/photos of bid responses are solely responsible for clarity. If uploaded images/documents are not legible, the bidder's submission will be rejected. Please note all requirements in this bid package for electronic bid submission.

Upload a file

Click the Upload button in order to upload bid related documents

GeoTrust SECURED 2018-05-08 UTC

Authorize.Net VERIFIED MERCHANT Click

Central Auction House, LTD

CENTRALBIDDING
FROM CENTRAL AUCTION HOUSE

Toggle navigation

- Home
- Central Bidding
- My CP
- Contact Us
- Create New
  - Create New Standard Envelope
- Logout (MCAMARD)

Central Bidding Time: Tue May 08, 2018 2:02:12 PM GMT-6

Location:	**Birmingham > Alabama > USA**
Name:	**Lesley Noble**
Email:	**ebsconorthamerica@ebsco.com**
Address:	**P.O. Box 2543**
Zip code:	**35202**
Contact number:	**2059911211**
Official Company/Business Name:	**EBSCO**
Is your company/organization registered as a Disadvantaged Business Enterprise (DBE)?:	**No**
Is your company owned my a female?:	**No**
Is your company owned by a minority?:	**No**
Contractor's License Number/Certificate of Responsibility Requirement Number::	
NIGP Codes: (Commodity code categories)	**71504** - Audio Books, Digital

Where To?

Main Menu

Home - Central Bidding - Register - Contact Us - Renew/Upgrade Membership -

Central Auction House, LTD

EBSCO Information Services

Jefferson Parish Public Libraries

Bid # 50-00122864
Three (3) Year Contract to Provide Serials for the Jefferson Parish Library Department

May 8, 2018

EBSCO INFORMATION SERVICES

April 19, 2018

Misty A. Camardelle
Jefferson Parish Purchasing Department
200 Derbigny Street
General Government Building, Suite 4400
Gretna, LA 70053

Dear Ms. Camardelle,

Thank you for allowing EBSCO Information Services to present this subscription proposal to Jefferson Parish Library Department. EBSCO is the leading provider of subscription services and databases. We service thousands of libraries in the United States and would welcome the opportunity to continue to manage your subscription account.

EBSCO is offering to handle subscriptions for Jefferson Parish Library Department at a 5.5% discount off publishers' list prices. This discount applies to every subscription you order through EBSCO. EBSCO intends to hold your discount firm throughout the entire contract term; however, we reserve the right to re-visit pricing for your account and initiate discussions with you if the Library's spend changes dramatically (greater than 15%) or EBSCO's agreed upon publisher terms and arrangements are significantly altered during the contract period.

As a company, our top priority is our customer. Your libraries will be assigned a personal representative who will manage your entire account; your libraries will have direct access to your representative by email or toll-free phone at any time. You will also have access to *EBSCONET*, our web interface for managing orders and claims. Complimentary training on *EBSCONET* and other EBSCO products is available to library staff and other users.

Continuing its tradition of working with libraries to help users quickly and conveniently access the content they want and need, EBSCO offers *Flipster* Digital Magazines as an easy way to access magazine content on the go. *Flipster* provides the ability for patrons to access many popular titles via computer, tablet and phone. Because EBSCO is currently your primary subscription agent, your libraries are receiving a 50% discount on *Flipster* digital magazine titles (currently valued at $52,000+ based on your 2018 *Flipster* order).

We appreciate your review of our subscription proposal.

Best Regards,

Rea Sherer
Senior Vice President, EIS Operations & Finance
EBSCO Information Services

www.ebsco.com
PO Box 2543 | Birmingham, AL 35202-2543 | tel: 800.633.4604 | fax: 205.995.1613

Table of Contents

Specifications	Page 1
Bid Forms	Page 29
Appendix A – Sample Reports	Page 38

THREE (3) YEAR CONTRACT FOR A SERIALS VENDOR (SUBSCRIPTION AGENCY) FOR A PUBLIC LIBRARY, INCLUDING A DIGITAL NEWSSTAND SERVICE

NOTE: A subscription vendor consolidates orders for magazines, journals, newspapers, and other serial publications, allowing a library to order its subscriptions from a single source, receive a single invoice for those subscriptions, and benefit from a single source of customer service, rather than maintaining hundreds of publisher contacts. Vendors provide collective reporting, historical account records, and tracking of subscriptions on order.

SPECIFICATIONS

SERIALS SUBSCRIPTION SERVICE

The library requires a serials subscription service to supply approximately 1,550 public library oriented serial subscriptions. The subscriptions should be mainly in print, with an occasional electronic title and shall include approximately 350 unique titles; the remaining titles shall be duplicate subscriptions for branch libraries.

EBSCO understands.

The contractor must be able to supply general, popular, and uncommon public library magazine and newspaper subscriptions, as well as technical, scholarly, and reference serial subscriptions, from major and independent publishers.

EBSCO complies.

The contractor must maintain an interactive website with a comprehensive database of serial titles to provide for electronic ordering, claiming, renewing, title research, invoicing, and collection development by the library. The website must include an interactive database of all of the library's subscriptions, dates of library's subscriptions, and links to relevant invoices that the library can customize and export in a variety of formats as needed.

EBSCO complies.

The contractor's website must include customizable reports that the library can retrieve at any time, in a variety of formats; including, but not limited to, the following:

1. Current subscriptions by title and by library branch.
2. Serials changes.
3. Claims submitted.
4. Responses and dispositions.
5. Collection assessment.
6. Membership titles.

EBSCO complies.

A dedicated representative must be assigned to the library and must be readily accessible via e- mail and phone, with a back-up plan in place so that when a representative is out, queries are handled in a timely manner.

April Harrison is the Customer Service Representative assigned to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. She is also available to assist with management reports, invoices, credits and any other requests related to your subscription account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claims and other issues. In addition, they are experts in e-resources and receive training specifically on managing e-journals and e-packages.

April also has access to invoice and order history records and can quickly locate information about your subscriptions. April works in EBSCO's Regional Office in Birmingham, Alabama, and can be reached via a direct toll-free number (855-580-0764) or by e-mail at aharrison@ebsco.com.

All of EBSCO's Customer Service Representatives work in dedicated teams, sharing common issues and proposing solutions. Their team structure encourages collaboration and ensures the best service for your account. In addition, this structure enables us to provide a back-up Customer Service Representative who is familiar with your account and can assist when your primary Customer Service Representative is out of the office, ensuring consistently prompt response to communications.

DIGITAL NEWSTAND SERVICE

The library requires a digital newsstand service that will host a website and apps for the library and provide digital magazines that the library can subscribe to and add to the website for patrons to check out and download.

EBSCO understands.

Available titles must include popular public library oriented magazines from top publishers. Digital magazines must be full-color, digitized versions of popular print magazines in their entirety. The digital versions must include all articles and ads that appear in print versions as well as popular digital magazine titles that are not available in print.

EBSCO complies.

A. COLLECTION DESCRIPTION

1. The annual order will be for approximately 1,550 serial subscriptions, to include approximately 350 unique titles, the remainder being duplicate subscriptions for branch libraries. Currently the library is comprised of 16 locations including 2 regional branches.

   EBSCO understands.

2. The library's serials collection is comprised of approximately 90% general public library magazine and newspaper subscriptions, and 10% technical, scholarly or reference serial subscriptions.

EBSCO understands.

3. The library's current digital magazine collections include approximately 285 digital magazines. The annual order for this bid will be for approximately 150 to 200 digital magazines, with at least 97% general, popular, public library-type magazine titles.

   The service is to complement the library's other digital periodicals service by offering a different selection of magazines and an alternative user interface to help the library meet a wide range of patron needs and requirements. The service may offer at least one of the largest magazine publishers that is not available via other public library digital magazine services.

   EBSCO understands.

B. AWARD TIME PERIOD & COVERAGE

1. The award will cover subscriptions to be renewed and new titles to be added on an as-needed basis during the duration of the contract.

   New subscriptions may include additional copies of titles already received or subscriptions to titles that are new to the library.

   EBSCO accepts and places new orders at any time, including orders for additional copies of titles that have already been received.

2. The three (3) year contract will take effect on June 24, 2018, or upon acceptance by the Jefferson Parish Council, and end three years later.

   EBSCO understands.

3. Payment will be on a 12-month (year by year) basis with the library making one annual payment. New subscriptions added during the year will be paid for as ordered.

   EBSCO understands.

4. Award condition: all or none. The contractor must be able to provide print and digital subscriptions.

   EBSCO understands and complies.

C. COST

1. The discount percent and service fee percent will be binding as quoted and will become part of the final contract.

   EBSCO's offer will be binding as quoted and will become part of the final contract.

2. The bid shall be awarded on the basis of discount amount. The discount must be given on the entire order rather than on a title by title basis, regardless of the contents of the order.

   EBSCO understands and complies. Please note that the discounts for subscriptions and digital magazines are different as a larger discount is available for digital magazines.

3. The discount must be given on all types and formats of serials including but not limited to newspapers, organizational memberships that are required to subscribe to a serial, specific publishers, reference works, scholarly journals, and titles with costs over a certain dollar amount.

   EBSCO understands and complies.

4. The discount shall be applied to any individual quotations requested during the life of the contract. The discount shall apply to any titles that may be ordered during the life of the contract.

   EBSCO's offer will be applied to any individual quotations requested during the life of the contract and to any titles that are ordered during the life of the contract.

5. Any handling/service charges must be included on a percent basis of the order. Handling/service charges shall be separate line items on all invoices to which they apply.

   Should a service charge be applied, it will be listed as a separate line item on all invoices to which it applies.

6. All postage and transportation charges must be included in the invoiced price.

   All postage and transportation charges will be included in the invoiced price.

D. SUBSCRIPTION ORDER & RENEWAL SERVICES

1. Contractor must maintain an interactive website to provide for electronic ordering, claiming, renewing, title research, invoicing, and collection development.

EBSCONET Subscription Management, our online subscription and e-resource management platform, is available to you 24 hours a day, 7 days a week. It is the premier serials management system used by libraries worldwide and is a value-added service at no charge to you.

With _EBSCONET_, you can search the entire EBSCO catalog as well as your current and past orders. _EBSCONET_ lets you:

- **Search our title database and view title details for more than 360,000 titles from 95,000 publishers worldwide**
- **Place orders**
- **View real-time information about your orders**
- **Manage renewals (including e-packages)**
- **View detailed information about publishers' online access policies and license terms**
- **Generate reports**
- **Place and follow up on claims**
- **Download copies of invoices and monthly account statements**
- **Access the _EBSCO Missing Copy Bank_**
- **Cancel titles**

EBSCONET is specifically designed to help you manage each stage of the subscription life cycle and empowers you to make informed, timely decisions about the resources you have on order.

You can also use _EBSCONET_ to determine whether alternative formats are available. The publisher's terms and conditions are clearly displayed so you can view their policies on orders, cancellations and claims. You can also review publisher access information and license details, and check pricing models.

2. Contractor must maintain a database of serial titles via their website.

EBSCO maintains a database of more than 360,000 titles from 95,000 publishers. Customers may search this database via _EBSCONET_.

3. Contractor's website must include a comprehensive database of all of the library's subscriptions that the library can customize and export in a variety of formats.

The _Summary of Publications_ report, available via _EBSCONET_, is a complete list of all titles currently on order. This report also includes the ILS number, HEGIS or fund code, publisher name, publisher group and publisher package information.

This report can be customized to include specific data elements and can then be exported into Excel, HTML, comma-delimited, tab-delimited and XML formats.

4. A Serial Title record in contractor's database must include:

   a. An interactive list of all of the library's subscriptions to a particular title, dates of library's subscriptions, and links to relevant invoices.

   b. Title Status, such as active, publication resumed, publication delayed, suspended or ceased, all including dates when changes took place.

   c. Name changes with links to the appropriate record in the title database.

   d. Publisher only accepts direct orders.

   e. CD's/DVD's not available with print subscription.

   f. ISSN.

   g. Link to publisher's website.

   h. Link to list of issues and dates available.

   i. Links to claims for the title.

   All of the Libraries' subscriptions are listed in *EBSCONET*; the information referenced above can be found in Order or Title Details at the title level.

5. Contractor must notify library, in a timely manner, when invoices are available online.

   Invoices are delivered by mail or email, or by email advisement that EDI invoice files are available. Invoices that have been received are also available for download on *EBSCONET*.

6. Contractor must provide a toll free phone number and email directly to website tech support.

   Issues can be submitted via EBSCO's Customer Support Team at any time at support@ebsco.com or via phone at (800) 758-5995. Cases are logged and reviewed within 24 hours. In addition, you may e-mail your Customer Service Representative at any time of the day. Responses will be returned within one business day.

7. Contractor must provide complimentary training and online help via contractor's website.

Institutional staff and users benefit from accessible, knowledgeable training and technical support at no charge to you.

EBSCO's training site, http://training.ebsco.com, provides access to live web-based training sessions conducted by our Customer Success group; recorded sessions are available to view on demand.

Our support site, http://support.ebsco.com/, offers links to tutorials and support centers, answers to FAQs, email support and many more tools to help you with any issues you may experience. Our technical support team will track and update you on any issues reported via this site or our technical support email address.

Your Account Services Manager, Marsha Aucoin, is available to conduct on-site training on *EBSCONET* and any EBSCO subscription products or services as requested by the Library. She can customize training to fit your needs and consult on all aspects of EBSCO's services and how they integrate into your staff workflows.

8. Contractor's website must include customizable reports including, but not limited to, current subscriptions by title and by library branch, serials changes, claims submitted, responses and dispositions, collection assessment and membership titles that the library can retrieve at any time in a variety of formats.

Twenty-six management reports are available at no charge via *EBSCONET*. Of those, 16 are available online and generate in real time; the remaining 10 are on a request/retrieve, 24-hour turnaround basis (generated overnight). Also, *EBSCONET*'s report schedule allows you to set up recurring requests for reports. You can customize online reports to include specific data elements and export them easily in Excel, HTML, comma-delimited, tab-delimited and XML formats.

Additional reports are available upon request through your Customer Service Representative. Simply let her know what data you are interested in and she will request a special report to accommodate your needs.

Please see Appendix A for sample reports.

9. Contractor must submit address changes and service stops, starts and restarts in a timely manner, for new and reopening libraries. Contractor must provide proof that address changes have taken place.

We notify the publisher when we receive your notification of an order change. In some instances, publishers can take a long time to update their records, so we recommend that you notify us of address changes as soon as possible.

Our system sends delivery address notifications to publishers automatically, twice a week. Your Customer Service Representative is available to help, urging publishers for prompt address changes as needed. We will send confirmation of address changes once they are completed.

10. Contractor's website must include claims records that are retrievable by title and by library branch.

Claim records can be viewed in *EBSCONET* at the title level. Active claims can be viewed and sorted by title or library branch in the *EBSCONET Claim Checker*, and a record of all claims placed for the past two years can be accessed via My Claims in *EBSCONET*; "My Claims" can also be filtered and sorted by title or by location.

11. To ensure that service is not interrupted, subscriptions shall be placed so that renewals start in the months following the current expiration dates.

EBSCO can place subscription orders to start at expire. We can work to achieve a common expiration date if desired.

12. Contractor will, according to publisher compliance, arrange for common expiration dates for all titles ordered if requested by the library.

We will back-date starts during the year to the first issue/volume of the year, subject to publisher acceptance, or order partial year subscriptions, as allowed by publishers, in order to accommodate a common expiration date.

13. Contractor must clear all orders direct with publishers, not through other agents, middlemen, etc. There shall be no sub-contracting of orders or claims.

EBSCO will clear all orders directly with publishers and will not use any other agents for orders or claims.

14. Contractor must be able to provide subscriptions to any serial that is available from any other subscription agency.

EBSCO offers subscriptions to 360,000 titles from 95,000 publishers. We have the most extensive title database in the industry and should be able to provide subscriptions to any serial available from other agents.

15. As evidence of the comprehensiveness of their title file, contractor must provide access to their website.

Jefferson Parish Public Libraries currently have access to the title database via *EBSCONET*.

16. Contractor must provide assistance in locating missing issues when regular claiming does not yield copies needed.

EBSCO will work to secure replacements, free of charge, from publishers. If a publisher refuses to supply a replacement free of charge, then the cost to you will be whatever the publisher charges us to obtain the replacement issue.

If replacements are unavailable, we will try to obtain a credit from publishers on your behalf.

17. Contractor must maintain an online complimentary issue replacement service with an inventory of issues from the past year for at least 2,000 popular serial titles that includes inventory data and allows for electronic ordering.

If you are missing an issue of a publication or a publication is damaged beyond use, you can take advantage of the *EBSCO Missing Copy Bank*, a free service for EBSCO customers. The *Missing Copy Bank* is a one-year back file of 48,000 issues from approximately 2,000 serials titles, with more than 150,000 issues distributed to customers annually. You can search for needed issues via *EBSCONET* and order them online or call your Customer Service Representative to order missing issues by phone.

18. Via email, contractor must furnish itemized invoices arranged by library branch which include the following:

a. Invoice number;
b. Title of each serial;
c. Cost of each serial;
d. ISSN;
e. Start date;
f. Frequency of publication;
g. Subscription term;
h. Number of copies of each title;
i. Handle/service charge, if any;
j. Total cost for each library branch;
k. Total cost of invoice;
l. Total cost of entire order;
m. Months of publication, when available;
n. Costs before and after discount is applied for each library and entire order

EBSCO invoices are available in both print and electronic format; PDF or Excel formats of current and prior invoices are instantly available via *EBSCONET*.

In accordance with our efforts to be more environmentally conscious, and because our invoice is designed to be a payment document, we have reduced the number of fields on our standard invoice. A more comprehensive invoice is available via *EBSCONET*.

Your invoice includes the following information:

- **Bill-to Address**
- **Ship-to Address**
- **EBSCO Account Number**
- **ISSN/eISSN**
- **Title Name**
- **EBSCO Title Number**
- **Frequency**
- **Format**
- **Purchase Order Number**
- **Term**
- **Start Date**
- **Volume/Coverage Information**
- **Quantity (if more than one)**
- **Fund Code**
- **ILS Number**
- **Price**

Service charges or discounts are listed on the item level or at the end of each invoice.

The standard monthly account summary statement shows any open items and is available electronically as a PDF or Excel file. You can view invoices and current and previous monthly statements (which reflect payments and credits) via the Financial Information link under the Orders menus on *EBSCONET*. *EBSCONET* will also show whether a given invoice has been paid in full.

20. Invoices must also be accessible electronically via contractor's website and exportable in various formats and include the data listed above.

EBSCO's electronic invoices, which include the data listed above, are available via *EBSCONET* and can be exported via PDF or Excel.

21. Contractor must be willing to accept orders of any size at any time, without adding an additional processing fee above the handling/service charges set out in the bid.

EBSCO complies.

22. Contractor must be willing to accept cancellations at any time during the term of the subscription and try to obtain refunds.

EBSCO can accept cancellations at any time during the subscriptions, except where prevented by publisher policy. If an order is canceled, we will credit your account an amount equal to what we are refunded by the publisher, less a processing fee of $15.00 per title. This processing fee does not apply if you elect to cancel the title at the time of renewal or if the publisher ceases publication.

In some cases, publishers will offer credits or other provisions in place of a refund. It is typical for publishers to not offer refunds on subscription terms with less than six months remaining.

Cancellations will be processed and acknowledged within two business days. Cancellation policies are included at the title level in *EBSCONET* for review prior to cancellation. The library will be notified promptly if cancellation is restricted by publisher policy.

23. All serials listed on each order must be delivered unless the publication has ceased, been suspended or the item is obtainable only from the publisher. In each instance, the contractor will indicate the reason for omitting the item.

Titles that are ceased, suspended, or must be ordered direct will be noted on an Invoice Action Letter sent with each invoice so the library can take appropriate action.

24. Contractor must notify the library of any changes concerning the periodical titles the contractor handles. This information should include the following:

a. Discontinued, ceased and suspended titles;
b. Titles that must be ordered directly from the publisher;
c. Title mergers or splits;
d. Name changes;
e. Frequency of publication changes;
f. Titles delayed or behind in publication;
g. Titles that have resumed publication; and
h. New titles.

***EBSCONET* users will now be advised of important changes to subscriptions on a new *Notifications* page within the *EBSCONET* interface. Notifications will be displayed as *EBSCONET's* title database is updated, and users will receive weekly email alerts to advise when new notifications are available.**

Notifications will include changes in:

- **Publisher**
- **Frequency**
- **Number of issues**
- **Format**
- **Title Status (for example, if a title changes from "Active" to "Discontinued")**

Reported date, title name, publisher, type, previous and new values, and effective date will be included with each notification. Notifications can be filtered and sorted within the *Notifications* results list and exported to Excel or other popular formats.

In addition to the *Notifications* page, these changes will be displayed in a new "Title History" tab that will appear on the *Title Details* and *Order Details* pages.

This new feature increases the frequency by which we notify customers of changes that impact their subscription collections and also provides an easily accessible historical record of changes at the title or order level.

Users who prefer not to receive email alerts can unsubscribe from within *EBSCONET's Account Preferences*.

Changes can also be accessed via the EBSCO Bulletin of Serials Changes, a monthly report detailing changes to titles on your subscription list.

The report is organized by type of change (title changes, merged titles, etc.) and indexed for easy reference. It allows for review of serials changes that only apply to your collection. You can receive the report through *EBSCONET* or by contacting your Customer Service Representative.

This report is archived on *EBSCONET* for two years.

The Customized Bulletin of Serials Changes report includes the following sections:

1. Delivery Problems
2. Frequency Changes
3. Discontinued Titles
4. Suspended Titles
5. Split Titles
6. Merged Titles
7. Name Changes
8. Resumed Publication
9. Miscellaneous Information
10. New Titles
11. Additional Volumes
12. Title Number Changes

In addition, E-Journal Updates on *EBSCONET* helps you effectively organize your e-journal workflow by notifying you of the following changes to your e-journal collection:

- A format is discontinued
- A new, alternative format option becomes available
- An online version of a print subscription becomes available at no additional charge
- A title has moved from one publisher to another, noting both the previous and new publisher, as well as the effective date of the change
- A title is added or removed from an e-journal package purchased through EBSCO
- New Open Access titles are added to EBSCO's title database

25. When there is a title change, contractor must not make library responsible for adding the new titles and cancelling previous titles on their renewal lists.

