EBSCO Information Services

Jefferson Parish Public Libraries

Bid # 50-00122512
Three (3) Year Contract to Provide Serials for the Jefferson Parish Library Department

April 5, 2018

EBSCO INFORMATION SERVICES

April 2, 2018

Misty A. Camardelle
Jefferson Parish Purchasing Department
200 Derbigny Street
General Government Building, Suite 4400
Gretna, LA 70053

Dear Ms. Camardelle,

Thank you for allowing EBSCO Information Services to present this subscription proposal to Jefferson Parish Library Department. EBSCO is the leading provider of subscription services and databases. We service thousands of libraries in the United States and would welcome the opportunity to continue to manage your subscription account.

EBSCO is offering to handle subscriptions for Jefferson Parish Library Department at a 5.5% discount off publishers' list prices. This discount applies to every subscription you order through EBSCO. EBSCO intends to hold your discount firm throughout the entire contract term; however, we reserve the right to re-visit pricing for your account and initiate discussions with you if the Library's spend changes dramatically (greater than 15%) or EBSCO's agreed upon publisher terms and arrangements are significantly altered during the contract period.

As a company, our top priority is our customer. Your libraries will be assigned a personal representative who will manage your entire account; your libraries will have direct access to your representative by email or toll-free phone at any time. You will also have access to *EBSCONET*, our web interface for managing orders and claims. Complimentary training on *EBSCONET* and other EBSCO products is available to library staff and other users.

Continuing its tradition of working with libraries to help users quickly and conveniently access the content they want and need, EBSCO offers *Flipster* Digital Magazines as an easy way to access magazine content on the go. *Flipster* provides the ability for patrons to access many popular titles via computer, tablet and phone. Because EBSCO is currently your primary subscription agent, your libraries are receiving a 50% discount on *Flipster* digital magazine titles (currently valued at $52,000+ based on your 2018 *Flipster* order).

We appreciate your review of our subscription proposal.

Best Regards,

Rec Sherer
Senior Vice President, EIS Operations & Finance
EBSCO Information Services

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THREE (3) YEAR CONTRACT FOR A SERIALS VENDOR (SUBSCRIPTION AGENCY) FOR A PUBLIC LIBRARY, INCLUDING A DIGITAL NEWSSTAND SERVICE

NOTE: A subscription vendor consolidates orders for magazines, journals, newspapers, and other serial publications, allowing a library to order its subscriptions from a single source, receive a single invoice for those subscriptions, and benefit from a single source of customer service, rather than maintaining hundreds of publisher contacts. Vendors provide collective reporting, historical account records, and tracking of subscriptions on order.

SPECIFICATIONS

SERIALS SUBSCRIPTION SERVICE

The library requires a serials subscription service to supply approximately 1,550 public library oriented serial subscriptions. The subscriptions should be mainly in print, with an occasional electronic title and shall include approximately 350 unique titles; the remaining titles shall be duplicate subscriptions for branch libraries.

EBSCO understands.

The vendor must be able to supply general, popular, and uncommon public library magazine and newspaper subscriptions, as well as technical, scholarly, and reference serial subscriptions, from major and independent publishers.

EBSCO complies.

The vendor must maintain an interactive website with a comprehensive database of serial titles to provide for electronic ordering, claiming, renewing, title research, invoicing, and collection development by the library. The website must include an interactive database of all of the library's subscriptions, dates of library's subscriptions, and links to relevant invoices that the library can customize and export in a variety of formats as needed.

EBSCO complies.

The vendor's website must include customizable reports that the library can retrieve at any time, in a variety of formats; including, but not limited to, the following:

1. Current subscriptions by title and by library branch.
2. Serials changes.
3. Claims submitted.
4. Responses and dispositions.
5. Collection assessment.
6. Membership titles.

EBSCO complies.

A dedicated representative must be assigned to the library and must be readily accessible via e- mail and phone, with a back-up plan in place so that when a representative is out, queries are handled in a timely manner.

April Harrison is the Customer Service Representative assigned to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. She is also available to assist with management reports, invoices, credits and any other requests related to your subscription account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claims and other issues. In addition, they are experts in e-resources and receive training specifically on managing e-journals and e-packages.

April also has access to invoice and order history records and can quickly locate information about your subscriptions. April works in EBSCO's Regional Office in Birmingham, Alabama, and can be reached via a direct toll-free number (855-580-0764) or by e-mail at aharrison@ebsco.com.

All of EBSCO's Customer Service Representatives work in dedicated teams, sharing common issues and proposing solutions. Their team structure encourages collaboration and ensures the best service for your account. In addition, this structure enables us to provide a back-up Customer Service Representative who is familiar with your account and can assist when your primary Customer Service Representative is out of the office, ensuring consistently prompt response to communications.

DIGITAL NEWSTAND SERVICE

The library requires a digital newsstand service that will host a website and apps for the library and provide digital magazines that the library can subscribe to and add to the website for patrons to check out and download.

EBSCO understands.

Available titles must include popular public library oriented magazines from top publishers. Digital magazines must be full-color, digitized versions of popular print magazines in their entirety. The digital versions must include all articles and ads that appear in print versions as well as popular digital magazine titles that are not available in print.

EBSCO complies.

A. COLLECTION DESCRIPTION

1. The annual order will be for approximately 1,550 serial subscriptions, to include approximately 350 unique titles, the remainder being duplicate subscriptions for branch libraries. Currently the library is comprised of 16 locations including 2 regional branches.

   EBSCO understands.

2. The library's serials collection is comprised of approximately 90% general public library magazine and newspaper subscriptions, and 10% technical, scholarly or reference serial subscriptions.

EBSCO understands.

3. The library's current digital magazine collections include approximately 285 digital magazines. The annual order for this bid will be for approximately 150 to 200 digital magazines, with at least 97% general, popular, public library-type magazine titles.

   The service complements the library's other digital periodicals service by offering a different selection of magazines and an alternative user interface to help the library meet a wide range of patron need and requirements. The service may offer at least one of the largest magazine publishers that is not available via other public library digital magazine services.

   EBSCO understands.

B. AWARD TIME PERIOD & COVERAGE

1. The award will cover subscriptions to be renewed and new titles to be added on an as-needed basis during the duration of the contract.

   New subscriptions may include additional copies of titles already received or subscriptions to titles that are new to the library.

   EBSCO accepts and places new orders at any time, including orders for additional copies of titles that have already been received.

2. The three-year contract will take effect on June 24, 2018, or upon acceptance by the Jefferson Parish Council, and end three years later.

   EBSCO understands.

3. Payment will be on a 12-month (year by year) basis with the library making one annual payment. New subscriptions added during the year will be paid for as ordered.

   EBSCO understands.

4. Award condition: all or none. The vendor must be able to provide print and digital subscriptions.

   EBSCO understands and complies.

C. COST

1. The discount percent and service fee percent will be binding as quoted and will become part of the final contract.

   EBSCO's offer will be binding as quoted and will become part of the final contract.

2. The bid shall be awarded on the basis of discount amount. The discount must be given on the entire order rather than on a title by title basis, regardless of the contents of the order.

   EBSCO understands and complies. Please note that the discounts for subscriptions and digital magazines are different as a larger discount is available for digital magazines.

3. The discount must be given on all types and formats of serials including but not limited to newspapers, organizational memberships that are required to subscribe to a serial, specific publishers, reference works, scholarly journals, and titles with costs over a ce1iain dollar amount.

   EBSCO understands and complies.

4. The discount shall be applied to any individual quotations requested during the life of the contract: The discount shall apply to any titles that may be ordered during the life of the contract.

   EBSCO's offer will be applied to any individual quotations requested during the life of the contract and to any titles that are ordered during the life of the contract.

5. Any handling/service charges must be included on a percent basis of the order. Handling/service charges shall be separate line items on all invoices to which they apply.

   Should a service charge be applied, it will be listed as a separate line item on all invoices to which it applies.

6. All postage and transportation charges must be included in the invoiced price.

   All postage and transportation charges will be included in the invoiced price.

D. SUBSCRIPTION ORDER & RENEWAL SERVICES

1. Vendor must maintain an interactive website to provide for electronic ordering, claiming, renewing, title research, invoicing, and collection development.

   ***EBSCONET Subscription Management*, our online subscription and e-resource management platform, is available to you 24 hours a day, 7 days a week. It is**

the premier serials management system used by libraries worldwide and is a value-added service at no charge to you.

With *EBSCONET*, you can search the entire EBSCO catalog as well as your current and past orders. *EBSCONET* lets you:

- **Search our title database and view title details for more than 360,000 titles from 95,000 publishers worldwide**
- **Place orders**
- **View real-time information about your orders**
- **Manage renewals (including e-packages)**
- **View detailed information about publishers' online access policies and license terms**
- **Generate reports**
- **Place and follow up on claims**
- **Download copies of invoices and monthly account statements**
- **Access the *EBSCO Missing Copy Bank***
- **Cancel titles**

***EBSCONET* is specifically designed to help you manage each stage of the subscription life cycle and empowers you to make informed, timely decisions about the resources you have on order.**

You can also use *EBSCONET* to determine whether alternative formats are available. The publisher's terms and conditions are clearly displayed so you can view their policies on orders, cancellations and claims. You can also review publisher access information and license details, and check pricing models.

2. Vendor must maintain a database of serial titles via their website.

EBSCO maintains a database of more than 360,000 titles from 95,000 publishers. Customers may search this database via *EBSCONET*.

3. Vendor's website must include a comprehensive database of all of the library's subscriptions that the library can customize and export in a variety of formats.

The *Summary of Publications* report, available via *EBSCONET*, is a complete list of all titles currently on order. This report also includes the ILS number, HEGIS or fund code, publisher name, publisher group and publisher package information.

This report can be customized to include specific data elements and can then be exported into Excel, HTML, comma-delimited, tab-delimited and XML formats.

4. A Serial Title record in vendor's database must include:

   a. An interactive list of all of the library's subscriptions to a particular title, dates of library's subscriptions, and links to relevant invoices.

   b. Title Status, such as active, publication resumed, publication delayed, suspended or ceased, all including dates when changes took place.

   c. Name changes with links to appropriate record in the title database.

   d. Publisher only accepts direct orders.

   e. CD's/DVD's not available with print subscription.

   f. ISSN.

   g. Link to publisher's website.

   h. Link to list of issues and dates available.

   i. Links to claims for the title.

   All of the Libraries' subscriptions are listed in *EBSCONET*; the information referenced above can be found in Order or Title Details at the title level.

5. Vendor must notify library, in a timely manner, when invoices are available online.

   Invoices are delivered by mail or email, or by email advisement that EDI invoice files are available. Invoices that have been received are also available for download on *EBSCONET*.

6. Vendor must provide a toll free phone number and email directly to website tech support.

   Issues can be submitted via EBSCO's Customer Support Team at any time at support@ebsco.com or via phone at (800) 758-5995. Cases are logged and reviewed within 24 hours. In addition, you may e-mail your Customer Service Representative at any time of the day. Responses will be returned within one business day.

7. Vendor must provide complimentary training and online help via vendor's website.

   Institutional staff and users benefit from accessible, knowledgeable training and technical support at no charge to you.

   EBSCO's training site, http://training.ebsco.com, provides access to live

web-based training sessions conducted by our Customer Success group; recorded sessions are available to view on demand.

Our support site, http://support.ebsco.com/, offers links to tutorials and support centers, answers to FAQs, email support and many more tools to help you with any issues you may experience. Our technical support team will track and update you on any issues reported via this site or our technical support email address.

Your Account Services Manager, Marsha Aucoin, is available to conduct on-site training on *EBSCONET* and any EBSCO subscription products or services as requested by the Library. She can customize training to fit your needs and consult on all aspects of EBSCO's services and how they integrate into your staff workflows.

8. Vendor's website must include customizable reports including, but not limited to, current subscriptions by title and by library branch, serials changes, claims submitted, responses and dispositions, collection assessment and membership titles that the library can retrieve at any time in a variety of formats.

Twenty-six management reports are available at no charge via *EBSCONET.* Of those, 16 are available online and generate in real time; the remaining 10 are on a request/retrieve, 24-hour turnaround basis (generated overnight). Also, *EBSCONET*'s report schedule allows you to set up recurring requests for reports. You can customize online reports to include specific data elements and export them easily in Excel, HTML, comma-delimited, tab-delimited and XML formats.

Additional reports are available upon request through your Customer Service Representative. Simply let her know what data you are interested in and she will request a special report to accommodate your needs.

Please see Appendix A for sample reports.

9. Vendor must submit address changes and service stops, starts and restarts in a timely manner, for new and reopening libraries. Vendor must provide proof that address changes have taken place.

We notify the publisher when we receive your notification of an order change. In some instances, publishers can take a long time to update their records, so we recommend that you notify us of address changes as soon as possible.

Our system sends delivery address notifications to publishers automatically, twice a week. Your Customer Service Representative is available to help, urging publishers for prompt address changes as needed. We will send confirmation of address changes once they are completed.

10. Vendor's website must include claims records that are retrievable by title and by library branch.

Claim records can be viewed in *EBSCONET* at the title level. Active claims can be viewed and sorted by title or library branch in the *EBSCONET Claim Checker*, and a record of all claims placed for the past two years can be accessed via My Claims in *EBSCONET*; "My Claims" can also be filtered and sorted by title or by location.

11. To ensure that service is not interrupted, subscriptions shall be placed so that renewals start in the months following the current expiration dates.

EBSCO can place subscription orders to start at expire. We can work to achieve a common expiration date if desired.

12. Vendor will, according to publisher compliance, arrange for common expiration dates for all titles ordered if requested by the library.

We will back-date starts during the year to the first issue/volume of the year, subject to publisher acceptance, or order partial year subscriptions, as allowed by publishers, in order to accommodate a common expiration date.

13. Vendor must clear all orders direct with publishers, not through other agents, middlemen, etc. There shall be no sub-contracting of orders or claims.

EBSCO will clear all orders directly with publishers and will not use any other agents for orders or claims.

14. Vendor must be able to provide subscriptions to any serial that is available from any other subscription agency.

EBSCO offers subscriptions to 360,000 titles from 95,000 publishers. We have the most extensive title database in the industry and should be able to provide subscriptions to any serial available from other agents.

15. As evidence of the comprehensiveness of their title file, vendor must provide access to their website.

Jefferson Parish Public Libraries currently have access to the title database via *EBSCONET*.

16. Vendor must provide assistance in locating missing issues when regular claiming does not yield copies needed.

**EBSCO will work to secure replacements, free of charge, from publishers.
If a publisher refuses to supply a replacement free of charge, then the cost to you will be whatever the publisher charges us to obtain the replacement issue.**

If replacements are unavailable, we will try to obtain a credit from publishers on your behalf.

17. Vendor must maintain an online complimentary issue replacement service with an inventory of issues from the past year for at least 2,000 popular serial titles that includes inventory data and allows for electronic ordering.

If you are missing an issue of a publication or a publication is damaged beyond use, you can take advantage of the *EBSCO Missing Copy Bank*, a free service for EBSCO customers. The *Missing Copy Bank* is a one-year back file of 48,000 issues from approximately 2,000 serials titles, with more than 150,000 issues distributed to customers annually. You can search for needed issues via *EBSCONET* and order them online or call your Customer Service Representative to order missing issues by phone.

18. Via email, vendor must furnish itemized invoices arranged by library branch which include the following:

a. Invoice number;
b. Title of each serial;
c. Cost of each serial;
d. ISSN;
e. Start date;
f. Frequency of publication;
g. Subscription term;
h. Number of copies of each title;
i. Handle/service charge, if any;
j. Total cost for each library branch;
k. Total cost of invoice;
l. Total cost of entire order;
m. Months of publication, when available;
n. Costs before and after discount is applied for each library and entire order

EBSCO invoices are available in both print and electronic format; PDF or Excel formats of current and prior invoices are instantly available via *EBSCONET*.

In accordance with our efforts to be more environmentally conscious, and because our invoice is designed to be a payment document, we have reduced the number of fields on our standard invoice. A more comprehensive invoice is available via *EBSCONET*.

Your invoice includes the following information:

- **Bill-to Address**
- **Ship-to Address**
- **EBSCO Account Number**
- **ISSN/eISSN**
- **Title Name**

- **EBSCO Title Number**
- **Frequency**
- **Format**
- **Purchase Order Number**
- **Term**
- **Start Date**
- **Volume/Coverage Information**
- **Quantity (if more than one)**
- **Fund Code**
- **ILS Number**
- **Price**

Service charges or discounts are listed on the item level or at the end of each invoice.

The standard monthly account summary statement shows any open items and is available electronically as a PDF or Excel file. You can view invoices and current and previous monthly statements (which reflect payments and credits) via the Financial Information link under the Orders menus on *EBSCONET*. *EBSCONET* will also show whether a given invoice has been paid in full.

20. Invoices must also be accessible electronically via vendor's website and exportable in various formats and include the data listed above.

EBSCO's electronic invoices, which include the data listed above, are available via *EBSCONET* and can be exported via PDF or Excel.

21. Vendor must be willing to accept orders of any size at any time, without adding an additional processing fee above the handling/service charges set out in the bid.

EBSCO complies.

22. Vendor must be willing to accept cancellations at any time during the term of the subscription and try to obtain refunds.

EBSCO can accept cancellations at any time during the subscriptions, except where prevented by publisher policy. If an order is canceled, we will credit your account an amount equal to what we are refunded by the publisher, less a processing fee of $15.00 per title. This processing fee does not apply if you elect to cancel the title at the time of renewal or if the publisher ceases publication.

In some cases, publishers will offer credits or other provisions in place of a refund. It is typical for publishers to not offer refunds on subscription terms with less than six months remaining.

Cancellations will be processed and acknowledged within two business days. Cancellation policies are included at the title level in *EBSCONET* for review prior to cancellation. The library will be notified promptly if cancellation is restricted by publisher policy.

23. All serials listed on each order must be delivered unless the publication has ceased, been suspended or the item is obtainable only from the publisher. In each instance, the vendor will indicate the reason for omitting the item.

Titles that are ceased, suspended, or must be ordered direct will be noted on an Invoice Action Letter sent with each invoice so the library can take appropriate action.

24. Vendor must notify the library of any changes concerning the periodical titles the vendor handles. This information should include the following:

a. Discontinued, ceased and suspended titles;
b. Titles that must be ordered directly from the publisher;
c. Title mergers or splits;
d. Name changes;
e. Frequency of publication changes;
f. Titles delayed or behind in publication;
g. Titles that have resumed publication; and
h. New titles.

***EBSCONET* users will now be advised of important changes to subscriptions on a new *Notifications* page within the *EBSCONET* interface. Notifications will be displayed as *EBSCONET's* title database is updated, and users will receive weekly email alerts to advise when new notifications are available.**

Notifications will include changes in:

- **Publisher**
- **Frequency**
- **Number of issues**
- **Format**
- **Title Status (for example, if a title changes from "Active" to "Discontinued")**

Reported date, title name, publisher, type, previous and new values, and effective date will be included with each notification. Notifications can be filtered and sorted within the *Notifications* results list and exported to Excel or other popular formats.

In addition to the *Notifications* page, these changes will be displayed in a new "Title History" tab that will appear on the *Title Details* and *Order Details* pages.

This new feature increases the frequency by which we notify customers of changes that impact their subscription collections and also provides an easily accessible historical record of changes at the title or order level.

Users who prefer not to receive email alerts can unsubscribe from within *EBSCONET's Account Preferences*.

Changes can also be accessed via the EBSCO Bulletin of Serials Changes, a monthly report detailing changes to titles on your subscription list.

The report is organized by type of change (title changes, merged titles, etc.) and indexed for easy reference. It allows for review of serials changes that only apply to your collection. You can receive the report through *EBSCONET* or by contacting your Customer Service Representative.

This report is archived on *EBSCONET* for two years.

The Customized Bulletin of Serials Changes report includes the following sections:

1. **Delivery Problems**
2. **Frequency Changes**
3. **Discontinued Titles**
4. **Suspended Titles**
5. **Split Titles**
6. **Merged Titles**
7. **Name Changes**
8. **Resumed Publication**
9. **Miscellaneous Information**
10. **New Titles**
11. **Additional Volumes**
12. **Title Number Changes**

In addition, E-Journal Updates on *EBSCONET* helps you effectively organize your e-journal workflow by notifying you of the following changes to your e-journal collection:

- **A format is discontinued**
- **A new, alternative format option becomes available**
- **An online version of a print subscription becomes available at no additional charge**
- **A title has moved from one publisher to another, noting both the previous and new publisher, as well as the effective date of the change**
- **A title is added or removed from an e-journal package purchased through EBSCO**
- **New Open Access titles are added to EBSCO's title database**

25. When there is a title change, vendor must not make library responsible for adding the new titles and cancelling previous titles on their renewal lists.

EBSCO automatically handles ordering of titles that have changed names, merged, split or otherwise changed. If a significant change in content or price occurs as a result of the change, EBSCO will contact the Library for approval.

26. Vendor must provide notification when a publisher has a time limit for acceptance of claims.

Claim restriction information is displayed on the title detail page on *EBSCONET* and is also available via the *Titles with Claiming Restrictions* report. This report identifies the titles in your collection that have publisher claiming restrictions. This information helps you avoid unnecessary claims and informs you of the publisher-allotted time frame for submitting a claim.

27. Five to six months prior to annual renewal time, vendor must provide, via their website, interactive Renewal Lists detailing all titles previously ordered, indicating current status, including but not limited to active, direct only, ceased, name change, current prices, renewal dates, to be used for renewal order processing. Vendor must provide a Renewal List for each library branch.

EBSCO will always generate your renewal list at least six months prior to the annual renewal date of your subscriptions. For libraries choosing to manage the renewal process online, the renewal will be available on *EBSCONET*; an email will prompt you when renewals are ready for your review.

