



Jefferson Parish Purchasing Department

Dear Ms. Abraham,

Ad Astra, Inc. (Ad Astra) is pleased to submit our Statement of Qualifications (SOQ) in response to Jefferson Parish's request for on-site translation and interpretation services in courts. With our extensive experience in providing reliable language support services, Ad Astra is well-equipped to meet the needs of Jefferson Parish's judicial and legal environments.

Our company has been a reliable partner for various government agencies, including federal, state, and local entities. We understand the critical importance of ensuring that Limited English Proficient (LEP) individuals have meaningful access to legal proceedings and services. Our mission is to provide equal communication access in any language, on a 24x7x365 basis, aligning perfectly with Jefferson Parish's commitment to inclusivity and justice.

Our services include a comprehensive range of language support solutions tailored to meet the needs of Jefferson Parish. We offer on-site interpretation through our network of over 16,000 skilled linguists worldwide, covering a wide array of languages, including American Sign Language (ASL), to ensure effective communication between Limited English Proficient (LEP) individuals and court personnel. Additionally, our robust team of translators is adept at handling legal documents, such as court forms, evidentiary documents, and official correspondence, ensuring accuracy and cultural relevance. Our linguists are also thoroughly knowledgeable about cultural differences, allowing them to deliver services that are both accurate and respectful of cultural nuances.

Our experience includes translating legal documents, email communication, social media conversations, and other evidentiary documentation for various judicial and legal agencies. Ad Astra's commitment to quality and compliance with industry standards is unwavering. As a member of the American Translators Association (ATA) and part of the drafting committee for the international standards organization ASTM for Translation standards, we adhere to the highest guidelines and standards for translation and interpretation.

We look forward to the opportunity to bring our expertise to Jefferson Parish and contribute to the fair and efficient administration of justice. Thank you for considering Ad Astra for your translation and interpretation needs.

Warm regards,

Emily Layher

Director of Government Sales

Ad Astra, Inc.