EBSCO automatically handles ordering of titles that have changed names, merged, split or otherwise changed. If a significant change in content or price occurs as a result of the change, EBSCO will contact the Library for approval.

26. Contractor must provide notification when a publisher has a time limit for acceptance of claims.

Claim restriction information is displayed on the title detail page on *EBSCONET* and is also available via the *Titles with Claiming Restrictions* report. This report identifies the titles in your collection that have publisher claiming restrictions. This information helps you avoid unnecessary claims and informs you of the publisher-allotted time frame for submitting a claim.

27. Five to six months prior to annual renewal time, contractor must provide, via their website, interactive Renewal Lists detailing all titles previously ordered, indicating current status, including but not limited to active, direct only, ceased, name change, current prices, renewal dates, to be used for renewal order processing. Contractor must provide a Renewal List for each library branch.

EBSCO will always generate your renewal list at least six months prior to the annual renewal date of your subscriptions. For libraries choosing to manage the renewal process online, the renewal will be available on *EBSCONET*; an email will prompt you when renewals are ready for your review.

Your online renewal list includes the following information:

- **Bill-to address**
- **Ship-to address(es)**
- **EBSCO Account Number(s)**
- **ISSN / eISSN**
- **Title Name (in alphabetical order)**
- **EBSCO Order Number**
- **EBSCO Title Number**
- **Publisher**
- **Frequency**
- **Format**
- **Title Status**
- **Start Date**
- **Order Term**
- **Quantity**
- **Fund Code**
- **ILS Number**
- **Publisher's current price**
- **Total price and number of titles**

EBSCO's new online renewals interface features a more streamlined user experience including a simplified grid format, the ability to make format, quantity and other changes in-line without having to navigate to another page, and a new "shopping cart" checkout experience. All titles that can be renewed will be in your cart when you access your renewal. Titles can easily be added to the cart, removed (cancelled) from your cart, or placed on hold.

Any previously ordered titles that are no longer available for ordering, such as direct order or ceased titles, will be clearly marked and will be automatically removed from your renewals shopping cart, but will remain visible under a separate tab specifically for items that have been removed from the cart. The removed items tab will also show any titles that you have opted to cancel, as well as ones that you have placed on hold.

The renewals interface includes renewal information for all ship-to addresses, however, it can be filtered by location (subscriber), start date, format and fund code, allowing for filtering for two of these parameters at the same time. The renewal can also be exported to a Microsoft Excel file for further data manipulation. Additionally, the new interface can be configured to allow users to view and modify titles for a specific branch or location, if desired.

28. Contractor must assign one individual to be responsible for the library's account. This individual must have the authority to act on the library's behalf with publishers as necessary. This dedicated representative must be assigned to the library and must be readily accessible via e-mail and phone, with a back-up plan in place so that when a representative is out, queries are handled in a timely manner.

April Harrison is the Customer Service Representative assigned to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. She is also available to assist with management reports, invoices, credits and any other requests related to your subscription account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claims and other issues. In addition, they are experts in e-resources and receive training specifically on managing e-journals and e-packages.

April also has access to invoice and order history records and can quickly locate information about your subscriptions. April works in EBSCO's Regional Office in Birmingham, Alabama, and can be reached via a direct toll-free number (855-580-0764) or by e-mail at aharrison@ebsco.com.

All of EBSCO's Customer Service Representatives work in dedicated teams, sharing common issues and proposing solutions. Their team structure encourages collaboration and ensures the best service for your account. In addition, this structure enables us to provide a back-up Customer Service Representative who is familiar with your account and can assist when your primary Customer Service Representative is out of the office, ensuring consistently prompt response to communications.

29. Contractor must provide proof of payment. The invoice must be certification that publishers have been paid by the agent.

EBSCO sends full payment to publishers with your order to ensure prompt service. Generally, an EBSCO invoice serves as proof of payment for your subscriptions. Should additional proof of payment be required, your customer service representative can work with you or the publisher to provide this documentation.

E. DIGITAL NEWSTAND SERVICE

Jefferson Parish Library requires a digital newsstand service that will host a website and apps for the library and provide digital magazines that the library can subscribe to and add to the website for patrons to check out and download.

Continuing its tradition of offering quick, convenient access to high-quality content, EBSCO offers *Flipster* – a fresh way for patrons to access digital editions of popular magazines, courtesy of their local library. Through *Flipster*, EBSCO provides digital access to current and back issues for more than 1,500 popular magazines, with new titles added monthly. This includes many that are uniquely available through EBSCO, from hundreds of high-profile publishers.

Users can easily flip through these favorites anytime, anywhere – online and off, in the library, at home and on-the-go. This is achieved via state-of-the-art *Flipster* platform and mobile app. As a result, *Flipster* offers libraries the subscriptions they know will circulate well – and provides users with quick, convenient access to the magazines they truly want.

Key benefits of *Flipster* for end users and libraries include:

- ✓ **A simple authentication process, including options for seamless single sign-on**
- ✓ **Login required only once per session, simplifying the process from discovery to download**
- ✓ **Easy access from any internet-connected device and commonly available web browser**
- ✓ **Options for on-site, remote and mobile access – in library, at home and on-the-go**
- ✓ **Online and offline access available through the complimentary *Flipster* app**
- ✓ **A visually dynamic, user-friendly newsstand, with intuitive browsing and searching**
- ✓ **Simple checkout and download to popular tablets and mobile devices**
- ✓ **Syncing across mobile devices, simplifying access to checkouts and reading progress**
- ✓ **A majority of titles offered with unlimited simultaneous user access**
- ✓ **One-click access to extensive back issues for the majority of titles**
- ✓ **Hyperlinked tables of contents and page overviews for the current and all back issues**
- ✓ **Ability to keyword search within the current issue, or across all issues**
- ✓ **Convenient options for printing pages and zooming, including text-only mobile views**
- ✓ **Free MARC records for every title, presenting easy integration with discovery and catalogs**
- ✓ **Custom search box can be integrated and placed at any point on the library's site**
- ✓ **High-quality publisher representation, including those with consistently high circulation**
- ✓ **Online administrative modules for day-to-day collection maintenance, reporting and monitoring**

- ✓ **Simple and efficient acquisition, with titles delivered within hours of purchase**
- ✓ **No-cost implementation, training, branding and ongoing support services**
- ✓ **All hosting and maintenance taken care of by EBSCO**

The service must provide or allow for the following:

A website and apps for browsing, checking out, downloading, and reading digital magazines online or offline, accessible via a single, personal, user account

The *Flipster* solution offers extensive ease of access, navigation and use, with magazines that can be read online through the browser-based interface, or downloaded into the *Flipster* app for offline reading. Regardless of access method, *Flipster* offers an intuitive user experience, supporting a natural progression from browsing and searching, to reading, downloading and making the most of available content.

To briefly summarize, the first-time process is as follows:

1. **<u>In-browser</u>: Users encounter a carousel title, hyperlink, icon or MARC record leading to the point of authentication. <u>In-app</u>: Users open the app, find their library with the locator, and are prompted for credentials.**

2. **Authentication credentials are entered/verified, and users proceed to search and browse content.**

3. **From the Results List, selecting a title or "Read This Issue" launches the Full Text Viewer and the latest issue opens. The majority of titles are also available for offline download into the *Flipster* app as follows:**

    - **Select a title, from the browser-based platform or within the app**
    - **Select Open in App (in-browser), or Download (in-app)**
    - **Once completed, the issue is available to read**

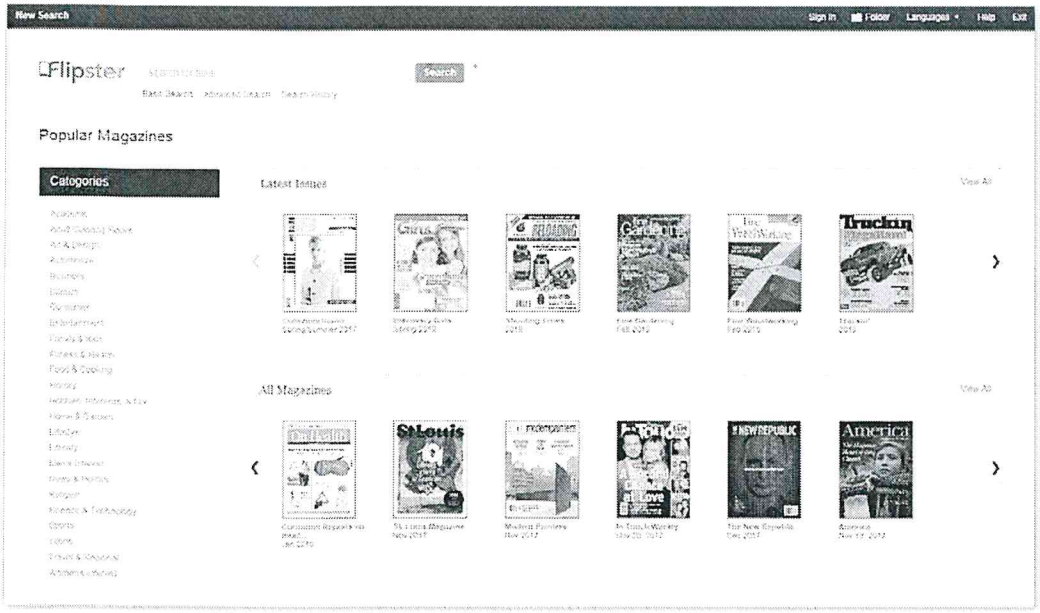
Please refer to the following text below for more details on the steps listed above.

<u>Platform Access and Authentication</u>
To begin, the user must reach the *Flipster* platform point of entry. In-browser (desktop or mobile), this can be accomplished by selecting a hyperlink or icon, leading from the library's website to the point of authentication. Alternatively, EBSCO provides various ways to display available content directly on the library's website, such as a visual carousel of preferred titles, MARC-integrated catalog listings, or a custom search box experience. Upon encountering and selecting a title through any of these means, the user is also led to the point of authentication.

From this point, user credentials are entered or automatically verified, pending authentication method preference. For example, authentication is available via IP Address, Username/Password, Referring URL, Library Card or other, including options for single sign-on through any SAML-compliant identity solution. Regardless, authentication is simple and required only once per session.

<u>Browsing, Searching and Reading Magazines</u>
Once on-platform, *Flipster* users are greeted with several options for browsing and searching

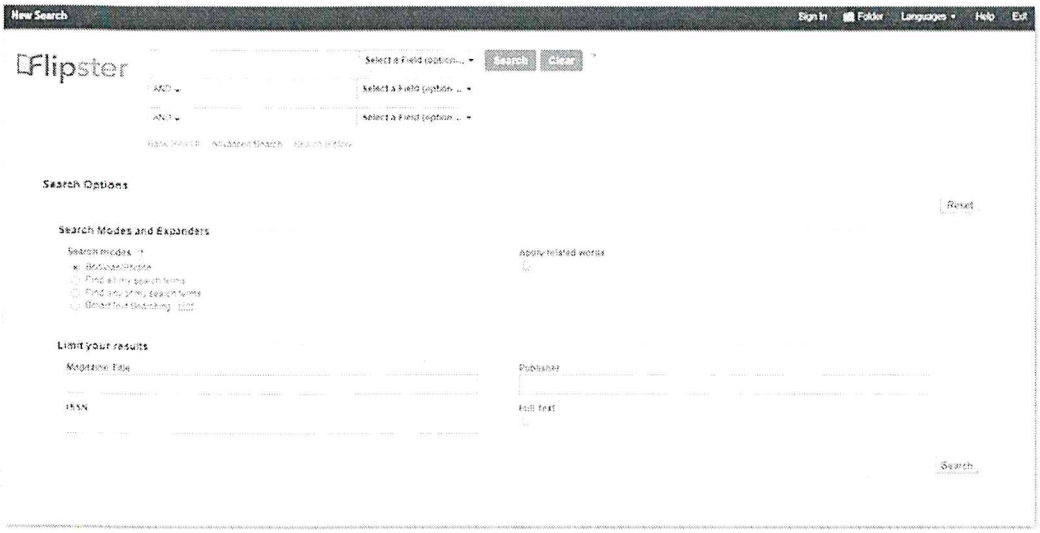
magazines, including basic and advanced search, as well as the ability to browse by category, or by visual carousel of Latest Issues and All Issues.



In-Browser Interface

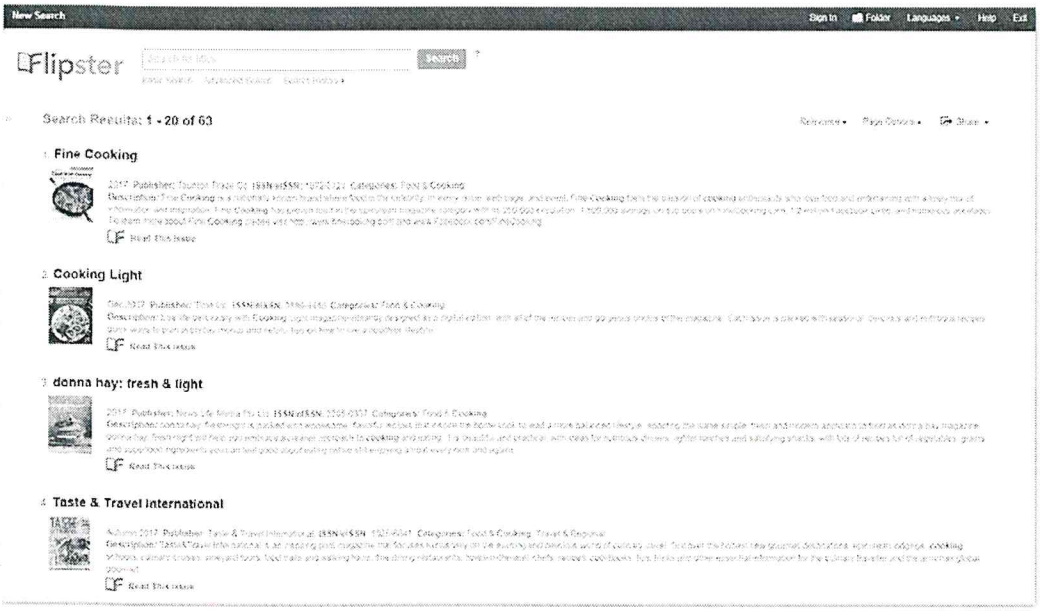
The most basic form of searching is by keyword, through a simple search box which features a clean, intuitive layout, similar to search engines encountered across the web. Search terms can be relevant to any aspect of interest, be it a specific magazine title, subject or other.

Through the Advanced Search, users have access to several added options, including choice of search modes, expanders and limiters/filters, such as Magazine Title, ISSN and Publisher. Users can also restrict keyword searches to particular fields within the index, using a drop-down menu of codes alongside the search bar. Indexed field searches can be issued in any of the following areas: All Text, Title, Category, ISSN and/or Publisher. They can also be combined with Boolean operators for a more targeted query.



Advanced Search Options

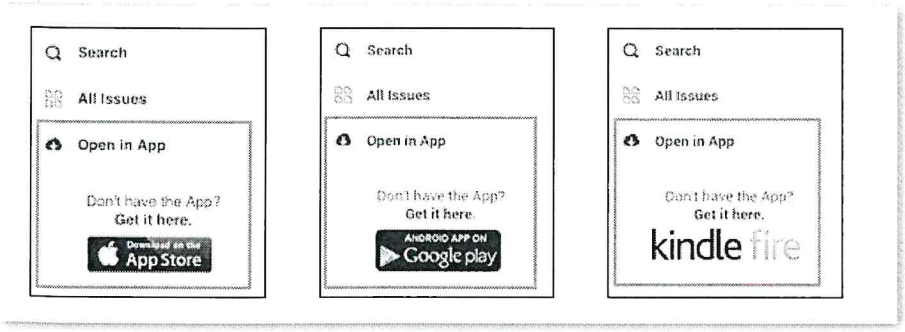
Once a search query is submitted, a category selected or a carousel expanded to "View All," a Results List is presented. Each result includes bibliographic title information, a description of contents and link to view the full text in-browser ("Read This Issue"). Upon selecting a title's cover or "Read This Issue," the Full Text Viewer is launched, and the latest issue opens.



Sample Results List

Offline Download

The majority of titles are also available for offline download into the *Flipster* app. If accessing via mobile browser, users who select the option download a title will be presented an "Open in App" prompt. From here, they will be linked to the app, or asked to download if not already installed. Once title download is complete within the app, the issue is available to read for a select checkout period.



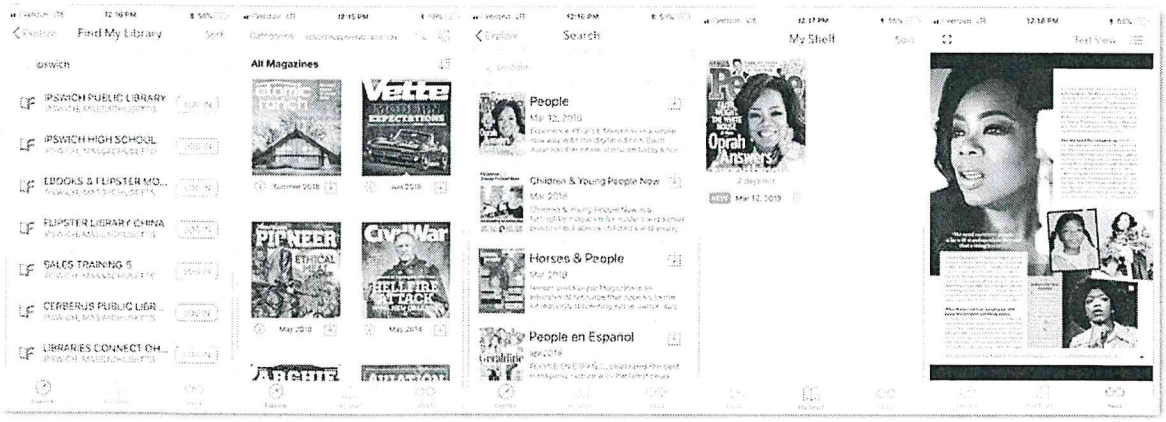
In-browser Mobile App Prompts

Alternative to the above, users may also enjoy the full end-to-end *Flipster* experience directly within the *Flipster* app. Through the app, users simply identify their library using the interactive Library Locator, authenticate once to access the library's collection, and proceed to browse, search, read and download content. Additional benefits of the app include the

following capabilities:

- ✓ **Browse for your library by name or location**
- ✓ **Add and toggle between multiple libraries**
- ✓ **Access the full range of your library's *Flipster* collection**
- ✓ **Browse by "All Magazines" or "Category"**
- ✓ **Download current and back issues in just one click**
- ✓ **Easily swipe left or right to flip through pages**
- ✓ **Tap highlighted areas, jumping to articles and websites**
- ✓ **Track percentage read**
- ✓ **Sort e-magazines by date downloaded or alphabetically**
- ✓ **Toggle between a shelf of all downloads and current reading**
- ✓ **Multiple viewing options, including text-view only**

To facilitate in-app use, all icons and labels are also clear, meaningful and easily understood, often accompanied by images for added context and definition, as can be seen within the following figure:



Mobile App Experience

Full color, digitized versions of popular print magazines, in entirety, cover to cover, including all articles and ads that appear in print versions, as well as popular digital magazine titles that are not available in print.

All *Flipster* titles are in PDF format, and a complete replica of the magazine's print version, inclusive of all ads and articles. They are available for reading in their entirety, in full color, allowing users to flip from cover to cover. Using the hyperlinked table of contents, users can also easily jump to a certain page or article, replicating the experience of print magazine browsing.

Flipster **Full Text Viewer**

Full Text Viewer "Pages" Menu

The website must be accessible for browsing, checking out, and downloading magazines 24/7, at all of the library's locations, and remotely, wherever internet access is available.

Flipster **is available 24/7/365 with a guaranteed uptime of 99.9% per year. With several options for user authentication,** ***Flipster*** **is also accessible from any location, local and remote, via internet-connected device. Once on-platform, users can browse, checkout and download available magazines, as preferred.**

The entire service, including the library's subscription content, must be on a server hosted by the vendor.

***Flipster* is a web-based service, hosted and maintained by EBSCO.**

A library patron must be able to access their personal account, including checked out items, on more than one computer or portable device.

While all *Flipster* titles are available for online streaming, users may also download content for offline reading within the *Flipster* app. *Flipster* enables synching across mobile devices, so users can always access their total checkouts upon login.

Inventory must include popular, public library oriented magazines, from top publishers, including, but not limited to, Time, Conde Nast, Meredith, and Hearst.

Currently, the overall *Flipster* collection includes more than 1,500 magazines from top publishers, including Time, Conde Nast, Meredith and Hearst. New titles are also added monthly, and an up-to-date list can be found at: http://flipster.ebsco.com/browse-magazines.

To meet the varying interests and reading levels of library patrons, this includes titles appropriate for a diverse user demographic, appealing to both general and specific interests. It also includes content geared towards children, teens and adults, with coverage extending to the following public library oriented categories:

- **Academic**
- **Adult Coloring Books**
- **Art & Design**
- **Automotive**
- **Business**
- **Comics**
- **Consumer**
- **Entertainment**
- **Family & Kids**
- **Fitness & Health**
- **Food & Cooking**
- **History**
- **Hobbies, Interests & DIY**
- **Home & Garden**
- **Lifestyle**
- **Literary**
- **Men's Interest**
- **News & Politics**
- **Religion**
- **Science & Technology**
- **Sports**
- **Teens**
- **Travel & Regional**
- **Women's Interest**

The contractor must continuously add new titles and new publishers to its catalog of available content.