Your online renewal list includes the following information:

- **Bill-to address**
- **Ship-to address(es)**
- **EBSCO Account Number(s)**
- **ISSN / eISSN**
- **Title Name (in alphabetical order)**
- **EBSCO Order Number**
- **EBSCO Title Number**
- **Publisher**
- **Frequency**
- **Format**
- **Title Status**
- **Start Date**
- **Order Term**
- **Quantity**
- **Fund Code**
- **ILS Number**
- **Publisher's current price**
- **Total price and number of titles**

EBSCO's new online renewals interface features a more streamlined user experience including a simplified grid format, the ability to make format, quantity and other changes in-line without having to navigate to another page, and a new "shopping cart" checkout experience. All titles that can be renewed will be in your cart when you access your renewal. Titles can easily be added to the cart, removed (cancelled) from your cart, or placed on hold.

Any previously ordered titles that are no longer available for ordering, such as

direct order or ceased titles, will be clearly marked and will be automatically removed from your renewals shopping cart, but will remain visible under a separate tab specifically for items that have been removed from the cart. The removed items tab will also show any titles that you have opted to cancel, as well as ones that you have placed on hold.

The renewals interface includes renewal information for all ship-to addresses, however, it can be filtered by location (subscriber), start date, format and fund code, allowing for filtering for two of these parameters at the same time. The renewal can also be exported to a Microsoft Excel file for further data manipulation. Additionally, the new interface can be configured to allow users to view and modify titles for a specific branch or location, if desired.

28. Vendor must assign one individual to be responsible for the library's account. This individual must have the authority to act on the library's behalf with publishers as necessary. This dedicated representative must be assigned to the library and must be readily accessible via e-mail and phone, with a back-up plan in place so that when a representative is out, queries are handled in a timely manner.

April Harrison is the Customer Service Representative assigned to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. She is also available to assist with management reports, invoices, credits and any other requests related to your subscription account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claims and other issues. In addition, they are experts in e-resources and receive training specifically on managing e-journals and e-packages.

April also has access to invoice and order history records and can quickly locate information about your subscriptions. April works in EBSCO's Regional Office in Birmingham, Alabama, and can be reached via a direct toll-free number (855-580-0764) or by e-mail at aharrison@ebsco.com.

All of EBSCO's Customer Service Representatives work in dedicated teams, sharing common issues and proposing solutions. Their team structure encourages collaboration and ensures the best service for your account. In addition, this structure enables us to provide a back-up Customer Service Representative who is familiar with your account and can assist when your primary Customer Service Representative is out of the office, ensuring consistently prompt response to communications.

29. Vendor must provide proof of payment. The invoice must be certification that publishers have been paid by the agent.

EBSCO sends full payment to publishers with your order to ensure prompt service. Generally, an EBSCO invoice serves as proof of payment for your subscriptions. Should additional proof of payment be required, your customer service representative can work with you or the publisher to provide this documentation.

E. DIGITAL NEWSTAND SERVICE

Jefferson Parish Library requires a digital newsstand service that will host a website and apps for the library and provide digital magazines that the library can subscribe to and add to the website for patrons to check out and download.

Continuing its tradition of offering quick, convenient access to high-quality content, EBSCO offers *Flipster* – a fresh way for patrons to access digital editions of popular magazines, courtesy of their local library. Through *Flipster*, EBSCO provides digital access to current and back issues for more than 1,500 popular magazines, with new titles added monthly. This includes many that are uniquely available through EBSCO, from hundreds of high-profile publishers.

Users can easily flip through these favorites anytime, anywhere – online and off, in the library, at home and on-the-go. This is achieved via state-of-the-art *Flipster* platform and mobile app. As a result, *Flipster* offers libraries the subscriptions they know will circulate well – and provides users with quick, convenient access to the magazines they truly want.

Key benefits of *Flipster* for end users and libraries include:

- ✓ **A simple authentication process, including options for seamless single sign-on**
- ✓ **Login required only once per session, simplifying the process from discovery to download**
- ✓ **Easy access from any internet-connected device and commonly available web browser**
- ✓ **Options for on-site, remote and mobile access – in library, at home and on-the-go**
- ✓ **Online and offline access available through the complimentary *Flipster* app**
- ✓ **A visually dynamic, user-friendly newsstand, with intuitive browsing and searching**
- ✓ **Simple checkout and download to popular tablets and mobile devices**
- ✓ **Syncing across mobile devices, simplifying access to checkouts and reading progress**
- ✓ **A majority of titles offered with unlimited simultaneous user access**
- ✓ **One-click access to extensive back issues for the majority of titles**
- ✓ **Hyperlinked tables of contents and page overviews for the current and all back issues**
- ✓ **Ability to keyword search within the current issue, or across all issues**
- ✓ **Convenient options for printing pages and zooming, including text-only mobile views**
- ✓ **Free MARC records for every title, presenting easy integration with discovery and catalogs**
- ✓ **Custom search box can be integrated and placed at any point on the library's site**
- ✓ **High-quality publisher representation, including those with consistently high circulation**
- ✓ **Online administrative modules for day-to-day collection maintenance, reporting and monitoring**
- ✓ **Simple and efficient acquisition, with titles delivered within hours of purchase**
- ✓ **No-cost implementation, training, branding and ongoing support services**
- ✓ **All hosting and maintenance taken care of by EBSCO**

The service must provide or allow for the following:

A website and apps for browsing, checking out, downloading, and reading digital magazines online or offline, accessible via a single, personal, user account

The *Flipster* solution offers extensive ease of access, navigation and use, with magazines that can be read online through the browser-based interface, or downloaded into the *Flipster* app for offline reading. Regardless of access method, *Flipster* offers an intuitive user experience, supporting a natural progression from browsing and searching, to reading, downloading and making the most of available content.

To briefly summarize, the first-time process is as follows:

1. **<u>In-browser</u>: Users encounter a carousel title, hyperlink, icon or MARC record leading to the point of authentication. <u>In-app</u>: Users open the app, find their library with the locator, and are prompted for credentials.**

2. **Authentication credentials are entered/verified, and users proceed to search and browse content.**

3. **From the Results List, selecting a title or "Read This Issue" launches the Full Text Viewer and the latest issue opens. The majority of titles are also available for offline download into the *Flipster* app as follows:**

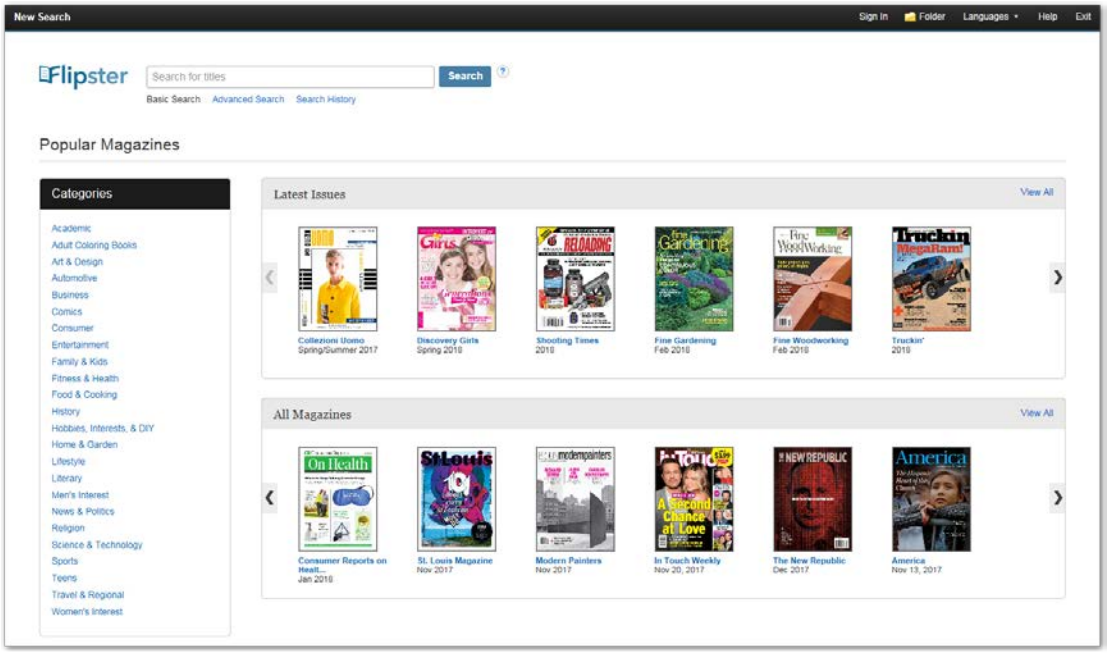
    - **Select a title, from the browser-based platform or within the app**
    - **Select Open in App (in-browser), or Download (in-app)**
    - **Once completed, the issue is available to read**

Please refer to the following text below for more details on the steps listed above.

<u>Platform Access and Authentication</u>
To begin, the user must reach the *Flipster* platform point of entry. In-browser (desktop or mobile), this can be accomplished by selecting a hyperlink or icon, leading from the library's website to the point of authentication. Alternatively, EBSCO provides various ways to display available content directly on the library's website, such as a visual carousel of preferred titles, MARC-integrated catalog listings, or a custom search box experience. Upon encountering and selecting a title through any of these means, the user is also led to the point of authentication.

From this point, user credentials are entered or automatically verified, pending authentication method preference. For example, authentication is available via IP Address, Username/Password, Referring URL, Library Card or other, including options for single sign-on through any SAML-compliant identity solution. Regardless, authentication is simple and required only once per session.

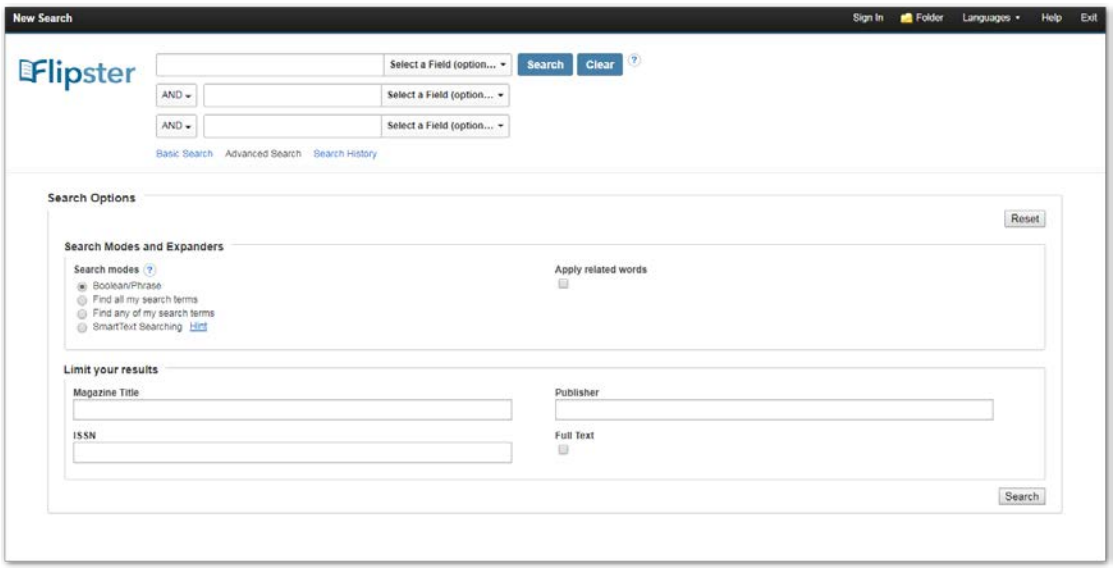
<u>Browsing, Searching and Reading Magazines</u>
Once on-platform, *Flipster* users are greeted with several options for browsing and searching magazines, including basic and advanced search, as well as the ability to browse by category, or by visual carousel of Latest Issues and All Issues.



In-Browser Interface

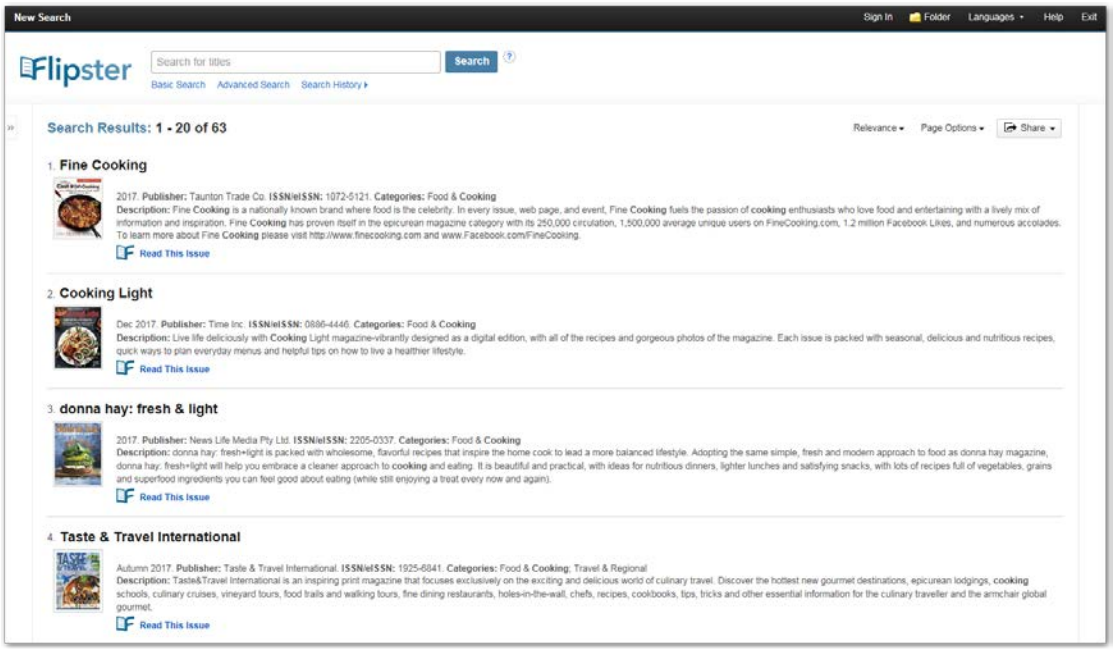
The most basic form of searching is by keyword, through a simple search box which features a clean, intuitive layout, similar to search engines encountered across the web. Search terms can be relevant to any aspect of interest, be it a specific magazine title, subject or other.

Through the Advanced Search, users have access to several added options, including choice of search modes, expanders and limiters/filters, such as Magazine Title, ISSN and Publisher. Users can also restrict keyword searches to particular fields within the index, using a drop-down menu of codes alongside the search bar. Indexed field searches can be issued in any of the following areas: All Text, Title, Category, ISSN and/or Publisher. They can also be combined with Boolean operators for a more targeted query.



Advanced Search Options

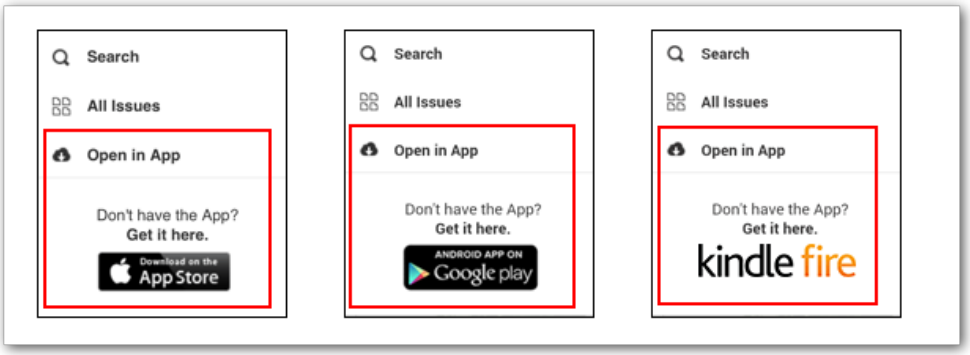
Once a search query is submitted, a category selected or a carousel expanded to "View All," a Results List is presented. Each result includes bibliographic title information, a description of contents and link to view the full text in-browser ("Read This Issue"). Upon selecting a title's cover or "Read This Issue," the Full Text Viewer is launched, and the latest issue opens.



Sample Results List

Offline Download

The majority of titles are also available for offline download into the *Flipster* app. If accessing via mobile browser, users who select the option download a title will be presented an "Open in App" prompt. From here, they will be linked to the app, or asked to download if not already installed. Once title download is complete within the app, the issue is available to read for a select checkout period.



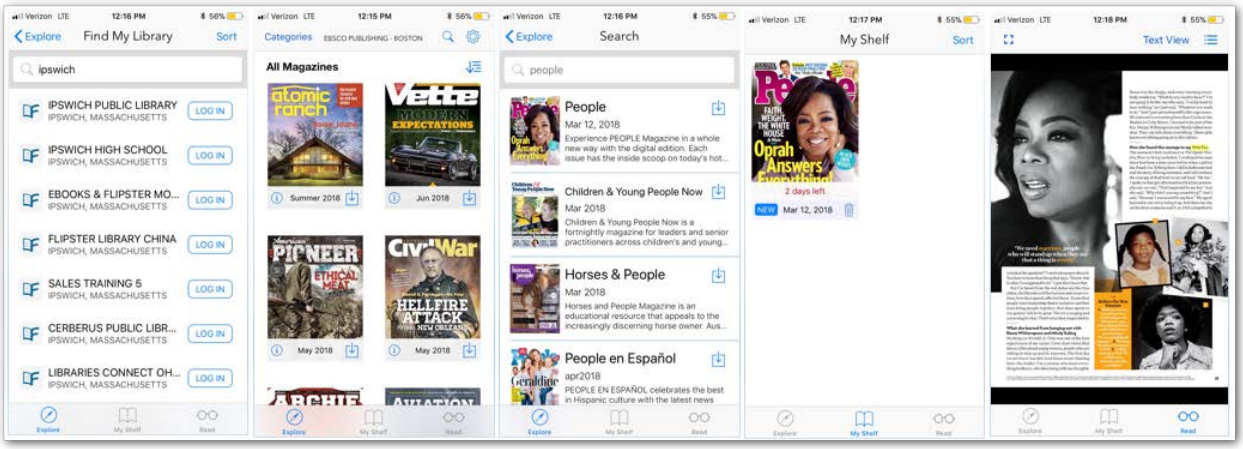
In-browser Mobile App Prompts

Alternative to the above, users may also enjoy the full end-to-end *Flipster* experience directly within the *Flipster* app. Through the app, users simply identify their library using the interactive Library Locator, authenticate once to access the library's collection, and proceed to browse, search, read and download content. Additional benefits of the app include the

following capabilities:

- ✓ **Browse for your library by name or location**
- ✓ **Add and toggle between multiple libraries**
- ✓ **Access the full range of your library's *Flipster* collection**
- ✓ **Browse by "All Magazines" or "Category"**
- ✓ **Download current and back issues in just one click**
- ✓ **Easily swipe left or right to flip through pages**
- ✓ **Tap highlighted areas, jumping to articles and websites**
- ✓ **Track percentage read**
- ✓ **Sort e-magazines by date downloaded or alphabetically**
- ✓ **Toggle between a shelf of all downloads and current reading**
- ✓ **Multiple viewing options, including text-view only**

To facilitate in-app use, all icons and labels are also clear, meaningful and easily understood, often accompanied by images for added context and definition, as can be seen within the following figure:

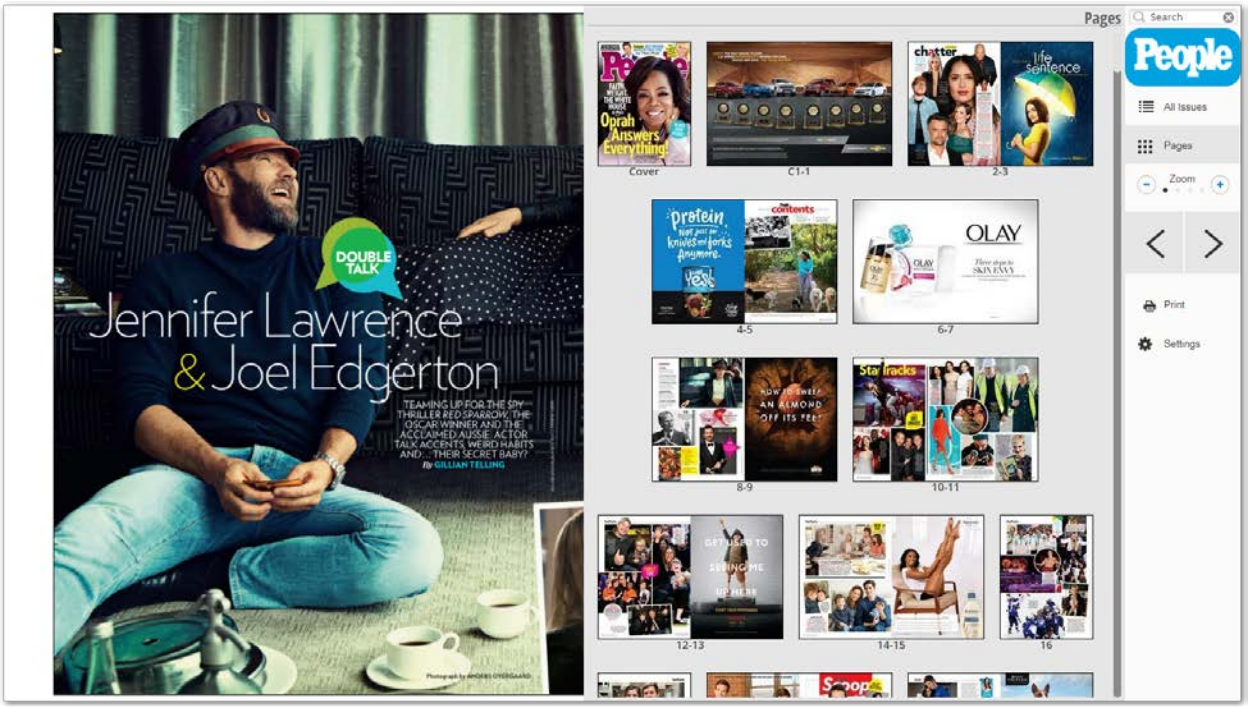


Mobile App Experience

Full color, digitized versions of popular print magazines, in entirety, cover to cover, including all articles and ads that appear in print versions, as well as popular digital magazine titles that are not available in print.

All *Flipster* titles are in PDF format, and a complete replica of the magazine's print version, inclusive of all ads and articles. They are available for reading in their entirety, in full color, allowing users to flip from cover to cover. Using the hyperlinked table of contents, users can also easily jump to a certain page or article, replicating the experience of print magazine browsing.

Flipster **Full Text Viewer**



Full Text Viewer "Pages" Menu

The website must be accessible for browsing, checking out, and downloading magazines 24/7, at all of the library ' s locations, and remotely , wherever internet access is available.

Flipster **is available 24/7/365 with a guaranteed uptime of 99.9% per year. With several options for user authentication,** ***Flipster*** **is also accessible from any location, local and remote, via internet-connected device. Once on-platform, users can browse, checkout and download available magazines, as preferred.**

The entire service, including the library's subscription content, must be on a server hosted by the vendor.

***Flipster* is a web-based service, hosted and maintained by EBSCO.**

A library patron must be able to access their personal account, including checked out items, on more than one computer or portable device.

While all *Flipster* titles are available for online streaming, users may also download content for offline reading within the *Flipster* app. *Flipster* enables synching across mobile devices, so users can always access their total checkouts upon login.

Inventory must include popular, public library oriented magazines, from top publishers, including, but not limited to, Time, Conde Nast, Meredith, and Hearst.

Currently, the overall *Flipster* collection includes more than 1,500 magazines from top publishers, including Time, Conde Nast, Meredith and Hearst. New titles are also added monthly, and an up-to-date list can be found at: http://flipster.ebsco.com/browse-magazines.

To meet the varying interests and reading levels of library patrons, this includes titles appropriate for a diverse user demographic, appealing to both general and specific interests. It also includes content geared towards children, teens and adults, with coverage extending to the following public library oriented categories:

- **Academic**
- **Adult Coloring Books**
- **Art & Design**
- **Automotive**
- **Business**
- **Comics**
- **Consumer**
- **Entertainment**
- **Family & Kids**
- **Fitness & Health**
- **Food & Cooking**
- **History**
- **Hobbies, Interests & DIY**
- **Home & Garden**
- **Lifestyle**
- **Literary**
- **Men's Interest**
- **News & Politics**
- **Religion**
- **Science & Technology**
- **Sports**
- **Teens**
- **Travel & Regional**
- **Women's Interest**

The vendor must continuously add new titles and new publishers to its catalog of available content.

On average, 30 new titles are added to the *Flipster* collection monthly.

Must include easy to download free apps that will allow for reading magazines offline on many different computers and devices.

For an optimized mobile experience, EBSCO offers a complimentary mobile app for *Flipster*. Currently, the app is available for iOS, Android and Kindle Fire, supporting the end-to-end *Flipster* experience. It can be freely downloaded online, at any time from the App Store (iOS), Google Play (Android) and EBSCO Help (Kindle Fire).

Note that titles can only be downloaded offline into the app, and are not available for download to a desktop. However, users can stream titles online in-browser, via any internet-connected computer or device.

Compatible with PCs and Macs and a wide range of portable devices including but not limited to iPad, iPhone, Android, Nook HD, Kindle Fire, and Windows devices.

As a web-based, hosted solution, *Flipster* is available online through any internet-connected device, including computers, tablets, smartphones and more. Users can access the platform through any common web browser. However, for best results, please note the following recommendations, tested and confirmed to support full *Flipster* functionality:

Browsers:

- **Internet Explorer: 10.0 and 11.0**
- **FireFox, Safari, Google Chrome: Latest version plus one previous version**
- **Screen resolution: 1024 x 768**
- **Other: JavaScript, Cookies enabled**

Tablet/Mobile Versions:

- **iOS: Versions 9 and higher**
- **Android: Version 4.2.2 (Jelly Bean) and higher**
- **Kindle Fire: (Up to OS 5.4.0.0)**

Support by email or telephone and online instructions.

While *Flipster* has been designed to be intuitive and user friendly, EBSCO provides extensive technical support for both end users and administrators. This includes online tutorials, dedicated support staff, user guides, interface help features and more. EBSCO provides unlimited access to these resources at no additional charge. Support channels have been outlined for your reference below:

Technical Support
EBSCO offers free technical support through its highly qualified Technical Support department, with representatives trained to fully resolve any questions or issues related to EBSCO products. EBSCO offers this support 24/7/365 via the following methods:

- **Toll-Free Telephone (U.S. and Canada): (800) 758-5995**

- **Email:** support@ebsco.com
- **Online:** http://support.ebscohost.com/contact/askus.php

Over 70% of cases reported to EBSCO's Technical Services Department are opened and resolved within the same business day. On average, callers in the Technical Support queue wait no more than 20 seconds. Email support requests receive an auto-generated response email with a case tracking number, with a further response provided by a Technical Service representative. EBSCO will generally respond to all technical service requests within 24-48 hours.

Whenever possible, problems will be resolved immediately, and the customer will be notified. If a problem requires further investigation, Technical Support will escalate the matter to EBSCO's Expert Services Team who will assist in troubleshooting the issue and, if required, track the problem through resolution with the appropriate technical, editorial and product teams within EBSCO. During the resolution process, customers will be kept informed of the progress and all communications will be tracked to maintain a complete history. Once the issue is resolved, the customer will be notified and the case will be closed.

In addition, the EBSCO Help support site (https://help.ebsco.com/) is available 24/7 and offers user guides, tutorials, FAQs, trainer guides and other self-service support resources, at no additional charge to customers.

EBSCO Help

EBSCO Help has been designed with the customer in mind, aiming to provide users with the tools and information needed to solve all manner of technical issues on their own. It features extensive support documentation for all interfaces, including a *Flipster*-specific online help guide (https://help.ebsco.com/interfaces/Flipster).

Through EBSCO Help, users have access to robust knowledge base technology (Frequently Asked Questions), an online support request form, as well as links to troubleshooting information, search tips, top stories, instructive tutorials, user guides, help sheets, product and service updates, customer communication archives, and more.

A quick link to EBSCO Help is available at the bottom of every *Flipster* web page. It is available online 24/7, at no additional charge to customers.

Online Help Link

To support end users on-platform, EBSCO also provides an interactive "Help" link, located in the upper right corner of each *Flipster* search screen. Upon selection, the Help link brings users to an online help module. This comprehensive system provides information on all aspects of the interface, and can be searched by keyword or phrase, while also providing a full index of topics available in the help menu. In addition, a help icon is presented at various locations throughout the user interface. When a help icon appears, clicking on the icon will present help features for the screen that is currently in use.

***Flipster* LibGuide**

Designed for use in a library setting, EBSCO also offers the online *Flipster* LibGuide (http://ebsco.libguides.com/flipster). The LibGuide offers library users and staff a basic guide to the most important information regarding *Flipster*. Content is presented in an easy-to-read, bulleted format with clear, concise information, and is accompanied by several instructional tutorials.

Easily available usage reports and marketing materials.

EBSCO offers both detailed usage reports and complimentary marketing support, as outlined:

Usage Reports

***Flipster* provides access to reporting capabilities in EBSCO*admin*, the online administrative module supporting EBSCO solutions. Reporting capabilities can be run at both the individual library and aggregate system levels.**

Currently, *Flipster* provides three different types of reports:

- **Platform Report (Overall *Flipster* Usage): The platform report will show the total number of sessions, search clicks, views, downloads and how many times a user was denied access to titles.**

- **Title Level Report (Usage at Individual Title Level): The title level report will track the usage of popular and used titles, including views, downloads and turn-aways.**

- **Issue Usage Report (Usage at Individual Issue Level): The issue level report will track the total number of views, downloads and turn-aways by title, volume and issue.**

Administrators can customize these reports by selecting a specific date range, by month and by year. EBSCO*admin* can run reports from the current date to two years prior. These can be scheduled to run at specific intervals or on demand by the library administrator 24/ Administrators can also select their preferred report format, MS Excel or Tab Delimited.

All reports are offered on demand, 24/7, free of charge.

Marketing Support

EBSCO understands that library resources are only as good as a user's knowledge of and ability to use them. Educating library staff, administrators and end users about the features, functionality and availability of EBSCO's resources is key to their use and value.

Knowing this, EBSCO provides extensive promotional support ongoing, aiming to support and encourage use of the library's resources. This includes provision of a wide variety of marketing materials, such as advertisements, flyers, posters, training announcements, landing pages, bookmarks and more. Many of these resources can be requested as printed materials, or customized and printed by the library for their needs. Available customizations and templates facilitate institutional branding, as well as inclusion of other informational text. Formats include PDF, HTML and Word documents

EBSCO also offers general and resource-specific promotional kits, readily available from the EBSCO Help support site. There are no restrictions regarding quantities downloaded or distributed. Examples of available marketing tools include, but are not limited to:

- **Print-on-Demand and Web Marketing Materials**
  Colorful and engaging posters, flyers, tent cards and more, all of which can be easily customized and printed from the support site.

- **Video and PowerPoint Tutorials**
  Libraries can post these tutorial URLs on their website to display how to use *Flipster*, and these can be used to guide on-site training sessions.

- **<u>Guides and Handouts</u>**
  Libraries can provide patrons with printed guides, frequently asked question documents and information sheets.

- **<u>Introductory *Flipster* Video</u>**
  Post a prepared video about *Flipster* on the library website, send via email to patrons or in a library newsletter.

- **<u>Social Media Posts</u>**
  Sample social media messages can be copied, pasted and customized to announce *Flipster* through the library's social media channels.

- **<u>Print and Web Graphics</u>**
  EBSCO can provide colorful ads, icons and logos to use on your website to promote and link users to the *Flipster* platform.

- **<u>Tips for a Successful Launch</u>**
  EBSCO provides tips and steps to help guide libraries through the successful launch of their new *Flipster* service.

- **<u>Custom Carousel</u>**
  Additional options include the ability to embed a customized *Flipster* carousel into the library website, featuring titles hand-picked by the administrator. This allows libraries to showcase available content, and acts as a starting point for patrons to identify and access *Flipster* titles. The placement of custom carousels is facilitated by basic website code, provided by EBSCO's support team, who can assist with the implementation of all personalization efforts.

- **<u>Search Box Builder</u>**
  EBSCO's free Search Box builder tool can be used by the library to design and place a *Flipster* search box on the library portal. This search box can direct users to the library's *Flipster* collection, and can include customized text and a branded logo to mimic the search box experience of familiar internet search engines.

The library must be able to trial the product prior to accepting the bid.

Go to:	**http://trial.ebscohost.com**
User ID:	**s9099568**
Password:	**trial**

The vendor must maintain an interactive website with a comprehensive database of available digital titles to provide for electronic ordering, claiming, renewing, title research, invoicing, and collection development by the library. The website must include an interactive database of all of the library's subscriptions, dates of library's subscriptions, and links to relevant invoices that the library can customize and export in a variety of formats as needed.

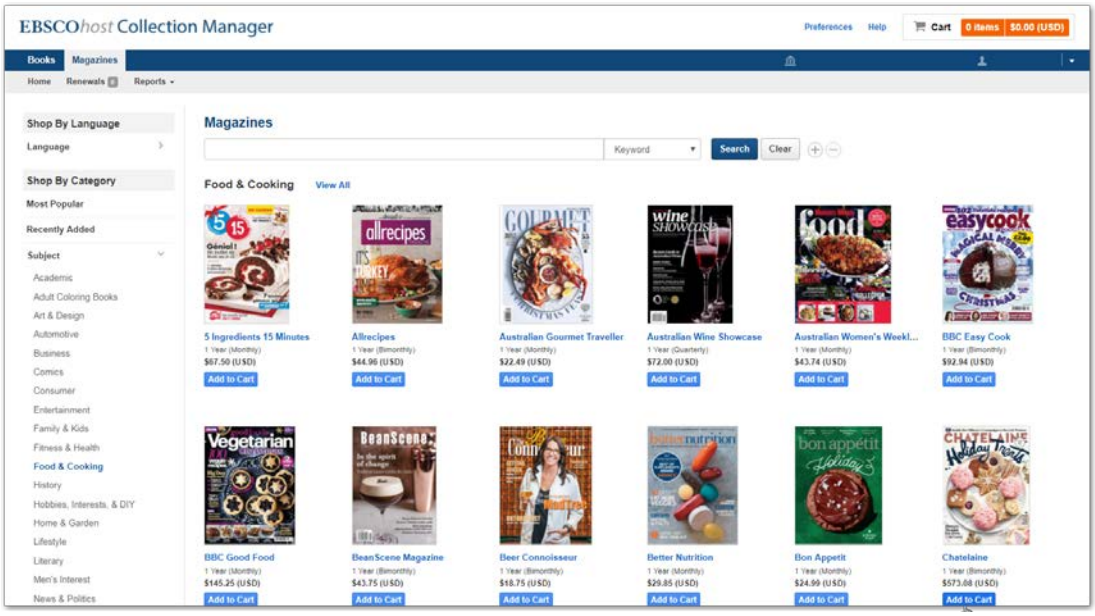
EBSCO*host Collection Manager* (ECM) is offered as the online ordering portal and catalog for *Flipster* titles. EBSCO will create an ECM account for all interested libraries, so they may customize their collections and subscriptions as they see fit.

In ECM, local library staff and purchasing administrators can easily browse, search and order

titles from the full range of available content. Although extensively stocked, ECM features intuitive navigation and efficient searching for an enjoyable selection process. It also features detailed information on each title available, allowing for extensive ease-of-research.

Tools and capabilities include the following:

- ✓ **Explore by Most Popular, Recently Added, Language or Subject**
- ✓ **Search by field (Keyword, Title, Publisher, ISSN, Category)**
- ✓ **Results Lists sorted by relevance, publisher, price, etc.**
- ✓ **Details on every title, including usage model, issue frequency, etc.**
- ✓ **Subscription renewal notifications**
- ✓ **Simple "Shopping Cart" checkout**
- ✓ **Reports on subscriptions to date**



ECM Catalog

All ECM titles are available for subscription in real time, and can be ordered instantly. Once all desired magazines have been added to the Cart, administrators can complete the purchase.

The Cart displays the total items and price. Within the Cart, administrators can also select start and expiration dates for each subscription. Start dates include the 1st day of the next three months.

Once satisfied, the user selects Finalize Order. After purchase, *Flipster* titles are on-platform two weeks prior to the chosen subscription start. If the start is in less than two weeks, access is granted in 24-48 hours.

The vendor's website must include customizable reports that the library can retrieve at any time, in a variety of formats, including, but not limited to current subscriptions, title changes, claims, checkouts, views, and downloads.

As referenced above, EBSCO provides various *Flipster* reports via EBSCOadmin, the online administrative module supporting EBSCO solutions. Reporting capabilities can be run at both the individual library and aggregate system levels, and include the following: Platform Report,

Title Level Report and Issue Usage Report.

Furthermore, within ECM, the library can also easily monitory their subscriptions at any given time, by pulling a "*Flipster* Subscription Report." This spreadsheet title list includes information regarding the site's total subscription purchases to date, including:

- ✓ **Title**
- ✓ **Publisher**
- ✓ **ISSN/eISSN**
- ✓ **Category**
- ✓ **Model**
- ✓ **Term**
- ✓ **Quantity**
- ✓ **Start date**
- ✓ **Expiration date**

Exceptions

Instruction for Bidders and General Conditions

A. AWARD OF CONTRACT: JEFFERSON PARISH reserves the right to award contracts or place orders on a lump sum or individual item basis, or such combination, as shall in its judgment be in the best interest of JEFFERSON PARISH. Every contract or order shall be awarded to the LOWEST RESPONSIVE and RESPONSIBLE BIDDER, taking into consideration the CONFORMITY WITH THE SPECIFICATIONS and the DELIVERY AND/OR COMPLETION DATE. SPLIT AWARDS MADE TO SEVERAL VENDORS WILL ONLY BE GRANTED TO THOSE DEEMED RESPONSIVE AND RESPONSIBLE.

Exception: Our discount offer for print subscriptions is based on an "all or none" service to the libraries outlined in the RFP (Jefferson Parish Public Libraries). However, if the Parish wishes to divide the subscription business among multiple vendors, we are happy to negotiate a revised offer based on the amount of business offered to EBSCO. *Flipster* discounts are extended to customers who purchase certain databases or use EBSCO as their primary subscription vendor.

C. CANCELLATION OF CONTRACT: JEFFERSON PARISH reserves the right to cancel all or any part if not shipped promptly. No charges will be allowed for parking or cartage unless specified in quotation. The order must not be filled at a higher price than quoted. JEFFERSON PARISH reserves the right to cancel any contract anytime and for any reason by issuing a THIRTY (30) day written notice to the contractor.

Exception: The Library may cancel the contract at any time; however, the purchaser will be liable for charges for any subscriptions for which EBSCO has already paid the publisher.

JEFFERSON PARISH requires all products to be new (current) and all work must be performed according to standard practices for the project. Unless otherwise specified, no aftermarket parts will be accepted. Unless otherwise specified, all worksmanship and materials must have at least one (1) year guaranty, in writing, from the date of delivery and/or acceptance of the project. Any deviations or alterations from the specifications must be indicated and/or supporting documentation supplied with bid submission.

Exception: Please note that EBSCO is not a representative of the publisher and does not receive, stock or mail the issues. Consequently, EBSCO cannot warrant the goods provided, nor can it assume the subscriber's financial risk in the event of publisher failure or other non-agent responsibilities. However, it is our job to work diligently for the subscriber to secure delivery and replacements for missing issues.

If you are missing an issue of a publication or a publication is damaged beyond use, you can take advantage of the *EBSCO Missing Copy Bank*, a free service for EBSCO customers. The *Missing Copy Bank* is a one-year back file of 48,000 issues from approximately 2,000 serials titles, with more than 150,000 issues distributed to customers annually. You can search for needed issues via *EBSCONET* and order them online or call your Customer Service Representative to order missing issues by phone.

BID NO.: 50-00122512

BID FORM
Non Public Works

All Public Work Projects are required to use the Louisiana Uniform Public Work Bid Form

All prices must be held firm unless an escalation provision is requested in this bid. Jefferson Parish will allow one escalation during the term of the contract, which may not exceed the U.S. Bureau of Labor Statistics National Index for all Urban Consumers, unadjusted 12 month figure. The most recently published figure issued at the time an adjustment is requested will be used. A request must be made in writing by the vendor, and the escalation will only be applied to purchases made after the request is made.

Are you requesting an escalation provision?

YES _____ NO X

MAXIMUM ESCALATION PERCENTAGE REQUESTED N/A %

INITIAL BID PRICES WILL REMAIN FIRM THROUGH THE DATE OF N/A.

For the purposes of comparison of bids when an escalation provision is requested, Jefferson Parish will apply the maximum escalation percentage quoted by the bidder to the period to which it is applied in the bid. The initial price and the escalation will be used to calculate the total bid price. It will be assumed,for comparison of prices only, that an equal amount of material or labor is purchased each month throughout the entire contract.

DELIVERY: FOB JEFFERSON PARISH

INDICATE DELIVERY DATE ON EQUIPMENT AND SUPPLIES 45-60 days after receipt of order

LOUISIANA CONTRACTOR'S LICENSE NO.: (if applicable) N/A

THIS SECTION MUST BE COMPLETED BY BIDDER:

FIRM NAME: EBSCO Information Services

ADDRESS: P.O. Box 2543

CITY, STATE: Birmingham, AL ZIP: 35202

TELEPHONE: (800) 633-4604 FAX: (205) 995-1613

EMAIL ADDRESS: ebsconorthamerica@ebsco.com

In the event that addenda are issued with this bid, bidders MUST acknowledge all addenda on the bid form.Bidder must acknowledge receipt of an addendum on the bid form as indicated. Failure to acknowledge any addendum on the bid form will result in bid rejection.

Acknowledge Receipt of Addenda: NUMBER: _____

NUMBER: _____

NUMBER: _____

NUMBER: _____

TOTAL PRICE OF ALL BID ITEMS: $ N/A

AUTHORIZED SIGNATURE: _____ Ree Sherer

Printed Name

TITLE: Senior Vice President

SIGNING INDICATES YOU HAVE READ AND COMPLY WITH THE INSTRUCTIONS AND CONDITIONS.

NOTE: All bids should be returned with the BID NUMBER and BID OPENING DATE indicated on the outside of the envelope submitted to the Purchasing Department.

INVITATION TO BID FROM JEFFERSON PARISH - continued

BID NO.: 50-00122512

SEALED BID

ITEM NUMBER	QUANTITY	U/M	DESCRIPTION OF ARTICLES	UNIT PRICE QUOTED	TOTALS
			THREE (3) YEAR CONTRACT TO PROVIDE SERIALS FOR THE JEFFERSON PARISH LIBRARY DEPARTMENT		
1	3.00	YR	0010 - DISCOUNT AMOUNT 5.5 %		
2	1.00	EA	0020 - SERVICE FEE N/A %		
3	1.00	EA	0030 - DISCOUNT FOR NEWSPAPERS 5.5 %		
4	1.00	EA	0040 - DISCOUNT FOR SCHOLARY JOURNALS 5.5 %		
5	1.00	EA	0050 - DISCOUNT AMOUNT FOR MEMBERSHIPS NECESSARY TO RECIEVE AN ORGANAZATIONS' PERODICAL PUBLICATIONS 5.5 %		
6	1.00	EA	0060 - DISCOUNT AMOUNT FOR REFERENCE SERIALS 5.5 %		
7	1.00	EA	0070 - LIST PRICE OVER WHICH BIDDER DOES NOT APPLY A DISCOUNT $ N/A		
8	1.00	EA	0080 - ANNUAL PLATFORM FEE FOR DIGITAL NEWSSTAND $ 0.00		
9	1.00	EA	0090 - DISCOUNT AMOUNT FOR DIGITAL NEWSSTAND TITLES *25-50 % * EBSCO is offering a 25% discount on digital newsstand titles via *Flipster*. Should Jefferson Parish continue to use EBSCO as its primary subscription vendor, a discount of 50% will apply.		

EBSCO Industries, Inc.