On average, 30 new titles are added to the *Flipster* collection monthly.

Must include easy to download free apps that will allow for reading magazines offline on many different computers and devices.

For an optimized mobile experience, EBSCO offers a complimentary mobile app for *Flipster*. Currently, the app is available for iOS, Android and Kindle Fire, supporting the end-to-end *Flipster* experience. It can be freely downloaded online, at any time from the App Store (iOS), Google Play (Android) and EBSCO Help (Kindle Fire).

Note that titles can only be downloaded offline into the app, and are not available for download to a desktop. However, users can stream titles online in-browser, via any internet-connected computer or device.

Compatible with PCs and Macs and a wide range of portable devices including but not limited to iPad, iPhone, Android, Nook HD, Kindle Fire, and Windows devices.

As a web-based, hosted solution, *Flipster* is available online through any internet-connected device, including computers, tablets, smartphones and more. Users can access the platform through any common web browser. However, for best results, please note the following recommendations, tested and confirmed to support full *Flipster* functionality:

Browsers:

- **Internet Explorer: 10.0 and 11.0**
- **FireFox, Safari, Google Chrome: Latest version plus one previous version**
- **Screen resolution: 1024 x 768**
- **Other: JavaScript, Cookies enabled**

Tablet/Mobile Versions:

- **iOS: Versions 9 and higher**
- **Android: Version 4.2.2 (Jelly Bean) and higher**
- **Kindle Fire: (Up to OS 5.4.0.0)**

Support by email or telephone and online instructions.

While *Flipster* has been designed to be intuitive and user friendly, EBSCO provides extensive technical support for both end users and administrators. This includes online tutorials, dedicated support staff, user guides, interface help features and more. EBSCO provides unlimited access to these resources at no additional charge. Support channels have been outlined for your reference below:

Technical Support
EBSCO offers free technical support through its highly qualified Technical Support department, with representatives trained to fully resolve any questions or issues related to EBSCO products. EBSCO offers this support 24/7/365 via the following methods:

- **Toll-Free Telephone (U.S. and Canada): (800) 758-5995**

- Email: support@ebsco.com
- Online: http://support.ebscohost.com/contact/askus.php

Over 70% of cases reported to EBSCO's Technical Services Department are opened and resolved within the same business day. On average, callers in the Technical Support queue wait no more than 20 seconds. Email support requests receive an auto-generated response email with a case tracking number, with a further response provided by a Technical Service representative. EBSCO will generally respond to all technical service requests within 24-48 hours.

Whenever possible, problems will be resolved immediately, and the customer will be notified. If a problem requires further investigation, Technical Support will escalate the matter to EBSCO's Expert Services Team who will assist in troubleshooting the issue and, if required, track the problem through resolution with the appropriate technical, editorial and product teams within EBSCO. During the resolution process, customers will be kept informed of the progress and all communications will be tracked to maintain a complete history. Once the issue is resolved, the customer will be notified and the case will be closed.

In addition, the EBSCO Help support site (https://help.ebsco.com/) is available 24/7 and offers user guides, tutorials, FAQs, trainer guides and other self-service support resources, at no additional charge to customers.

EBSCO Help

EBSCO Help has been designed with the customer in mind, aiming to provide users with the tools and information needed to solve all manner of technical issues on their own. It features extensive support documentation for all interfaces, including a *Flipster*-specific online help guide (https://help.ebsco.com/interfaces/Flipster).

Through EBSCO Help, users have access to robust knowledge base technology (Frequently Asked Questions), an online support request form, as well as links to troubleshooting information, search tips, top stories, instructive tutorials, user guides, help sheets, product and service updates, customer communication archives, and more.

A quick link to EBSCO Help is available at the bottom of every *Flipster* web page. It is available online 24/7, at no additional charge to customers.

Online Help Link

To support end users on-platform, EBSCO also provides an interactive "Help" link, located in the upper right corner of each *Flipster* search screen. Upon selection, the Help link brings users to an online help module. This comprehensive system provides information on all aspects of the interface, and can be searched by keyword or phrase, while also providing a full index of topics available in the help menu. In addition, a help icon is presented at various locations throughout the user interface. When a help icon appears, clicking on the icon will present help features for the screen that is currently in use.

Flipster LibGuide

Designed for use in a library setting, EBSCO also offers the online *Flipster* LibGuide (http://ebsco.libguides.com/flipster). The LibGuide offers library users and staff a basic guide to the most important information regarding *Flipster*. Content is presented in an easy-to-read, bulleted format with clear, concise information, and is accompanied by several instructional tutorials.

Easily available usage reports and marketing materials.

EBSCO offers both detailed usage reports and complimentary marketing support, as outlined:

Usage Reports
***Flipster* provides access to reporting capabilities in EBSCO*admin*, the online administrative module supporting EBSCO solutions. Reporting capabilities can be run at both the individual library and aggregate system levels.**

Currently, *Flipster* provides three different types of reports:

- **Platform Report (Overall *Flipster* Usage): The platform report will show the total number of sessions, search clicks, views, downloads and how many times a user was denied access to titles.**

- **Title Level Report (Usage at Individual Title Level): The title level report will track the usage of popular and used titles, including views, downloads and turn-aways.**

- **Issue Usage Report (Usage at Individual Issue Level): The issue level report will track the total number of views, downloads and turn-aways by title, volume and issue.**

Administrators can customize these reports by selecting a specific date range, by month and by year. EBSCO*admin* can run reports from the current date to two years prior. These can be scheduled to run at specific intervals or on demand by the library administrator 24/ Administrators can also select their preferred report format, MS Excel or Tab Delimited.

All reports are offered on demand, 24/7, free of charge.

Marketing Support
EBSCO understands that library resources are only as good as a user's knowledge of and ability to use them. Educating library staff, administrators and end users about the features, functionality and availability of EBSCO's resources is key to their use and value.

Knowing this, EBSCO provides extensive promotional support ongoing, aiming to support and encourage use of the library's resources. This includes provision of a wide variety of marketing materials, such as advertisements, flyers, posters, training announcements, landing pages, bookmarks and more. Many of these resources can be requested as printed materials, or customized and printed by the library for their needs. Available customizations and templates facilitate institutional branding, as well as inclusion of other informational text. Formats include PDF, HTML and Word documents

EBSCO also offers general and resource-specific promotional kits, readily available from the EBSCO Help support site. There are no restrictions regarding quantities downloaded or distributed. Examples of available marketing tools include, but are not limited to:

- **Print-on-Demand and Web Marketing Materials**
  Colorful and engaging posters, flyers, tent cards and more, all of which can be easily customized and printed from the support site.

- **Video and PowerPoint Tutorials**
  Libraries can post these tutorial URLs on their website to display how to use *Flipster*, and these can be used to guide on-site training sessions.

- **Guides and Handouts**
  Libraries can provide patrons with printed guides, frequently asked question documents and information sheets.

- **Introductory *Flipster* Video**
  Post a prepared video about *Flipster* on the library website, send via email to patrons or in a library newsletter.

- **Social Media Posts**
  Sample social media messages can be copied, pasted and customized to announce *Flipster* through the library's social media channels.

- **Print and Web Graphics**
  EBSCO can provide colorful ads, icons and logos to use on your website to promote and link users to the *Flipster* platform.

- **Tips for a Successful Launch**
  EBSCO provides tips and steps to help guide libraries through the successful launch of their new *Flipster* service.

- **Custom Carousel**
  Additional options include the ability to embed a customized *Flipster* carousel into the library website, featuring titles hand-picked by the administrator. This allows libraries to showcase available content, and acts as a starting point for patrons to identify and access *Flipster* titles. The placement of custom carousels is facilitated by basic website code, provided by EBSCO's support team, who can assist with the implementation of all personalization efforts.

- **Search Box Builder**
  EBSCO's free Search Box builder tool can be used by the library to design and place a *Flipster* search box on the library portal. This search box can direct users to the library's *Flipster* collection, and can include customized text and a branded logo to mimic the search box experience of familiar internet search engines.

The library must be able to trial the product prior to accepting the bid.

Go to:	**http://trial.ebscohost.com**
User ID:	**s9099568**
Password:	**trial**

The contractor must maintain an interactive website with a comprehensive database of available digital titles to provide for electronic ordering, claiming, renewing, title research, invoicing, and collection development by the library. The website must include an interactive database of all of the library's subscriptions, dates of library's subscriptions, and links to relevant invoices that the library can customize and export in a variety of formats as needed.

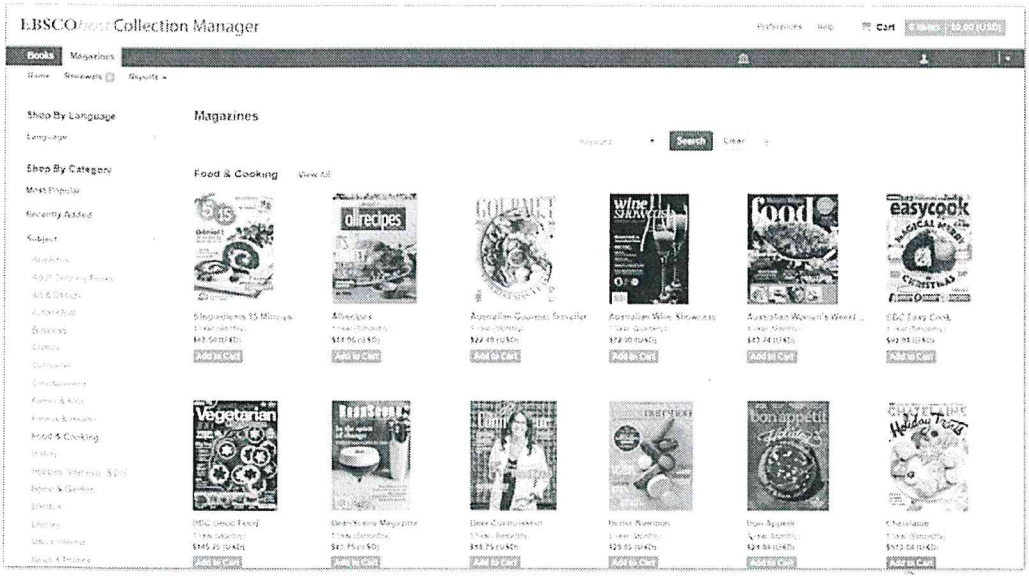
EBSCO*host Collection Manager* (ECM) is offered as the online ordering portal and catalog for *Flipster* titles. EBSCO will create an ECM account for all interested libraries, so they may customize their collections and subscriptions as they see fit.

In ECM, local library staff and purchasing administrators can easily browse, search and order

titles from the full range of available content. Although extensively stocked, ECM features intuitive navigation and efficient searching for an enjoyable selection process. It also features detailed information on each title available, allowing for extensive ease-of-research.

Tools and capabilities include the following:

- ✓ **Explore by Most Popular, Recently Added, Language or Subject**
- ✓ **Search by field (Keyword, Title, Publisher, ISSN, Category)**
- ✓ **Results Lists sorted by relevance, publisher, price, etc.**
- ✓ **Details on every title, including usage model, issue frequency, etc.**
- ✓ **Subscription renewal notifications**
- ✓ **Simple "Shopping Cart" checkout**
- ✓ **Reports on subscriptions to date**



ECM Catalog

All ECM titles are available for subscription in real time, and can be ordered instantly. Once all desired magazines have been added to the Cart, administrators can complete the purchase.

The Cart displays the total items and price. Within the Cart, administrators can also select start and expiration dates for each subscription. Start dates include the 1st day of the next three months.

Once satisfied, the user selects Finalize Order. After purchase, *Flipster* titles are on-platform two weeks prior to the chosen subscription start. If the start is in less than two weeks, access is granted in 24-48 hours.

The contractor's website must include customizable reports that the library can retrieve at any time, in a variety of formats, including, but not limited to current subscriptions, title changes, claims, checkouts, views, and downloads.

As referenced above, EBSCO provides various *Flipster* reports via EBSCOadmin, the online administrative module supporting EBSCO solutions. Reporting capabilities can be run at both the individual library and aggregate system levels, and include the following: Platform Report,

Title Level Report and Issue Usage Report.

Furthermore, within ECM, the library can also easily monitory their subscriptions at any given time, by pulling a "*Flipster* Subscription Report." This spreadsheet title list includes information regarding the site's total subscription purchases to date, including:

- ✓ **Title**
- ✓ **Publisher**
- ✓ **ISSN/eISSN**
- ✓ **Category**
- ✓ **Model**
- ✓ **Term**
- ✓ **Quantity**
- ✓ **Start date**
- ✓ **Expiration date**

DATE: 4/20/2018

BID NO.: 50-00122864

BID FORM
Non Public Works

All Public Work Projects are required to use the Louisiana Uniform Public Work Bid Form

All prices must be held firm unless an escalation provision is requested in this bid. Jefferson Parish will allow one escalation during the term of the contract, which may not exceed the U.S. Bureau of Labor Statistics National Index for all Urban Consumers, unadjusted 12 month figure. The most recently published figure issued at the time an adjustment is requested will be used. A request must be made in writing by the vendor, and the escalation will only be applied to purchases made after the request is made.

Are you requesting an escalation provision?

YES _____ NO X

MAXIMUM ESCALATION PERCENTAGE REQUESTED N/A %

INITIAL BID PRICES WILL REMAIN FIRM THROUGH THE DATE OF N/A.

For the purposes of comparison of bids when an escalation provision is requested, Jefferson Parish will apply the maximum escalation percentage quoted by the bidder to the period to which it is applied in the bid. The initial price and the escalation will be used to calculate the total bid price. It will be assumed,for comparison of prices only, that an equal amount of material or labor is purchased each month throughout the entire contract.

DELIVERY: FOB JEFFERSON PARISH

INDICATE DELIVERY DATE ON EQUIPMENT AND SUPPLIES 45-60 days after receipt of order

LOUISIANA CONTRACTOR'S LICENSE NO.: (if applicable) N/A

THIS SECTION MUST BE COMPLETED BY BIDDER:

FIRM NAME: EBSCO Information Services

ADDRESS: P.O. Box 2543

CITY, STATE: Birmingham, AL ZIP: 35202

TELEPHONE: (800) 633-4604 FAX: (205) 995-1613

EMAIL ADDRESS: ebsconorthamerica@ebsco.com

In the event that addenda are issued with this bid, bidders MUST acknowledge all addenda on the bid form.Bidder must acknowledge receipt of an addendum on the bid form as indicated. Failure to acknowledge any addendum on the bid form will result in bid rejection.

Acknowledge Receipt of Addenda: NUMBER: 1

NUMBER: _____

NUMBER: _____

NUMBER: _____

TOTAL PRICE OF ALL BID ITEMS: $ N/A

AUTHORIZED SIGNATURE: _____ Ree Sherer

Printed Name

TITLE: Senior Vice President

SIGNING INDICATES YOU HAVE READ AND COMPLY WITH THE INSTRUCTIONS AND CONDITIONS.

NOTE: All bids should be returned with the BID NUMBER and BID OPENING DATE indicated on the outside of the envelope submitted to the Purchasing Department.

DATE: 4/20/2018

INVITATION TO BID FROM JEFFERSON PARISH - continued

BID NO.: 50-00122864

SEALED BID

ITEM NUMBER	QUANTITY	U/M	DESCRIPTION OF ARTICLES	UNIT PRICE QUOTED	TOTALS
			THREE (3) YEAR CONTRACT TO PROVIDE SERIALS FOR THE JEFFERSON PARISH LIBRARY DEPARTMENT		
1	3.00	YR	0010 - DISCOUNT AMOUNT 5.5 %		
2	1.00	EA	0020 - SERVICE FEE N/A %		
3	1.00	EA	0030 - DISCOUNT FOR NEWSPAPERS 5.5 %		
4	1.00	EA	0040 - DISCOUNT FOR SCHOLARY JOURNALS 5.5 %		
5	1.00	EA	0050 - DISCOUNT AMOUNT FOR MEMBERSHIPS NECESSARY TO RECIEVE AN ORGANAZATIONS' PERIODICAL PUBLICATIONS 5.5 %		
6	1.00	EA	0060 - DISCOUNT AMOUNT FOR REFERENCE SERIALS 5.5 %		
7	1.00	EA	0070 - LIST PRICE OVER WHICH BIDDER DOES NOT APPLY A DISCOUNT $ N/A		
8	1.00	EA	0080 - ANNUAL PLATFORM FEE FOR DIGITAL NEWSSTAND $ 0.00		
9	1.00	EA	0090 - DISCOUNT AMOUNT FOR DIGITAL NEWSSTAND TITLES 25 %		

EBSCO Industries, Inc.

Sandra Bullock
Assistant Secretary
sbullock@ebsco.com

July 12, 2017

To Whom It May Concern:

The undersigned, Sandra Bullock, Assistant Secretary of EBSCO Industries, Inc., a Delaware corporation (the "Corporation") doing business as EBSCO Information Services, do hereby certify that the following is a true and complete resolution which was unanimously adopted at a duly called and held meeting of the Executive Committee of the Board of Directors of EBSCO Industries, Inc., on the 1st day of August, 2014, and that such resolution has not been amended or modified and continues to be in full force and effect as of this date.

> RESOLVED, that Ree Sherer, as Vice President and General Manager of the Corporation is authorized and directed to execute and deliver any and all contracts on behalf of the Corporation and to do and perform all acts and things which he deems to be necessary or appropriate to carry out the terms of such contracts, including, but not limited to, executing and delivering all agreements and documents contemplated by such contracts.

The undersigned further certifies that Ree Sherer now holds the office of Vice President and General Manager and he has held that office since 1985.

IN WITNESS WHEREOF, the undersigned has executed this Certificate this 12th day of July, 2017.

Sandra Bullock

Sandra Bullock
Assistant Secretary
EBSCO Industries, Inc.

STATE OF ALABAMA, COUNTY OF SHELBY; ss.:

On this day, personally appeared before me Sandra Bullock, to me known to be the person described in and who executed the within and foregoing instrument, and acknowledged that he signed the same as his voluntary act and deed, for the uses and purposes therein mentioned. Witness my hand and official seal hereto affixed

this 12th day of July, 2017

LAURIE P MORRIS
Notary Public, Alabama State At Large
My Commission Expires
January 16, 2019

Laurie P. Morris
Notary Public in and for the State of Alabama
My commission expires January 16, 2019

Non-Public Works Bid

AFFIDAVIT

STATE OF Alabama

COPY

PARISH/COUNTY OF Shelby

BEFORE ME, the undersigned authority, personally came and appeared: Ree Sherer _____, (Affiant) who after being by me duly sworn, deposed and said that he/she is the fully authorized Senior Vice President of EBSCO Information Services (Entity), the party who submitted a bid in response to Bid Number 50-00122864, to the Parish of Jefferson.

Affiant further said:

Campaign Contribution Disclosures

(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____ Attached hereto is a list of all campaign contributions, including the date and amount of each contribution, made to current or former elected officials of the Parish of Jefferson by Entity, Affiant, and/or officers, directors and owners, including employees, owning 25% or more of the Entity during the two-year period immediately preceding the date of this affidavit or the current term of the elected official, whichever is greater. Further, Entity, Affiant, and/or Entity Owners have not made any contributions to or in support of current or former members of the Jefferson Parish Council or the Jefferson Parish President through or in the name of another person or legal entity, either directly or indirectly.

Choice B X there are **NO** campaign contributions made which would require disclosure under Choice A of this section.

Updated: 02.27.2014

COPY

Debt Disclosures

(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____ Attached hereto is a list of all debts owed by the affiant to any elected or appointed official of the Parish of Jefferson, and any and all debts owed by any elected or appointed official of the Parish to the Affiant.

Choice B __X__ There are **NO** debts which would require disclosure under Choice A of this section.

Affiant further said:

That Affiant has employed no person, corporation, firm, association, or other organization, either directly or indirectly, to secure the public contract under which he received payment, other than persons regularly employed by the Affiant whose services in connection with the construction, alteration or demolition of the public building or project or in securing the public contract were in the regular course of their duties for Affiant; and

[*The remainder of this page is intentionally left blank.*]

COPY

That no part of the contract price received by Affiant was paid or will be paid to any person, corporation, firm, association, or other organization for soliciting the contract, other than the payment of their normal compensation to persons regularly employed by the Affiant whose services in connection with the construction, alteration or demolition of the public building or project were in the regular course of their duties for Affiant.

Signature of Affiant

Ree Sherer

Printed Name of Affiant

SWORN AND SUBSCRIBED TO BEFORE ME
ON THE 25th DAY OF April, 2018.

Kelly D Sellers

Notary Public

Kelly D. Sellers

Printed Name of Notary

N/A

Notary/Bar Roll Number

My commission expires 5/18/2019.

KELLY D. SELLERS
NOTARY PUBLIC
STATE OF ALABAMA
MY COMMISSION EXPIRES
May 18, 2019

Updated: 02.27.2014

STANDARD INSURANCE REQUIREMENTS – PUBLICLY ADVERTISED BIDS

All required insurance under this bid shall conform to Jefferson Parish Resolution No. 113646 or No. 113647, as applicable. Contractors may not commence any work under any ensuing contract unless and until all required insurance and associated evidentiary requirements thereto have been met, along with any additional specifications contained in the advertised bid. Except as where otherwise precluded by law, the Parish Attorney or his designee, with the concurrence of the Director of Risk Management or his designee, may agree on a case-by-case basis, to deviate from Jefferson Parish's standard insurance requirements, as provided in this Section. Vendors requesting deviation therefrom shall submit such requests in writing, along with compelling substantiation, to the Purchasing Department prior to the bid's due date. Any changes to the insurance requirements will be reflected in the bid specifications and addenda. Prior to contract execution and at all times thereafter during the term of such contract, contractors must provide and continuously maintain all coverages as required by the foregoing Resolutions, and the contract documents. Failure to do so shall be grounds for suspension, discontinuation or termination of the contract.