Sandra Bullock
Assistant Secretary
sbullock@ebsco.com

July 12, 2017

To Whom It May Concern:

The undersigned, Sandra Bullock, Assistant Secretary of EBSCO Industries, Inc., a Delaware corporation (the "Corporation") doing business as EBSCO Information Services, do hereby certify that the following is a true and complete resolution which was unanimously adopted at a duly called and held meeting of the Executive Committee of the Board of Directors of EBSCO Industries, Inc., on the 1st day of August, 2014, and that such resolution has not been amended or modified and continues to be in full force and effect as of this date.

> RESOLVED, that Ree Sherer, as Vice President and General Manager of the Corporation is authorized and directed to execute and deliver any and all contracts on behalf of the Corporation and to do and perform all acts and things which he deems to be necessary or appropriate to carry out the terms of such contracts, including, but not limited to, executing and delivering all agreements and documents contemplated by such contracts.

The undersigned further certifies that Ree Sherer now holds the office of Vice President and General Manager and he has held that office since 1985.

IN WITNESS WHEREOF, the undersigned has executed this Certificate this 12th day of July, 2017.

Sandra Bullock

Sandra Bullock
Assistant Secretary
EBSCO Industries, Inc.

STATE OF ALABAMA, COUNTY OF SHELBY; ss.:

On this day, personally appeared before me Sandra Bullock, to me known to be the person described in and who executed the within and foregoing instrument, and acknowledged that he signed the same as his voluntary act and deed, for the uses and purposes therein mentioned. Witness my hand and official seal hereto affixed

this 12th day of July, 2017

LAURIE P MORRIS
Notary Public, Alabama State At Large
My Commission Expires
January 16, 2019

Laurie P. Morris
Notary Public in and for the State of Alabama
My commission expires January 16, 2019

Non-Public Works Bid

AFFIDAVIT

STATE OF Alabama

PARISH/COUNTY OF Shelby

BEFORE ME, the undersigned authority, personally came and appeared: Ree Sherer _____, (Affiant) who after being by me duly sworn, deposed and said that he/she is the fully authorized Senior Vice President of EBSCO Information Services (Entity), the party who submitted a bid in response to Bid Number 50-00122512, to the Parish of Jefferson.

Affiant further said:

Campaign Contribution Disclosures

(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____ Attached hereto is a list of all campaign contributions, including the date and amount of each contribution, made to current or former elected officials of the Parish of Jefferson by Entity, Affiant, and/or officers, directors and owners, including employees, owning 25% or more of the Entity during the two-year period immediately preceding the date of this affidavit or the current term of the elected official, whichever is greater. Further, Entity, Affiant, and/or Entity Owners have not made any contributions to or in support of current or former members of the Jefferson Parish Council or the Jefferson Parish President through or in the name of another person or legal entity, either directly or indirectly.

Choice B X there are **NO** campaign contributions made which would require disclosure under Choice A of this section.

Updated: 02.27.2014

Debt Disclosures

(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____ Attached hereto is a list of all debts owed by the affiant to any elected or appointed official of the Parish of Jefferson, and any and all debts owed by any elected or appointed official of the Parish to the Affiant.

Choice B __X__ There are **NO** debts which would require disclosure under Choice A of this section.

Affiant further said:

That Affiant has employed no person, corporation, firm, association, or other organization, either directly or indirectly, to secure the public contract under which he received payment, other than persons regularly employed by the Affiant whose services in connection with the construction, alteration or demolition of the public building or project or in securing the public contract were in the regular course of their duties for Affiant; and

[*The remainder of this page is intentionally left blank.*]

That no part of the contract price received by Affiant was paid or will be paid to any person, corporation, firm, association, or other organization for soliciting the contract, other than the payment of their normal compensation to persons regularly employed by the Affiant whose services in connection with the construction, alteration or demolition of the public building or project were in the regular course of their duties for Affiant.

Signature of Affiant

Ree Sherer

Printed Name of Affiant

SWORN AND SUBSCRIBED TO BEFORE ME
ON THE 2nd DAY OF April, 2018.

Kelly D Sellers
Notary Public

Kelly D. Sellers
Printed Name of Notary

N/A
Notary/Bar Roll Number

My commission expires 5/18/2019.

KELLY D. SELLERS
MY COMMISSION EXPIRES
MAY 18, 2019
NOTARY PUBLIC
STATE OF ALABAMA

Updated: 02.27.2014

STANDARD INSURANCE REQUIREMENTS – PUBLICLY ADVERTISED BIDS

All required insurance under this bid shall conform to Jefferson Parish Resolution No. 113646 or No. 113647, as applicable. Contractors may not commence any work under any ensuing contract unless and until all required insurance and associated evidentiary requirements thereto have been met, along with any additional specifications contained in the advertised bid. Except as where otherwise precluded by law, the Parish Attorney or his designee, with the concurrence of the Director of Risk Management or his designee, may agree on a case-by-case basis, to deviate from Jefferson Parish's standard insurance requirements, as provided in this Section. Vendors requesting deviation therefrom shall submit such requests in writing, along with compelling substantiation, to the Purchasing Department prior to the bid's due date. Any changes to the insurance requirements will be reflected in the bid specifications and addenda. Prior to contract execution and at all times thereafter during the term of such contract, contractors must provide and continuously maintain all coverages as required by the foregoing Resolutions, and the contract documents. Failure to do so shall be grounds for suspension, discontinuation or termination of the contract.

For bidding purposes, bidders must submit with bid submission a current (valid) insurance certificate evidencing the required coverages. Failure to comply will cause bid to be rejected. The current insurance certificate will be used for proof of insurance at time of evaluation. Thereafter, and prior to contract execution, the low bidder will be required to provide final insurance certificates to the Parish which shall name **the Jefferson Parish, its Districts Departments and Agencies under the direction of the Parish President and the Parish Council** as additional insureds regarding negligence by the contractor for the Commercial General Liability, Workmen's Compensation Insurance and the Comprehensive Automobile Liability policies. Additionally, said certificates should reflect the name of the Parish Department receiving goods and services and reference the respective Jefferson Parish bid number.

JEFFERSON PARISH REQUIRED STANDARD INSURANCE

☑ **WORKER'S COMPENSATION INSURANCE**

As required by Louisiana State Statute, exception; Employer's Liability, Section B shall be $1,000,000 per occurrence when Work is to be over water and involves maritime exposures to cover all employees not covered under the State Worker's Compensation Act, otherwise this limit shall be no less than $500,000 per occurrence.

Note: If your company is not required by law to carry workmen's compensation insurance, i.e. not a Louisiana company, sole employee of the company, then bidders must request a workmen's compensation insurance declaration affidavit prior to the bid opening date. This insurance declaration affidavit must be fully completed, signed, properly notarized and submitted with the bid. A scanned copy may be submitted with the bid; however, the successful bidder must submit the original affidavit in its original format and without material alteration upon contract execution. Failure to comply will result in the bid submission being rejected as non-responsive. The Parish reserves the right to award bid to the next lowest responsive and responsible bidder in this event.

☑ **COMMERCIAL GENERAL LIABILITY**

Shall provide limits not less than the following: $1,000,000.00 Combined Single Limit per Occurrence for bodily injury and property damage.

☑ **COMPREHENSIVE AUTOMOBILE LIABILITY**

Bodily injury liability $1,000,000.00 each person; $1,000,000.00 each occurrence. Property Damage Liability $1,000,000.00 each occurrence.

Note: This category may be omitted if bidders do not/will not utilize company vehicles for the project or do not possess company vehicles. Bidder must request an automobile insurance declaration affidavit prior to the bid opening date. This insurance declaration affidavit must be fully completed, signed, properly notarized and submitted with the bid. A scanned copy of the completed, signed and properly notarized affidavit may be submitted with the bid; however, the successful bidder must submit the original affidavit in its original format and without material alteration upon contract execution. Failure to comply will result in the bid submission being rejected as non-responsive. The Parish reserves the right to award bid to the next lowest responsive and responsible bidder in this event.

DEDUCTIBLES

No insurance required shall include a deductible not greater than $10,000.00. The cost of the deductible shall be borne by the contractor.

NOTE: If the vendor requires a change in deductibles, the request must be submitted in writing to the Purchasing Department prior to the due date of the bid. Such request shall be reviewed by the Parish Attorney's Office with the concurrence of the Director of Risk Management.

UMBRELLA LIABILITY COVERAGE

An umbrella policy or excess may be used to meet minimum requirements.

FOR CONSTRUCTION AND RENOVATION PROJECTS:

The following are required unless otherwise specified in the bid. Such insurance is due upon contract execution.

1) **OWNER'S PROTECTIVE LIABILITY**

   To be for the same limits of liability for bodily injury and property damage liability established for commercial general liability.

2) **BUILDER'S RISK INSURANCE**

   The contractor shall maintain Builder's Risk Insurance at his own expense to insure both the owner (Parish of Jefferson) and contractor as their interest may appear.

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY): 3/30/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
S.S. Nesbitt & Co., Inc.
3500 Blue Lake Drive, Ste. 120
Birmingham AL 35243

CONTACT NAME: Linda Fetherolf
PHONE (A/C, No, Ext): (205)262-2655 FAX (A/C, No): (205)262-2701
E-MAIL ADDRESS: lfetherolf@ssnesbitt.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A : Travelers Property & Casualty	25674 AXV
INSURER B : Travelers Indemnity Company	25658 AXV
INSURER C : Travelers Property & Casualty	25674 AXV
INSURER D : Liberty Insurance Underwriters	19917 AXV
INSURER E : Ohio Casualty Insurance Company	24074 AXV
INSURER F :	

INSURED
EBSCO Industries, Inc.
P. O. Box 1943
Birmingham AL 35201

COVERAGES CERTIFICATE NUMBER: 2017-18 EBSCO Mas w/o VJ REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	GENERAL LIABILITY X COMMERCIAL GENERAL LIABILITY CLAIMS-MADE X OCCUR X Blkt Addt'l Insured X Blkt Waiver of Subro GEN'L AGGREGATE LIMIT APPLIES PER: X POLICY PRO-JECT LOC	X	X	TC2JGLSA-9D909462-17 Contractual Liability	10/15/2017	10/15/2018	EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) PERSONAL & ADV INJURY GENERAL AGGREGATE PRODUCTS - COMP/OP AGG	$ 1,000,000 $ 100,000 $ 5,000 $ 1,000,000 $ 2,000,000 $ 2,000,000 $
A	AUTOMOBILE LIABILITY X ANY AUTO ALL OWNED AUTOS / SCHEDULED AUTOS X HIRED AUTOS / X NON-OWNED AUTOS X Blkt Addtl Ins. / X Waiver Sub.	X	X	TC2JCAP-9D909474-17 Hired Physical Damage Limit $100,000/Ded. $25k	10/15/2017	10/15/2018	COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)	$ 1,000,000 $ $ $ $
A	X UMBRELLA LIAB X OCCUR	X	X	ZUP-81M16741-17-NF	10/15/2017	10/15/2018	EACH OCCURRENCE	$ 25,000,000
DE	X EXCESS LIAB CLAIMS-MADE			100027844501(Ex.$17.5M)	10/15/2017	10/15/2018	AGGREGATE	$ 25,000,000
	DED X RETENTION $ 10,000			ECO1857063478(Ex. $17.5M)	10/15/2017	10/15/2018	Excess umbrella Agg	$ 35,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y / N N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	N / A	X	Retro(AZ/FL/MA/NE/OR/WI)			X WC STATU-TORY LIMITS / OTH-ER	
C				TRKUB-9D909450-17	10/15/2017	10/15/2018	E.L. EACH ACCIDENT	$ 1,000,000
				TC2JUB-9D904430-17 A/O/S	10/15/2017	10/15/2018	E.L. DISEASE - EA EMPLOYEE	$ 1,000,000
				TWXJUB-9D911955017/AL&NV	10/15/2017	10/15/2018	E.L. DISEASE - POLICY LIMIT	$ 1,000,000
A	Property			KTJ-CMB-1F64421-8-17	10/15/2017	10/15/2018	$100,000,000 Ded	$50,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

Named Insured Includes: EBSCO Information Services

** This is for Bid Purposes ONLY. If the insured is awarded the bid a final Certificate will be issued**

The Jefferson Parish, its Districts Departments and Agencies under the direction of the Parish President and the Parish Council are named additional insured with respects to General Liability and Automobile Liability as per written contract.

CERTIFICATE HOLDER

mcamardelle@jeffparish.net

Jefferson Parish Purchasing Department
200 Derbigny Street
General Government Building
Gretna, LA 70053

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Linda Fetherolf/LLF

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EBSCO Information Services

Appendix A

Sample Reports

Appendix A
Sample Reports

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Reports

Reports

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Title	Select Report	Category	Information
Abstract and Index	Online	Collection Development	Info
Bulletin of Serials Changes	Request/Retrieve	Collection Development	Info
Claims Processed	Online	Serials Management	Info
Collection Assessment	Online	Collection Development	Info
Combination Membership	Online	Serials Management	Info
Current Subscriptions	Online	Serials Management	Info
E-Journal Access and Registration	Online	Serials Management	Info
E-Journal Package Change	Request/Retrieve	Collection Development	Info
Historical Price Analysis	Request/Retrieve	Financial Analysis	Info
Library of Congress Classification	Online	Collection Development	Info
License Details	Online	Serials Management	Info
List of Membership Titles	Online	Serials Management	Info
Online Availability	Request/Retrieve	Collection Development	Info
Ownership / Access	Request/Retrieve	Collection Development	Info
Packing List	Request/Retrieve	JETS Reports	Info
Publisher Packages	Online	Collection Development	Info
Standing Order/Bill Later Summary	Request/Retrieve	Serials Management	Info
Subscriber List	Online	Serials Management	Info
Subscription Data File	Request/Retrieve	Collection Development	Info
Subscription Usage Details	Online	Serials Management	Info
Summary of New Titles Ordered	Online	Serials Management	Info
Summary of Payments	Request/Retrieve	Serials Management	Info
Summary of Publications	Online	Serials Management	Info
Summary of Publications by Country/Language	Online	Financial Analysis	Info
Survey for Customer Titles	Request/Retrieve	Collection Development	Info
Titles with Claiming Restrictions	Online	Serials Management	Info

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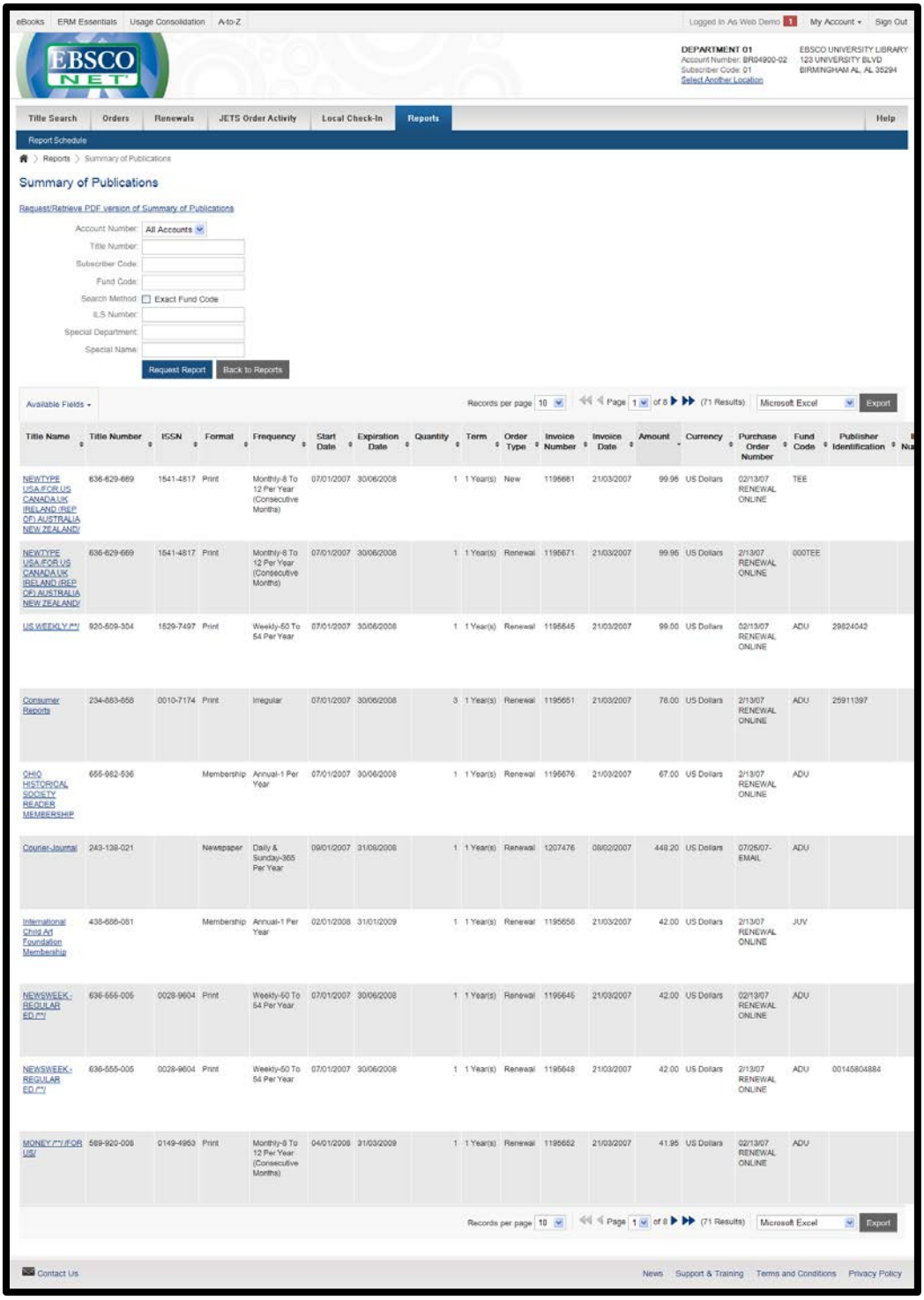
Summary of Publications

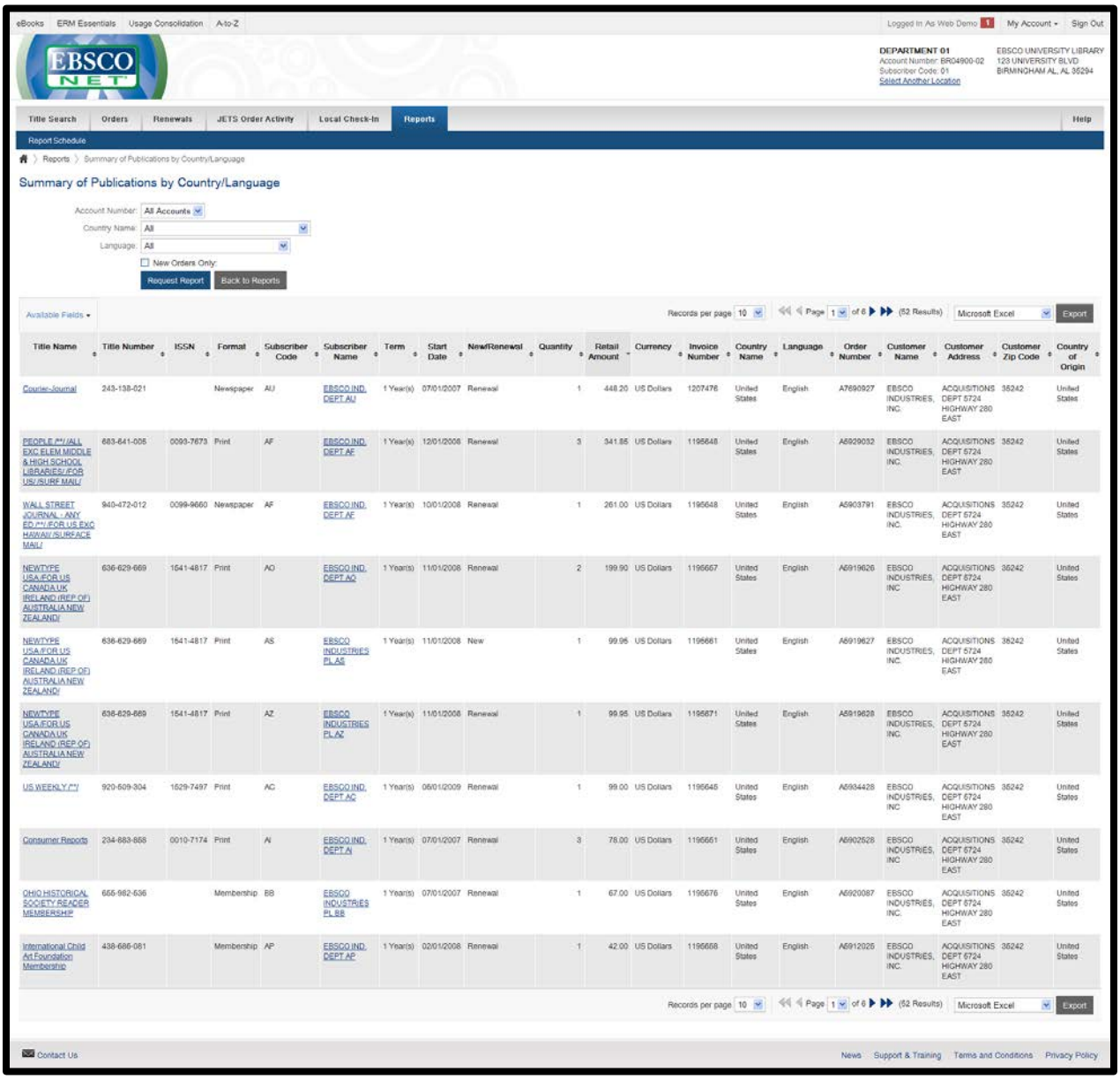
A complete list of all titles currently on order. Includes ILS number, HEGIS or fund code, publisher name, publisher group and publisher package information.



Title Name	Title Number	ISSN	Format	Frequency	Start Date	Expiration Date	Quantity	Term	Order Type	Invoice Number	Invoice Date	Amount	Currency	Purchase Order Number	Fund Code	Publisher Identification
NEWTYPE USA FOR US CANADA UK IRELAND (REP OF) AUSTRALIA NEW ZEALAND/	636-629-669	1541-4817	Print	Monthly-8 To 12 Per Year (Consecutive Months)	07/01/2007	30/06/2008	1	1 Year(s)	New	1196681	21/03/2007	99.95	US Dollars	02/13/07 RENEWAL ONLINE	TEE	
NEWTYPE USA FOR US CANADA UK IRELAND (REP OF) AUSTRALIA NEW ZEALAND/	636-629-669	1541-4817	Print	Monthly-8 To 12 Per Year (Consecutive Months)	07/01/2007	30/06/2008	1	1 Year(s)	Renewal	1196671	21/03/2007	99.95	US Dollars	2/13/07 RENEWAL ONLINE	000TEE	
US WEEKLY /**/	920-509-304	1529-7497	Print	Weekly-50 To 54 Per Year	07/01/2007	30/06/2008	1	1 Year(s)	Renewal	1196645	21/03/2007	99.00	US Dollars	02/13/07 RENEWAL ONLINE	ADU	29824042
Consumer Reports	234-683-858	0010-7174	Print	Irregular	07/01/2007	30/06/2008	3	1 Year(s)	Renewal	1196651	21/03/2007	78.00	US Dollars	2/13/07 RENEWAL ONLINE	ADU	25911397
OHIO HISTORICAL SOCIETY READER MEMBERSHIP	655-982-636		Membership	Annual-1 Per Year	07/01/2007	30/06/2008	1	1 Year(s)	Renewal	1196676	21/03/2007	67.00	US Dollars	2/13/07 RENEWAL ONLINE	ADU	
Courier-Journal	243-138-021		Newspaper	Daily & Sunday-365 Per Year	09/01/2007	31/08/2008	1	1 Year(s)	Renewal	1207476	08/02/2007	448.20	US Dollars	07/25/07-EMAIL	ADU	
International Child Art Foundation Membership	436-686-081		Membership	Annual-1 Per Year	02/01/2008	31/01/2009	1	1 Year(s)	Renewal	1195658	21/03/2007	42.00	US Dollars	2/13/07 RENEWAL ONLINE	JUV	
NEWSWEEK - REGULAR ED /**/	636-555-005	0028-9604	Print	Weekly-50 To 54 Per Year	07/01/2007	30/06/2008	1	1 Year(s)	Renewal	1196646	21/03/2007	42.00	US Dollars	02/13/07 RENEWAL ONLINE	ADU	
NEWSWEEK - REGULAR ED /**/	636-555-005	0028-9604	Print	Weekly-50 To 54 Per Year	07/01/2007	30/06/2008	1	1 Year(s)	Renewal	1195648	21/03/2007	42.00	US Dollars	2/13/07 RENEWAL ONLINE	ADU	00145804884
MONEY /**/ /FOR US/	589-920-008	0149-4953	Print	Monthly-8 To 12 Per Year (Consecutive Months)	04/01/2008	31/03/2009	1	1 Year(s)	Renewal	1195652	21/03/2007	41.95	US Dollars	02/13/07 RENEWAL ONLINE	ADU	

Summary of Publications by Country / Language

The Summary of Publications report filtered by country and/or language.



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Title Name	Title Number	ISSN	Format	Subscriber Code	Subscriber Name	Term	Start Date	New/Renewal	Quantity	Retail Amount	Currency	Invoice Number	Country Name	Language	Order Number	Customer Name	Customer Address	Customer Zip Code	Country of Origin
Courier-Journal	243-138-021		Newspaper	AU	EBSCO IND. DEPT AU	1 Year(s)	07/01/2007	Renewal	1	448.20	US Dollars	1207476	United States	English	A7690927	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
PEOPLE /**/ALL EXC ELEM MIDDLE & HIGH SCHOOL LIBRARIES/ /FOR US/ /SURF MAIL/	683-641-005	0093-7673	Print	AF	EBSCO IND. DEPT AF	1 Year(s)	12/01/2008	Renewal	3	341.85	US Dollars	1195648	United States	English	A5929032	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
WALL STREET JOURNAL - ANY ED /**/ /FOR US EXC HAWAII/ /SURFACE MAIL/	940-472-012	0099-9660	Newspaper	AF	EBSCO IND. DEPT AF	1 Year(s)	10/01/2008	Renewal	1	261.00	US Dollars	1195648	United States	English	A5903791	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
NEWTYPE USA FOR US CANADA UK IRELAND (REP OF) AUSTRALIA NEW ZEALAND/	636-629-669	1541-4817	Print	AO	EBSCO IND. DEPT AO	1 Year(s)	11/01/2008	Renewal	2	199.90	US Dollars	1195667	United States	English	A5919626	EBSCO INDUSTRIES, INC	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
NEWTYPE USA FOR US CANADA UK IRELAND (REP OF) AUSTRALIA NEW ZEALAND/	636-629-669	1541-4817	Print	AS	EBSCO INDUSTRIES PL AS	1 Year(s)	11/01/2008	New	1	99.95	US Dollars	1195661	United States	English	A5919627	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
NEWTYPE USA FOR US CANADA UK IRELAND (REP OF) AUSTRALIA NEW ZEALAND/	636-629-669	1541-4817	Print	AZ	EBSCO INDUSTRIES PL AZ	1 Year(s)	11/01/2008	Renewal	1	99.95	US Dollars	1195671	United States	English	A5919628	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
US WEEKLY /**/	920-509-304	1529-7497	Print	AC	EBSCO IND. DEPT AC	1 Year(s)	06/01/2009	Renewal	1	99.00	US Dollars	1195645	United States	English	A5934428	EBSCO INDUSTRIES, INC	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
Consumer Reports	234-883-868	0010-7174	Print	AI	EBSCO IND. DEPT AI	1 Year(s)	07/01/2007	Renewal	3	78.00	US Dollars	1195651	United States	English	A5902528	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
OHIO HISTORICAL SOCIETY READER MEMBERSHIP	655-982-636		Membership	BB	EBSCO INDUSTRIES PL BB	1 Year(s)	07/01/2007	Renewal	1	67.00	US Dollars	1195676	United States	English	A5920087	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States
International Child Art Foundation Membership	438-686-081		Membership	AP	EBSCO IND. DEPT AP	1 Year(s)	02/01/2008	Renewal	1	42.00	US Dollars	1195668	United States	English	A5912025	EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST	35242	United States

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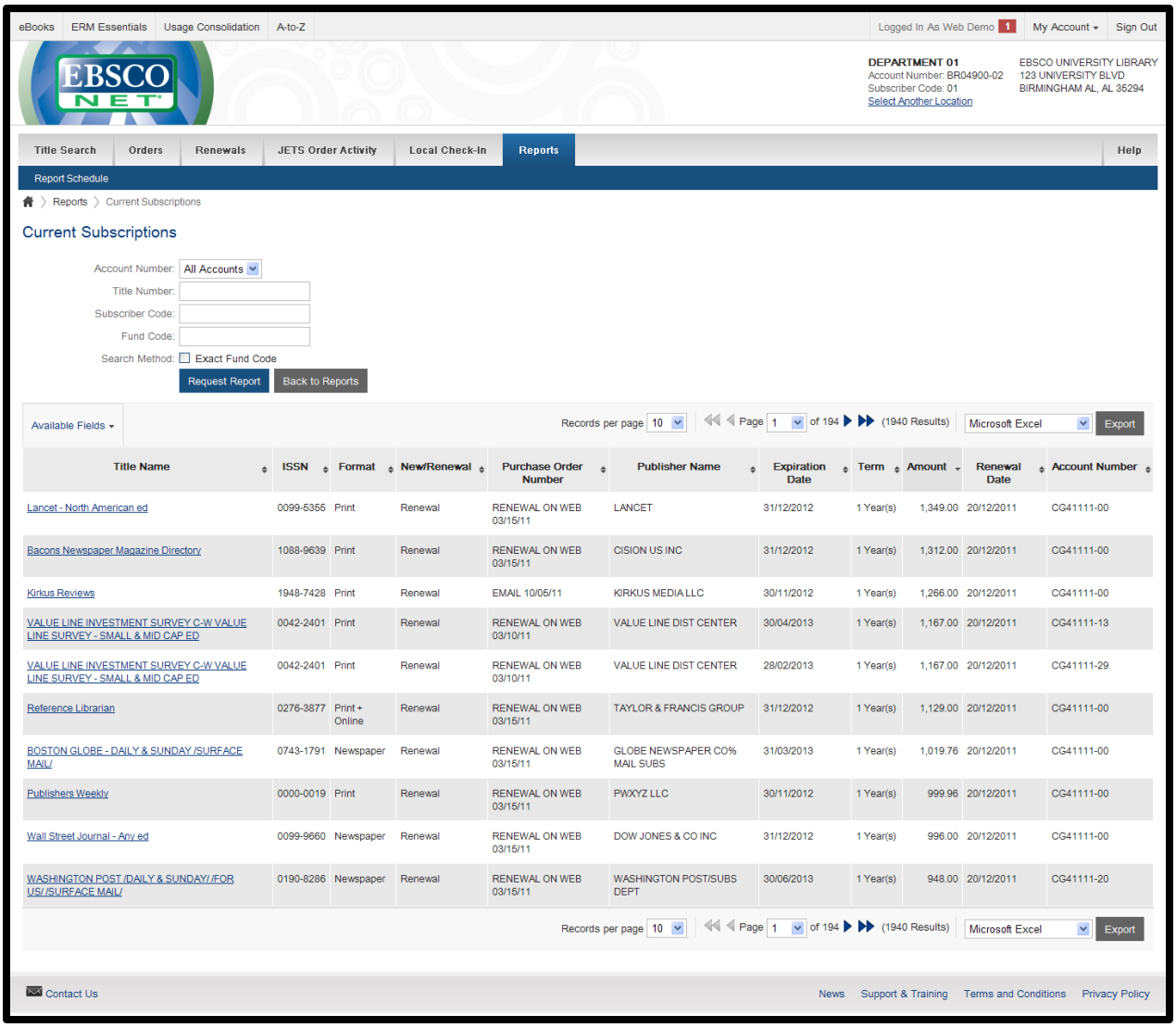

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Title Name	ISSN	Format	New/Renewal	Purchase Order Number	Publisher Name	Expiration Date	Term	Amount	Renewal Date	Account Number
Lancet - North American ed	0099-5355	Print	Renewal	RENEWAL ON WEB 03/15/11	LANCET	31/12/2012	1 Year(s)	1,349.00	20/12/2011	CG41111-00
Bacons Newspaper Magazine Directory	1088-9639	Print	Renewal	RENEWAL ON WEB 03/15/11	CISION US INC	31/12/2012	1 Year(s)	1,312.00	20/12/2011	CG41111-00
Kirkus Reviews	1948-7428	Print	Renewal	EMAIL 10/05/11	KIRKUS MEDIA LLC	30/11/2012	1 Year(s)	1,266.00	20/12/2011	CG41111-00
VALUE LINE INVESTMENT SURVEY C-W VALUE LINE SURVEY - SMALL & MID CAP ED	0042-2401	Print	Renewal	RENEWAL ON WEB 03/10/11	VALUE LINE DIST CENTER	30/04/2013	1 Year(s)	1,167.00	20/12/2011	CG41111-13
VALUE LINE INVESTMENT SURVEY C-W VALUE LINE SURVEY - SMALL & MID CAP ED	0042-2401	Print	Renewal	RENEWAL ON WEB 03/10/11	VALUE LINE DIST CENTER	28/02/2013	1 Year(s)	1,167.00	20/12/2011	CG41111-29
Reference Librarian	0276-3877	Print + Online	Renewal	RENEWAL ON WEB 03/15/11	TAYLOR & FRANCIS GROUP	31/12/2012	1 Year(s)	1,129.00	20/12/2011	CG41111-00
BOSTON GLOBE - DAILY & SUNDAY /SURFACE MAIL/	0743-1791	Newspaper	Renewal	RENEWAL ON WEB 03/15/11	GLOBE NEWSPAPER CO% MAIL SUBS	31/03/2013	1 Year(s)	1,019.76	20/12/2011	CG41111-00
Publishers Weekly	0000-0019	Print	Renewal	RENEWAL ON WEB 03/15/11	PWXYZ LLC	30/11/2012	1 Year(s)	999.96	20/12/2011	CG41111-00
Wall Street Journal - Any ed	0099-9660	Newspaper	Renewal	RENEWAL ON WEB 03/15/11	DOW JONES & CO INC	31/12/2012	1 Year(s)	996.00	20/12/2011	CG41111-00
WASHINGTON POST /DAILY & SUNDAY/ /FOR US/ /SURFACE MAIL/	0190-8286	Newspaper	Renewal	RENEWAL ON WEB 03/15/11	WASHINGTON POST/SUBS DEPT	30/06/2013	1 Year(s)	948.00	20/12/2011	CG41111-20

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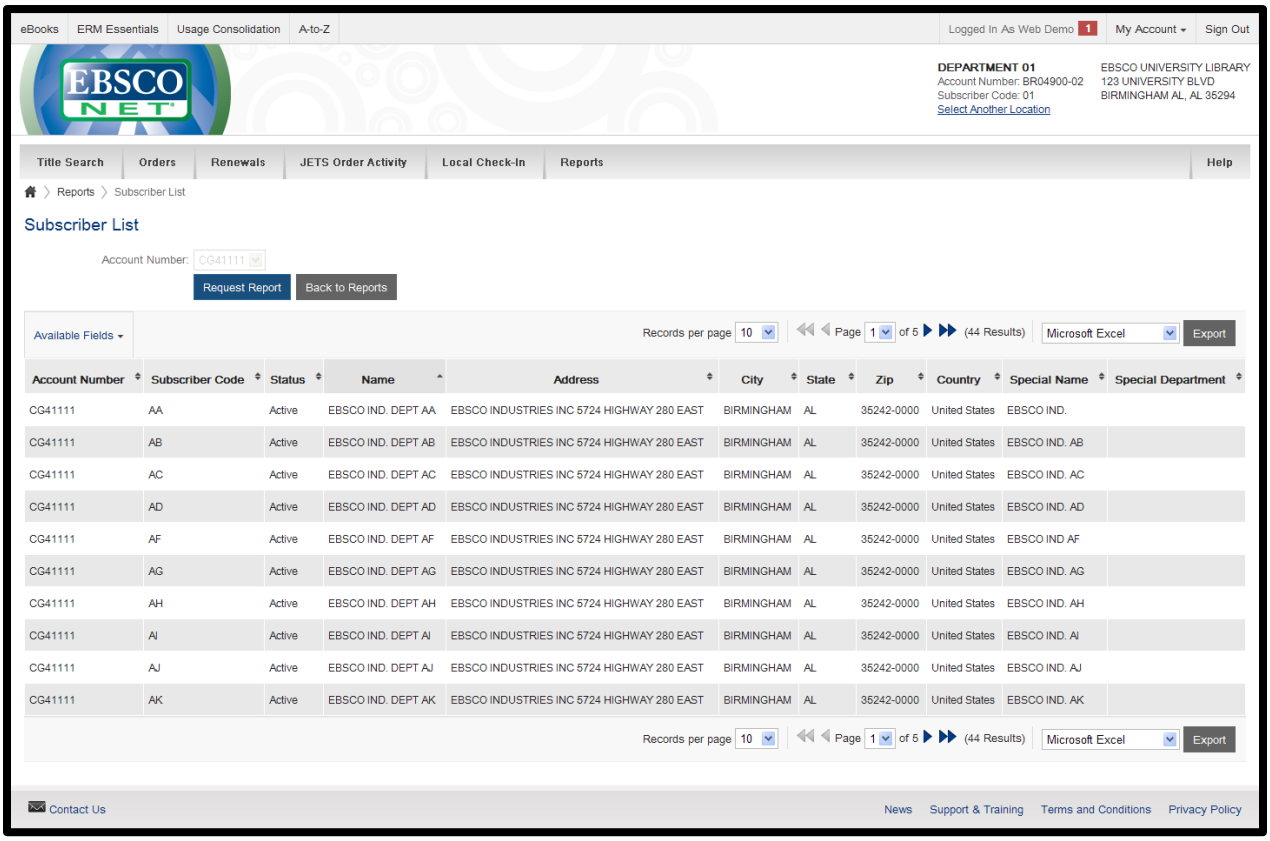

Account Number	Subscriber Code	Status	Name	Address	City	State	Zip	Country	Special Name	Special Department
CG41111	AA	Active	EBSCO IND. DEPT AA	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND.	
CG41111	AB	Active	EBSCO IND. DEPT AB	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AB	
CG41111	AC	Active	EBSCO IND. DEPT AC	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AC	
CG41111	AD	Active	EBSCO IND. DEPT AD	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AD	
CG41111	AF	Active	EBSCO IND. DEPT AF	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND AF	
CG41111	AG	Active	EBSCO IND. DEPT AG	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AG	
CG41111	AH	Active	EBSCO IND. DEPT AH	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AH	
CG41111	AI	Active	EBSCO IND. DEPT AI	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AI	
CG41111	AJ	Active	EBSCO IND. DEPT AJ	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AJ	
CG41111	AK	Active	EBSCO IND. DEPT AK	EBSCO INDUSTRIES INC 5724 HIGHWAY 280 EAST	BIRMINGHAM	AL	35242-0000	United States	EBSCO IND. AK	

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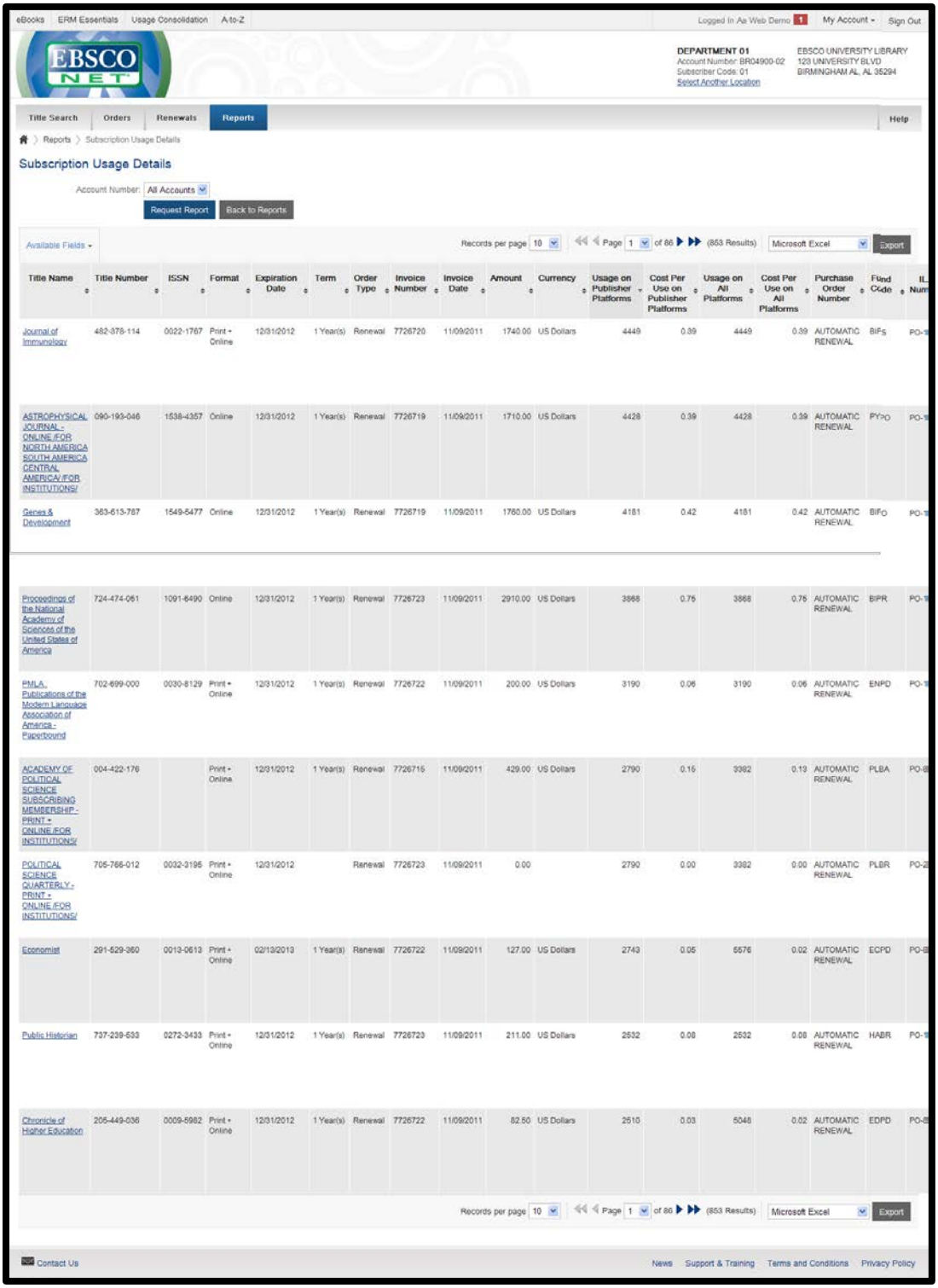
For our Usage Consolidation customers, this report shows usage of online titles and cost per use information.