For bidding purposes, bidders must submit with bid submission a current (valid) insurance certificate evidencing the required coverages. Failure to comply will cause bid to be rejected. The current insurance certificate will be used for proof of insurance at time of evaluation. Thereafter, and prior to contract execution, the low bidder will be required to provide final insurance certificates to the Parish which shall name **the Jefferson Parish, its Districts Departments and Agencies under the direction of the Parish President and the Parish Council** as additional insureds regarding negligence by the contractor for the Commercial General Liability, Workmen's Compensation Insurance and the Comprehensive Automobile Liability policies. Additionally, said certificates should reflect the name of the Parish Department receiving goods and services and reference the respective Jefferson Parish bid number.

JEFFERSON PARISH REQUIRED STANDARD INSURANCE

☑ **WORKER'S COMPENSATION INSURANCE**

As required by Louisiana State Statute, exception; Employer's Liability, Section B shall be $1,000,000 per occurrence when Work is to be over water and involves maritime exposures to cover all employees not covered under the State Worker's Compensation Act, otherwise this limit shall be no less than $500,000 per occurrence.

Note: If your company is not required by law to carry workmen's compensation insurance, i.e. not a Louisiana company, sole employee of the company, then bidders must request a workmen's compensation insurance declaration affidavit prior to the bid opening date. This insurance declaration affidavit must be fully completed, signed, properly notarized and submitted with the bid. A scanned copy may be submitted with the bid; however, the successful bidder must submit the original affidavit in its original format and without material alteration upon contract execution. Failure to comply will result in the bid submission being rejected as non-responsive. The Parish reserves the right to award bid to the next lowest responsive and responsible bidder in this event.

☑ **COMMERCIAL GENERAL LIABILITY**

Shall provide limits not less than the following: $1,000,000.00 Combined Single Limit per Occurrence for bodily injury and property damage.

☑ **COMPREHENSIVE AUTOMOBILE LIABILITY**

Bodily injury liability $1,000,000.00 each person; $1,000,000.00 each occurrence. Property Damage Liability $1,000,000.00 each occurrence.

Note: This category may be omitted if bidders do not/will not utilize company vehicles for the project or do not possess company vehicles. Bidder must request an automobile insurance declaration affidavit prior to the bid opening date. This insurance declaration affidavit must be fully completed, signed, properly notarized and submitted with the bid. A scanned copy of the completed, signed and properly notarized affidavit may be submitted with the bid; however, the successful bidder must submit the original affidavit in its original format and without material alteration upon contract execution. Failure to comply will result in the bid submission being rejected as non-responsive. The Parish reserves the right to award bid to the next lowest responsive and responsible bidder in this event.

DEDUCTIBLES

No insurance required shall include a deductible not greater than $10,000.00. The cost of the deductible shall be borne by the contractor.

NOTE: If the vendor requires a change in deductibles, the request must be submitted in writing to the Purchasing Department prior to the due date of the bid. Such request shall be reviewed by the Parish Attorney's Office with the concurrence of the Director of Risk Management.

UMBRELLA LIABILITY COVERAGE

An umbrella policy or excess may be used to meet minimum requirements.

FOR CONSTRUCTION AND RENOVATION PROJECTS:

The following are required unless otherwise specified in the bid. Such insurance is due upon contract execution.

1) **OWNER'S PROTECTIVE LIABILITY**

   To be for the same limits of liability for bodily injury and property damage liability established for commercial general liability.

2) **BUILDER'S RISK INSURANCE**

   The contractor shall maintain Builder's Risk Insurance at his own expense to insure both the owner (Parish of Jefferson) and contractor as their interest may appear.

ACORD®

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 3/30/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
S.S. Nesbitt & Co., Inc.
3500 Blue Lake Drive, Ste. 120
Birmingham AL 35243

CONTACT NAME: Linda Fetherolf
PHONE (A/C, No, Ext): (205)262-2655 FAX (A/C, No): (205)262-2701
E-MAIL ADDRESS: lfetherolf@ssnesbitt.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A: Travelers Property & Casualty	25674 AXV
INSURER B: Travelers Indemnity Company	25658 AXV
INSURER C: Travelers Property & Casualty	25674 AXV
INSURER D: Liberty Insurance Underwriters	19917 AXV
INSURER E: Ohio Casualty Insurance Company	24074 AXV
INSURER F:	

INSURED
EBSCO Industries, Inc.
P. O. Box 1943
Birmingham AL 35201

COVERAGES CERTIFICATE NUMBER: 2017-18 EBSCO Mas w/o VJ REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS		
A	GENERAL LIABILITY X COMMERCIAL GENERAL LIABILITY CLAIMS-MADE X OCCUR X Blkt Addt'l Insured X Blkt Waiver of Subro GEN'L AGGREGATE LIMIT APPLIES PER: X POLICY PRO-JECT LOC	X	X	TC2JGLSA-9D909462-17 Contractual Liability	10/15/2017	10/15/2018	EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) PERSONAL & ADV INJURY GENERAL AGGREGATE PRODUCTS - COMP/OP AGG 	$ 1,000,000 $ 100,000 $ 5,000 $ 1,000,000 $ 2,000,000 $ 2,000,000 $
A	AUTOMOBILE LIABILITY X ANY AUTO ALL OWNED AUTOS SCHEDULED AUTOS X HIRED AUTOS X NON-OWNED AUTOS X Blkt Addtl Ins. X Waiver Sub.	X	X	TC2JCAP-9D909474-17 Hired Physical Damage Limit $100,000/Ded. $25k	10/15/2017	10/15/2018	COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident) 	$ 1,000,000 $ $ $ $
A	X UMBRELLA LIAB X OCCUR	X	X	ZUP-81M16741-17-NF	10/15/2017	10/15/2018	EACH OCCURRENCE	$ 25,000,000
DE	X EXCESS LIAB CLAIMS-MADE			100027844501(Ex.$17.5M)	10/15/2017	10/15/2018	AGGREGATE	$ 25,000,000
	DED X RETENTION $ 10,000			ECO1857063478(Ex. $17.5M)	10/15/2017	10/15/2018	Excess umbrella Agg	$ 35,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y/N N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	N/A	X	Retro(AZ/FL/MA/NE/OR/WI)			X WC STATU-TORY LIMITS OTH-ER	
C				TRKUB-9D909450-17	10/15/2017	10/15/2018	E.L. EACH ACCIDENT	$ 1,000,000
				TC2JUB-9D904430-17 A/O/S	10/15/2017	10/15/2018	E.L. DISEASE - EA EMPLOYEE	$ 1,000,000
				TWXJUB-9D911955017/AL&NV	10/15/2017	10/15/2018	E.L. DISEASE - POLICY LIMIT	$ 1,000,000
A	Property			KTJ-CMB-1F64421-8-17	10/15/2017	10/15/2018	$100,000,000 Ded	$50,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
Named Insured Includes: EBSCO Information Services

** This is for Bid Purposes ONLY. If the insured is awarded the bid a final Certificate will be issued**

The Jefferson Parish, its Districts Departments and Agencies under the direction of the Parish President and the Parish Council are named additional insured with respects to General Liability and Automobile Liability as per written contract.

CERTIFICATE HOLDER

mcamardelle@jeffparish.net

Jefferson Parish Purchasing Department
200 Derbigny Street
General Government Building
Gretna, LA 70053

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Linda Fetherolf/LLF

© 1988-2010 ACORD CORPORATION. All rights reserved.
The ACORD name and logo are registered marks of ACORD

EBSCO Information Services

Appendix A

Sample Reports

Appendix A
Sample Reports

The following is a summary of reports available via *EBSCONET*:

eBooks ERM Essentials Usage Consolidation A-to-Z

Logged In As Web Demo 01 My Account Sign Out

EBSCO NET

DEPARTMENT 01
Account Number: BR04900-02
Subscriber Code: 01
Select Another Location

EBSCO UNIVERSITY LIBRARY
123 UNIVERSITY BLVD
BIRMINGHAM AL, AL 35294

Title Search | Orders | Renewals | JETS Order Activity | Local Check-In | Reports | Help

Report Schedule

Reports

Select Billing Location for Reports: CG Location | Billing Location Accounts: CG41111-00, CG41111-01

Title	Select Report	Category	Information
Abstract and Index	Online	Collection Development	Info
Bulletin of Serials Changes	Request/Retrieve	Collection Development	Info
Claims Processed	Online	Serials Management	Info
Collection Assessment	Online	Collection Development	Info
Combination Membership	Online	Serials Management	Info
Current Subscriptions	Online	Serials Management	Info
E-Journal Access and Registration	Online	Serials Management	Info
E-Journal Package Change	Request/Retrieve	Collection Development	Info
Historical Price Analysis	Request/Retrieve	Financial Analysis	Info
Library of Congress Classification	Online	Collection Development	Info
License Details	Online	Serials Management	Info
List of Membership Titles	Online	Serials Management	Info
Online Availability	Request/Retrieve	Collection Development	Info
Ownership / Access	Request/Retrieve	Collection Development	Info
Packing List	Request/Retrieve	JETS Reports	Info
Publisher Packages	Online	Collection Development	Info
Standing Order/Bill Later Summary	Request/Retrieve	Serials Management	Info
Subscriber List	Online	Serials Management	Info
Subscription Data File	Request/Retrieve	Collection Development	Info
Subscription Usage Details	Online	Serials Management	Info
Summary of New Titles Ordered	Online	Serials Management	Info
Summary of Payments	Request/Retrieve	Serials Management	Info
Summary of Publications	Online	Serials Management	Info
Summary of Publications by Country/Language	Online	Financial Analysis	Info
Survey for Customer Titles	Request/Retrieve	Collection Development	Info
Titles with Claiming Restrictions	Online	Serials Management	Info

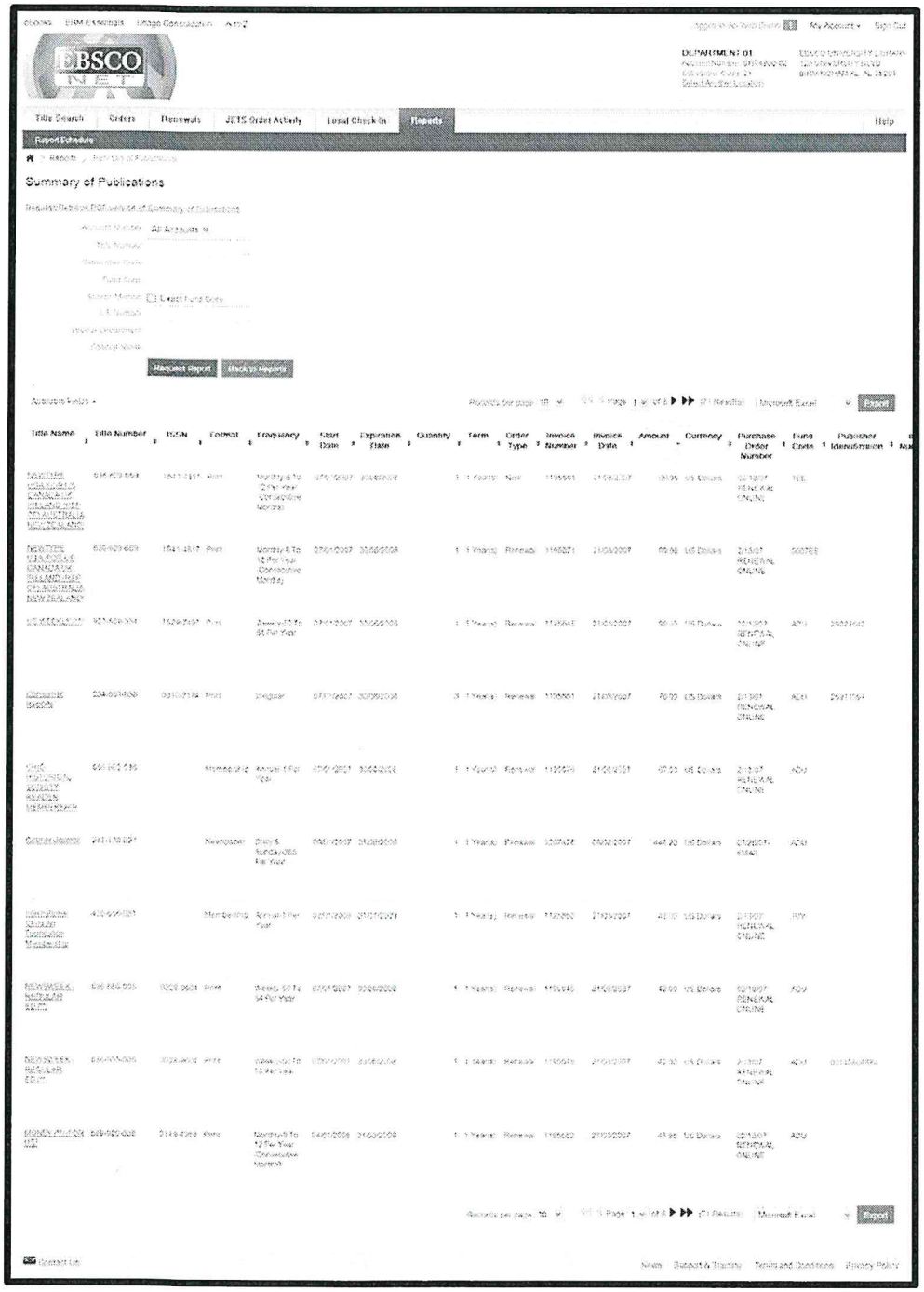
Contact Us

News Support & Training Terms and Conditions Privacy Policy

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Summary of Publications

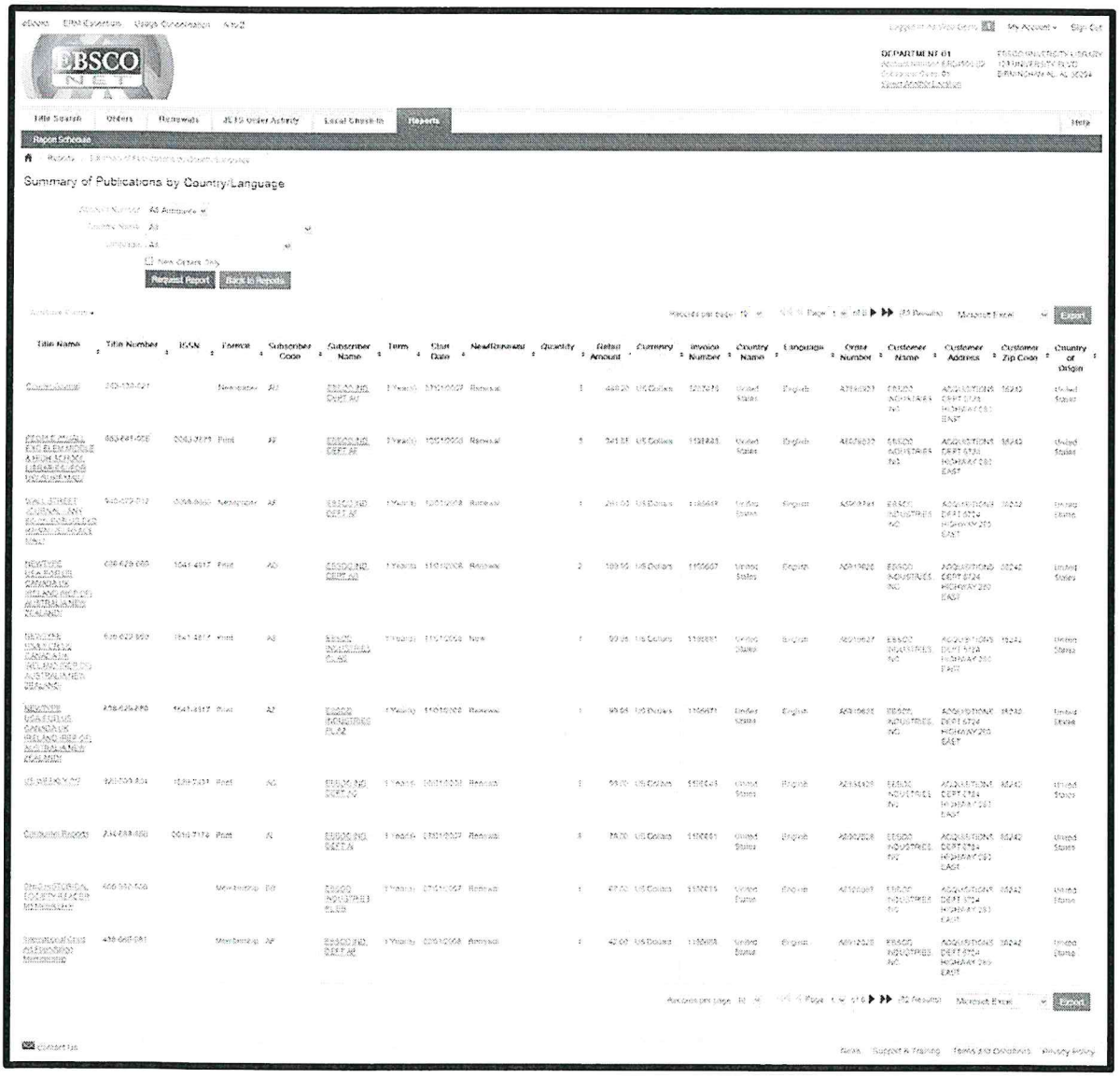
A complete list of all titles currently on order. Includes ILS number, HEGIS or fund code, publisher name, publisher group and publisher package information.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Summary of Publications by Country / Language

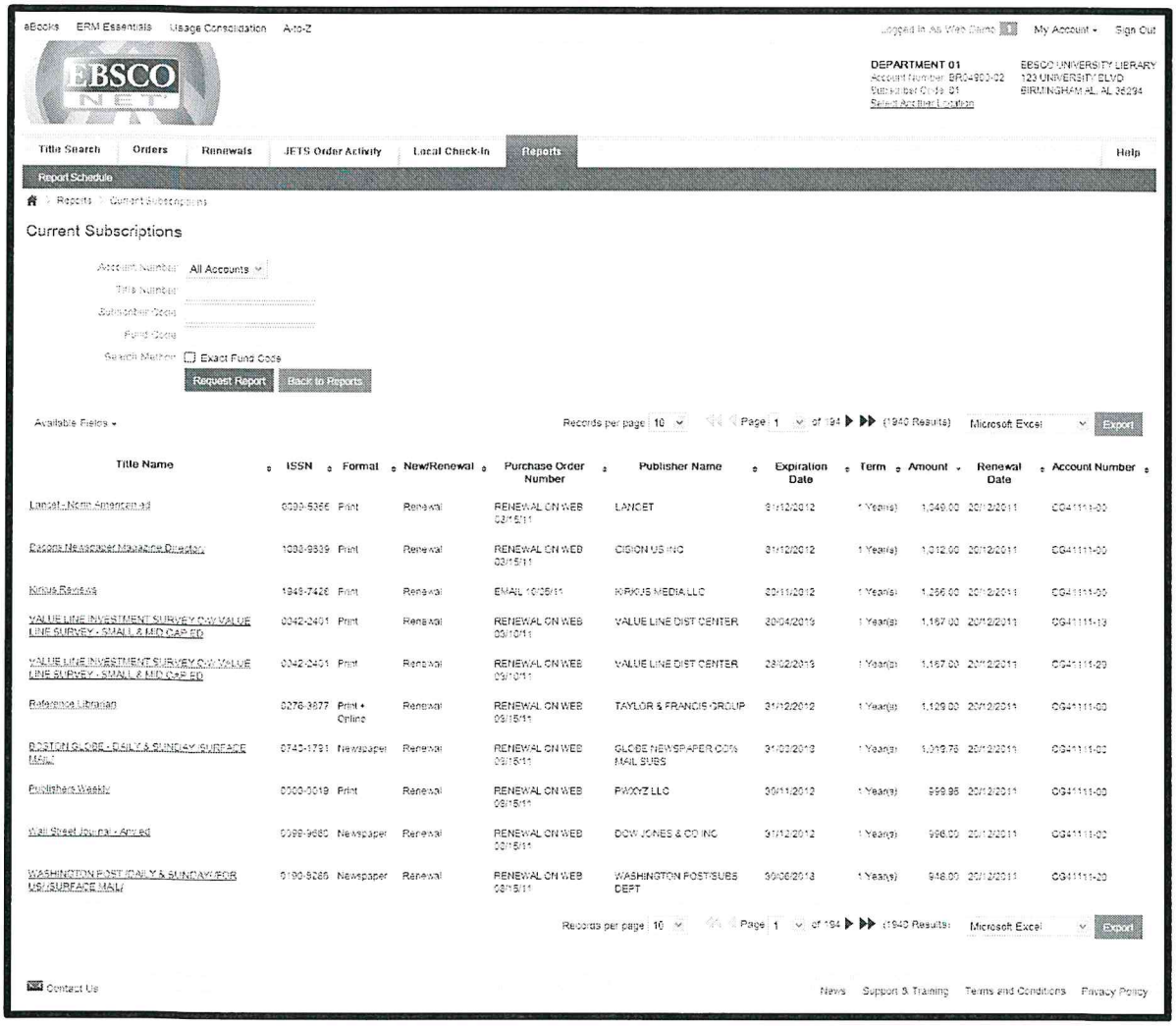
The Summary of Publications report filtered by country and/or language.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Current Subscriptions

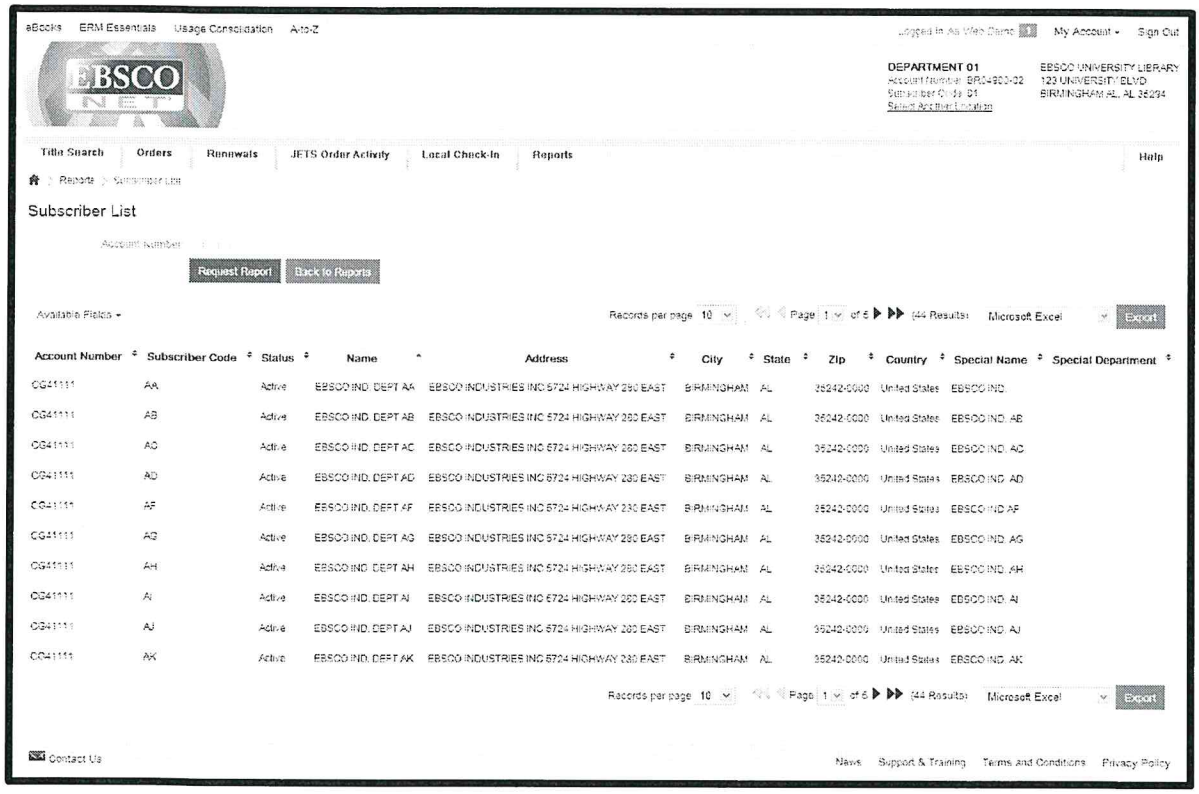
Lists all current subscriptions (i.e. titles with an expiration date on or after the current date).