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Title Name	Title Number	ISSN	Format	Expiration Date	Term	Order Type	Invoice Number	Invoice Date	Amount	Currency	Usage on Publisher Platforms	Cost Per Use on Publisher Platforms	Usage on All Platforms	Cost Per Use on All Platforms	Purchase Order Number	Fund Code	IL Num
Journal of Immunology	482-378-114	0022-1767	Print + Online	12/31/2012	1 Year(s)	Renewal	7726720	11/09/2011	1740.00	US Dollars	4449	0.39	4449	0.39	AUTOMATIC RENEWAL	BIFS	PO-1
ASTROPHYSICAL JOURNAL - ONLINE /FOR NORTH AMERICA SOUTH AMERICA CENTRAL AMERICA/ /FOR INSTITUTIONS/	090-193-046	1538-4357	Online	12/31/2012	1 Year(s)	Renewal	7726719	11/09/2011	1710.00	US Dollars	4428	0.39	4428	0.39	AUTOMATIC RENEWAL	PYSO	PO-1
Genes & Development	363-613-787	1549-5477	Online	12/31/2012	1 Year(s)	Renewal	7726719	11/09/2011	1760.00	US Dollars	4181	0.42	4181	0.42	AUTOMATIC RENEWAL	BIFO	PO-1
Proceedings of the National Academy of Sciences of the United States of America	724-474-061	1091-6490	Online	12/31/2012	1 Year(s)	Renewal	7726723	11/09/2011	2910.00	US Dollars	3868	0.75	3868	0.75	AUTOMATIC RENEWAL	BIPR	PO-1
PMLA : Publications of the Modern Language Association of America - Paperbound	702-699-000	0030-8129	Print + Online	12/31/2012	1 Year(s)	Renewal	7726722	11/09/2011	200.00	US Dollars	3190	0.06	3190	0.06	AUTOMATIC RENEWAL	ENPD	PO-1
ACADEMY OF POLITICAL SCIENCE SUBSCRIBING MEMBERSHIP - PRINT + ONLINE /FOR INSTITUTIONS/	004-422-176		Print + Online	12/31/2012	1 Year(s)	Renewal	7726715	11/09/2011	429.00	US Dollars	2790	0.15	3382	0.13	AUTOMATIC RENEWAL	PLBA	PO-8
POLITICAL SCIENCE QUARTERLY - PRINT + ONLINE /FOR INSTITUTIONS/	705-766-012	0032-3195	Print + Online	12/31/2012		Renewal	7726723	11/09/2011	0.00		2790	0.00	3382	0.00	AUTOMATIC RENEWAL	PLBR	PO-2
Economist	291-529-360	0013-0613	Print + Online	02/13/2013	1 Year(s)	Renewal	7726722	11/09/2011	127.00	US Dollars	2743	0.05	5576	0.02	AUTOMATIC RENEWAL	ECPD	PO-8
Public Historian	737-239-533	0272-3433	Print + Online	12/31/2012	1 Year(s)	Renewal	7726723	11/09/2011	211.00	US Dollars	2532	0.08	2532	0.08	AUTOMATIC RENEWAL	HABR	PO-1
Chronicle of Higher Education	205-449-036	0009-5982	Print + Online	12/31/2012	1 Year(s)	Renewal	7726722	11/09/2011	82.50	US Dollars	2510	0.03	5048	0.02	AUTOMATIC RENEWAL	EDPD	PO-8

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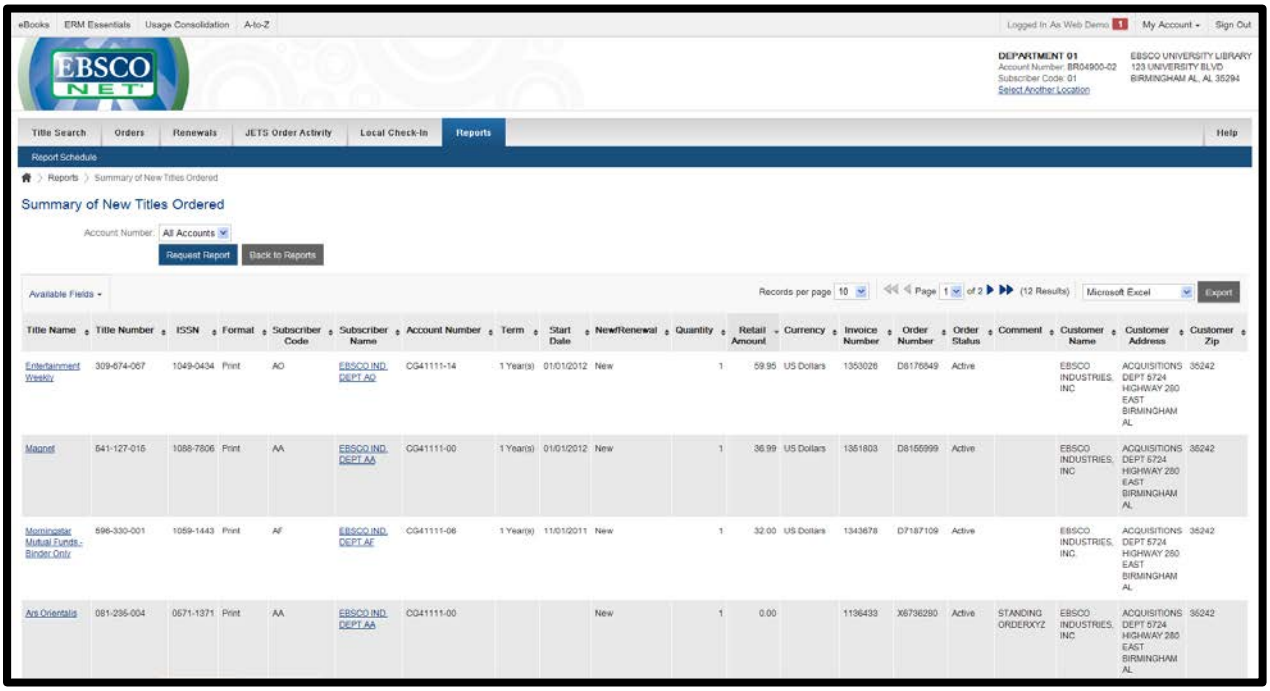
Summary of New Titles Ordered

Used to review newly ordered titles. This report provides an alphabetical listing of all new titles that have been ordered and not yet renewed (i.e. titles ordered for the first time) along with corresponding reference information for each.

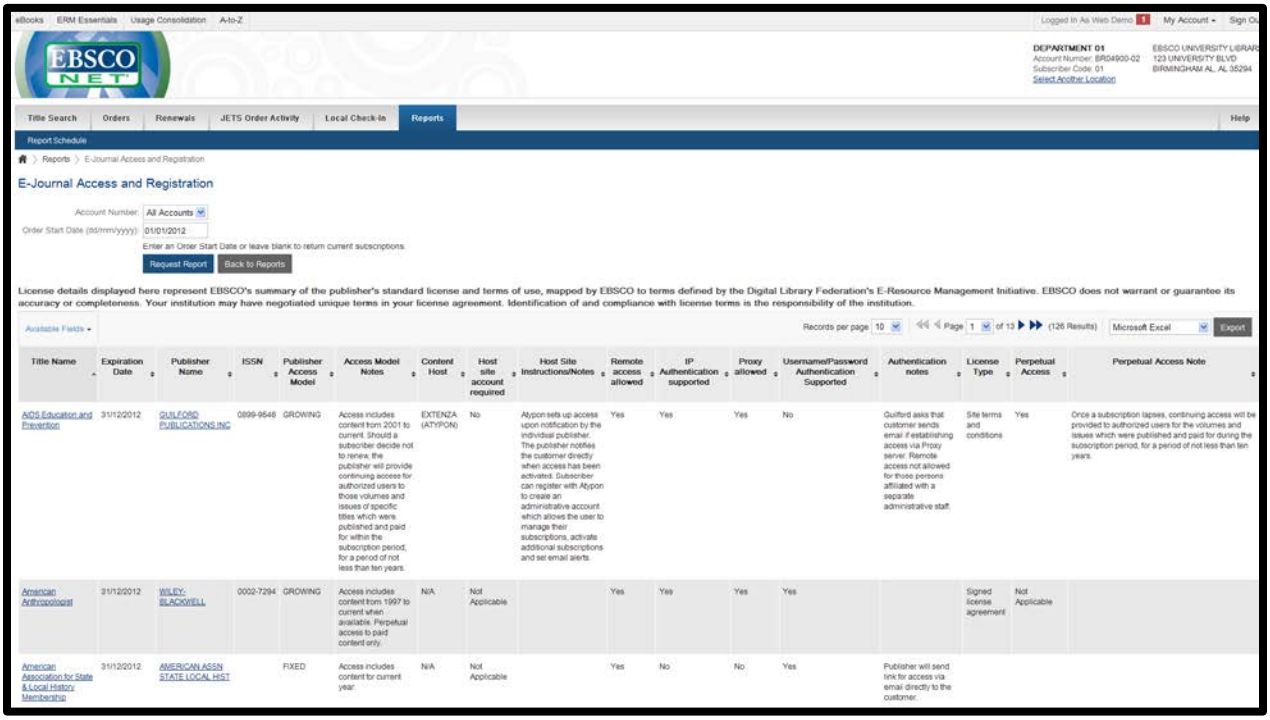


Title Name	Title Number	ISSN	Format	Subscriber Code	Subscriber Name	Account Number	Term	Start Date	New/Renewal	Quantity	Retail Amount	Currency	Invoice Number	Order Number	Order Status	Comment	Customer Name	Customer Address	Customer Zip
Entertainment Weekly	309-674-067	1049-0434	Print	AO	EBSCO IND. DEPT AO	CG41111-14	1 Year(s)	01/01/2012	New	1	59.95	US Dollars	1353026	D8176849	Active		EBSCO INDUSTRIES, INC	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST BIRMINGHAM AL	35242
Magnet	541-127-016	1088-7806	Print	AA	EBSCO IND. DEPT AA	CG41111-00	1 Year(s)	01/01/2012	New	1	36.99	US Dollars	1351803	D8155999	Active		EBSCO INDUSTRIES, INC	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST BIRMINGHAM AL	35242
Morningstar Mutual Funds - Binder Only	596-330-001	1059-1443	Print	AF	EBSCO IND. DEPT AF	CG41111-06	1 Year(s)	11/01/2011	New	1	32.00	US Dollars	1343678	D7187109	Active		EBSCO INDUSTRIES, INC.	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST BIRMINGHAM AL	35242
Ars Orientalis	081-286-004	0571-1371	Print	AA	EBSCO IND. DEPT AA	CG41111-00			New	1	0.00		1136433	X6736280	Active	STANDING ORDERXYZ	EBSCO INDUSTRIES, INC	ACQUISITIONS DEPT 5724 HIGHWAY 280 EAST BIRMINGHAM AL	35242

E-Journal Access & Registration

Lists electronic titles ordered through EBSCO with publishers' access policies, as well as account and title information. Includes licensing information, as well as registration details that can help you provide end-user access to the content you have purchased. The report includes:

- URL for content on publisher's site
- Publisher access model
- Information on third-party host access requirements
- Publisher registration requirements



Claims Processed

This report provides a summary of each claim made during the specified time period (default is the past month).

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* Ending Date: 24/09/2012

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Title Name	Title Number	ISSN	Claim Number	Claim Date	Claim Reason	Comments	Publisher Reply	Format	Frequency	Fund Code	ILS Number	Subscriber Code	Subscriber Name	Account Number
ABA Banking Journal	000-809-558	0194-5947	1	27/08/2012	Listed Issues Not Received	Vol.104iss.8 (2012) 01/08/2012	WEB 09/18/2012 ENET-RECEIVED	Print	Monthly-8 To 12 Per Year (Consecutive Months)			AA	EBSCO IND. DEPT AA	CG41111-00
Aberdeen & North-East Scotland Family History Society Membership	001-523-059		2	29/08/2012	Listed Issues Not Received	1/2012 Aberdeen & north-east scotland family history society journa		Membership	Annual-1 Per Year			AA	EBSCO IND. DEPT AA	CG41111-00
Academy of Management Journal	004-363-008	0001-4273	1	17/09/2012	Listed Issues Not Received	Vol.55iss.4 (2012) 01/08/2012		Print	Bimonthly-5 Or 6 Per Year (Every 2 Months)			AA	EBSCO IND. DEPT AA	CG41111-00
Academy of Management Review	004-368-007	0363-7425	2	17/09/2012	Listed Issues Not Received	Vol. 37 iss. 1 (2012) 01/01/2012		Print	Quarterly-4 Per Year (1 Each 3 Months Or Season)			AA	EBSCO IND. DEPT AA	CG41111-00
Allure	034-109-058	1054-7711	2	29/08/2012	Please Advise Current Publication Schedule			Print	Monthly-8 To 12 Per Year (Consecutive Months)			AC	EBSCO IND. DEPT AC	CG41111-03
Nuclear News	646-462-002	0029-5574	1	29/08/2012	Listed Issues Not Received	Vol.55iss.4 (2012) 01/04/2012		Print	Irregular			AA	EBSCO IND. DEPT AA	CG41111-00
Nuclear News	646-462-002	0029-5574	1	29/08/2012	Listed Issues Not Received	Vol.55iss.9 (2012) 01/08/2012		Print	Irregular			AA	EBSCO IND. DEPT AA	CG41111-00

Total Number of Claims: 7
Total Number of Titles: 6

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Title Name	Title Number	ISSN	Subscriber Code	Subscriber Name	Account Number	Frequency	Restrictions	Order Number	Customer Name	Customer Address	Customer Zip Code	Subscriber Address	Subscriber City	Subscriber State
AAAS Site Wide Access Package	000-303-305		01	DEPARTMENT 01	BR04900-12	Odd Regular (No Set Schedule)	CLAIMS MUST BE MADE WITHIN 3 MOS CLAIMS MUST REF 8 DIGIT AAAS NUMBER	D0180686	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AAAS SITE WIDE ACCESS PACKAGE - ONLINE	000-303-305		01	DEPARTMENT 01	BR04900-12	Odd Regular (No Set Schedule)	CLAIMS MUST BE MADE WITHIN 3 MOS CLAIMS MUST REF 8 DIGIT AAAS NUMBER	B3371046	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AACN Advanced Critical Care	000-369-496	1559-7776	01	DEPARTMENT 01	BR04900-12	Quarterly-4 Per Year (1 Each 3 Months Or Season)	CLAIMS MUST BE MADE WITHIN 90 DAYS OF MAILING DATE US/180 DAYS ALL OTHERS	D0061224	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AACN Advanced Critical Care	000-369-496	1559-7776	01	DEPARTMENT 01	BR04900-12	Quarterly-4 Per Year (1 Each 3 Months Or Season)	CLAIMS MUST BE MADE WITHIN 90 DAYS OF MAILING DATE US/180 DAYS ALL OTHERS	B6438435	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AACR Journals Suite - Online - Single Site	000-371-100		01	DEPARTMENT 01	BR04900-08	Odd Regular (No Set Schedule)	CLAIMS MUST BE MADE WITHIN 90 DAYS OF ISSUE DATE CLAIMS FOR PRINT ISSUES MUST GO TO TURPIN AT TURPINNA@TURPIN - DISTRIBUTION.COM	D8968152	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AACR Six-Journal Suite	000-371-319		01	DEPARTMENT 01	BR04900-08	Odd Regular (No Set Schedule)	CLAIMS MUST BE MADE WITHIN 90 DAYS OF ISSUE DATE CLAIMS FOR PRINT ISSUES MUST GO TO TURPIN AT TURPINNA@TURPIN - DISTRIBUTION.COM	C5951857	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AAMC Directory of American Medical Education	000-476-002	0360-7437	01	DEPARTMENT 01	BR04900-13	Annual-1 Per Year	CLAIMS MUST BE ENTERED WITHIN 120 DAYS	D8966686	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AAP e-Journal Collection	000-535-294		01	DEPARTMENT 01	BR04900-08	Odd Regular (No Set Schedule)	CLAIMS MUST BE MADE WITHIN 6 MOS OF PUBLICATION DATE/ ONLY 3 CLAIMS PER SUBSCRIPTION TERM	C0846870	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AAP Grand Rounds	000-535-385	1556-326X	01	DEPARTMENT 01	BR04900-08	Monthly-8 To 12 Per Year (Consecutive Months)	CLAIMS MUST BE MADE WITHIN 6 MOS OF PUBLICATION DATE/ ONLY 3 CLAIMS PER SUBSCRIPTION TERM	D8768880	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL
AAP News	000-535-690	1556-3332	01	DEPARTMENT 01	BR04900-08	Monthly-8 To 12 Per Year (Consecutive Months)	CLAIMS MUST BE MADE WITHIN 6 MOS OF PUBLICATION DATE/ ONLY 3 CLAIMS PER SUBSCRIPTION TERM	D8768884	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	EBSCO UNIVERSITY LIBRARY 123 UNIVERSITY BLVD BIRMINGHAM AL	BIRMINGHAM AL	AL

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This report lists titles on order for which a different format is available**:** print, online combination (print+online) and online only. Estimated pricing is included for the other available formats. Online information per title is reflected as well.

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AS OF: 12/19/2011

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SECTION 1 - NON-ONLINE TITLES ON ORDER AVAILABLE IN ONLINE FORMAT

RATES SHOWN FOR ONLINE COMBINATION AND ONLINE ONLY TITLES NOT ON ORDER ARE ESTIMATED. RATES MAY VARY DUE TO NUMBER OF USERS AND PUBLISHERS PRICE INCREASES. THESE RATES SHOULD BE USED AS A GUIDELINE FOR PRICING INFORMATION.
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TITLE ON ORDER	ONLINE COMBINATION TITLE	ONLINE ONLY TITLE	ONLINE INFORMATION
$80.00 US (CG-4111100-AA) ACADEME 003-870-003 0190-2946 AMERICAN ASSN OF UNIV PROFS ORDER#: A9291339 LCC: LB SUBJECT: THEORY AND PRACTICE OF EDUCATION MEDICAL SUBJECT: DIAGNOSTIC IMAGING		CONTACT EBSCO ACADEME - ONLINE 003-870-008	http://www.aaup.org/AAUP/pubsres/academe/ REMOTE ACCESS ALLOWED LICENSE TYPE- UNKNOWN No subscription is necessary to view online content.
$200.00 US (CG-4111100-AA) ACADEMY OF MANAGEMENT JOURNAL 004-363-008 0001-4273 PID: 1306765 ACADEMY OF MANAGEMENT ORDER#: A9283335 LCC: HD SUBJECT: ECONOMIC HISTORY AND CONDITIONS (PRODUCTION) MEDICAL SUBJECT: SOCIAL SCIENCES	$240.00 US ACADEMY OF MANAGEMENT JOURNAL - PRINT + ONLINE 004-363-016 0001-4273		http://aom.metapress.com/link.asp?id=109448 REMOTE ACCESS ALLOWED IP AUTHENICATION SUPPORTED LICENSE TYPE- UNKNOWN Current subscriptions have access to the current year and content from the past year.

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On Order	Title Name	ISSN	Title Number
Yes	AACN Advanced Critical Care	1559-7768	000-369-470
Yes	Academic Medicine	1040-2446	004-105-672
Yes	ACSMS Health & Fitness Journal	1091-5397	006-960-538
	Addictive Disorders & Their Treatment	1531-5754	012-828-455
Yes	Advanced Emergency Nursing Journal	1931-4485	014-740-393
	Advances in Anatomic Pathology	1072-4109	015-037-104
Yes	Advances in Neonatal Care	1536-0903	016-700-007
Yes	Advances in Skin & Wound Care	1527-7941	017-438-615
	Adverse Drug Reaction Bulletin	0044-6394	018-170-001
Yes	AIDS : International Monthly Journal - A1	0269-9370	026-058-198
	Alzheimer Disease and Associated Disorders	0893-0341	035-032-853
	American Journal of Clinical Oncology : Cancer Clinical Trials	0277-3732	043-354-018
Yes	American Journal of Dermatopathology	0193-1091	043-452-390
	American Journal of Forensic Medicine and Pathology	0195-7910	043-561-315
	American Journal of Geriatric Psychiatry	1064-7481	043-568-187
Yes	American Journal of Nursing	0002-936X	043-831-007
Yes	American Journal of Physical Medicine & Rehabilitation	0894-9115	044-105-526
Yes	American Journal of Surgical Pathology	0147-5185	044-401-008
	American Journal of Surgical Pathology c-w Diagnostic Molecular Pathology		044-401-826
	American Journal of the Medical Sciences	0002-9629	043-765-007

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Title Name	Title Number	ISSN	Subscriber Code	Subscriber Name	Account Number	Publisher Package	Format	Retail Amount	Order Number	ILS Number	Fund Code	Customer Name	Customer Address	Customer Zip	Publisher Name	Purchased/Access Only	Subscribed Package
AACN Advanced Critical Care	000-369-496	1559-7776	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	D0061224			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
AACN Advanced Critical Care	000-369-496	1559-7776	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	B6438435			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
Academic Medicine	004-105-680	1938-808X	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	B6438436			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
Academic Medicine	004-105-680	1938-808X	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	D0061227			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
ACSMS Health & Fitness Journal	006-960-561	1536-593X	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	D0061228			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
ACSMS Health & Fitness Journal	006-960-561	1536-593X	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	D7317533			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
ACSMS Health & Fitness Journal	006-960-561	1536-593X	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	B6438437			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS AND WILKINS HIGH IMPACT COLLECTION
Advanced Emergency Nursing Journal	014-740-401	1931-4493	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	B6438438			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
Advanced Emergency Nursing Journal	014-740-401	1931-4493	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	D0061229			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC
Advances in Neonatal Care	016-700-098	1536-0911	01	DEPARTMENT 01	BR04900-12	LIPPINCOTT WILLIAMS & WILKINS JOURNAL PACKAGE	Online	0.00	D0061232			EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294	LIPPINCOTT WILLIAMS & WILKINS	A	LIPPINCOTT WILLIAMS & WILKINS NURSING HEALTH PROF PREMIER COLLEC

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Historical Price Analysis

This report provides a five-year price analysis for each title in your EBSCO collection. It includes data for the current year plus the previous four years and percentage-of-change comparisons.

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H I S T O R I C A L P R I C E A N A L Y S I S B Y T I T L E C O D E 12/19/2011 PAGE 1
SECTION 1 - SHOWS TITLES FOR WHICH A FULL FIVE-YEAR PRICE COMPARISON IS AVAILABLE.

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TITLE	FREQ	SUB	PRICE 2007 JAN	PRICE 2008 JAN % INCR	PRICE 2009 JAN % INCR	PRICE 2010 JAN % INCR	PRICE 2011 JAN % INCR	TOTAL INCREASE TOTAL % INCR
TITLE CODE 000743013								
AAUW OUTLOOK /FORMERLY/ GRADUATE WOMAN	SA	AA	15.00	15.00 0.000	15.00 0.000	15.00 0.000	15.00 0.000	0.00 0.000
INDICES: NO INDICES GIVEN								
000809558								
ABA BANKING JOURNAL /INCL FREE INDEX/	MO	AA	60.00	70.00 16.666	77.00 10.000	81.00 5.194	85.00 4.938	25.00 41.666
INDICES: AF, AL, BX, DZ, FB, FE, FH, FI, FJ, FL, FM, FN, FO, FP, FQ, GV, GW, QS								
000813006								
ABA JOURNAL	MO	AA	120.00	120.00 0.000	120.00 0.000	120.00 0.000	120.00 0.000	0.00 0.000
INDICES: AL, BE, BJ, BK, BN, BO, BR, BS, BX, FH, FI, FJ, FL, FM, FN, FO, FP, FQ, GV, GW, GX, IE, MI, ND, SS								
001523059								
ABERDEEN & NORTH-EAST SCOTLAND FAMILY HISTORY SOCIETY MEMBERSHIP	AN	AA	31.76	32.13 1.164	23.67 26.330-	26.81 13.265	26.10 2.648-	5.66- 17.821-
INDICES: NO INDICES GIVEN								
002153005								
ABSOLUTE SOUND	IR	AA	42.00	42.00 0.000	42.00 0.000	42.00 0.000	42.00 0.000	0.00 0.000
INDICES: NO INDICES GIVEN								
003870003								
ACADEME	BM	AA	68.00	68.00 0.000	75.00 10.294	77.00 2.666	80.00 3.896	12.00 17.647
INDICES: BE, BF, BJ, BK, BN, BO, BR, BS, BX, CG, DZ, HV, HY, QX, QY, RE, SY, TP								

1

Standing Order / Bill Later Summary

Lists standing order and bill-later titles, allowing you to identify which orders contain titles that have not been billed (those that are irregularly shipped).

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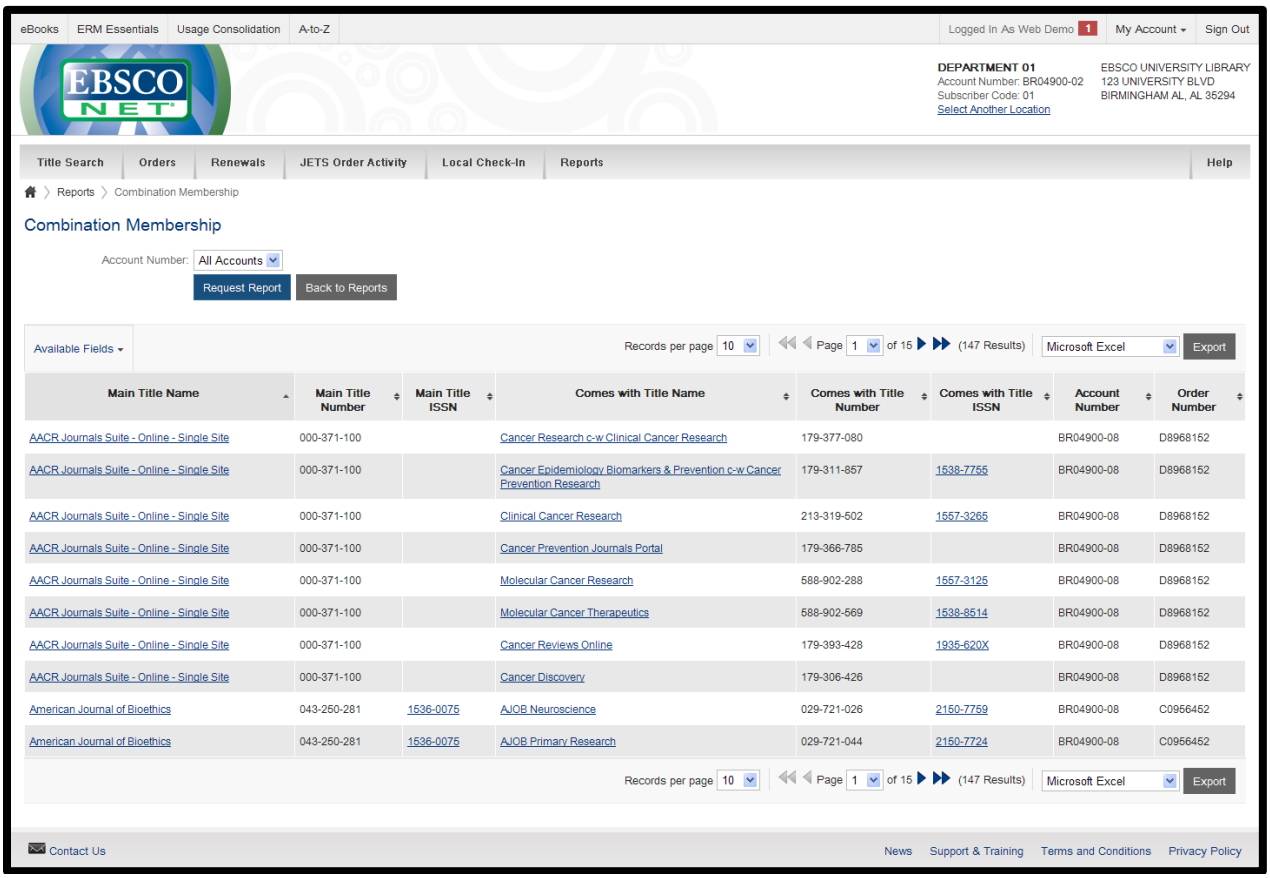
STANDING ORDER/BILL LATER SUMMARY BY TITLE
FOR 10/24/2007 TO 12/19/2011
INCLUDING ADJUSTMENTS FROM 10/2007 TO 12/2011

TITLE CODE/ TITLE NAME	SUB/ QTY	INVOICE/ ORDER #	TERM/ FREQ	START DATE	HEGIS	ADJUSTMENT REASON	DMCM NO.	ADJ. AMT.
005-508-775	BF	1211889	001 YR	01/01/2008		WILL BILL LATER		
ACCOUNTING DESK BOOK	1	A9556095	OR			TO INVOICE BILL LATER ITEM(S)	000077678	185.27
								185.27
005-508-775	BF	1233306	001 YR	01/01/2009		WILL BILL LATER		
ACCOUNTING DESK BOOK	1	A9556095	OR			TO INVOICE BILL LATER ITEM(S)	000090721	190.00
								190.00
005-508-775	BF	1266153	001 YR	01/01/2010		WILL BILL LATER		
ACCOUNTING DESK BOOK	1	A9556095	OR			TO INVOICE BILL LATER ITEM(S)	000067385	197.88
								197.88
005-508-775	BF	1301712	001 YR	01/01/2011		WILL BILL LATER		
ACCOUNTING DESK BOOK	1	A9556095	OR			TO INVOICE BILL LATER ITEM(S)	000062126	235.29
								235.29
005-508-775	BF	1351674	001 YR	01/01/2012		WILL BILL LATER		
ACCOUNTING DESK BOOK	1	A9556095	OR					
032-319-006	AF	1205568				STANDING ORDER		
ALCOHOL RESEARCH & HEALTH	1	A8855583	QR			STANDING ORDER B/W VOL 31:1	000061849	37.00
						STANDING ORDER B/W JUNE 2011	000089534	46.64

Combination Membership

Provides a listing of combination titles (titles that are included with another title on order with EBSCO), which includes membership titles, combined titles, titles bundled for a special offer and any group of titles that comes with a main title.



Main Title Name	Main Title Number	Main Title ISSN	Comes with Title Name	Comes with Title Number	Comes with Title ISSN	Account Number	Order Number
AACR Journals Suite - Online - Single Site	000-371-100		Cancer Research c-w Clinical Cancer Research	179-377-080		BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Cancer Epidemiology Biomarkers & Prevention c-w Cancer Prevention Research	179-311-857	1538-7755	BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Clinical Cancer Research	213-319-502	1557-3265	BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Cancer Prevention Journals Portal	179-366-785		BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Molecular Cancer Research	588-902-288	1557-3125	BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Molecular Cancer Therapeutics	588-902-569	1538-8514	BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Cancer Reviews Online	179-393-428	1935-620X	BR04900-08	D8968152
AACR Journals Suite - Online - Single Site	000-371-100		Cancer Discovery	179-306-426		BR04900-08	D8968152
American Journal of Bioethics	043-250-281	1536-0075	AJOB Neuroscience	029-721-026	2150-7759	BR04900-08	C0956452
American Journal of Bioethics	043-250-281	1536-0075	AJOB Primary Research	029-721-044	2150-7724	BR04900-08	C0956452

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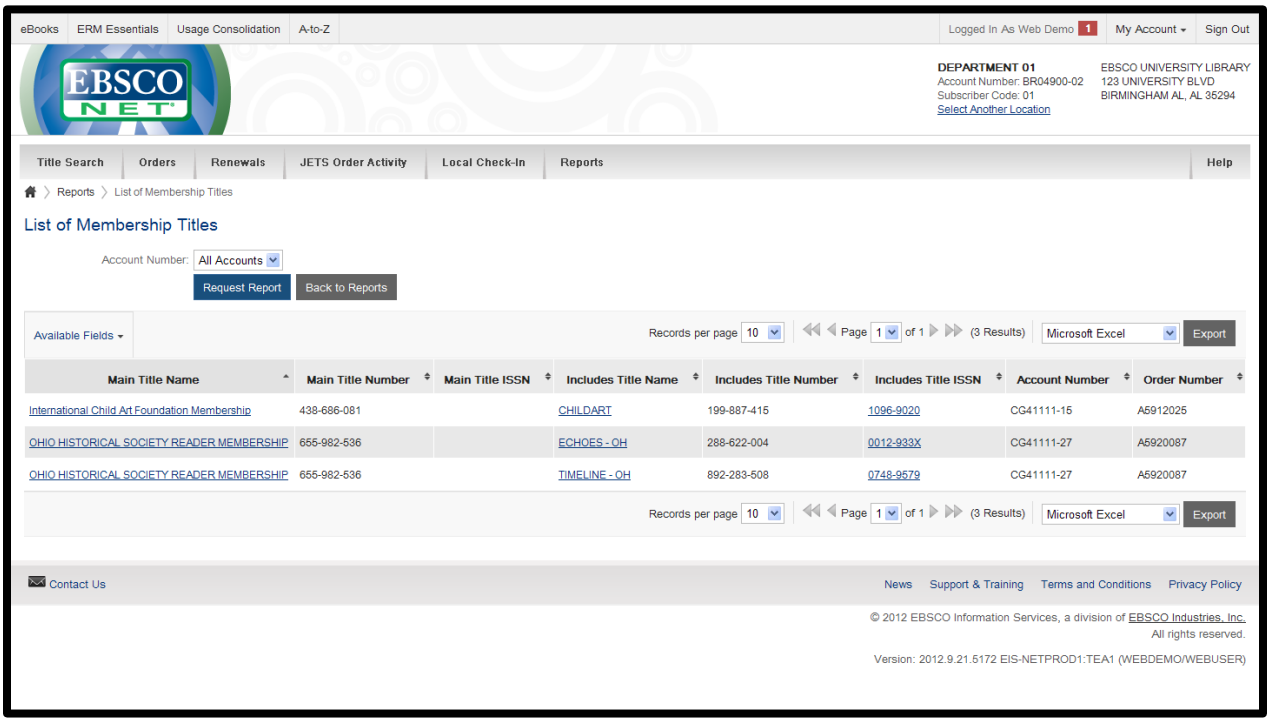
List of Membership Titles

Lists subscribed titles that require a membership to a society, association, or consortium to receive the publication and/or a discount. The report lists the titles ordered ("Main Titles") and the titles that come with the ordered title and membership ("Includes Titles"). This report does not include combination titles that are not membership titles.



Main Title Name	Main Title Number	Main Title ISSN	Includes Title Name	Includes Title Number	Includes Title ISSN	Account Number	Order Number
International Child Art Foundation Membership	438-686-081		CHILDART	199-887-415	1096-9020	CG41111-15	A5912025
OHIO HISTORICAL SOCIETY READER MEMBERSHIP	655-982-536		ECHOES - OH	288-622-004	0012-933X	CG41111-27	A5920087
OHIO HISTORICAL SOCIETY READER MEMBERSHIP	655-982-536		TIMELINE - OH	892-283-508	0748-9579	CG41111-27	A5920087

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Abstract and Index

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ISSN	Title Name	Title Number	Subscriber Code	Index Codes	Order Number	Customer Name	Customer Zip Code
0279-3504	OHIO MAGAZINE /INCLS/ LONG WEEKENDS	656-088-002	AO	OM OR	A5920098	EBSCO INDUSTRIES, INC	35242
1529-7497	US WEEKLY /**/	920-509-304	AC	OM OR	A5934428	EBSCO INDUSTRIES, INC	35242
1081-8626	MARIE CLAIRE - US ED /**/	548-599-745	AF	OM ON OR OS	A9356904	EBSCO INDUSTRIES, INC.	35242
1062-7812	American Girl	041-395-013	AN	OA OM OR PF QV	A8277341	EBSCO INDUSTRIES, INC	35242
0021-5996	JET /**/ /SURFACE MAIL/	462-951-005	AJ	DZ GA GV OA OB OM ON OR OS PF PJ RH	A5912357	EBSCO INDUSTRIES, INC.	35242
0008-6002	CAR AND DRIVER /**/ /SURFACE MAIL/	180-379-000	BD	BE BJ BN BR DQ DZ FN GA GV OA OM OR RH	A5884964	EBSCO INDUSTRIES, INC.	35242
1532-0200	Instructor - MO	433-429-909	AP	BE BF BJ BK BN BR BS BX OM OR OS QX QY	A5925181	EBSCO INDUSTRIES, INC.	35242
0003-8520	ARCHITECTURAL DIGEST /**/ /SURFACE MAIL/	071-685-002	AN	BE BF BJ BK BN BO BR BS CK DI DM DZ GA GV HH JU OA OM OR RH	A5881851	EBSCO INDUSTRIES, INC	35242
0093-7673	PEOPLE /**/ /ALL EXC ELEM MIDDLE & HIGH SCHOOL LIBRARIES/ /FOR US/ /SURF MAIL/	683-641-005	AF	BE BF BJ BK BN BO BR BS BX DQ DR EM GA GB GV GW OA OB OM ON OR OS PF PG TI TJ	A5929032	EBSCO INDUSTRIES, INC.	35242
0099-9660	WALL STREET JOURNAL - ANY ED /**/ /FOR US EXC HAWAII/ /SURFACE MAIL/	940-472-012	AF	AL FE FH FJ FN GV	A5903791	EBSCO INDUSTRIES, INC.	35242
0040-781X	TIME - DOMESTIC ED /**/ /ALL EXC ELEM MIDDLE & HIGH SCHOOL LIBRARIES/ /FOR US US POSS/ /SUR ML/	892-081-001	AC	AF AL BJ BK BN BO BR BS BX DQ DR DZ EK EM FB FH FI FJ FK FL FM FN FO FP FQ GA GB GV GW GZ IM JU LI LK OA OB OM ON OR OS PF PG PJ PK RH TI TJ	A5888573	EBSCO INDUSTRIES, INC	35242
0040-781X	TIME - DOMESTIC ED /**/ /ALL EXC ELEM MIDDLE & HIGH SCHOOL LIBRARIES/ /FOR US US POSS/ /SUR ML/	892-081-001	AO	AF AL BJ BK BN BO BR BS BX DQ DR DZ EK EM FB FH FI FJ FK FL FM FN FO FP FQ GA GB GV GW GZ IM JU LI LK OA OB OM ON OR OS PF PG PJ PK RH TI TJ	A5888575	EBSCO INDUSTRIES, INC	35242
0040-781X	TIME - DOMESTIC ED /**/ /ALL EXC ELEM MIDDLE & HIGH SCHOOL LIBRARIES/ /FOR US US POSS/ /SUR ML/	892-081-001	AW	AF AL BJ BK BN BO BR BS BX DQ DR DZ EK EM FB FH FI FJ FK FL FM FN FO FP FQ GA GB GV GW GZ IM JU LI LK OA OB OM ON OR OS PF PG PJ PK RH TI TJ	A5888576	EBSCO INDUSTRIES, INC	35242
0010-7174	Consumer Reports	234-883-858	AI	AF AL BE BJ BN BR CE DQ DR FH FI FJ FL FN FP GA GB GV GW GZ IH IM JU LI NB OM ON OR OS RH TI TJ	A5902528	EBSCO INDUSTRIES, INC	35242
0028-9604	NEWSWEEK - REGULAR ED /**/	636-555-005	AC	AF AL BE BF BJ BK BN BO BR BS BX DQ DW DZ EK EM FH FI FJ FK FL FM FN FO FP FQ GA GB GV GW GZ HY IM JU LI LK OA OB OM ON OR OS PF PG PJ PK PZ TI TJ	A5919018	EBSCO INDUSTRIES, INC	35242

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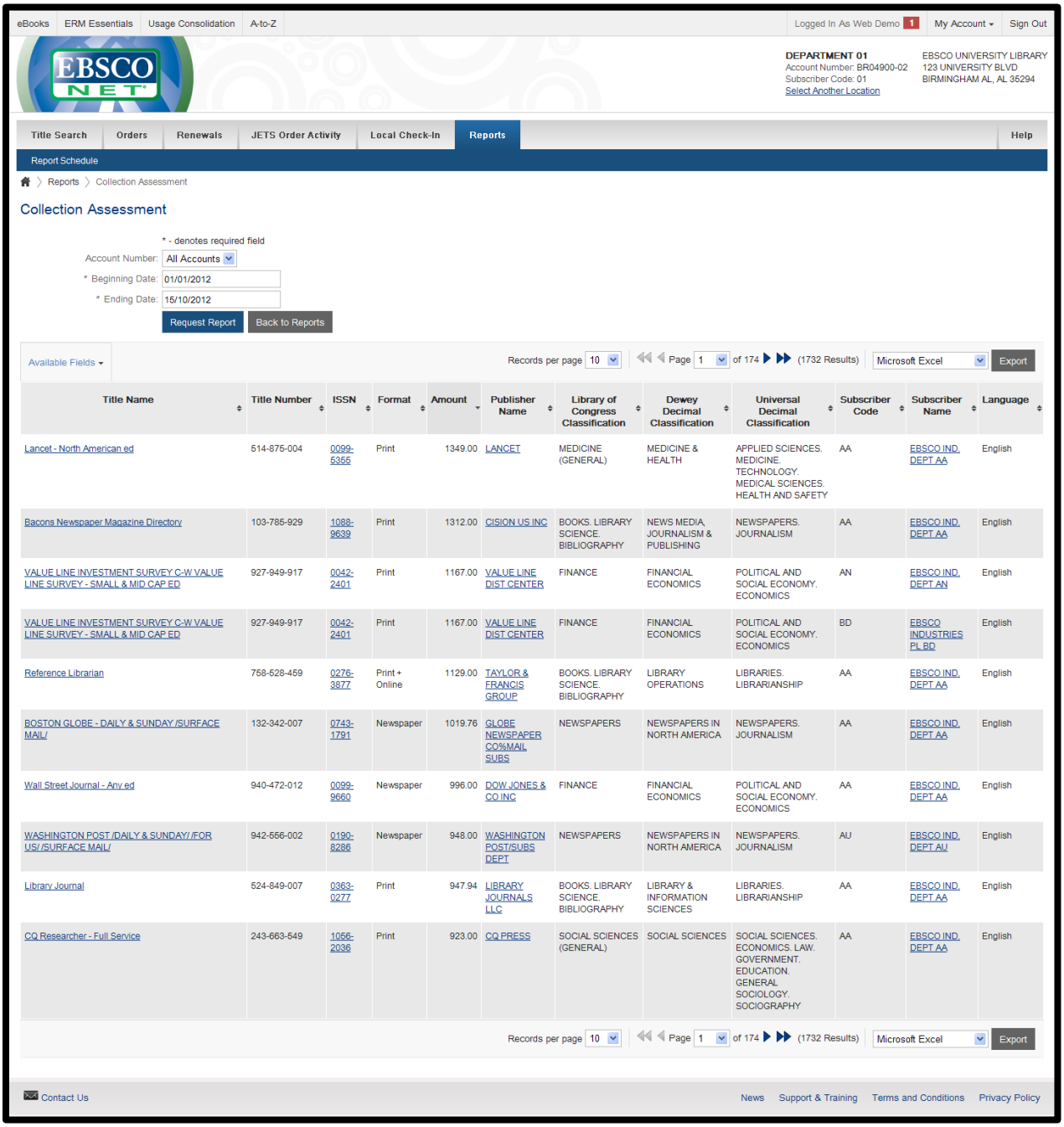
Lists all ordered titles along with the associated subject classifications, cost and other title information. Allows you to measure your collection for acquisition evaluation or general assessment.