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Subscriber List

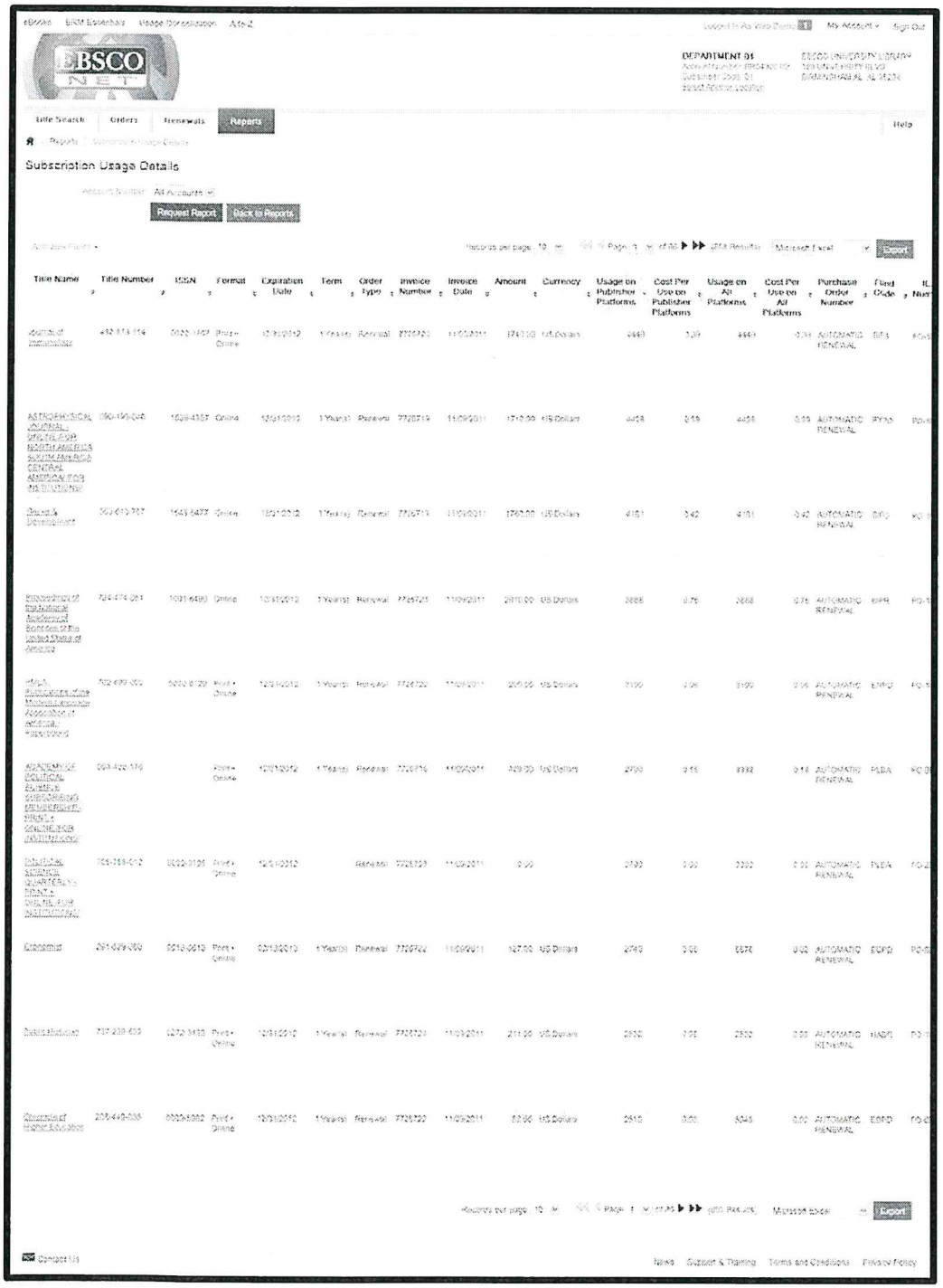
Lists all subscribers for a specified account. Useful when communicating orders and claims to your EBSCO Customer Service Representative.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Subscription Usage Details

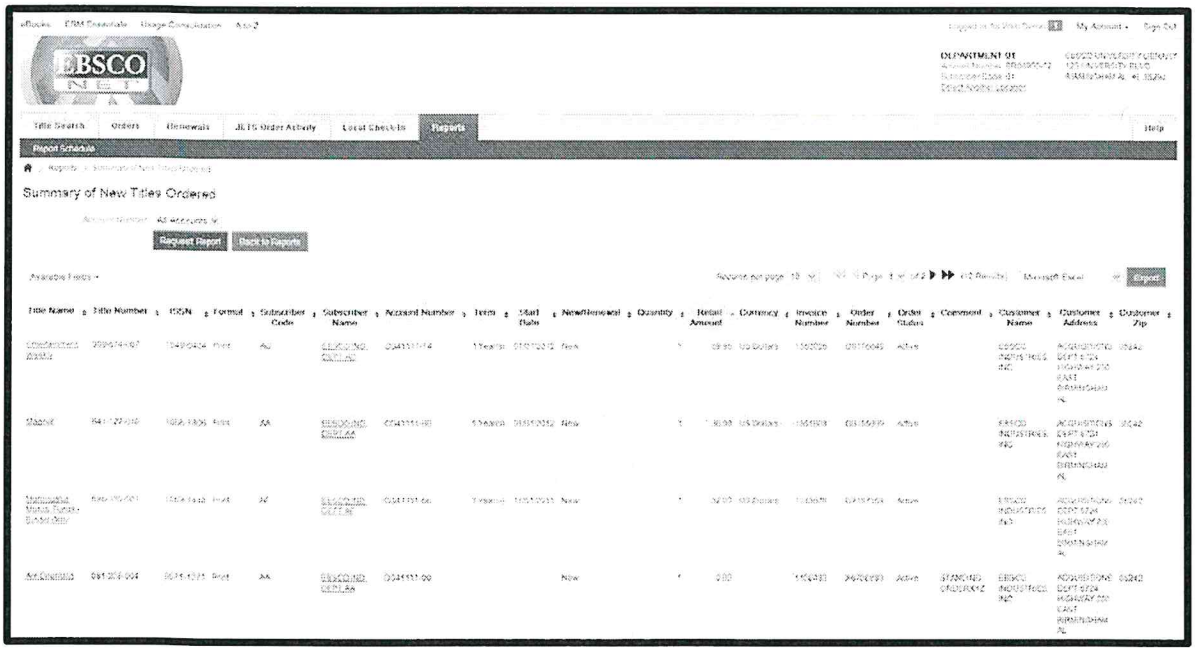
For our Usage Consolidation customers, this report shows usage of online titles and cost per use information.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Summary of New Titles Ordered

Used to review newly ordered titles. This report provides an alphabetical listing of all new titles that have been ordered and not yet renewed (i.e. titles ordered for the first time) along with corresponding reference information for each.

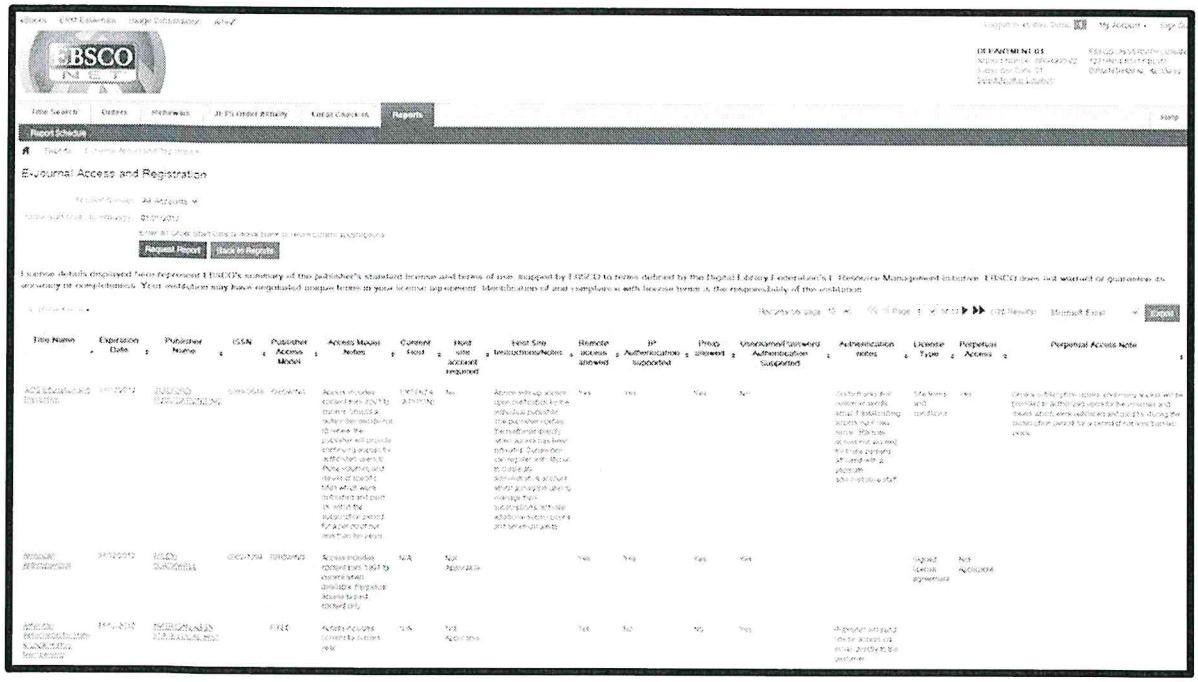


[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

E-Journal Access & Registration

Lists electronic titles ordered through EBSCO with publishers' access policies, as well as account and title information. Includes licensing information, as well as registration details that can help you provide end-user access to the content you have purchased. The report includes:

- URL for content on publisher's site
- Publisher access model
- Information on third-party host access requirements
- Publisher registration requirements



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Claims Processed

This report provides a summary of each claim made during the specified time period (default is the past month).

eBooks ERM Essentials Usage Consolidation A-to-Z

Logged In as Web Claim My Account Sign Out

EBSCO NET

DEPARTMENT 01
Account Number: BR04900-02
Subaccount Code: 01
Select Another Location

EBSCO UNIVERSITY LIBRARY
123 UNIVERSITY BLVD
BIRMINGHAM AL, AL 35294

Title Search | Orders | Renewals | JETS Order Activity | Local Check In | Reports | Help

Reports > Claims Processed

Claims Processed

* - denotes required field

Account Number: All Accounts

* Beginning Date: 24/08/2012

* Ending Date: 24/09/2012

Request Report | Back to Reports

Available Fields

Records per page: 10 Page 1 of 1 (7 Results) Microsoft Excel Export

Title Name	Title Number	ISSN	Claim Number	Claim Date	Claim Reason	Comments	Publisher Reply	Format	Frequency	Fund Code	ILS Number	Subscriber Code	Subscriber Name	Account Number
ABA Banking Journal	000-009-658	0194-6947	1	27/08/2012	Listed Issues Not Received	Vol.104Iss.8 (2012) 01/08/2012	WEB 09/10/2012 ENET-RECEIVED	Print	Monthly-6 To 12 Per Year (Consecutive Months)			AA	EBSCO IND. DEPT AA	CG41111-00
Aberdeen & North-East Scotland Family History Society Membership	001-523-059		2	29/08/2012	Listed Issues Not Received	1/2012 Aberdeen & north-east scotland family history society journa		Membership	Annual-1 Per Year			AA	EBSCO IND. DEPT AA	CG41111-00
Academy of Management Journal	004-963-008	0001-4273	1	17/09/2012	Listed Issues Not Received	Vol.55Iss.4 (2012) 01/08/2012		Print	Bimonthly-6 Or 6 Per Year (Every 2 Months)			AA	EBSCO IND. DEPT AA	CG41111-00
Academy of Management Review	004-966-007	0363-7425	2	17/09/2012	Listed Issues Not Received	Vol. 37 Iss. 1 (2012) 01/01/2012		Print	Quarterly-4 Per Year (1 Each 3 Months Or Season)			AA	EBSCO IND. DEPT AA	CG41111-00
Affiliate	034-109-056	1054-7711	2	29/08/2012	Please Advise Current Publication Schedule			Print	Monthly-8 To 12 Per Year (Consecutive Months)			AC	EBSCO IND. DEPT AA	CG41111-00
Nuclear News	646-452-002	0029-5574	1	29/08/2012	Listed Issues Not Received	Vol.55Iss.4 (2012) 01/04/2012		Print	Irregular			AA	EBSCO IND. DEPT AA	CG41111-00
Nuclear News	646-452-002	0029-5574	1	29/08/2012	Listed Issues Not Received	Vol.55Iss.9 (2012) 01/09/2012		Print	Irregular			AA	EBSCO IND. DEPT AA	CG41111-00

Total Number of Claims: 7

Total Number of Titles: 6

Records per page: 10 Page 1 of 1 (7 Results) Microsoft Excel Export

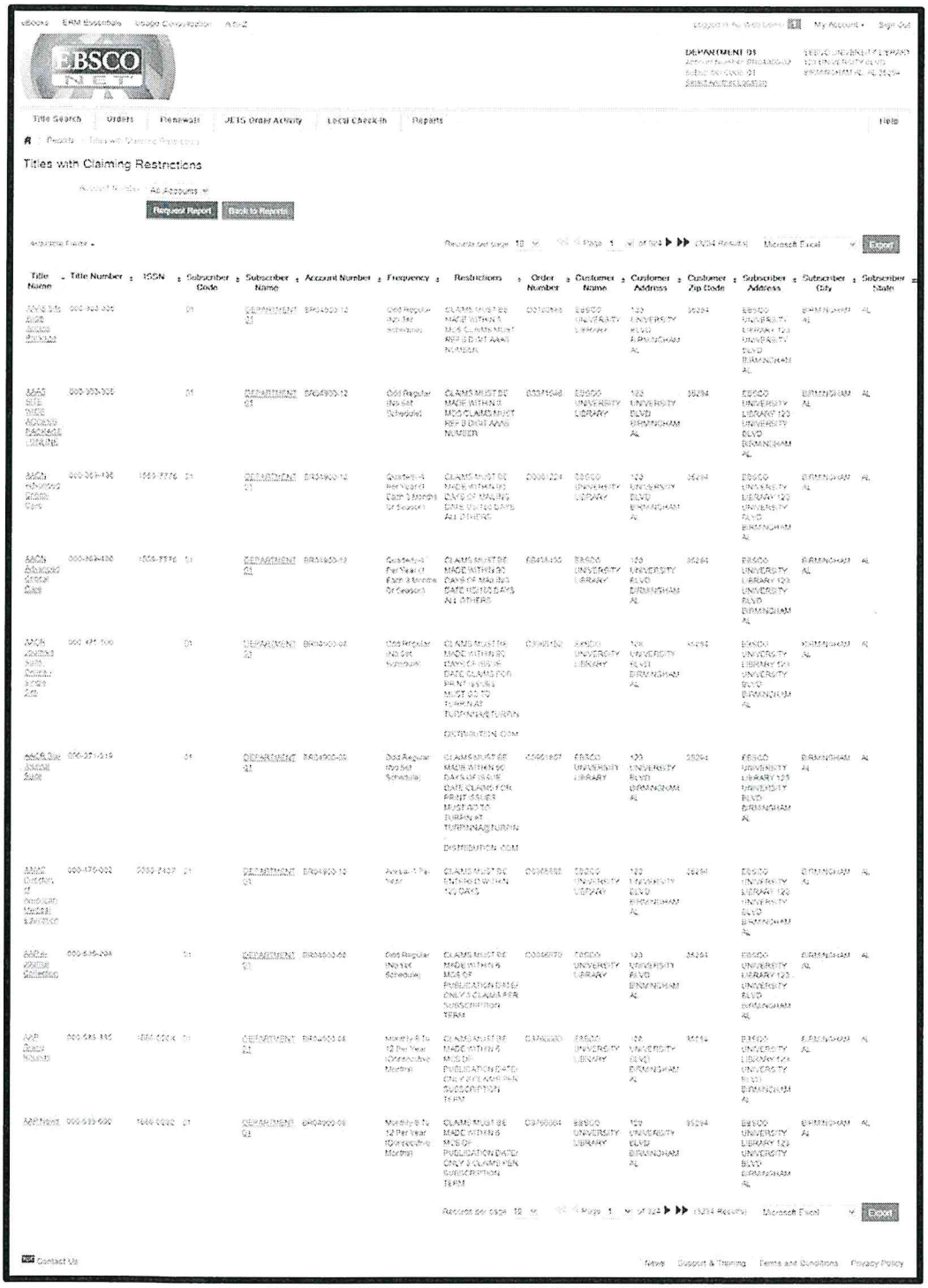
Contact Us

News | Support & Training | Terms and Conditions | Privacy Policy

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Titles with Claiming Restrictions

Lists currently ordered titles with corresponding publisher claiming restrictions.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Online Availability

This report lists titles on order for which a different format is available: print, online combination (print+online) and online only. Estimated pricing is included for the other available formats. Online information per title is reflected as well.

With this report you can easily identify:

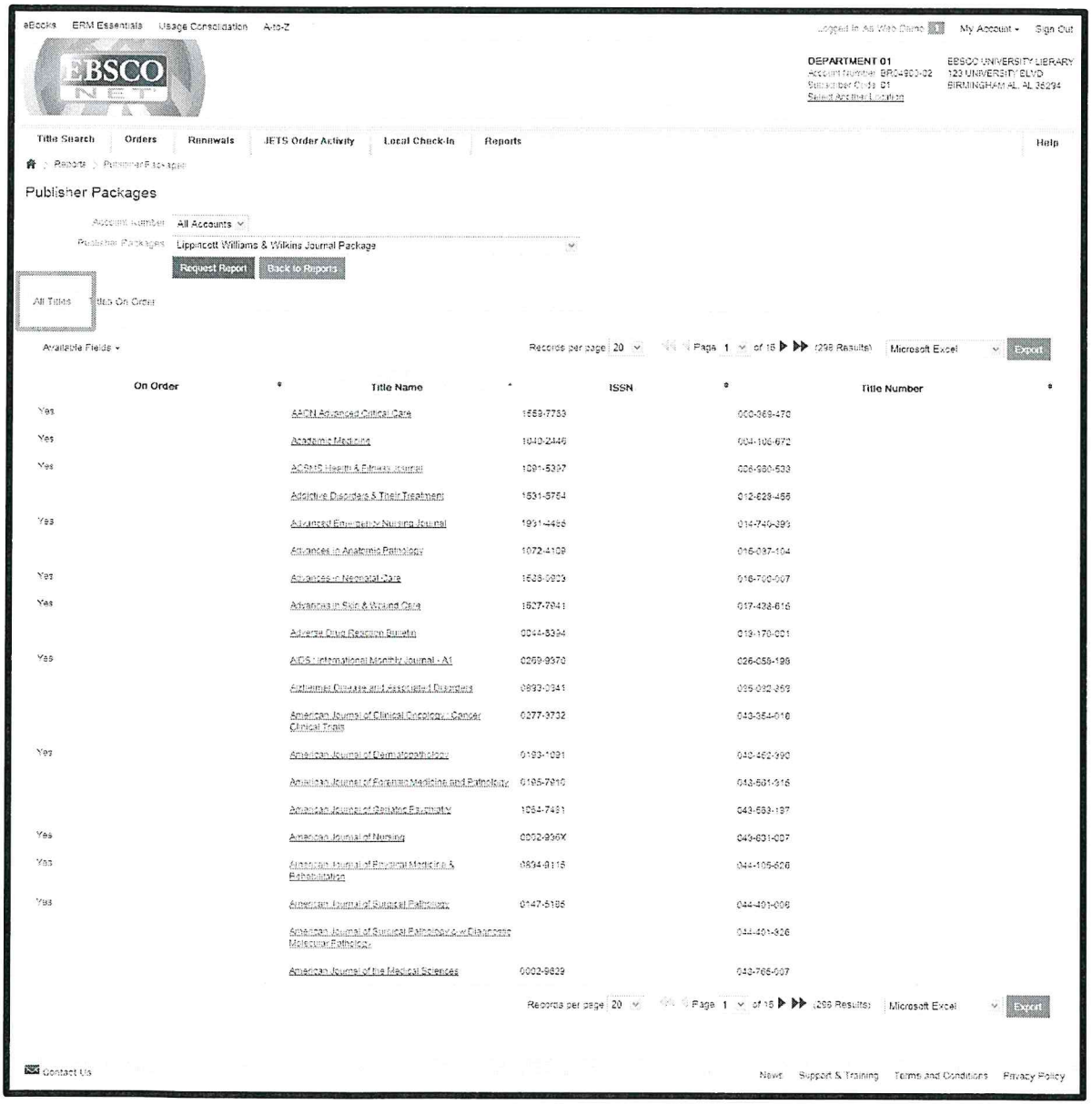
- Print-only subscriptions where free or paid online access is available
- Combinations on order and where you can cancel print
- The online-only subscriptions your library receives

```
REPORT NO: SPBD910-R1A                    EBSCO SUBSCRIPTION SERVICES                    PAGE NO:     1
                                  ONLINE AVAILABILITY REPORT (WITH ESTIMATED PRICES)     AS OF: 12/19/2011
                                              BY TITLE NUMBER
Customer Name and Address                  03/24/2006  TO   12/19/2011
Information Displays Here

Account Number Displays Here

SECTION 1 - NON-ONLINE TITLES ON ORDER AVAILABLE IN ONLINE FORMAT

      RATES SHOWN FOR ONLINE COMBINATION AND ONLINE ONLY TITLES NOT ON ORDER ARE ESTIMATED. RATES MAY VARY DUE TO NUMBER
      OF USERS AND PUBLISHERS PRICE INCREASES. THESE RATES SHOULD BE USED AS A GUIDELINE FOR PRICING INFORMATION.
            PWP = PRICED WHEN PUBLISHED

TITLE ON ORDER                  ONLINE COMBINATION TITLE      ONLINE ONLY TITLE              ONLINE INFORMATION
--------------                  ------------------------      -----------------              ------------------
          $80.00 US (CG-4111100-AA)                           CONTACT EBSCO                  http://www.aaup.org/AAUP/pubsr
ACADEME                                                       ACADEME - ONLINE               es/academe/
003-870-003                                                   003-870-008                    REMOTE ACCESS ALLOWED
0190-2948                                                                                    LICENSE TYPE- UNKNOWN
AMERICAN ASSN OF UNIV PROFS                                                                  No subscription is necessary
ORDER#: A9291339                                                                             to view online content.
LOC: LB
SUBJECT:
  THEORY AND PRACTICE OF
  EDUCATION
MEDICAL SUBJECT:
  DIAGNOSTIC IMAGING

      $200.00 US (CG-4111100-AA)        $240.00  US                                          http://aom.metapress.com/link.
ACADEMY OF MANAGEMENT JOURNAL     ACADEMY OF MANAGEMENT JOURNAL                              asp?id=109448
004-363-008                             - PRINT + ONLINE                                     REMOTE ACCESS ALLOWED
0001-4273                         004-363-018                                                IP AUTHENICATION SUPPORTED
PID: 1308765                      0001-4273                                                  LICENSE TYPE- UNKNOWN
ACADEMY OF MANAGEMENT                                                                        Current subscriptions have
ORDER#: A9283335                                                                             access to the current year
LOC: HD                                                                                      and content from the past
SUBJECT:                                                                                     year.
  ECONOMIC HISTORY AND
  CONDITIONS (PRODUCTION)
MEDICAL SUBJECT:
    SOCIAL SCIENCES

IF A TITLE ON ORDER DOES NOT APPEAR IN THIS SECTION OF THE REPORT, EBSCO'S RECORDS INDICATE IT IS
NOT AVAILABLE IN AN ONLINE FORMAT AT THIS TIME.
```

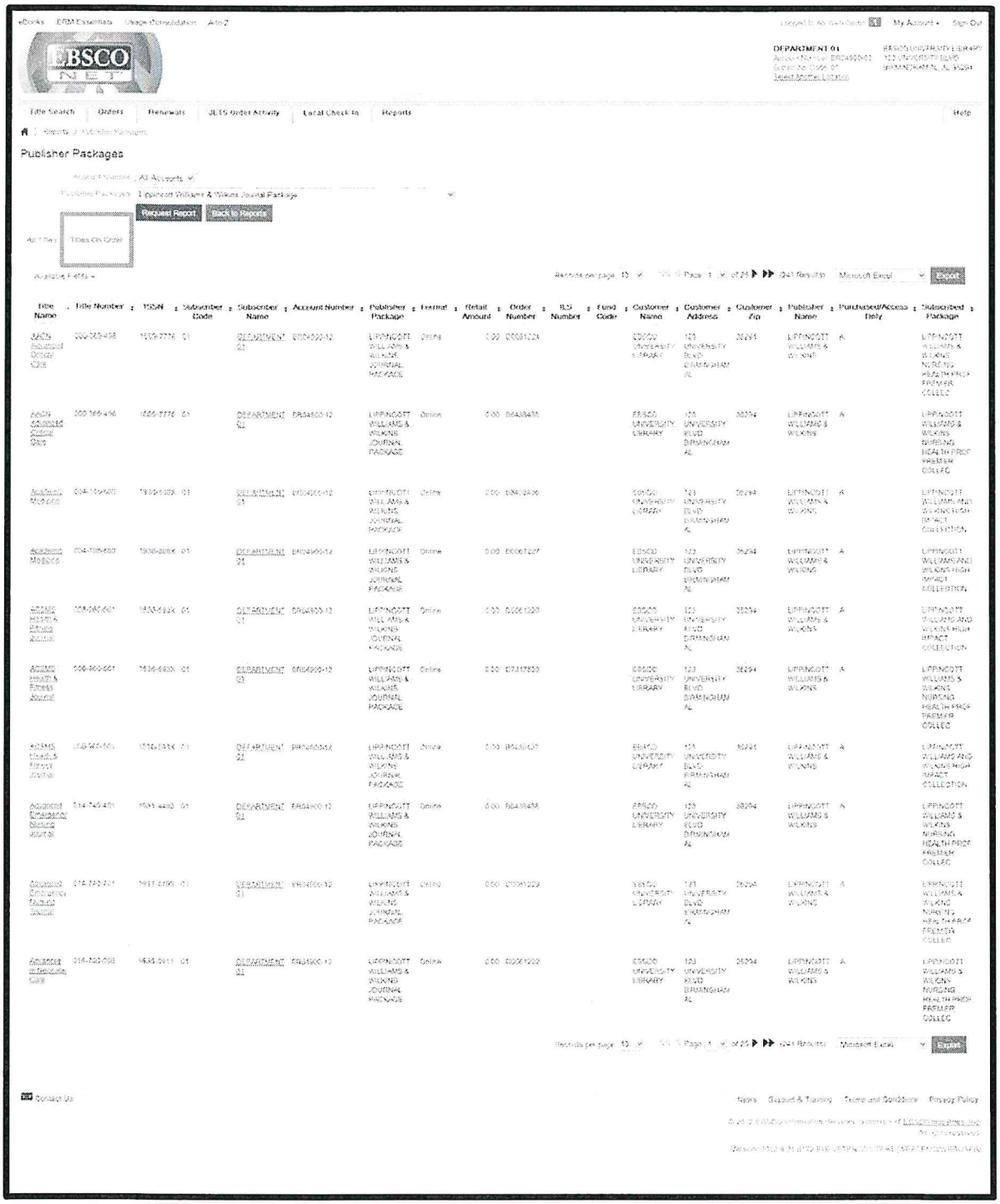
[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Publisher Packages

Lists all titles included in a publisher package, and provides a separate listing for those titles currently on order.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services



Publisher Packages

Title Name	Title Number	ISSN	Subscriber Code	Subscriber Name	Account Number	Publisher Package	Format	Retail Amount	Order Number	BJS Number	Fund Code	Customer Name	Customer Address	Customer Zip	Publisher Name	Purchased/Access Only	Subscribed Package
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
[illegible]	[illegible]	[illegible]	01	DEPARTMENT 01	[illegible]	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	[illegible]			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Historical Price Analysis

This report provides a five-year price analysis for each title in your EBSCO collection. It includes data for the current year plus the previous four years and percentage-of-change comparisons.

SPBD076-1 P.O. BOX 830625 BIRMINGHAM, AL 35283 FAX 800/828-6645 /847/639-2899 /800/323-6501 EBSCO

HISTORICAL PRICE ANALYSIS BY TITLE CODE 12/19/2011 PAGE 1
SECTION 1 - SHOWS TITLES FOR WHICH A FULL FIVE-YEAR PRICE COMPARISON IS AVAILABLE.

Account Number Displays Here

RPT-CODE=1

Customer Name and Address Information Displays Here

TITLE	FREQ SUB	PRICE 2007 JAN	PRICE 2008 JAN % INCR	PRICE 2009 JAN % INCR	PRICE 2010 JAN % INCR	PRICE 2011 JAN % INCR	TOTAL INCREASE TOTAL % INCR
TITLE CODE 000743013							
AAUW OUTLOOK /FORMERLY/ GRADUATE WOMAN	SA AA	15.00	15.00 0.000	15.00 0.000	15.00 0.000	15.00 0.000	0.00 0.000
INDICES: NO INDICES GIVEN							
000809558							
ABA BANKING JOURNAL /INCL FREE INDEX/	MO AA	60.00	70.00 16.666	77.00 10.000	81.00 5.194	85.00 4.938	25.00 41.666
INDICES: AF, AL, BX, DZ, FB, FE, FH, FI, FJ, FL, FM, FN, FO, FP, FQ, GV, GW, QS							
000813006							
ABA JOURNAL	MO AA	120.00	120.00 0.000	120.00 0.000	120.00 0.000	120.00 0.000	0.00 0.000
INDICES: AL, BE, BJ, BK, BN, BO, BR, BS, BX, FH, FI, FJ, FL, FM, FN, FO, FP, FQ, GV, GW, GX, IE, MI, ND, SS							
001523059							
ABERDEEN & NORTH-EAST SCOTLAND FAMILY HISTORY SOCIETY MEMBERSHIP	AN AA	31.76	32.13 1.164	23.67 26.330-	26.81 13.265	26.10 2.648-	5.66- 17.821-
INDICES: NO INDICES GIVEN							
002153005							
ABSOLUTE SOUND	TR AA	42.00	42.00 0.000	42.00 0.000	42.00 0.000	42.00 0.000	0.00 0.000
INDICES: NO INDICES GIVEN							
003870003							
ACADEME	BM AA	68.00	68.00 0.000	75.00 10.294	77.00 2.666	80.00 3.896	12.00 17.647
INDICES: BE, BF, BJ, BK, BN, BO, BR, BS, BX, CG, DZ, HV, HY, QX, QY, RE, SY, TP							

1

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Standing Order / Bill Later Summary

Lists standing order and bill-later titles, allowing you to identify which orders contain titles that have not been billed (those that are irregularly shipped).

REPORT NO: SPBD010AC

EBSCO SUBSCRIPTION SERVICES
P.O. BOX 830625 FAX 800/828-6645
BIRMINGHAM, AL 35283 /847/639-2899 /800/323-8501

PAGE NO: 1
RUN DATE: 12/19/2011

Account Number Displays Here

Customer Name and Address
Information Displays Here

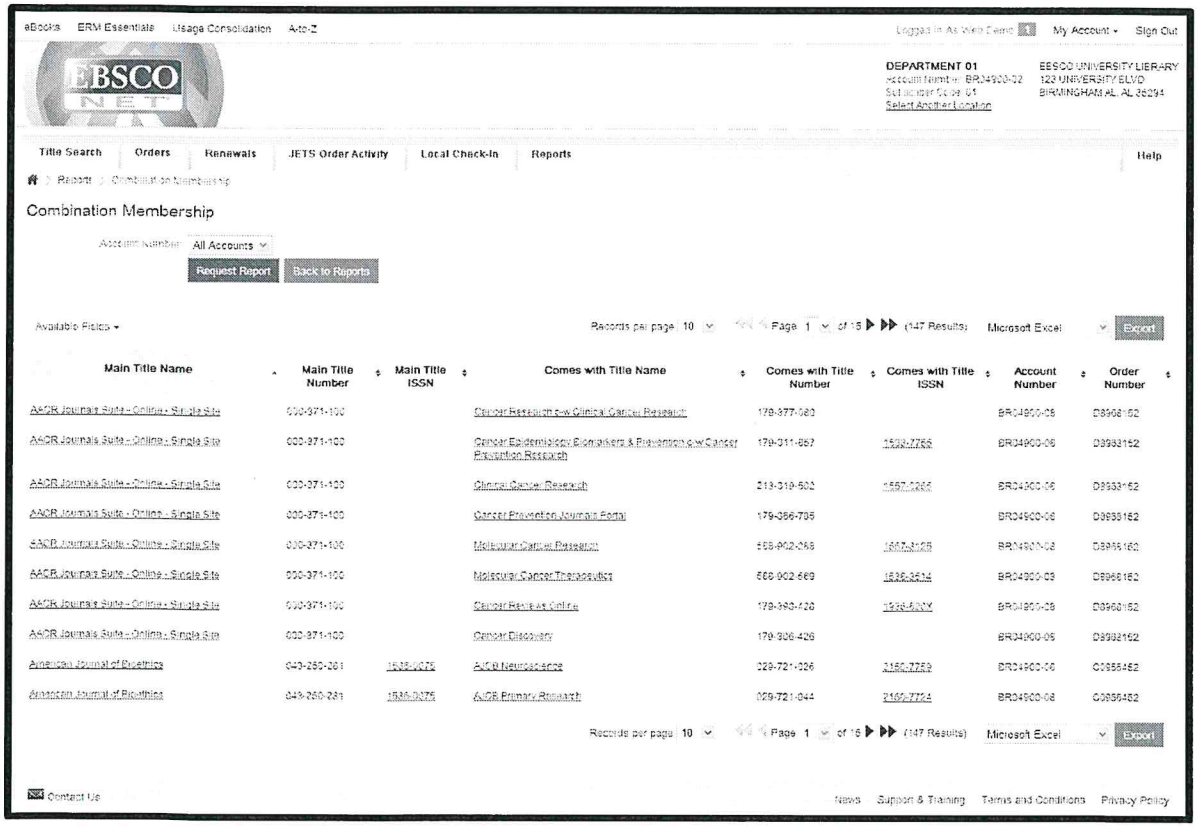
STANDING ORDER/BILL LATER SUMMARY BY TITLE
FOR 10/24/2007 TO 12/19/2011
INCLUDING ADJUSTMENTS FROM 10/2007 TO 12/2011

TITLE CODE/ TITLE NAME	SUB/ QTY	INVOICE/ ORDER #	TERM/ FREQ	START DATE	HEGIS	ADJUSTMENT REASON	DMCM NO.	ADJ. AMT.
005-508-775 ACCOUNTING DESK BOOK	BF 1	1211889 A9556095	001 YR OR	01/01/2008		WILL BILL LATER TO INVOICE BILL LATER ITEM(S)	000077678	185.27
								185.27
005-508-775 ACCOUNTING DESK BOOK	BF 1	1233306 A9556095	001 YR OR	01/01/2009		WILL BILL LATER TO INVOICE BILL LATER ITEM(S)	000090721	190.00
								190.00
005-508-775 ACCOUNTING DESK BOOK	BF 1	1266153 A9556095	001 YR OR	01/01/2010		WILL BILL LATER TO INVOICE BILL LATER ITEM(S)	000067385	197.88
								197.88
005-508-775 ACCOUNTING DESK BOOK	BF 1	1301712 A9556095	001 YR OR	01/01/2011		WILL BILL LATER TO INVOICE BILL LATER ITEM(S)	000062126	235.29
								235.29
005-508-775 ACCOUNTING DESK BOOK	BF 1	1351674 A9556095	001 YR OR	01/01/2012		WILL BILL LATER		
032-319-006 ALCOHOL RESEARCH & HEALTH	AF 1	1205568 A8855583	QR			STANDING ORDER STANDING ORDER B/W VOL 31:1	000081849	37.00
						STANDING ORDER B/W JUNE 2011	000089534	46.64

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

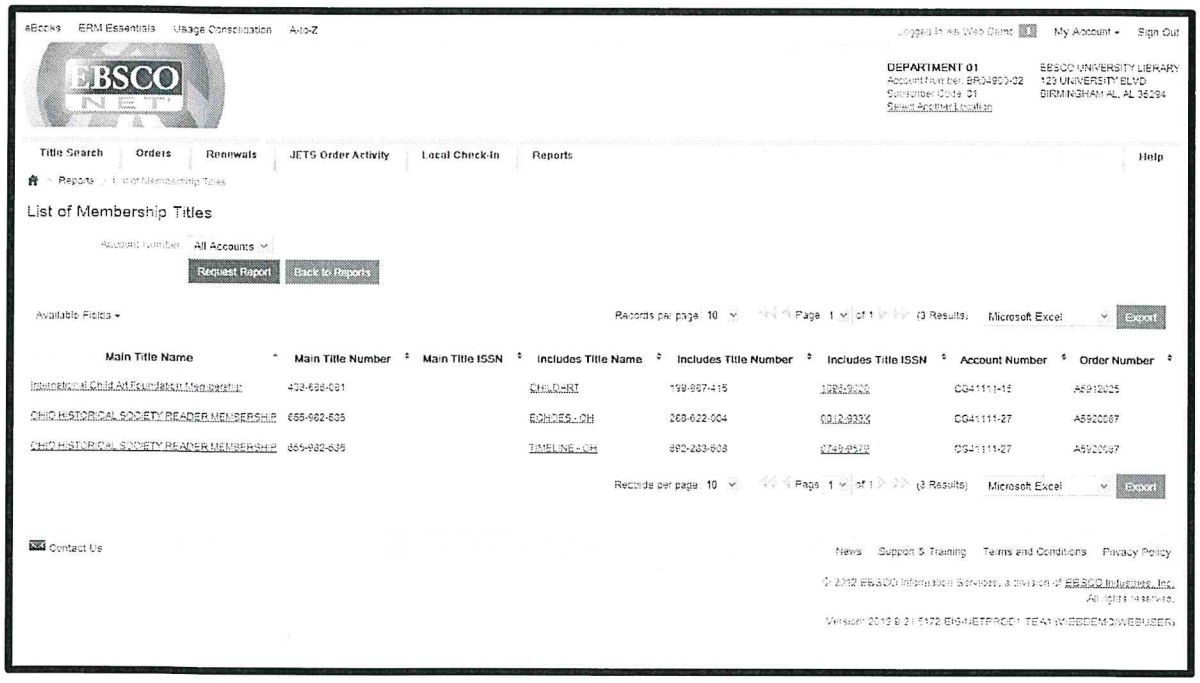
Combination Membership

Provides a listing of combination titles (titles that are included with another title on order with EBSCO), which includes membership titles, combined titles, titles bundled for a special offer and any group of titles that comes with a main title.