Title Name	Title Number	ISSN	Format	Amount	Publisher Name	Library of Congress Classification	Dewey Decimal Classification	Universal Decimal Classification	Subscriber Code	Subscriber Name	Language
Lancet - North American ed	514-875-004	0099-5355	Print	1349.00	LANCET	MEDICINE (GENERAL)	MEDICINE & HEALTH	APPLIED SCIENCES. MEDICINE. TECHNOLOGY. MEDICAL SCIENCES. HEALTH AND SAFETY	AA	EBSCO IND. DEPT AA	English
Bacons Newspaper Magazine Directory	103-785-929	1088-9639	Print	1312.00	CISION US INC	BOOKS. LIBRARY SCIENCE. BIBLIOGRAPHY	NEWS MEDIA, JOURNALISM & PUBLISHING	NEWSPAPERS. JOURNALISM	AA	EBSCO IND. DEPT AA	English
VALUE LINE INVESTMENT SURVEY C-W VALUE LINE SURVEY - SMALL & MID CAP ED	927-949-917	0042-2401	Print	1167.00	VALUE LINE DIST CENTER	FINANCE	FINANCIAL ECONOMICS	POLITICAL AND SOCIAL ECONOMY. ECONOMICS	AN	EBSCO IND. DEPT AN	English
VALUE LINE INVESTMENT SURVEY C-W VALUE LINE SURVEY - SMALL & MID CAP ED	927-949-917	0042-2401	Print	1167.00	VALUE LINE DIST CENTER	FINANCE	FINANCIAL ECONOMICS	POLITICAL AND SOCIAL ECONOMY. ECONOMICS	BD	EBSCO INDUSTRIES PL BD	English
Reference Librarian	758-528-459	0276-3877	Print + Online	1129.00	TAYLOR & FRANCIS GROUP	BOOKS. LIBRARY SCIENCE. BIBLIOGRAPHY	LIBRARY OPERATIONS	LIBRARIES. LIBRARIANSHIP	AA	EBSCO IND. DEPT AA	English
BOSTON GLOBE - DAILY & SUNDAY /SURFACE MAIL/	132-342-007	0743-1791	Newspaper	1019.76	GLOBE NEWSPAPER CO%MAIL SUBS	NEWSPAPERS	NEWSPAPERS IN NORTH AMERICA	NEWSPAPERS. JOURNALISM	AA	EBSCO IND. DEPT AA	English
Wall Street Journal - Any ed	940-472-012	0099-9660	Newspaper	996.00	DOW JONES & CO INC	FINANCE	FINANCIAL ECONOMICS	POLITICAL AND SOCIAL ECONOMY. ECONOMICS	AA	EBSCO IND. DEPT AA	English
WASHINGTON POST /DAILY & SUNDAY/ /FOR US/ /SURFACE MAIL/	942-556-002	0190-8286	Newspaper	948.00	WASHINGTON POST/SUBS DEPT	NEWSPAPERS	NEWSPAPERS IN NORTH AMERICA	NEWSPAPERS. JOURNALISM	AU	EBSCO IND. DEPT AU	English
Library Journal	524-849-007	0363-0277	Print	947.94	LIBRARY JOURNALS LLC	BOOKS. LIBRARY SCIENCE. BIBLIOGRAPHY	LIBRARY & INFORMATION SCIENCES	LIBRARIES. LIBRARIANSHIP	AA	EBSCO IND. DEPT AA	English
CQ Researcher - Full Service	243-663-549	1056-2036	Print	923.00	CQ PRESS	SOCIAL SCIENCES (GENERAL)	SOCIAL SCIENCES	SOCIAL SCIENCES. ECONOMICS. LAW. GOVERNMENT. EDUCATION. GENERAL SOCIOLOGY. SOCIOGRAPHY	AA	EBSCO IND. DEPT AA	English

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Lists changes to subscribed e-journal packages; specifically, lists added or deleted component titles. Keep in mind that added titles may not be specifically ordered for the account—they may have simply been provided as a result of a change. Ordered titles, on the other hand, will have an order number or subscriber code listed.

Office	Account Number	Suffix	Subscriber Code	Title Number	Title Name	Print ISSN	Online ISSN	Format	Purchased/Access	Added/Removed	Package	Change Date	Reason
BR	11111	10	AA	013-853-110	ADOLESCENT RESEARCH REVIEW		2363-8346	Online		ADDED	SPRINGERLINK	1/1/2016	NEW TITLE
BR	11111	10	AA	043-395-086	AMERICAN JOURNAL OF COMMUNITY PSYCHOLOGY		1573-2770	Online	Purchased	REMOVED	WILEY	12/31/2015	NEW PUBLISHER
BR	11111	10	AA	080-046-584	ARMS & ARMOUR		1749-6268	Online	Purchased	REMOVED	MANEY PUBLISHIGN	12/31/2015	NEW PUBLISHER
BR	11111	10	AA	084-503-643	ASAP JOURNAL			Online		ADDED	PROJECT MUSE	1/1/2016	NEW TITLE
BR	11111	10	AA	176-125-996	CANADIAN JOURNAL OF LINGUISTICS		0008-4131	Online		ADDED	CAMBRIDGE UNIVERSITY PRESS	1/1/2016	NEW ACQUISITION

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Lists currently ordered online titles and print subscriptions that have an online component or version available. Enables the evaluation and review of electronic journal collections.

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AATI NEWSLETTER - ONLINE                   000-649-053                                     Y                   N
 ONLINE
 ORDER#: A9261237

ABA BANK MARKETING - PRINT +               000-809-053     BUSINESS SOURCE ELITE          @  Y                N
     ONLINE /FORMERLY/ BANK                1539-7890       BUSINESS SRC PREMIER
     MARKETING /FOR NONMEMBERS/                            CORPORATE RESOURCENET
                                                           MASTERFILE FT ELITE
 PRINT + ONLINE                                            MASTERFILE FT PREMIER
 ORDER#: A9291391
                                          INDEX CODES:  AL BX FE FH FI FJ FL FM FN FO FP FQ GV GW OM ON OR OS

ABAA NEWSLETTER - ONLINE                   000-852-525                                     Y                   N
 ONLINE
 ORDER#: A9300854

ACCESS - ONLINE - THE                      004-843-900                                     Y                   N
     SUPPLEMENTARY INDEX TO
     PERIODICALS /FOR
     UNIVERSITIES/
 ONLINE
 PID: PPF:138461
 ORDER#: A9316661

ADOPTION TODAY /INCORPS/ ROOTS             013-876-417                                     Y                   N
     AND WINGS - ONLINE
 ONLINE
 ORDER#: A9377767

AGAINST THE GRAIN - PRINT +                023-373-780                                    @  Y                 N
     ONLINE                                1043-2094
 PRINT + ONLINE
 ORDER#: A9372874
                                          INDEX CODES:  DZ HY NG

AIDS EDUCATION AND PREVENTION              026-061-945     ACAD SEARCH ELITE              @**Y                 N
     - PRINT + ONLINE /FOR                 0899-9546       ACAD SEARCH PREMIER
     INSTITUTIONS/                                         BIOMED REFERENCE COLL-COMP
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Determine the comprehensiveness of your collection compared to Library of Congress subject classifications. This report is a useful guide for faculty inquiries about journals purchased to support various disciplines/subject areas. It is also valuable if your educational institution is undergoing evaluation for accreditation.

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AAAS SITE WIDE ACCESS PACKAGE - ONLINE	000-303-305		Q	SCIENCE (GENERAL)	01	DEPARTMENT 01	BR04900-12	B3371046	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AACN Advanced Critical Care	000-369-496	1559-7776	RT120.I5	NURSING	01	DEPARTMENT 01	BR04900-12	D0061224	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AACN Advanced Critical Care	000-369-496	1559-7776	RT120.I5	NURSING	01	DEPARTMENT 01	BR04900-12	B6438435	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AACR Journals Suite - Online - Single Site	000-371-100		RC	INTERNAL MEDICINE. PRACTICE OF MEDICINE	01	DEPARTMENT 01	BR04900-08	D8968152	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AACR Six-Journal Suite	000-371-319		RC	INTERNAL MEDICINE. PRACTICE OF MEDICINE	01	DEPARTMENT 01	BR04900-08	C6951857	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AAMC Directory of American Medical Education	000-476-002	0360-7437	R712.A1	MEDICINE (GENERAL)	01	DEPARTMENT 01	BR04900-13	D8966686	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AAP e-Journal Collection	000-535-294		RJ	PEDIATRICS	01	DEPARTMENT 01	BR04900-08	C0846870	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AAP Grand Rounds	000-535-385	1556-326X	RJ	PEDIATRICS	01	DEPARTMENT 01	BR04900-08	D8768880	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294
AAP News	000-535-690	1556-3332	RJ	PEDIATRICS	01	DEPARTMENT 01	BR04900-08	D8768884	EBSCO UNIVERSITY LIBRARY	123 UNIVERSITY BLVD BIRMINGHAM AL	35294

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Subscription Data Report [Compatibility Mode] - Microsoft Excel

OFFICE	ACCOUNT	SUFFIX	SUBSCRIBER	CUSTOMER P.O. NUMBER	TITLE NAME	ISSN	CONSER	TITLE NUMBER	TSC	LCC	DDC	UDC	FREQUENCY	COUNTRY OF ORIGIN	HEGIS	QUANTITY	STAR
CG	41111	00	AA	EXCEL RENEWAL 06/28/06	AA FILES : ANNALS OF THE ARCHITECT	0261-682	00911624	000064899	000135 H	NA1.A1	720	72	SA	EN	000135	1	01010
CG	41111	00	AA	15429	AA FILES : ANNALS OF THE ARCHITECT	0261-682	00911624	000064899	000135 H	NA1.A1	720	72	SA	EN	000135	1	01010
CG	41111	00	AA	05/19/06	AA FILES : ANNALS OF THE ARCHITECT	0261-682	00911624	000064899	000135 H	NA1.A1	720	72	SA	EN	000135	1	01010
CG	41111	00	AA	15429	AA GRAPEVINE /FOR US/	1090-0047	03519058	000065003	000135 H	HV5275	613	61	MO	US	000135	1	01010
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AA GRAPEVINE /FOR US/	1090-0047	03519058	000065003		HV5275	613	61	MO	US		1	07010
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AA GRAPEVINE /FOR US/	1090-0047	03519058	000065003		HV5275	613	61	MO	US		1	07011
CG	41111	00	AA	09/15/08	AA GRAPEVINE /FOR US/	1090-0047	03519058	000065003		HV5275	613	61	MO	US		1	01010
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AA GRAPEVINE /FOR US/	1090-0047	03519058	000065003		HV5275	613	61	MO	US		1	07011
CG	41111	00	AA	15429	AAII JOURNAL	0192-331	00501501	000403485	000135 H	HG4501	332	33	IR	US	000135	1	
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AAII JOURNAL	0192-331	00501501	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AAII JOURNAL	0192-331	00501501	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	09/15/08	AAII JOURNAL	0192-331	00501501	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AAII JOURNAL	0192-331	00501501	000403485		HG4501	332	33	IR	US		1	
CG	41111	00	AA	15429	AAOHN JOURNAL /FOR INSTITUTIONS/	0891-016	01303560	000535019	000135 H	RC966	610	61	MO	US	000135	1	
CG	41111	00	AA	15429	AARP BULLETIN	1044-112	01968577	000578187	000135 H	HQ1060	646	64	MO	US	000135	1	
CG	41111	00	AN	ONLINE 3/05/09	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AO	ONLINE 3/05/09	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AO	03/10/10 RL ON WEB	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		2	
CG	41111	00	AN	04/05/10	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	03/11/08	AARP BULLETIN	1044-112	01968577	000578187	ADU H	HQ1060	646	64	MO	US	ADU	1	
CG	41111	00	AN	03/11/08	AARP BULLETIN	1044-112	01968577	000578187	ADU H	HQ1060	646	64	MO	US	ADU	1	
CG	41111	00	AO	03/11/08	AARP BULLETIN	1044-112	01968577	000578187	ADU H	HQ1060	646	64	MO	US	ADU	1	
CG	41111	00	AA	09/15/08	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		2	
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CG	41111	00	AN	RENEWAL ON WEB 03/10/11	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AO	RENEWAL ON WEB 03/10/11	AARP BULLETIN	1044-112	01968577	000578187		HQ1060	646	64	MO	US		1	
CG	41111	00	AA	15429	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625	000135 H	HQ1060	306	30	BM	US	000135	1	
CG	41111	00	AN	ONLINE 3/05/09	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AO	ONLINE 3/05/09	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	RENEWAL ONLINE 03/25/09	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AO	03/10/10 RL ON WEB	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	RENEWAL ONLINE 3/24/2010	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		2	
CG	41111	00	AN	04/05/10	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	03/11/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625	ADU H	HQ1060	306	30	BM	US	ADU	1	
CG	41111	00	AN	03/11/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625	ADU H	HQ1060	306	30	BM	US	ADU	1	
CG	41111	00	AO	03/11/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625	ADU H	HQ1060	306	30	BM	US	ADU	1	
CG	41111	00	AA	09/15/08	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		1	
CG	41111	00	AA	RENEWAL ON WEB 03/15/11	AARP THE MAGAZINE - C ED - AGES 70 /	1548-201	05071893	000578625		HQ1060	306	30	BM	US		2	

Summary of Invoices

Lists annual combined billing information with supplemental adjustments. This report allows you to evaluate current orders and payments for those orders.

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RUN DATE: 06/06/2013

Account Number
Customer Name
Customer Address

SUMMARY OF INVOICES REPORT BY TITLE
FOR 12/29/2003 TO 06/06/2013
INCLUDING ADJUSTMENTS FROM 12/2003 TO 06/2013

TITLE CODE/ TITLE NAME	SUB/ QTY	INVOICE/ ORDER #	TERM/ FREQ	START DATE	HEGIS	ADJUSTMENT REASON	UNIT RTL/ DMCM NO.	EXTD RTL/ ADJ. AMT.
000-371-319	01	0348043					0.00	0.00
AACR SIX-JOURNAL SUITE - ONLINE - SITE LICENSE /NOW CALLED/ AACR JOURNALS SUITE /FOR INSTITUTIONS/	1	C5951857	OR					
000-476-002	01	0348047	001 YR	12/01/2011			105.00	105.00
AAMC DIRECTORY OF AMERICAN MEDICAL EDUCATION /FOR NONMEMBERS/	1	D8966686	AN					
000-476-002	01	0429344	001 YR	12/01/2012			105.00	105.00
AAMC DIRECTORY OF AMERICAN MEDICAL EDUCATION /FOR NONMEMBERS/	1	D8966686	AN					
000-533-588	01	0050789	001 YR	01/01/2006		010001	45.00	45.00
AANA JOURNAL /AMERICAN ASSOCIATION OF NURSE ANESTHETISTS ANESTHESIOLOGY/	1	Y4629413	BM					
000-533-588	01	0075686	001 YR	01/01/2007		010001	45.00	45.00
AANA JOURNAL /AMERICAN ASSOCIATION OF NURSE ANESTHETISTS ANESTHESIOLOGY/	1	A4636523	BM					
000-535-021	01	0050789	001 YR	01/01/2006		010002	199.00	199.00
AAOHN JOURNAL - PRINT + ONLINE - PASSWORD ACCESS	1	Y4650028	MO					
000-535-021	01	0075686	001 YR	01/01/2007		010002	209.00	209.00
AAOHN JOURNAL - PRINT + ONLINE - PASSWORD ACCESS	1	A4650494	MO					

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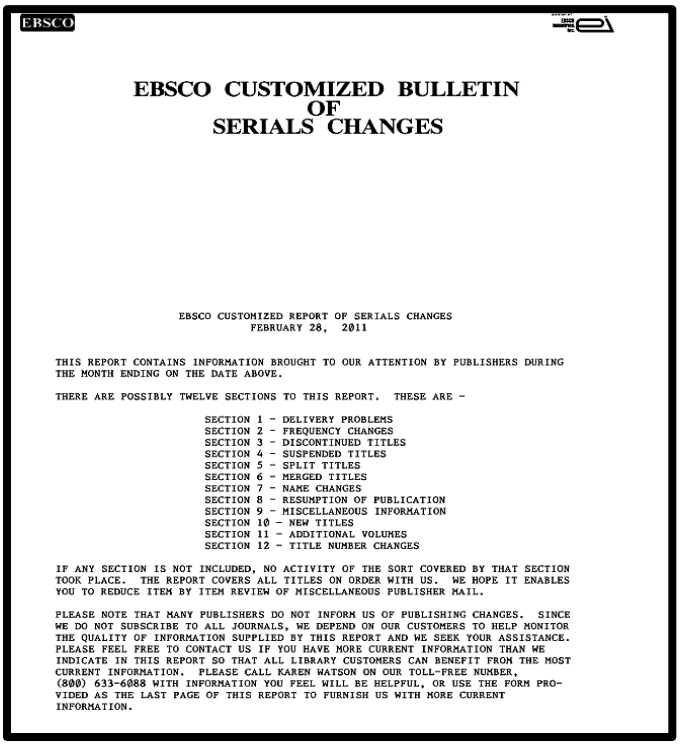

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FEBRUARY 28, 2011

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SECTION 1 - DELIVERY PROBLEMS
SECTION 2 - FREQUENCY CHANGES
SECTION 3 - DISCONTINUED TITLES
SECTION 4 - SUSPENDED TITLES
SECTION 5 - SPLIT TITLES
SECTION 6 - MERGED TITLES
SECTION 7 - NAME CHANGES
SECTION 8 - RESUMPTION OF PUBLICATION
SECTION 9 - MISCELLANEOUS INFORMATION
SECTION 10 - NEW TITLES
SECTION 11 - ADDITIONAL VOLUMES
SECTION 12 - TITLE NUMBER CHANGES

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THE FOLLOWING PUBLICATIONS HAD DELIVERY PROBLEMS ACCORDING TO LATEST PUBLISHER REPORTS AS OF THE PERIOD 02/01/2011 THRU 02/28/2011. THE ASTERISK ON THE REPORT UNDER THE STATUS FIELD INDICATES NO MESSAGE WAS RECEIVED FROM THE PUBLISHER OR A REPORTING LIBRARY DURING THE PERIOD COVERED BY THIS REPORT. THE PRIMARY PURPOSE IN LISTING THESE TITLES IS TO PREVENT UNNECCESSARY CLAIMING. YOUR LIBRARY MAY HAVE RECEIVED AN ISSUE INDICATED AS SLOW ON THIS REPORT. SINCE THE PUBLISHER HAS NOT YET RESPONDED TO OUR MONTHLY COMPUTER LETTER INQUIRY, THEN IT IS POSSIBLE FOR YOU TO HAVE MORE CURRENT INFORMATION AND WE WOULD APPRECIATE YOUR ADVISING US TO MS. KAREN WATSON, P.O. BOX 1431, BIRMINGHAM, ALABAMA 35201 OR BY CALLING TOLL FREE (800) 633-6088. WE RECOMMEND THAT NO ACTION BE TAKEN ON THESE TITLES.

TITLE		STATUS	PROBLEM
000064899	ISSN 0261-6823 AA FILES : ANNALS OF THE ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE ILS PID26603	*	PUBL BEHIND SCHEDULE AS OF 11-24-10, #61/2010 LAST ISSUE PUBL.
022222004	ISSN 0065-4019 AFRICAN MUSIC - INCLS MUSIC CD COMPILATION	*	PUBL BEHIND SCHEDULE AS OF 01-21-11, VOL 8/2008/#4 LAST ISSUE PUBL.
023592009	ISSN 0002-0796 AGENDA - ENGLAND ILS PID20604		PUBL BEHIND SCHEDULE AS OF 01-28-11, VOL 45/2010/#3 LAST ISSUE PUBLISHED. VOL 45 #4 EXPECTED APR 2011.
030428007	ALABAMA ARCHAEOLOGICAL SOCIETY MEMBERSHIP	*	PUBL BEHIND SCHEDULE AS OF 02-17-11, VOL 54/2008/

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AN = ANNUALLY
BE = BI-ANNUALLY
BM = BI-MONTHLY
BW = BI-WEEKLY
DA = DAILY
DS = DAILY AND SUNDAY
IR = IRREGULAR - NOT ON AN EVENLY SPACED REPETITIVE SCHEDULE, INCLUDES UNEVEN BUT REGULAR ISSUANCE AND ENTIRELY IRREGULAR ISSUANCE
MO = MONTHLY
OR = ODD REGULARS
QR = QUARTERLY
SA = SEMI-ANNUALLY
SM = SEMI-MONTHLY
SU = SUNDAY ONLY
SW = SEMI-WEEKLY
TQ = TRI-QUARTERLY
UN = FREQUENCY IS UNKNOWN
WK = ISSUED IN SUCCESSIVE WEEKS BUT NOT NECESSARILY ALL WEEKS IN A YEAR.

TITLE		FROM	TO
121341069	ISSN 0305-1978 BIOCHEMICAL SYSTEMATICS AND ECOLOGY - ONLINE - SCIENCEDIRECT ARRANGEMENT ILS C16531	012MO	006BM
712797000	PRACTICAL WINERY VINEYARD JOURNAL	006BM EFF VOL 33 2011	004QR

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WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE BEEN DISCONTINUED.

TITLE		DATE DISCONTINUED (IF AVAILABLE)
077155216	ISSN 0885-9787 ARETE - SC ILS PID37281	EFF VOL 32 #2 2008
245689997	CRITICAL MASS NEWSLETTER	UNKN

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S E C T I O N 4 - S U S P E N D E D T I T L E S

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE SUSPENDED PUBLISHING.

TITLE		DATE PUBLISHING SUSPENDED (IF AVAILABLE)
278449779	DIVERSE LEARNING COMMUNITIES TODAY - ONLINE ILS PID41184	EFF AUG 2009
963729280	ISSN 0732-2674 WORKING PAPERS IN IRISH STUDIES ILS C177A26A	EFF 2010

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S E C T I O N 6 - M E R G E D T I T L E S

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAVE MERGED.

TITLE		MERGED INTO	
334906005	ISSN 0015-0746 FIELDIANA BOTANY ILS C49A30R	334923923 0	FIELDIANA LIFE AND EARTH SCIEN
722515625	PROCEEDINGS OF THE EQUINE SCIENCE SOCIETY	478556350 478556400	JOURNAL OF EQUINE VETERINARY S
758460869	ISSN 8755-0962 REFERENCE BOOKS BULLETIN ILS PID40508	131057002 131057003	BOOKLIST EFF 2009
848388807	ISSN 0737-4119 STANDARD & POORS DAILY STOCK PRICE RECORD NEW YORK STOCK EXCHANGE /NYS/ ILS C32M19A	848534491 0	STANDARD AND POORS NETADVANTAG ONLINE

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S E C T I O N 7 - N A M E C H A N G E S

WE WERE INFORMED BETWEEN 02/01/2011 AND 02/28/2011 THAT THE FOLLOWING PUBLICATIONS HAD NAME CHANGES.

TITLE NUM	TITLE	TITLE NUM	NOW CALLED
124777004	ISSN 0192-3757 BLACK COLLEGIAN ILS PID10407	278471000 0	DIVERSITY EMPLOYERS MAGAZINE
722515625	PROCEEDINGS OF THE EQUINE SCIENCE SOCIETY		PROCEEDINGS OF THE EQUINE NUTR AND PHYSIOLOGY SOCIETY

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TITLE

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