List of Membership Titles

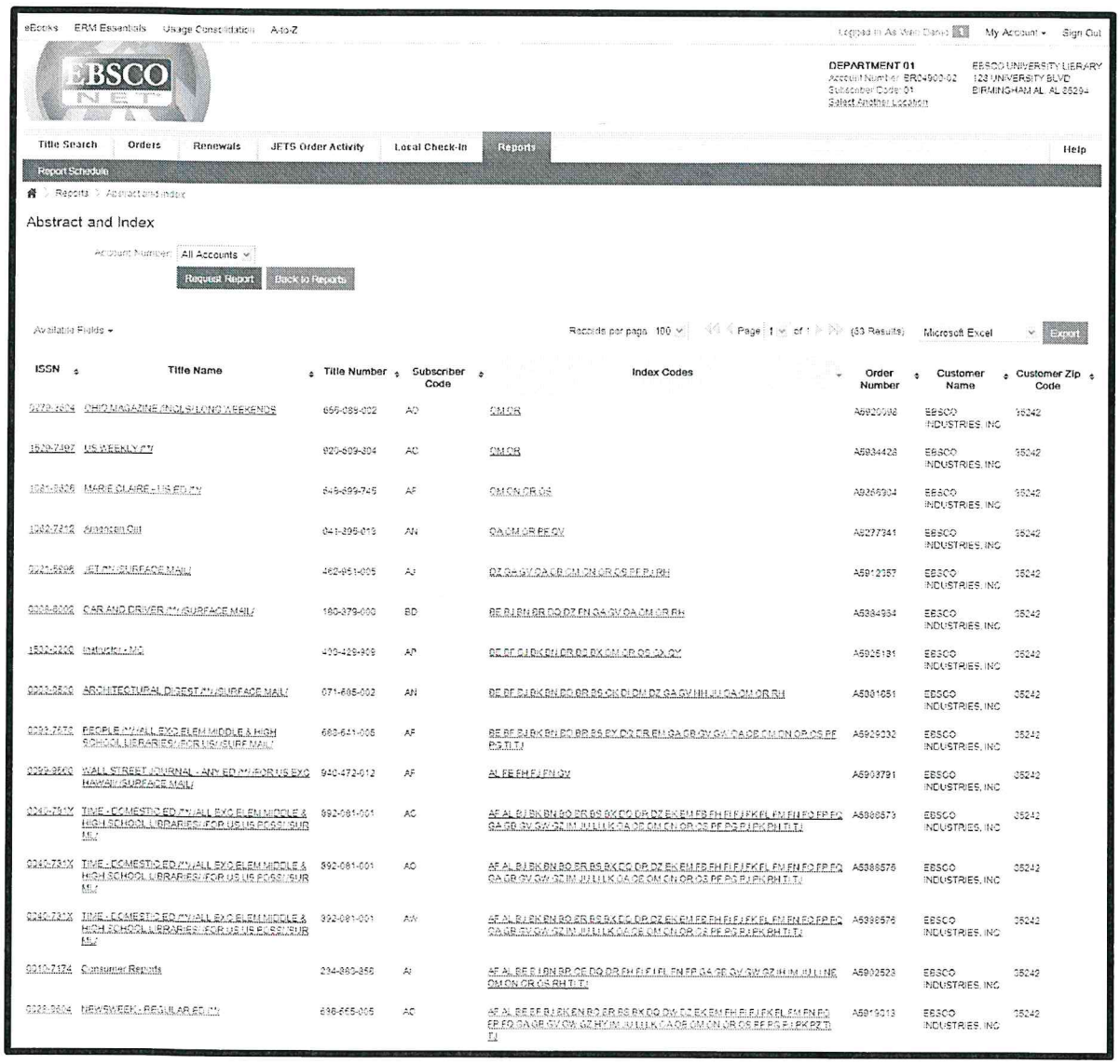
Lists subscribed titles that require a membership to a society, association, or consortium to receive the publication and/or a discount. The report lists the titles ordered ("Main Titles") and the titles that come with the ordered title and membership ("Includes Titles"). This report does not include combination titles that are not membership titles.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Abstract and Index

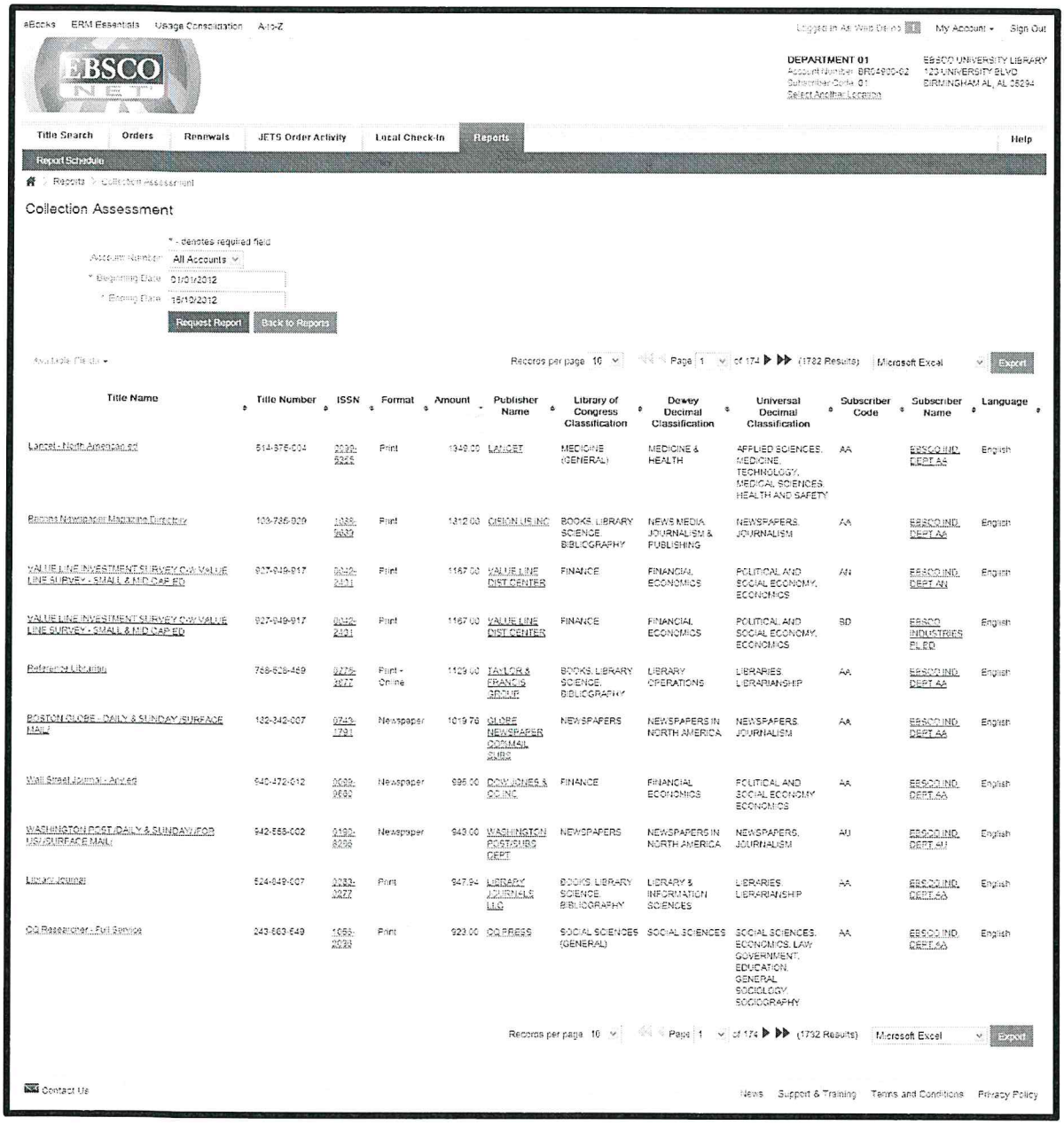
Lists currently ordered journals, indicating where the titles are indexed. Allows you to coordinate your serials holdings with indexing and abstracting services.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Collection Assessment

Lists all ordered titles along with the associated subject classifications, cost and other title information. Allows you to measure your collection for acquisition evaluation or general assessment.



Title Name	Title Number	ISSN	Format	Amount	Publisher Name	Library of Congress Classification	Dewey Decimal Classification	Universal Decimal Classification	Subscriber Code	Subscriber Name	Language
Lancet - North American ed	514-876-004	0140-6736	Print	1349.00	LANCET	MEDICINE (GENERAL)	MEDICINE & HEALTH	APPLIED SCIENCES, MEDICINE, TECHNOLOGY, MEDICAL SCIENCES, HEALTH AND SAFETY	AA	EBSCO IND. DEPT AA	English
Bacons Newspaper Magazine Directory	109-786-909	1088-9639	Print	1312.00	GREGON US INC	BOOKS, LIBRARY SCIENCE, BIBLIOGRAPHY	NEWS MEDIA, JOURNALISM & PUBLISHING	NEWSPAPERS, JOURNALISM	AA	EBSCO IND. DEPT AA	English
VALUE LINE INVESTMENT SURVEY O/W VALUE LINE SURVEY - SMALL & MID CAP ED	927-949-917	0042-2131	Print	1167.00	VALUE LINE DIST CENTER	FINANCE	FINANCIAL ECONOMICS	POLITICAL AND SOCIAL ECONOMY, ECONOMICS	AN	EBSCO IND. DEPT AN	English
VALUE LINE INVESTMENT SURVEY O/W VALUE LINE SURVEY - SMALL & MID CAP ED	927-949-917	0042-2131	Print	1167.00	VALUE LINE DIST CENTER	FINANCE	FINANCIAL ECONOMICS	POLITICAL AND SOCIAL ECONOMY, ECONOMICS	BD	EBSCO INDUSTRIES PL ED	English
Reference Librarian	768-628-469	0275-9077	Print - Online	1129.00	TAYLOR & FRANCIS GROUP	BOOKS, LIBRARY SCIENCE, BIBLIOGRAPHY	LIBRARY OPERATIONS	LIBRARIES, LIBRARIANSHIP	AA	EBSCO IND. DEPT AA	English
BOSTON GLOBE - DAILY & SUNDAY (SURFACE MAIL)	132-842-007	0743-1791	Newspaper	1019.78	GLOBE NEWSPAPER COMMAIL SUBS	NEWSPAPERS	NEWSPAPERS IN NORTH AMERICA	NEWSPAPERS, JOURNALISM	AA	EBSCO IND. DEPT AA	English
Wall Street Journal - Adv ed	540-472-012	0099-9660	Newspaper	995.00	DOW JONES & COMP	FINANCE	FINANCIAL ECONOMICS	POLITICAL AND SOCIAL ECONOMY, ECONOMICS	AA	EBSCO IND. DEPT AA	English
WASHINGTON POST (DAILY & SUNDAY) (FOR USA) (SURFACE MAIL)	942-558-002	0190-8286	Newspaper	943.00	WASHINGTON POST-SUBS DEPT	NEWSPAPERS	NEWSPAPERS IN NORTH AMERICA	NEWSPAPERS, JOURNALISM	AU	EBSCO IND. DEPT AU	English
Library journal	524-649-007	0363-0277	Print	947.94	LIBRARY JOURNALS LLC	BOOKS, LIBRARY SCIENCE, BIBLIOGRAPHY	LIBRARY & INFORMATION SCIENCES	LIBRARIES, LIBRARIANSHIP	AA	EBSCO IND. DEPT AA	English
CQ Researcher - Full Service	243-663-649	1056-2036	Print	923.00	CQ PRESS	SOCIAL SCIENCES (GENERAL)	SOCIAL SCIENCES	SOCIAL SCIENCES, ECONOMICS, LAW, GOVERNMENT, EDUCATION, GENERAL SOCIOLOGY, SOCIOGRAPHY	AA	EBSCO IND. DEPT AA	English

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

E-Journal Package Change

Lists changes to subscribed e-journal packages; specifically, lists added or deleted component titles. Keep in mind that added titles may not be specifically ordered for the account—they may have simply been provided as a result of a change. Ordered titles, on the other hand, will have an order number or subscriber code listed.

Office	Account Number	Suffix	Subscriber Code	Title Number	Title Name	Print ISSN	Online ISSN	Format	Purchased/Access	Added/Removed	Package	Change Date	Reason
BR	11111	10	AA	013-858-110	ADOLESCENT RESEARCH REVIEW		2363-8846	Online		ADDED	SPRINGERLINK	1/1/2016	NEW TITLE
BR	11111	10	AA	043-395-086	AMERICAN JOURNAL OF COMMUNITY PSYCHOLOGY		1573-2770	Online	Purchased	REMOVED	WILEY	12/31/2015	NEW PUBLISHER
BR	11111	10	AA	040-066-584	ARMS & ARMOUR		1749-6268	Online	Purchased	REMOVED	MANEY PUBLISHING	12/31/2015	NEW PUBLISHER
BR	11111	10	AA	034-503-043	ASAP JOURNAL			Online		ADDED	PROJECT MUSE	1/1/2016	NEW TITLE
BR	11111	10	AA	175-125-996	CANADIAN JOURNAL OF LINGUISTICS		0008-4131	Online		ADDED	CAMBRIDGE UNIVERSITY PRESS	1/1/2016	NEW ACQUISITION

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Ownership / Access

Lists currently ordered online titles and print subscriptions that have an online component or version available. Enables the evaluation and review of electronic journal collections.

REPORT NO: SPBD998-R1A

EBSCO SUBSCRIPTION SERVICES
OWNERSHIP/ACCESS REPORT
BY TITLE NUMBER
03/24/2006 TO 12/19/2011

PAGE NO: 1
RUN DATE: 12/19/2011
CURRENCY: US

Customer Name and Address
Information Displays Here

Account Number Displays Here

SECTION - 1 ONLINE TITLES ON ORDER

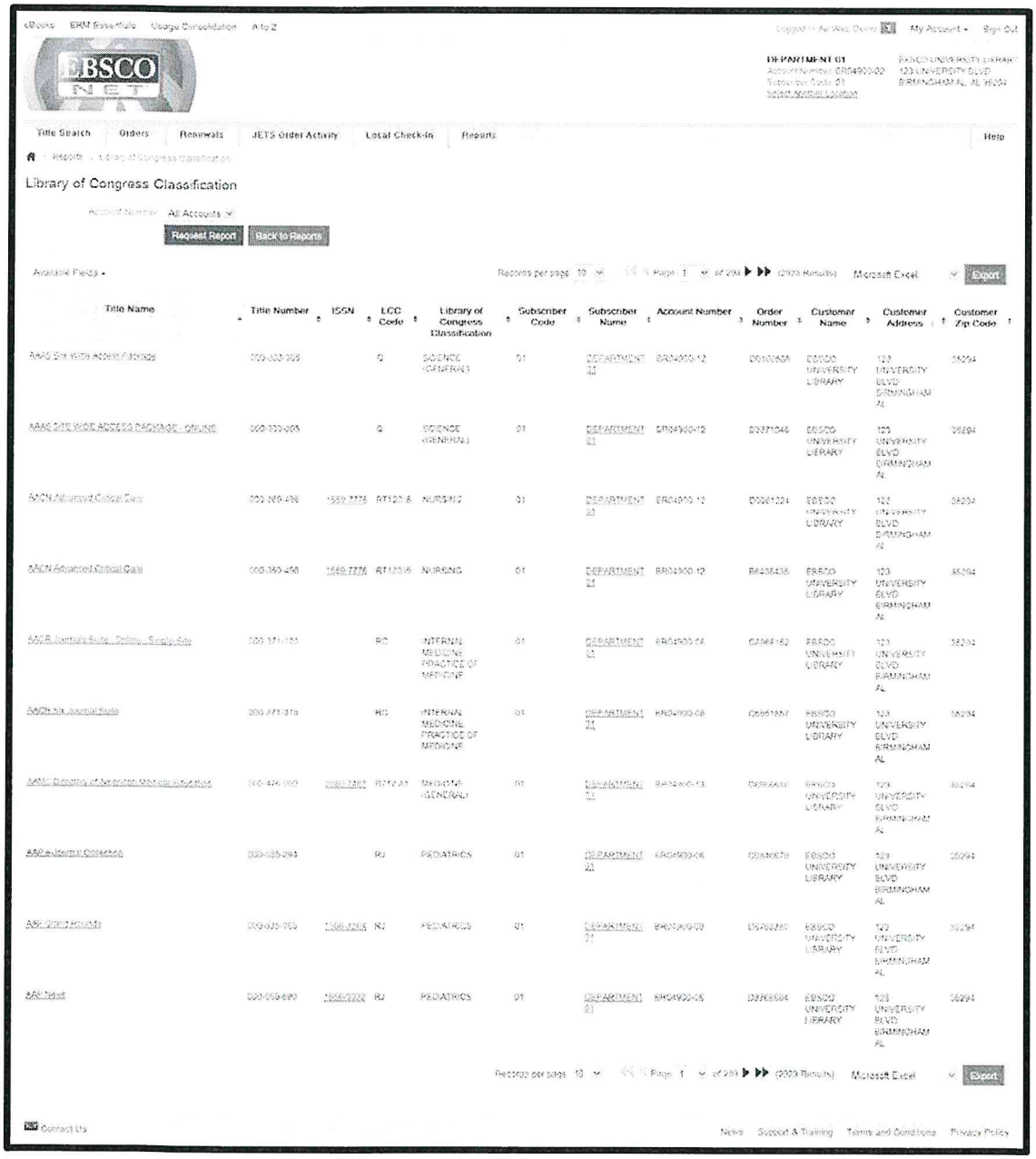
SORTED BY: TITLE NUMBER

PWP = PRICED WHEN PUBLISHED * = EBSCO PUBLISHING PRODUCT CURRENTLY ON ORDER
EPFT = PRICED WITHIN EBSCO PUBLISHING PRODUCT ** = VIEWABLE THRU EBSCOHOST EJS

TITLE/FORMAT	TITLE NO./ISSN	EBSCO PUBLISHING FULL TEXT IN	AVAILABLE FROM PUBLISHER ONLINE	AVAILABLE FROM PUBLISHER CD/ROM
AATI NEWSLETTER - ONLINE ONLINE ORDER#: A9261237	000-649-053		Y	N
ABA BANK MARKETING - PRINT + ONLINE /FORMERLY/ BANK MARKETING /FOR NONMEMBERS/ PRINT + ONLINE ORDER#: A9291391	000-809-053 1539-7890	BUSINESS SOURCE ELITE BUSINESS SRC PREMIER CORPORATE RESOURCENET MASTERFILE FT ELITE MASTERFILE FT PREMIER	@ Y	N
INDEX CODES: AL BX FE FH FI FJ FL FM FN FO FP FQ GV GW OM ON OR OS				
ABAA NEWSLETTER - ONLINE ONLINE ORDER#: A9300854	000-852-525		Y	N
ACCESS - ONLINE - THE SUPPLEMENTARY INDEX TO PERIODICALS /FOR UNIVERSITIES/ ONLINE PID: PPF:138461 ORDER#: A9316661	004-843-900		Y	N
ADOPTION TODAY /INCORPS/ ROOTS AND WINGS - ONLINE ONLINE ORDER#: A9377767	013-876-417		Y	N
AGAINST THE GRAIN - PRINT + ONLINE PRINT + ONLINE ORDER#: A9372874	023-373-780 1043-2094		@ Y	N
INDEX CODES: DZ HY NG				
AIDS EDUCATION AND PREVENTION - PRINT + ONLINE /FOR INSTITUTIONS/	026-061-945 0899-9546	ACAD SEARCH ELITE ACAD SEARCH PREMIER BIOMED REFERENCE COLL-COMP	@**Y	N

Library of Congress Classification

Determine the comprehensiveness of your collection compared to Library of Congress subject classifications. This report is a useful guide for faculty inquiries about journals purchased to support various disciplines/subject areas. It is also valuable if your educational institution is undergoing evaluation for accreditation.



[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

License Details

Lists electronic titles ordered through EBSCO, along with the standard licensing details provided by the publisher for each title. (***Note:*** *This report will not contain any specific license terms you may have negotiated separately with the publisher.*)

eBooks | ERM Essentials | Usage Consolidation | A-to-Z

Logged In As Vien Dang | My Account | Sign Out

EBSCO NET

DEPARTMENT 01
Account Number: BR04900-02
Subscriber ID: 01
Select Another Location

EBSCO UNIVERSITY LIBRARY
123 UNIVERSITY BLVD
BIRMINGHAM, AL, 35294

Title Search | Orders | Renewals | JETS Order Activity | Local Check-In | Reports | Help

Reports > License Details

License Details

Account Number: All Accounts

Request Report | Back to Reports

License details displayed here represent EBSCO's summary of the publisher's standard license and terms of use, mapped by EBSCO to terms defined by the Digital Library Federation's E-Resource Management Initiative. EBSCO does not warrant or guarantee its accuracy or completeness. Your institution may have negotiated unique terms in your license agreement. Identification of and compliance with license terms is the responsibility of the institution.

Available Filters | Records per page: 10 | Page 1 of 48 (480 Results) | Microsoft Excel | Export

Account Number	Subscriber Name	Order Number	Title Number	Title Name	Publisher Name	Content Host	License Type	License Notes	License URL
BR04900-12	DEPARTMENT 01	C0160596	000-309-305	AAAS Site Wide Access Package	AMER ASSN ADVANCEMENT SCIENCE	HIGHWIRE	Passive assent license agreement	AAAS is an acronym for American Association for the Advancement of Science. If the subscriber has locations in more than one country, a separate site license may be required for each country location.	http://www.sciencemag.org/site/subscriptions/inst_terms_unlimited.xhtml (License Agreement) http://www.sciencemag.org/help/about/privacy.dtl (General Policies)
BR04900-12	DEPARTMENT 01	C0061224	000-909-496	AACN Advanced Critical Care	LIPPINCOTT WILLIAMS & WILKINS	JOURNALS@OVID	Signed license agreement	Please contact publisher to negotiate license details. For contact information see http://www.ovid.com/site/contacts/index.jsp	http://www.ovid.com/site/support/licensing_agreement.jsp (License Agreement)
BR04900-08	DEPARTMENT 01	C0960152	000-971-102	AACR Journals Suite - Online - Single Site	AMER ASSN CANCER RESEARCH	HIGHWIRE	Signed license agreement		http://www.aacr.org/pdf_files/AACR_Site_License_Agreement.pdf (License Agreement)
BR04900-08	DEPARTMENT 01	C0961957	000-971-319	AACR Six Journal Suite	AMER ASSN CANCER RESEARCH	HIGHWIRE	Signed license agreement		http://www.aacr.org/pdf_files/AACR_Site_License_Agreement.pdf (License Agreement)
BR04900-09	DEPARTMENT 01	C0846370	000-535-294	AAP e-Journal Collection	AMER ACADEMY OF PEDIATRICS	HIGHWIRE	Passive assent license agreement		http://pediatrics.aappublications.org/subscriptions/AAPSiteLicenseTerms (License Agreement)
BR04900-09	DEPARTMENT 01	C0769330	000-535-326	AAP Grand Rounds	AMER ACADEMY OF PEDIATRICS	HIGHWIRE	Passive assent license agreement		http://pediatrics.aappublications.org/subscriptions/AAPSiteLicenseTerms (License Agreement)
BR04900-09	DEPARTMENT 01	C0769324	000-535-600	AAP News	AMER ACADEMY OF PEDIATRICS	HIGHWIRE	Passive assent license agreement		http://pediatrics.aappublications.org/subscriptions/AAPSiteLicenseTerms (License Agreement)
BR04900-01	DEPARTMENT 01	C0778157	000-976-006	Academia Today	CHRONICLE OF HIGHER EDUCATION	N/A	Passive assent license agreement		http://chronicle.com/article/User-Agreement-The-Chronicle/1624/ (Site Terms of Use) http://chronicle.com/article/Frequently-Asked-Questions/1618/ (General Policies)

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Subscription Data File

This report provides customers with a listing of their current subscriptions and corresponding bibliographic and subscription information associated with each. Includes the CONSER number, LC class, country of origin and codes indicating where the title is indexed.

Subscription Data Report [Compatibility Mode] - Microsoft Excel

OFFICE	ACCOUNT	SUFFIX	SUBSCRIBER	CUSTOMER P.O. NUMBER	TITLE NAME	ISSN	CONSER	TITLE NUMBER	TSC	LCC	DDC	UDC	FREQUENCY	COUNTRY OF ORIGIN	HEGIS	QUANTITY	STAR
CG	41111	00	AA	EXCEL RENEWAL 06/28/06	AA FILES : ANNALS OF THE ARCHITECTI	0261-682	009116240	000064899	000135 H	NA1 A1	720	72	SA	EN	000135	1	01010
CG	41111	00	AA	15429	AA FILES : ANNALS OF THE ARCHITECTI	0261-682	009116240	000064899	000135 H	NA1 A1	720	72	SA	EN	000135	1	01010
CG	41111	00	AA	05/19/06	AA FILES : ANNALS OF THE ARCHITECTI	0261-682	009116240	000064899	000135 H	NA1 A1	720	72	SA	EN	000135	1	01010
CG	41111	00	AA	15429	AA GRAPEVINE /FOR US/	1090-004	035190580	000065003	000135 H	HV5275	613	61	MO	US	000135	1	01010
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AA GRAPEVINE /FOR US/	1090-004	035190580	000065003		HV5275	613	61	MO	US		1	07010
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AA GRAPEVINE /FOR US/	1090-004	035190580	000065003		HV5275	613	61	MO	US		1	07011
CG	41111	00	AA	09/15/08	AA GRAPEVINE /FOR US/	1090-004	035190580	000065003		HV5275	613	61	MO	US		1	01010
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AA GRAPEVINE /FOR US/	1090-004	035190580	000065003		HV5275	613	61	MO	US		1	07011
CG	41111	00	AA	15429	AAII JOURNAL	0192-331	005015010	000403485	000135 H	HG4501	332	33	IR	US	000135	1	
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AAII JOURNAL	0192-331	005015010	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AAII JOURNAL	0192-331	005015010	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	09/15/08	AAII JOURNAL	0192-331	005015010	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AAII JOURNAL	0192-331	005015010	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	15429	AAOHN JOURNAL /FOR INSTITUTIONS/	0891-016	013035600	000535019	000135 H	RC966	610	61	MO	US	000135	1	
CG	41111	00	AA	15429	AARP BULLETIN	1044-112	019685770	000578187	000135 H	HQ1060	646	64	MO	US	000135	1	
CG	41111	00	AN	ONLINE 3/05/09	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AO	ONLINE 3/05/09	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AO	03/10/10 RL ON WEB	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		2	
CG	41111	00	AN	04/05/10	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	03/11/08	AARP BULLETIN	1044-112	019685770	000578187	ADU H	HQ1060	646	64	MO	US	ADU	1	
CG	41111	00	AN	03/11/08	AARP BULLETIN	1044-112	019685770	000578187	ADU H	HQ1060	646	64	MO	US	ADU	1	
CG	41111	00	AO	03/11/08	AARP BULLETIN	1044-112	019685770	000578187	ADU H	HQ1060	646	64	MO	US	ADU	1	
CG	41111	00	AA	09/15/08	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		2	
CG	41111	00	AI	RENEWAL ON WEB 03/15/11	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AN	RENEWAL ON WEB 03/10/11	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AO	RENEWAL ON WEB 03/10/11	AARP BULLETIN	1044-112	019685770	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	15429	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625	000135 H	HQ1060	306	30	BM	US	000135	1	
CG	41111	00	AN	ONLINE 3/05/09	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AO	ONLINE 3/05/09	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AO	03/10/10 RL ON WEB	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		2	
CG	41111	00	AN	04/05/10	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	03/11/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625	ADU H	HQ1060	306	30	BM	US	ADU	1	
CG	41111	00	AN	03/11/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625	ADU H	HQ1060	306	30	BM	US	ADU	1	
CG	41111	00	AO	03/11/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625	ADU H	HQ1060	306	30	BM	US	ADU	1	
CG	41111	00	AA	09/15/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	050718930	000578625		HQ1060	306	30	BM	US		2	

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Summary of Invoices

Lists annual combined billing information with supplemental adjustments. This report allows you to evaluate current orders and payments for those orders.

REPORT NO: SPBD010AD

EBSCO SUBSCRIPTION SERVICES
P.O. BOX 830625 800-633-4604 205-991-1211
BIRMINGHAM, AL 35283 FAX 205-995-1613

PAGE NO: 4
RUN DATE: 06/06/2013

Account Number
Customer Name
Customer Address

SUMMARY OF INVOICES REPORT BY TITLE
FOR 12/29/2003 TO 06/06/2013
INCLUDING ADJUSTMENTS FROM 12/2003 TO 06/2013

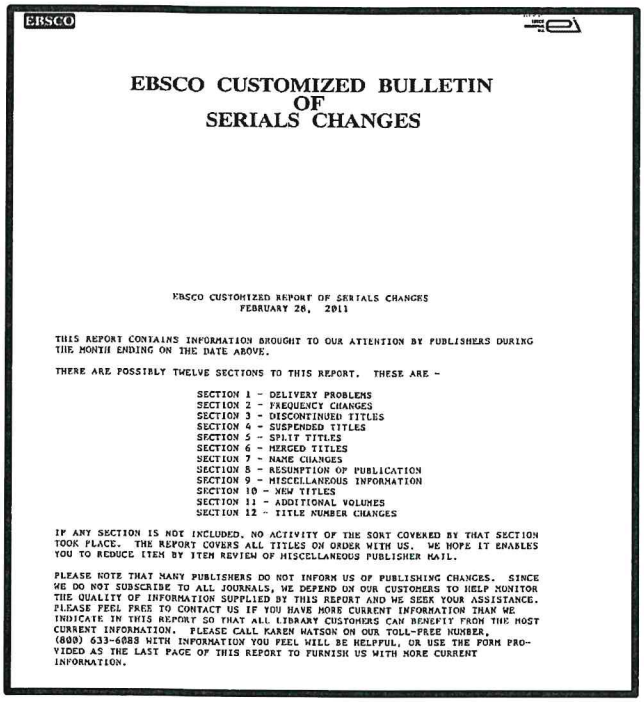
TITLE CODE/ TITLE NAME	SUB/ QTY	INVOICE/ ORDER #	TERM/ FREQ	START DATE	HEGIS	ADJUSTMENT REASON	UNIT RTL/ DMCM NO.	EXTD RTL/ ADJ. AMT.
000-371-319 AACR SIX-JOURNAL SUITE - ONLINE - SITE LICENSE /NOW CALLED/ AACR JOURNALS SUITE /FOR INSTITUTIONS/	01 1	0348043 C5951857	OR				0.00	0.00
000-476-002 AAMC DIRECTORY OF AMERICAN MEDICAL EDUCATION /FOR NONMEMBERS/	01 1	0348047 D8966686	001 YR AN	12/01/2011			105.00	105.00
000-476-002 AAMC DIRECTORY OF AMERICAN MEDICAL EDUCATION /FOR NONMEMBERS/	01 1	0429344 D8966686	001 YR AN	12/01/2012			105.00	105.00
000-533-588 AANA JOURNAL /AMERICAN ASSOCIATION OF NURSE ANESTHETISTS ANESTHESIOLOGY/	01 1	0050789 Y4629413	001 YR BM	01/01/2006		010001	45.00	45.00
000-533-588 AANA JOURNAL /AMERICAN ASSOCIATION OF NURSE ANESTHETISTS ANESTHESIOLOGY/	01 1	0075686 A4636523	001 YR BM	01/01/2007		010001	45.00	45.00
000-535-021 AAOHN JOURNAL - PRINT + ONLINE - PASSWORD ACCESS	01 1	0050789 Y4650028	001 YR MO	01/01/2006		010002	199.00	199.00
000-535-021 AAOHN JOURNAL - PRINT + ONLINE - PASSWORD ACCESS	01 1	0075686 A4650494	001 YR MO	01/01/2007		010002	209.00	209.00

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Bulletin of Serials Changes

Review activity information provided by the publisher for the titles in your collection. Includes information about title changes, delivery problems, publication frequency changes, discontinued titles, new titles, etc. Can assist you in determining whether to place a claim on your title. There are two versions of this report:

1. The **Customized** version of this report is customized for the client's subscriptions and must be requested through *EBSCONET* or by contacting your Customer Service Representative. This report will save you time, especially if you subscribe to more than 500 titles, because it allows you to review serials information changes that apply only to your collection.
2. The **Catalog** version is posted each month on *EBSCONET* and reflects title activity information for all titles.



EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

EBSCO CUSTOMIZED REPORT OF SERIALS CHANGES
FEBRUARY 28, 2011

THIS REPORT CONTAINS INFORMATION BROUGHT TO OUR ATTENTION BY PUBLISHERS DURING THE MONTH ENDING ON THE DATE ABOVE.

THERE ARE POSSIBLY TWELVE SECTIONS TO THIS REPORT. THESE ARE -

SECTION 1 - DELIVERY PROBLEMS
SECTION 2 - FREQUENCY CHANGES
SECTION 3 - DISCONTINUED TITLES
SECTION 4 - SUSPENDED TITLES
SECTION 5 - SPLIT TITLES
SECTION 6 - MERGED TITLES
SECTION 7 - NAME CHANGES
SECTION 8 - RESUMPTION OF PUBLICATION
SECTION 9 - MISCELLANEOUS INFORMATION
SECTION 10 - NEW TITLES
SECTION 11 - ADDITIONAL VOLUMES
SECTION 12 - TITLE NUMBER CHANGES

IF ANY SECTION IS NOT INCLUDED, NO ACTIVITY OF THE SORT COVERED BY THAT SECTION TOOK PLACE. THE REPORT COVERS ALL TITLES ON ORDER WITH US. WE HOPE IT ENABLES YOU TO REDUCE ITEM BY ITEM REVIEW OF MISCELLANEOUS PUBLISHER MAIL.

PLEASE NOTE THAT MANY PUBLISHERS DO NOT INFORM US OF PUBLISHING CHANGES. SINCE WE DO NOT SUBSCRIBE TO ALL JOURNALS, WE DEPEND ON OUR CUSTOMERS TO HELP MONITOR THE QUALITY OF INFORMATION SUPPLIED BY THIS REPORT AND WE SEEK YOUR ASSISTANCE. PLEASE FEEL FREE TO CONTACT US IF YOU HAVE MORE CURRENT INFORMATION THAN WE INDICATE IN THIS REPORT SO THAT ALL LIBRARY CUSTOMERS CAN BENEFIT FROM THE MOST CURRENT INFORMATION. PLEASE CALL KAREN WATSON ON OUR TOLL-FREE NUMBER, (800) 633-6088 WITH INFORMATION YOU FEEL WILL BE HELPFUL, OR USE THE FORM PROVIDED AS THE LAST PAGE OF THIS REPORT TO FURNISH US WITH MORE CURRENT INFORMATION.

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

S E C T I O N 1 - D E L I V E R Y P R O B L E M S

THE FOLLOWING PUBLICATIONS HAD DELIVERY PROBLEMS ACCORDING TO LATEST PUBLISHER REPORTS AS OF THE PERIOD 02/01/2011 THRU 02/28/2011. THE ASTERISK ON THE REPORT UNDER THE STATUS FIELD INDICATES NO MESSAGE WAS RECEIVED FROM THE PUBLISHER OR A REPORTING LIBRARY DURING THE PERIOD COVERED BY THIS REPORT. THE PRIMARY PURPOSE IN LISTING THESE TITLES IS TO PREVENT UNNECCESSARY CLAIMING. YOUR LIBRARY MAY HAVE RECEIVED AN ISSUE INDICATED AS SLOW ON THIS REPORT. SINCE THE PUBLISHER HAS NOT YET RESPONDED TO OUR MONTHLY COMPUTER LETTER INQUIRY, THEN IT IS POSSIBLE FOR YOU TO HAVE MORE CURRENT INFORMATION AND WE WOULD APPRECIATE YOUR ADVISING US TO MS. KAREN WATSON, P.O. BOX 1431, BIRMINGHAM, ALABAMA 35201 OR BY CALLING TOLL FREE (800) 633-6088. WE RECOMMEND THAT NO ACTION BE TAKEN ON THESE TITLES.

TITLE		STATUS	PROBLEM
000064899	ISSN 0261-6823 AA FILES : ANNALS OF THE ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE ILS PID26603	*	PUBL BEHIND SCHEDULE AS OF 11-24-10, #61/2010 LAST ISSUE PUBL.
022222004	ISSN 0065-4019 AFRICAN MUSIC - INCLS MUSIC CD COMPILATION	*	PUBL BEHIND SCHEDULE AS OF 01-21-11, VOL 8/2008/#4 LAST ISSUE PUBL.
023592009	ISSN 0002-0796 AGENDA - ENGLAND ILS PID20694		PUBL BEHIND SCHEDULE AS OF 01-28-11, VOL 45/2010/#3 LAST ISSUE PUBLISHED. VOL 45 #4 EXPECTED APR 2011.
030426007	ALABAMA ARCHAEOLOGICAL SOCIETY MEMBERSHIP	*	PUBL BEHIND SCHEDULE AS OF 02-17-11, VOL 54/2008/

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

S E C T I O N 2 - F R E Q U E N C Y C H A N G E S

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE CHANGED PUBLISHING FREQUENCY.

FOLLOWING YOU WILL FIND AN INDICATION OF THE NUMBER OF ISSUES PER YEAR AND OUR FREQUENCY CODE, AS WELL AS THE LEGEND TO OUR FREQUENCY CODE.

AN = ANNUALLY
BE = BI-ANNUALLY
BM = BI-MONTHLY
BW = BI-WEEKLY
DA = DAILY
DS = DAILY AND SUNDAY
IR = IRREGULAR - NOT ON AN EVENLY SPACED REPETITIVE SCHEDULE, INCLUDES UNEVEN BUT REGULAR ISSUANCE AND ENTIRELY IRREGULAR ISSUANCE
MO = MONTHLY
OR = ODD REGULARS
QR = QUARTERLY
SA = SEMI-ANNUALLY
SM = SEMI-MONTHLY
SU = SUNDAY ONLY
SW = SEMI-WEEKLY
TQ = TRI-QUARTERLY
UN = FREQUENCY IS UNKNOWN
WK = ISSUED IN SUCCESSIVE WEEKS BUT NOT NECESSARILY ALL WEEKS IN A YEAR.

TITLE		FROM	TO
121341069	ISSN 0305-1978 BIOCHEMICAL SYSTEMATICS AND ECOLOGY - ONLINE - SCIENCEDIRECT ARRANGEMENT ILS C16531	012MO	006BM
712797000	PRACTICAL WINERY VINEYARD JOURNAL	006BM EFF VOL 33 2011	004QR

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

SECTION 3- DISCONTINUED TITLES

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE BEEN DISCONTINUED.

TITLE		DATE DISCONTINUED (IF AVAILABLE)
077155216	ISSN 0885-9787 ARETE - SC ILS PID37281	EFF VOL 32 #2 2008
245689997	CRITICAL MASS NEWSLETTER	UNKN

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

SECTION 4- SUSPENDED TITLES

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE SUSPENDED PUBLISHING.

TITLE		DATE PUBLISHING SUSPENDED (IF AVAILABLE)
278449779	DIVERSE LEARNING COMMUNITIES TODAY - ONLINE ILS PID41184	EFF AUG 2009
963729280	ISSN 0732-2674 WORKING PAPERS IN IRISH STUDIES ILS C177A26A	EFF 2010

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

SECTION 6- MERGED TITLES

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE MERGED.

TITLE		MERGED INTO	
334906005	ISSN 0015-0746 FIELDIANA BOTANY ILS C49A30R	334923923 0	FIELDIANA LIFE AND EARTH SCIEN
722515625	PROCEEDINGS OF THE EQUINE SCIENCE SOCIETY	478556350 478556400	JOURNAL OF EQUINE VETERINARY S
758460869	ISSN 8755-0962 REFERENCE BOOKS BULLETIN ILS PID40508	131057002 131057003	BOOKLIST EFF 2009
848388807	ISSN 0737-4119 STANDARD & POORS DAILY STOCK PRICE RECORD NEW YORK STOCK EXCHANGE /NYS/ ILS C32M19A	848534491 0	STANDARD AND POORS NETADVANTAG ONLINE

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

SECTION 7- NAME CHANGES

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAD NAME CHANGES.

TITLE NUM	TITLE	TITLE NUM	NOW CALLED
124777004	ISSN 0192-3757 BLACK COLLEGIAN ILS PID10407	278471000 0	DIVERSITY EMPLOYERS MAGAZINE
722515625	PROCEEDINGS OF THE EQUINE SCIENCE SOCIETY		PROCEEDINGS OF THE EQUINE NUTR AND PHYSIOLOGY SOCIETY

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

SECTION 10- NEW TITLES

THE FOLLOWING NEW TITLES WERE ADDED TO EBSCO'S TITLE FILE DURING THE MONTH ENDING 02/28/2011 .

TITLE

026282233	AIP ADVANCES AMERICAN INSTITUTE OF PHYSICS	ISSN 2158-3226
032590363	ALFABETA2 EDIZIONI MUDIMA EDIZIONI MUDIMA	ISSN 2038-7318 RETAIL $65.35
035831258	AMBIENTE & ENERGIE OGGI FIERA MILANO EDITORE SPA	
061230824	ANNUAL LICENSING FEE - FERRATA STORTI FOUNDATION FONDAZ FERRATA STORTI	
087021086	ASSARACUS SIBLING RIVALRY PRESS	ISSN 2159-0478
098934367	AUTISM RESEARCH AND TREATMENT HINDAWI PUBLISHING CORPORATION HINDAWI PUBLISHING CORPORATION	ISSN 2090-1925 RETAIL $195.00
098934372	AUTISM RESEARCH AND TREATMENT - ONLINE HINDAWI PUBLISHING CORPORATION	

EBSCO

EBSCO CUSTOMIZED BULLETIN OF SERIALS CHANGES

PAGE 1

SECTION 12- TITLE NUMBER CHANGES

BETWEEN 02/01/2011 AND 02/28/2011, THE TITLE NUMBERS OF THE FOLLOWING PUBLICATIONS HAVE CHANGED. THE ORIGINAL TITLE NUMBER AND THE NEW TITLE NUMBER ARE SHOWN. IF THE TITLE NAME HAS CHANGED, IT WILL DISPLAY THE NEW TITLE NUMBER.

ORIGINAL TITLE NUMBER		NEW TITLE NUMBER	
702770074	PN REVIEW ILS PID22044	702770082	PN REVIEW

[Jefferson Parish Public Libraries]
Bid # 50-00122864
EBSCO Information Services

Survey for Customer Titles

This report displays a list of titles with ISSN, subject classifications, index codes and peer-reviewed information coupled with a five-point rating scale, allowing faculty members/bibliographers to signify the importance of a title. Useful in collection development.

REPORT NO: SPBC315-R1A

EBSCO SUBSCRIPTION SERVICES
SURVEY REPORT FOR CUSTOMER TITLES
BY: TITLE
03/24/2006 TO 12/19/2011

PAGE NO: 1
RUN DATE: 12/19/2011
CURRENCY: US

Customer Name and Address
Information Displays Here

Account Number Displays Here

HOW IMPORTANT IS THIS LIBRARY SUBSCRIPTION
TO YOUR RESEARCH AND/OR TEACHING ?

(PLEASE CIRCLE YOUR RESPONSE FOR EACH JOURNAL)

PWP = PRICED WHEN PUBLISHED

TITLE NAME	ISSN/TITLE#	RATE	NOT AT ALL IMPORTANT				VERY IMPORTANT
AA FILES : ANNALS OF THE ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE /SURFACE MAIL/ INDEX CODES: DI CG-41111-00	0261-6823 000-064-899 PEER REVIEWED/REFEREED	$74.04	1	2	3	4	5
AA FILES : ANNALS OF THE ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE /SURFACE MAIL/ INDEX CODES: DI CG-41111-00	0261-6823 000-064-899 PEER REVIEWED/REFEREED	$68.68	1	2	3	4	5
AA FILES : ANNALS OF THE ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE /SURFACE MAIL/ INDEX CODES: DI CG-41111-00	0261-6823 000-064-899 PEER REVIEWED/REFEREED	$68.09	1	2	3	4	5
AA GRAPEVINE /FOR US/ CG-41111-00	1090-0047 000-065-003	$39.00	1	2	3	4	5
AA GRAPEVINE /FOR US/ CG-41111-00	1090-0047 000-065-003	$39.00	1	2	3	4	5
AA GRAPEVINE /FOR US/ CG-41111-00	1090-0047 000-065-003	$32.00	1	2	3	4	5
AA GRAPEVINE CG-41111-00	1090-0047 000-065-003	$32.00	1	2	3	4	5
AA GRAPEVINE CG-41111-00	1090-0047 000-065-003	$32.00	1	2	3	4	5
AAII JOURNAL INDEX CODES: FE FJ FL FN FP CG-41111-00	0192-3315 000-403-485	PWP	1	2	3	4	5

#25959

Form **W-9**
(Rev. December 2014)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

Print or type
See Specific Instructions on page 2.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
EBSCO Industries, Inc.

2 Business name/disregarded entity name, if different from above
EBSCO, EBSCO Information Services, EBSCO Publishing, EBSCO Subscription Services, Learning Express

3 Check appropriate box for federal tax classification; check only one of the following seven boxes:
☐ Individual/sole proprietor or single-member LLC ☑ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate
☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶
Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner.
☐ Other (see instructions) ▶

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):
Exempt payee code (if any) 5
Exemption from FATCA reporting code (if any)
(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.)
P. O. Box 204661

Requester's name and address (optional)

6 City, state, and ZIP code
Dallas, TX 75320-4661

7 List account number(s) here (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.

Social security number
☐☐☐ - ☐☐ - ☐☐☐☐

or

Employer identification number
6 3 - 6 0 1 4 1 8 6

Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign Here Signature of U.S. person ▶ Carolyn Ehness Date ▶ 04/20/2015

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at *www.irs.gov/fw9*.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
2. Certify that you are not subject to backup withholding, or
3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.